

Upland Animal Shelter and Animal Control Field Services Update:

As a precautionary measure to protect employees, volunteers, and the public from the spread of the Coronavirus (COVID-19), in coordination between the City of Upland and Friends of Upland Animal Shelter, the Upland Animal Shelter will be closed to the public **except by appointment**, effective March 18, 2020 at 12:00 p.m. until further notice.

Employees, volunteers, and the public are requested to exercise social distancing practices and good hygiene to protect everyone during this outbreak. Anyone who is sick will be sent home.

The health and safety of our pets and the community is our top priority. According to the World Health Organization, there is 'no evidence that companion animals have been infected or could spread coronavirus (COVID-19).

As a standard best practice, we ask that all pets have proper ID tags with contact information and that their microchip contact information is up to date. This will help your neighbors get your pet back to you in the event they go missing and will prevent them from having to enter the shelter.

Ongoing Animal Shelter Services:

The Upland Animal Shelter will be accessible to City employees and Friends of Upland Animal Shelter employees and volunteers, so they can continue to perform their essential duties to care for lost and homeless animals.

However, the following temporary changes are being made to the operations at the Upland Animal Shelter.

- Adoptions and Returns to Owner will be done **by appointment only**.
- Owner Surrender and Strays will be accepted **by appointment only**.
- Volunteer access will be limited to performance of essential functions at the shelter and will be done **by appointment only**.

We have also suspended the following activities at Upland Animal Shelter:

- Community Outreach Programs
- Off-Site Adoption Events (individual adoptions are still occurring!)
- Group Volunteer Activities
- Saturday Vaccination Clinics

Lost and Available Animals:

For those wishing to adopt or reunite with a lost animal, please go online to www.friendsofuplandanimalshelter.org and click on the links to "[Adopt a Dog](#)" or "[Adopt a Cat](#)"

or view animals that are at Upland Animal Shelter online by visiting www.PetHarbor.com. If you see your pet on the website or an animal that is currently available for adoption, we will be open by appointment only during our regular business hours.

Make An Appointment:

The public will be requested to access Animal Control and Animal Shelter services via the phone or by e-mail to perform business. Please call 909-931-4185 option 4 or e-mail info@friendsofuplandanimalshelter.org for additional information or request an appointment.

Field/Animal Control Services:

Upland Animal Services will continue to provide Animal Control Field Services and support. Field Services calls will be limited to emergencies only.

- Animals picked up in the field will be immediately Returned To Owner (RTO) if an animal owner has been identified.
- Animal Control Officers will be handling most calls from the Animal Shelter via telephone.

General Animal Guidance:

Although animals may not be at risk from the virus, we urge all pet owners to have a plan of action, in case of an emergency, for who will care for the animals. As the virus spreads the number of animals in shelters may increase, therefore we are asking all animal owners to be prepared.

- Have a location where your pet(s) can be cared for
- Have easy access to your Pet(s) medical records
- Maintain an appropriate Food, Medication, and Litter supply
- Have Leashes, Crates, Bedding, etc.

The Community's Support/How You Can Help:

Right now the shelter will [need more help than ever](#). The current environment is uncertain, and we're unsure of what tomorrow will bring. So, we encourage you to please give an [urgent gift today](#), and it will go directly to where it's needed most. Help us remain prepared for the unknown and, when the time comes, ensure our ability to swiftly and smoothly resume operations and help vulnerable animals who depend on us. We are committed to providing care to homeless animals in our community. The community can support this mission by keeping animals out of the Upland Animal Shelter, and by continuing to adopt, foster, volunteer, donate and help in other ways.

The City of Upland has created a web page dedicated to the COVID-19 outbreak located here: <https://www.uplandca.gov/emergency-preparedness>.

The San Bernardino County Department of Public Health (DPH) continues to work with Centers for Disease Control and Prevention (CDC) and the California Department of Public Health (CDPH) to respond to reports of Coronavirus (COVID-19) as it is quickly evolving. San Bernardino County DPH has created a website dedicated to the COVID-19 outbreak located here: <http://wp.sbcounty.gov/dph/coronavirus/> The DPH has established a 24/7 phone number for COVID-19 inquiries by Health Care Facilities and general public, the number is 800-782-4264, press option 6.