

## City of Upland Sewer Service Rate Change Frequently Asked Questions

### ***What does the City sewer service include?***

- The sewer service provided to Upland residents and its business community is comprised of two elements: collection/conveyance and treatment/disposal. Collection and conveyance is provided by the City of Upland, whereas treatment and disposal is served by the City's wastewater treatment agency, Inland Empire Utilities Agency (IEUA), through a regional sewage service contract.

### ***What makes up the sewer service rate?***

- The sewer service rate consists of the City's sewer service fee and the IEUA treatment/disposal fee. The City sewer service fee has been \$6.31 per month/per single-family residence since November 2004. The IEUA treatment/disposal fee is currently \$13.39 per month/per single-family residence. These same fees apply to multi-family residences and businesses, in addition to other multiplying factors reflecting their establishment and usage.

### ***What is the June 9, 2014 public hearing for and why is a fee adjustment needed?***

- The public hearing on June 9th is for the proposed increase to the City's sewer service fee. This fee needs to be adjusted to sufficiently cover all of the City's sewer service expenses and to maintain an adequate operating reserve. The City sewer utility is a self-funded and sustainable program. It does not receive tax revenues.

### ***What expenses does the City sewer service fee cover?***

- The City sewer service fee covers the following: administration, debt service, regulatory compliance, public education, utility billing, operation and maintenance, repair, rehabilitation, replacement and improvement to the City's sewer system, including source control activities to regulate non-domestic wastewater discharges.

### ***Could the sewer repair, rehabilitation, replacement and improvement project be delayed?***

- The City owns and operates approximately 220 miles of public sewer lines. Nearly one third of these lines are over 50 years old and contain some form of structural damage and/or deficiency (cracked pipe, joint offset, root intrusion, etc.) that need to be repaired. Rehabilitation and improvement is necessary to extend the useful service life of these lines.

### ***How does the City sewer service fee compare with other neighboring cities?***

- The table below reflects the fees charged by neighboring cities. The City of Upland sewer service fee is currently the second lowest.

<b>Nearby Cities</b>	<b>Current Monthly Single Family Sewer Fee (*)</b>
Ontario	\$12.60
Chino	\$9.03
Fontana	\$7.37
Chino Hills	\$7.20
Montclair	\$7.03
Upland	\$6.31
Rancho Cucamonga	\$5.73

(\*) Excludes the IEUA Treatment/Disposal Fee

### ***Where can I find more information regarding the City sewer service fee?***

- Additional information is available in the Sewer Services Fee Evaluation Report, available on-line at <http://www.ci.upland.ca.us/>. Public Works staff is also available at (909) 291-2930, to answer any questions you may have.