



**CITY OF UPLAND**  
**2020-2024 CONSOLIDATED PLAN**  
**& 2020-2021 ANNUAL ACTION PLAN**

Adopted May 11, 2020

**City of Upland  
2020-2024 Consolidated Plan and  
2020-2021 Action Plan**

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## Executive Summary

### ES-05 Executive Summary - 24 CFR 91.200(c), 91.220(b)

#### 1. Introduction

The 2020-2024 Consolidated Plan is the City of Upland’s Strategic Plan for the investment of annual allocations of Community Development Block Grant (CDBG) funds from the U.S. Department of Housing and Urban Development (HUD). These grant programs enhance the viability of the City for people to live, work and thrive by providing decent housing opportunities, maintaining a suitable living environment and expanding economic opportunities—particularly for low- and moderate-income people. This Consolidated Plan is a roadmap to guide the City’s housing, community and economic development investments during the next five (5) years. As grant resources become increasingly scarce, it is important for the City to determine areas and population segments with the greatest level of need for a particular program or activity and to be able to invest federal, state and local resources in high leverage opportunities where data suggests that the City will be able to maximize the impact of every dollar.

The Consolidated Plan contains a Needs Assessment and Market Analysis that provide insight into the different levels of need in the community and the market in which grant-funded programs will be implemented. The Needs Assessment incorporates national data from the 2011-2015 American Community Survey (ACS) 5-Year Estimates and the 2011-2015 Comprehensive Housing Affordability Strategy (CHAS) data, in addition to specific local data.

Based on the Needs Assessment and Market Analysis, the Strategic Plan identifies the City’s priority needs, including the rationale for establishing allocation priorities and specific measurable goals to be addressed during the five (5) year period through activities to be implemented as part of the five (5) Annual Action Plans using CDBG funds. The following paragraphs include a brief description of the CDBG grant.

#### CDBG

The Housing and Community Development Act of 1974 created the CDBG Program. The primary objective of the CDBG program is the development of viable urban communities by providing decent housing, a suitable living environment, and expanding economic opportunities, principally for persons of low- and moderate-income. The CDBG regulations require that each activity meet one (1) of the following national objectives:

- Benefit low- and moderate-income persons;
- Aid in the prevention or elimination of slums and blight; or
- Meet other community development needs having a particular urgency.

Each year, the City of Upland certifies with the submission of its Annual Action Plan that it has given maximum feasible priority to activities, which meet the first and second objectives above. Additionally,

the City certifies that no less than 70% of the CDBG funds received, over a three-year certification period, will be designed to benefit low- and moderate-income persons.

**2020-2021 Program Year**

In addition to the Consolidated Plan, this document includes the first year’s Annual Action Plan. For the 2020-2021 program year, the City will receive \$638,715 of CDBG funds. When combined with available prior year resources (\$7,931.32) the 2020-2021 Action Plan allocates \$646,646.32 of CDBG funds to the following program activities to be implemented from July 1, 2020 to June 30, 2021.

**2020-2021 CDBG Public Service Activities**

City of Upland: Vic’s After School Program	\$10,000
City of Upland: Graffiti Removal of CDBG Areas	\$10,000
Foothill Family Shelter: Stepping Stone Program	\$15,000
St. Josephs: His Hands Ministry Food Pantry	\$22,000
Inland Valley Hope Partners: Food Security Program	\$5,000
Inland Valley Recovery Services: Bus Passes	\$5,000
Pacific Lifeline: Woman’s Program	\$7,000
Police Department: U-Hope Program	\$21,807

**2020-2021 CDBG Capital Activities**

City of Upland: Business Assistance & Attraction Program 20-21	\$120,000
City of Upland: Emergency Repair Program 20-21*	\$203,096.32
City of Upland: Downtown Façade Enhancement Program 20-21	\$100,000

**2020-2021 Program Administration Activities**

CDBG Program Administration	\$82,243
Inland Fair Housing and Mediation Board: Fair Housing Program	\$26,000
Inland Fair Housing and Mediation Board: Tenant/Landlord Mediation	\$19,500

\*Includes \$289.31 (prior unused funds from FY 16-17 Linda Way Reconstruction) and \$7,642.01 (prior unused funds from FY 18-19 U-HOPE Program) now allocated to Emergency Repair Program FY 20-21 for a total of \$195,165 + \$7,931.32 = \$203, 096.32.

**2. Summary of the objectives and outcomes identified in the Plan Needs Assessment Overview**

HUD’s Community Planning and Development (CPD) Outcome Performance Measurement Framework classifies objectives in three (3) categories: decent housing, a suitable living environment, and economic opportunity. Based on the Needs Assessment and Market Analysis, the Strategic Plan identifies 8 high priority needs to be addressed through the implementation of activities aligned with 8 Strategic Plan goals.

The (8) eight high priority needs include:

- Business enhancement through facade rehabilitation
- Neighborhood Preservation
- Improve public facilities and infrastructure
- Provide public services for low-income residents
- Provide homeless prevention services
- Ensure equal access to housing opportunities (Fair Housing Services)
- Preserve the supply of affordable housing
- Strengthen economic opportunity through business and job creation

The following goals are identified in the Strategic Plan:

	<b>Goal Name</b>	<b>Category</b>	<b>Needs Addressed</b>	<b>Goal Outcome Indicator</b>
1.	Facade Rehabilitation	Non-Housing Community Development	Business enhancement through facade rehabilitation	Facade business rehabilitation
2.	Neighborhood Preservation	Non-Housing Community Development	Improve neighborhoods	Public Service activity other than low/mod income housing benefit
3.	Public Facilities Improvements	Non-Housing Community Development	Improve public facilities and infrastructure	Public Facility or infrastructure
4.	Public Services for low-income families	Public Services	Provide public services to low-income residents	Public service
5.	Homelessness Prevention Services	Homeless	Prevent and eliminate homelessness	Public service
6.	Fair Housing Services	Affordable Housing	Ensure equal access to housing opportunities	Other: Persons Assisted
7.	Housing Preservation	Affordable Housing	Preserve the supply of affordable housing	Owner housing units
8.	Economic Opportunity	Non-Housing Community Development	Strengthen economic opportunity through business and job creation	Direct financial assistance for-profits

**Table 1 - Strategic Plan Summary**

### 3. Evaluation of past performance

The investment of HUD resources during the 2015-2019 program years was a catalyst for positive change in the community. Together with other federal, state and local investments, HUD resources allowed the City and its partners to accomplish the following goals by year four of the five-year Consolidated Plan cycle (year five accomplishment not available as of the preparation of this document):

- Priority 1 – Business Opportunities: Creation of 5 jobs within the City limits (2 FTE) through the Business Assistance & Attraction program
- Priority 2 – Business Enhancement through Façade Rehabilitation: Rehabilitation was completed on 9 commercial facades in the Historic Downtown Upland area through the Downtown Façade Program
- Priority 3 – Improve Neighborhoods: completed 2,205 graffiti removal inspections and completed 23 households under the City’s Emergency Repair Program
- Priority 4 – Improve Public Facilities and Infrastructure: assisted 7,012 people through the completion of Concrete Improvement Projects (2014-2015 & 2015-2016) and completion of Linda Way Reconstruction Project during the 2016-2017 program year.
- Priority 5 – Provide Public Service to Low-income residents: assisted 3,414 low-income Upland residents through various public service programs
- Priority 6 – Prevent & Eliminate Homelessness: provide homeless services and homeless prevention services to 149 persons
- Priority 7 – Ensure Equal Access to Housing Opportunities: assisted 2,298 low-income residents with services regarding Fair Housing issues and Landlord/Tenant Mediation
- Priority 8 – Housing Preservation: assisted 17 households through the implementation of the Emergency Repair Program

While the City and local partners were able to successfully implement the activities listed above during the last five (4) years (still in current 5<sup>th</sup> program year when document was created), there were insufficient resources to fully address the level of need identified in the last Consolidated Plan. The State of California’s June 2011 passage of AB1X2, and subsequent court decisions and clarifying legislation, to eliminate Redevelopment Agencies—a substantial funding source for housing, community and economic development programs in California—as it continues to curtail the City’s ability to implement activities that benefit low- and moderate-income residents even to this day.

#### **4. Summary of citizen participation process and consultation process**

The Consolidated Plan regulations at 24 CFR Part 91 provide the citizen participation and consultation requirements for the development of the Consolidated Plan. Most importantly, among those requirements is the need to consult with the Continuum of Care (CoC) to address homelessness, Public Housing Authorities (PHA), business leaders, civic leaders and public or private agencies that address housing, health, social service, victim services, employment, or education needs of low-income individuals and families, homeless individuals and families, youth and/or other persons with special needs. Information supplied by these community stakeholders, together with the data supplied by HUD resulted in a well-informed planning document that reflects the housing, community and economic development needs and priorities for the City of Upland over the next five years.

The City adopted a new Citizen Participation Plan on October 14, 2019 that reflects regulatory changes and process improvements. In accordance with the City's adopted Citizen Participation Plan, the City facilitated citizen participation through surveys, community meetings and public hearings. Efforts were made to encourage participation by low- and moderate-income persons, particularly those living in slum and blighted areas and in areas where HUD funds are proposed to be used, and by residents of predominantly low- and moderate-income neighborhoods. The City also made efforts to encourage the participation of minorities and non-English speaking persons, as well as persons with disabilities. The consultation process included representatives of the CoC, PHA, and other specified groups who completed surveys, provided local data and assisted the City to ensure practical coordination of strategies to maximize impact and to avoid duplication of effort.

#### **5. Summary of public comments**

Two community meetings to discuss the housing and community development needs in the community were held on October 2<sup>nd</sup> and October 26<sup>th</sup>, 2019 at the Carnegie Building. A group of 3 residents, stakeholders, and interested persons attended the meetings and received a presentation on the importance of the Consolidated Plan and Action Plan. Questions that were asked were answered concerning each of the planning documents and participants commented on the extensive efforts made to reach out to the low- and moderate-income community through traditional methods such as newspaper advertisements and flyers distributed to affordable housing sites and other public places as well as new technology-based methods implemented during this cycle such as Twitter, Facebook, Instagram, and the City's website.

A public meeting/hearing before the Community Development Block Grant (CDBG) Committee to receive comments on the housing and community development needs in the community was held on February 13, 2020 in the Pinky Alder Room within City Hall. Although the meeting was open to the public, only members of the Community Development Block Grant Committee and four staff members attended the meeting and asked questions and provided feedback on the proposed Consolidated Plan strategies. A second public meeting/hearing was held before the CDBG Committee on March 25, 2020 to receive a

presentation concerning the executive summary and annual action plan and seek their feedback and input regarding the drafted document.

- NO PUBLIC COMMENTS.

Two public hearings were held on March 3, 2020 (to review department CDBG presentations) and on March 10, 2020 (to review non-profit presentation & a closed session deliberation) to assist in the development of the draft 2020-2021 Annual Action Plan was held before the City's CDBG Committee. The following comments were received and incorporated into the Consolidated Plan:

- NO PUBLIC COMMENTS.

A public hearing to receive comments on the draft 2020-2024 Consolidated Plan and the draft 2020-2021 Annual Action Plan was held before the City Council on May 11, 2020. The following comments were received and incorporated into the Consolidated Plan:

- NO PUBLIC COMMENTS.

## **6. Summary of comments or views not accepted and the reasons for not accepting them**

All comments and views received (if any were made by the public), by the City in the development of the Consolidated Plan would have been accepted and taken into consideration in the development of the Consolidated Plan.

## **7. Summary**

Examination of 2011-2015 American Community Survey (ACS) 5-Year Estimates and the 2011-2015 Comprehensive Housing Affordability Strategy (CHAS) data, in addition to local data, as well as consultation with citizens and stakeholders revealed eight high priority needs to be addressed through the investment of an anticipated \$3.2 million of CDBG funds over the five-year period of the Consolidated Plan. The investment of CDBG funds in eligible activities shall be guided principally by the eight goals of the Strategic Plan. Activities submitted for consideration in response to any solicitation or Notice of Funds Availability (NOFA) process must conform to one of the eight Strategic Plan strategies and the associated action-oriented, measurable goals in order to receive consideration for CDBG funds.

## The Process

### PR-05 Lead & Responsible Agencies 24 CFR 91.200(b)

1. Describe agency/entity responsible for preparing the Consolidated Plan and those responsible for administration of each grant program and funding source

The following are the agencies/entities responsible for preparing the Consolidated Plan and those responsible for administration of each grant program and funding source.

Agency Role	Name	Department/Agency
CDBG Administrator	City of Upland	Development Services Department

Table 2 – Responsible Agencies

### Narrative

The City of Upland Development Services Department is the lead agency responsible for the administration of the CDBG programs. The Development Services Department contracted with LDM Associates, Inc. to prepare the 2020-2024 Consolidated Plan.

In the development of this Consolidated Plan, LDM Associates, Inc. developed and implemented a comprehensive citizen participation and consultation process and conducted a needs assessment and market analysis to identify levels of relative need regarding affordable housing, homelessness, special needs, and community development. This information was gathered through consultation with public officials and local agencies, public outreach and community meetings, review of demographic and economic data, and housing market analysis.

In the implementation of the 2020-2024 Consolidated Plan and each of the five (5) Annual Action Plans, the Development Services Department shall be responsible for all grants planning, management and monitoring duties necessary to comply with HUD regulations and City policy.

### Consolidated Plan Public Contact Information

Development Services Department  
Attn: Liz Chavez, Development Services Manager  
460 N. Euclid Ave.  
Upland, CA 91786  
(909) 931-4146  
Fax 909-931-4319

## **PR-10 Consultation - 91.100, 91.200(b), 91.215(l)**

### **1. Introduction**

The City of Upland consulted with representatives from multiple agencies, groups, and organizations involved in the development of affordable housing, creation of job opportunities for low- and moderate-income residents, and/or provision of services to children, elderly persons, persons with disabilities, persons with HIV/AIDS and their families, and homeless persons. To facilitate this consultation, the City solicited feedback through the following methods:

- Stakeholder surveys (web-based and paper-surveys)
- Individual stakeholder consultations
- Community meetings
- Public hearings
- Receipt of written comments

The input gathered from these consultation partners helped establish and inform the objectives and goals described in the Strategic Plan. Specific comments if received from consultation partners are included in the Attachments section of the Consolidated Plan.

### **Provide a concise summary of the jurisdiction's activities to enhance coordination between public and assisted housing providers and private and governmental health, mental health and service agencies (91.215(l)).**

The City recognizes the importance of careful coordination and alignment among various service providers to maximize the effectiveness of their programs. As a result, during the development of this Consolidated Plan, the City consulted closely with organizations that provide assisted housing, health services and other community-focused agencies. Outreach efforts included surveys including specific questions associated with coordination, invitations to community meetings and follow-up in-person interviews where appropriate.

The City further recognizes the importance of continued coordination and alignment during the upcoming five (5) year planning period with these organizations and agencies. The City will work on strengthening relationships and alignment among these organizations.

### **Describe coordination with the Continuum of Care and efforts to address the needs of homeless persons (particularly chronically homeless individuals and families, families with children, veterans, and unaccompanied youth) and persons at risk of homelessness**

San Bernardino County's homeless Continuum of Care (CoC) is comprised of a network of public, private, faith-based, for-profit, and non-profit service providers who utilize several federal, state and local

resources to provide services for homeless people. The region’s municipalities, including the City of Upland, also provide resources for services that assist the homeless and those at risk of becoming homeless. The non-profit and faith-based community plays a key role in the current CoC system. Hundreds of agencies throughout the County provide programs ranging from feeding the homeless on the street to creating permanent supportive housing opportunities. These services are available to homeless families with children, and single men and women. The non-profit and faith-based community also serves special needs populations, such as victims of domestic violence, veterans, the disabled and youth.

The CoC guides the development of homeless strategies and the implementation of programs to end homelessness throughout the region. The City provided a detailed questionnaire to the CoC to identify the CoC’s perceived needs in the county and its objectives to address the needs of different homeless persons populations, specifically chronically homeless families and individuals, families with children, veterans, unaccompanied youth and persons at risk of homelessness. Following the delivery and response to this questionnaire, the City followed up with the CoC to clarify existing needs and objectives and understand opportunities for collaboration and coordination during the five-year planning process.

**Describe consultation with the Continuum(s) of Care that serves the jurisdiction's area in determining how to allocate ESG funds, develop performance standards and evaluate outcomes, and develop funding, policies and procedures for the administration of HMIS**

In the development of the 2020-2024 Consolidated Plan, the City of Upland consulted with 49 housing, social services, governmental and other community based organizations and entities involved in housing and community development in Upland and throughout the region to obtain valuable information on the priority needs in Upland and how CDBG and other resources should be invested to provide decent affordable housing, a suitable living environment and economic opportunities for low- and moderate-income residents. The San Bernardino County Continuum of Care (CoC) was consulted directly in person, by telephone and email to discuss performance standards, outcomes, and policies and procedures for HMIS.

Table 3 provides a listing of the entities consulted as part of this planning process.

**2. Describe Agencies, groups, organizations and others who participated in the process and describe the jurisdictions consultations with housing, social service agencies and other entities**

1	Agency/Group/Organization	A Place Along the Way
	Agency/Group/Organization Type	Services- Homeless
	What section of the Plan was addressed by Consultation?	Public Services

	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
2	Agency/Group/Organization	California Apartment Association of Inland Empire
	Agency/Group/Organization Type	Services- Housing
	What section of the Plan was addressed by Consultation?	Market Analysis, Housing Needs Assessment
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
3	Agency/Group/Organization	California Assembly
	Agency/Group/Organization Type	Services- State Government
	What section of the Plan was addressed by Consultation?	Market Analysis, Needs Assessment
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
4	Agency/Group/Organization	California Desert District Office (U.S. Department of the Interior: Bureau of Land Management)
	Agency/Group/Organization Type	Services- Public Land Agency
	What section of the Plan was addressed by Consultation?	Market Analysis, Needs Assessment
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
5	Agency/Group/Organization	COC - SB County Office of Homeless Services
	Agency/Group/Organization Type	Services- Homeless
	What section of the Plan was addressed by Consultation?	Housing Needs Assessment
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey

6	Agency/Group/Organization	Council on Aging - Southern California
	Agency/Group/Organization Type	Services- Elderly
	What section of the Plan was addressed by Consultation?	Public Services
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
7	Agency/Group/Organization	County of San Bernardino Preschool Services Department - Citrus Head Start
	Agency/Group/Organization Type	Services- Children
	What section of the Plan was addressed by Consultation?	Public Services
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
8	Agency/Group/Organization	Court Appointed Special Advocates (CASA)
	Agency/Group/Organization Type	Services- Foster Care Agency/Facility
	What section of the Plan was addressed by Consultation?	Public Services
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
9	Agency/Group/Organization	FEMA
	Agency/Group/Organization Type	Services- Emergency and Floodplain Management Agency
	What section of the Plan was addressed by Consultation?	Market Analysis
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
10	Agency/Group/Organization	Foothill AIDS Project
	Agency/Group/Organization Type	Services- HIV/AIDS
	What section of the Plan was addressed by Consultation?	Public Services

	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
11	Agency/Group/Organization	Foothill Family Shelter Stepping Stone Program
	Agency/Group/Organization Type	Services- Housing
	What section of the Plan was addressed by Consultation?	Housing Needs Assessment
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
12	Agency/Group/Organization	Hero Support Force
	Agency/Group/Organization Type	Services- Homeless Veterans
	What section of the Plan was addressed by Consultation?	Market Analysis, Housing Needs Assessment
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
13	Agency/Group/Organization	HUD Local Field Office
	Agency/Group/Organization Type	Services- Federal Government
	What section of the Plan was addressed by Consultation?	Public Services
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
14	Agency/Group/Organization	Inland Empire Economic Partnership (IEEP)
	Agency/Group/Organization Type	Services- Employment
	What section of the Plan was addressed by Consultation?	Economic Development
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
15	Agency/Group/Organization	Inland Empire Regional Broadband Consortium
	Agency/Group/Organization Type	Services- Broadband Advocates
	What section of the Plan was addressed by Consultation?	Public Services

	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
16	Agency/Group/Organization	Inland Empire SBDC
	Agency/Group/Organization Type	Services- Employment
	What section of the Plan was addressed by Consultation?	Economic Development
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
17	Agency/Group/Organization	Inland Empire United Way
	Agency/Group/Organization Type	Services- Civic Leader
	What section of the Plan was addressed by Consultation?	Market Analysis
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
18	Agency/Group/Organization	Inland Fair Housing & Mediation Board (IFHMB)
	Agency/Group/Organization Type	Services- Fair Housing
	What section of the Plan was addressed by Consultation?	Market Analysis, Housing Needs Assessment
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
19	Agency/Group/Organization	Inland Regional Center
	Agency/Group/Organization Type	Services- Disabilities
	What section of the Plan was addressed by Consultation?	Public Services
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
20	Agency/Group/Organization	IVHP (Inland Valley Hope Partners) Food Security Program
	Agency/Group/Organization Type	Services- Other
	What section of the Plan was addressed by Consultation?	Public Services

	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
21	Agency/Group/Organization	Option House
	Agency/Group/Organization Type	Services- Victims of Domestic Violence
	What section of the Plan was addressed by Consultation?	Public Services
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
22	Agency/Group/Organization	Pacific Lifeline Woman’s Program
	Agency/Group/Organization Type	Services- Victims of Domestic Violence
	What section of the Plan was addressed by Consultation?	Public Services
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
23	Agency/Group/Organization	Quality Management Group
	Agency/Group/Organization Type	Services- Assisted Housing
	What section of the Plan was addressed by Consultation?	Market Analysis, Housing Needs Assessment
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
24	Agency/Group/Organization	San Bernardino County Department of Public Health
	Agency/Group/Organization Type	Services- Health
	What section of the Plan was addressed by Consultation?	Public Services
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey

25	Agency/Group/Organization	San Bernardino County Board of Supervisors (5th District)
	Agency/Group/Organization Type	Services- Local Government
	What section of the Plan was addressed by Consultation?	Market Analysis, Housing Needs Assessment
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
26	Agency/Group/Organization	San Bernardino County Environmental Health
	Agency/Group/Organization Type	Services- Health Agency
	What section of the Plan was addressed by Consultation?	Public Services
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
27	Agency/Group/Organization	San Bernardino County Homeless Provider Network, County Behavioral Health Administration
	Agency/Group/Organization Type	Services- Continuum of Care, Mental Health Agency/ Facility
	What section of the Plan was addressed by Consultation?	Public Services
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
28	Agency/Group/Organization	San Bernardino County Housing Authority
	Agency/Group/Organization Type	Services- PHA
	What section of the Plan was addressed by Consultation?	Market Analysis, Housing Needs Assessment
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey

29	Agency/Group/Organization	San Bernardino County Library - Adult Literacy Services
	Agency/Group/Organization Type	Services- Disabilities and Education
	What section of the Plan was addressed by Consultation?	Public Services
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
30	Agency/Group/Organization	San Bernardino County Superintendent of Schools
	Agency/Group/Organization Type	Services- Education
	What section of the Plan was addressed by Consultation?	Public Services
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
31	Agency/Group/Organization	San Bernardino County Transitional Assistance Department
	Agency/Group/Organization Type	Services- Child Welfare Agency
	What section of the Plan was addressed by Consultation?	Public Services
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
32	Agency/Group/Organization	San Bernardino County Workforce Investment Board
	Agency/Group/Organization Type	Services- Employment
	What section of the Plan was addressed by Consultation?	Economic Development
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
33	Agency/Group/Organization	Southern CA Council of Governments (SCAG)
	Agency/Group/Organization Type	Services- Regional Organization
	What section of the Plan was addressed by Consultation?	Market Analysis, Housing Needs Assessment

	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
34	Agency/Group/Organization	Spectrum Internet Provider
	Agency/Group/Organization Type	Services- Broadband ISP
	What section of the Plan was addressed by Consultation?	Public Services
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
35	Agency/Group/Organization	St. Joseph's Church His Hands Food Program
	Agency/Group/Organization Type	Other – Services
	What section of the Plan was addressed by Consultation?	Public Services
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
36	Agency/Group/Organization	State of California Department of Housing and Community Development
	Agency/Group/Organization Type	Services- State Government
	What section of the Plan was addressed by Consultation?	Market Analysis, Housing Needs Assessment
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
37	Agency/Group/Organization	U.S. Senate
	Agency/Group/Organization Type	Services- Federal Government
	What section of the Plan was addressed by Consultation?	Public Services
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
38	Agency/Group/Organization	Upland Chamber of Commerce
	Agency/Group/Organization Type	Services- Business Leader
	What section of the Plan was addressed by Consultation?	Economic Development

	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
39	Agency/Group/Organization	Upland City Administrators Office/ City Manager
	Agency/Group/Organization Type	Services- Local Government
	What section of the Plan was addressed by Consultation?	Market Analysis, Housing Needs Assessment
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
40	Agency/Group/Organization	Upland City Council
	Agency/Group/Organization Type	Services- Civic Leader
	What section of the Plan was addressed by Consultation?	Market Analysis, Housing Needs Assessment
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
41	Agency/Group/Organization	Upland CS Unified School District
	Agency/Group/Organization Type	Services- Public Funded Institution
	What section of the Plan was addressed by Consultation?	Public Services
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
42	Agency/Group/Organization	Upland Fire Department Fire Equipment
	Agency/Group/Organization Type	Services- Other
	What section of the Plan was addressed by Consultation?	Public Services
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey

43	Agency/Group/Organization	Upland Planning Division
	Agency/Group/Organization Type	Services- Planning Organization
	What section of the Plan was addressed by Consultation?	Market Analysis, Housing Needs Assessment
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
44	Agency/Group/Organization	Upland Police Department
	Agency/Group/Organization Type	Services- Local Government
	What section of the Plan was addressed by Consultation?	Public Services
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
45	Agency/Group/Organization	Upland Public Library Literacy Program
	Agency/Group/Organization Type	Services- Education
	What section of the Plan was addressed by Consultation?	Public Services
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
46	Agency/Group/Organization	Upland Public Works Department
	Agency/Group/Organization Type	Services- Local Government
	What section of the Plan was addressed by Consultation?	Market Analysis, Housing Needs Assessment
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
47	Agency/Group/Organization	Upland Unified School District
	Agency/Group/Organization Type	Services- Public Funded Education and Other
	What section of the Plan was addressed by Consultation?	Public Services

	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
48	Agency/Group/Organization	Upland Unified School District Child Welfare and Attendance
	Agency/Group/Organization Type	Services- Unaccompanied Youth
	What section of the Plan was addressed by Consultation?	Public Services
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
49	Agency/Group/Organization	Upland Water Division
	Agency/Group/Organization Type	Services-Water District/Agency
	What section of the Plan was addressed by Consultation?	Public Services
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey

Table 3 – Agencies, groups, organizations who participated

**Identify any Agency Types not consulted and provide rationale for not consulting**

The City attempts to maintain a current and comprehensive list of agencies, organizations and other stakeholders and invited representatives from each entity to participate in the planning process at multiple points in the planning process. If an agency did not attend meetings or participate in surveys, it was done so by the agency’s choice.

If an agency or organization was not consulted and would like to be included in the City’s list of stakeholders, the agency or organization may contact the Development Services Department at (909) 931-4300.

**Other local/regional/state/federal planning efforts considered when preparing the Plan**

Name of Plan	Lead Organization	How do the goals of your Strategic Plan overlap with the goals of each plan?
Continuum of Care	County of San Bernardino Department of Public Social Services – Homeless Programs Unit	The Homelessness Prevention Services goal of the Strategic Plan is consistent with the County of San Bernardino Homelessness Action Plan.

Name of Plan	Lead Organization	How do the goals of your Strategic Plan overlap with the goals of each plan?
City of Upland 2013-2021 Housing Element	City of Upland Development Services Department	The goals of the Strategic Plan are consistent with the Housing Element with respect to affordable housing development, affordable housing preservation and furthering fair housing choice.

Table 4 – Other local / regional / federal planning efforts

**Describe cooperation and coordination with other public entities, including the State and any adjacent units of general local government, in the implementation of the Consolidated Plan (91.215(I))**

In the development of the 2020-2024 Consolidated Plan, the City afforded the following other public entities with the opportunity to provide input on the Consolidated Plan and welcomes their input concerning the future implementation of projects to address the eight Strategic Plan goals:

- City of Claremont
- City of Rancho Cucamonga
- County of San Bernardino
- Upland Unified School District
- County of San Bernardino Board of Supervisors
- Housing Authority of the County of San Bernardino
- State of California Department of Housing and Community Development
- State of California Assemblies Office
- San Bernardino County Department of Public Health
- San Bernardino County Behavioral Health Administration
- San Bernardino County Transitional Assistance Department
- Inland Empire Regional Broadband Consortium
- Southern California Council of Governments (SCAG)

## **PR-15 Citizen Participation**

### **1. Summary of citizen participation process/Efforts made to broaden citizen participation Summarize citizen participation process and how it impacted goal setting**

The City established and followed a process for the development of this five-year Consolidated Plan that included broad participation from the community. To assist in the identification of priority needs in the City, the 2020-2024 Consolidated Plan Needs Assessment Survey was prepared and distributed to residents of the City to solicit resident input in the prioritization of needs related to community services, community facilities, infrastructure, neighborhood services, special needs services, businesses and jobs, and housing. The surveys were available online and also were made available at various public facilities.

Community meetings to discuss the housing and community development needs in the community were held on October 2, 2019 and October 26, 2019. Two (2) public hearings were held at different states in the development of the Consolidated Plan. The first public hearing/meeting on February 13, 2020 focused on the housing, community and economic development strategies/needs in the community with City staff and the City's CDBG committee present. The second hearing on May 11, 2020 was to receive comments on the draft 2020-2024 Consolidated Plan and the 2020-2021 Annual Action Plan.

At each step in the process, the City was careful to ensure that low- and moderate-income residents, members of minority groups, agencies involved in the provision of services to these populations, and others who are directly impacted by the programs and activities supported by the Consolidated Plan programs had the opportunity to be actively involved.

In the preparation of the 2020-2024 Consolidated Plan, the City followed the process established for citizen participation set forth in the Citizen Participation Plan. To promote greater public accessibility to program documents, the Citizen Participation Plan, Consolidated Plan, Action Plans, CAPERs and the Analysis of Impediments to Fair Housing Choice are posted on the City website at: <https://ci.upland.ca.us/housing-reports>.

**Citizen Participation Outreach**

Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
1	2020-2024 Consolidated Plan Needs Assessment Survey & Stakeholder Survey	Minorities  Non-English Speaking - Specify other language: Spanish  Non-targeted/broad community	The 2020-2024 Consolidated Plan Needs Assessment Survey & Stakeholder Survey were disseminated on paper and in electronic form in English and in Spanish to advise the City on the highest priority housing, community and economic development needs in Upland.	317 Upland residents responded to the resident survey and 4 stakeholders responded. The survey was available from September 2019 to December 2019. Summary of comments and survey results are attached to Consolidated Plan as Appendix "2020-2024 Consolidated Plan Resident Survey Results"	All comments were accepted.	<a href="http://bit.ly/UplandResident">http://bit.ly/UplandResident</a>  <a href="http://bit.ly/UplandResidentSP">http://bit.ly/UplandResidentSP</a>  <a href="http://bit.ly/UplandStakeholder">http://bit.ly/UplandStakeholder</a>
2	In Person Consultation City Halloween Event	Minorities  Non-English Speaking - Specify other language: Spanish  Non-targeted/broad community	City staff conducted onsite consultation for resident feedback through the Consolidated Plan Needs Assessment Resident and Stakeholder surveys at the City's Upland Scary-A-Faire event. The event occurred on October 31, 2019 in Downtown Upland (2 <sup>nd</sup> Ave. & 9 <sup>th</sup> St. Upland, CA.	78 Upland residents responded in person to the Consolidated Plan Needs Assessment Resident Survey.	All Comments were accepted.	ci.upland.ca.us

**2020-2024 Consolidated Plan / 2020-2021 Action Plan**

<b>Sort Order</b>	<b>Mode of Outreach</b>	<b>Target of Outreach</b>	<b>Summary of response/attendance</b>	<b>Summary of comments received</b>	<b>Summary of comments not accepted and reasons</b>	<b>URL (If applicable)</b>
3	Newspaper Ad (Published September 23, 2019 and October 14, 2019)	Non-English Speaking - Specify other language: Spanish  Non-targeted/broad community	Advertisement of Community Meetings to take place on October 2 and 26, 2019 at the Carnegie Library.	None Received	None Received	No URL applicable
4	Internet Outreach	Non-targeted/broad community	Advertisement of Community Meetings to take place on October 2 and 26, 2019 at the Carnegie Library and the Consolidated Plan Needs Assessment Resident/Stakeholder surveys available to all Upland residents. (posted to City's Facebook, Twitter, and Instagram pages).	None Received	None Received	<a href="https://www.facebook.com/CityofUpland/">https://www.facebook.com/CityofUpland/</a>  <a href="https://twitter.com/city_of_upland?lang=en">https://twitter.com/city_of_upland?lang=en</a>  <a href="https://www.instagram.com/cityofuplandca/">https://www.instagram.com/cityofuplandca/</a>
5	Public Meeting	Minorities  Non-English Speaking - Specify other language: Spanish  Persons with disabilities  Residents of the CDBG Target Areas	3 residents, stakeholders and interested parties attended the Community Meeting held on October 2 and 26, 2019 at the Carnegie Library, Upland, CA	Residents, stakeholders and interested parties participated in a presentation concerning the Consolidated Plan and Action Plan.	All comments were accepted	No URL applicable

**2020-2024 Consolidated Plan / 2020-2021 Action Plan**

<b>Sort Order</b>	<b>Mode of Outreach</b>	<b>Target of Outreach</b>	<b>Summary of response/attendance</b>	<b>Summary of comments received</b>	<b>Summary of comments not accepted and reasons</b>	<b>URL (If applicable)</b>
6	Public Hearing	Non-targeted/broad community	A public meeting/hearing was held before the CDBG Committee on February 13, 2020 to receive a presentation concerning the Consolidated Plan, community needs and strategies. Five Committee members attended this meeting along with four staff members.	Persons in attendance at this meeting were appreciative of the information provided	All comments were accepted.	No URL applicable
7	Public Hearing	Non-targeted/broad community	A second public meeting/hearing was held before the CDBG Committee on March 25, 2020 to receive a presentation concerning the Consolidated Plan, community needs and strategies, and seek their feedback and input regarding the drafted document.	Persons in attendance at this meeting were appreciative of the information provided	All comments were accepted.	No URL applicable
8	Newspaper Ad	Non-targeted/broad community	Notice of the 30-day public review and comment period for the draft 2020-2024 Consolidated Plan and 2020-2021 Annual Action Plan. The public notice invited interested residents to review the draft documents and to provide written comments at the City of Upland, Development Services Department, City Clerk's Office, Gibson Senior Center, Upland Public Library or online at the City's website. Residents were invited to a public hearing to provide oral comments before the Upland City Council on May 11, 2020 at 7:00 p.m.	None Received	None Received	No URL applicable

Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
9	Public Hearing	Non-targeted/broad community	Public hearing for the draft 2020-2024 Consolidated Plan and 2020-2021 Annual Action Plan before the Upland City Council on May 11, 2020 at 7:00 p.m..	No Public Comments Received	If public comments were presented. All comments would have been accepted and incorporated into plans	No URL applicable

**Table 5 – Citizen Participation Outreach**

## Needs Assessment

### NA-05 Overview

#### Needs Assessment Overview

The Needs Assessment section of the Consolidated Plan examines housing, homelessness, non-homeless special needs and non-housing community development needs. The housing needs assessment section evaluates household income, tenure (renter or owner), housing cost as a function of household income, disproportionate need amongst racial and ethnic groups and public housing needs. The homeless needs assessment examines the sheltered and unsheltered homeless population in San Bernardino County to inform the City's strategy to address homelessness during the next five years. The non-homeless special needs assessment section evaluates the needs of people who are not homeless but due to various reasons are in need of services including but not limited to elderly, frail elderly, severe mentally ill, developmentally disabled, physically disabled, persons with alcohol or other drug addictions, persons with HIV/AIDS and victims of domestic violence. The non-housing community development needs assessment section discusses the need for public facilities, public infrastructure improvements and public services to benefit low- and moderate-income residents.

#### Methodology

To assess community needs, the City examined data, held community meetings, conducted a Consolidated Plan Survey and consulted with local stakeholders. The Needs Assessment primarily relies on the following sources of data:

- American Community Survey (2011-2015 5-year estimates)
- Comprehensive Housing Affordability Strategy (2011-2015 5-year estimates)
- ESRI Economic Data
- 2019 Point in Time Count

#### Consolidated Plan Survey for Residents to rate City Needs

Upland residents had the opportunity to respond to the 2020-2024 Consolidated Plan Survey to rate the need in Upland for housing facilities, housing services, community services, services for special needs populations, neighborhood services, community facilities, infrastructure and business and jobs services. The results of the 317 Upland residents who responded to the survey are represented in Figures 1-8 below.

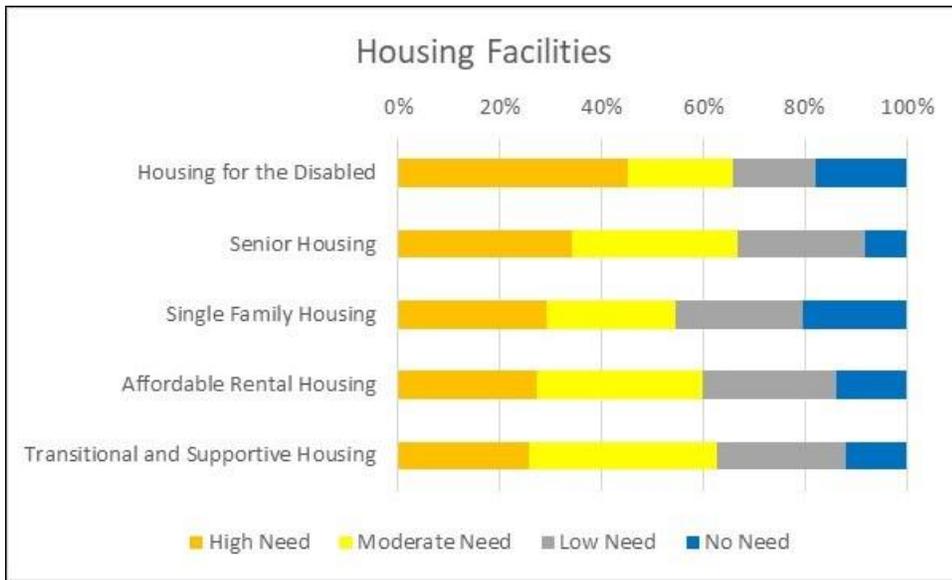


Figure 1: Need for Improved Housing Facilities

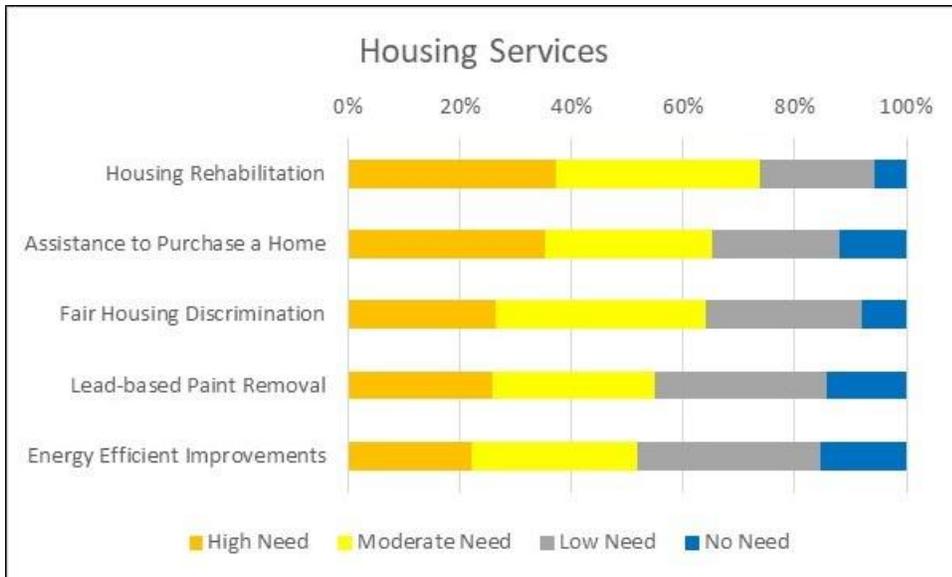


Figure 2: Need for Improved or Additional Housing Services

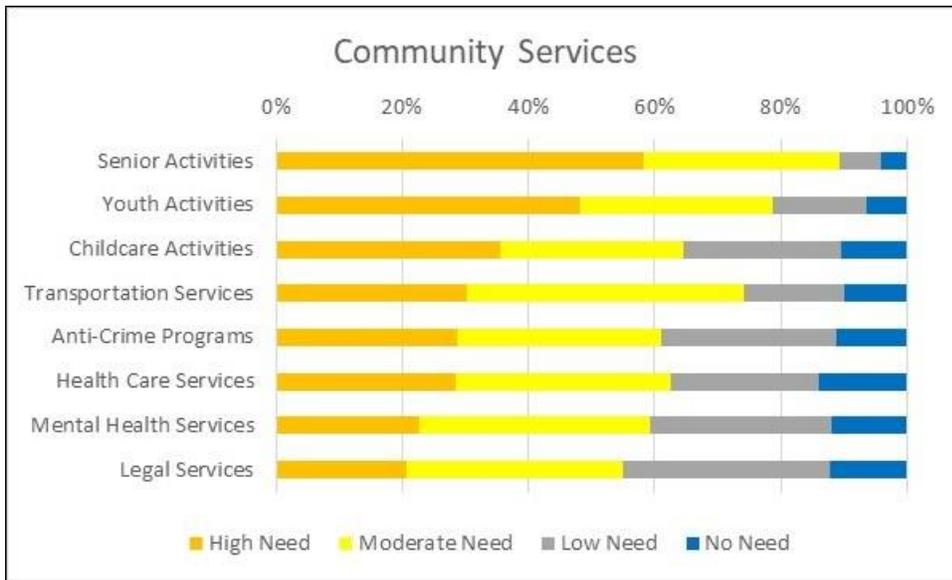


Figure 3: Need for Additional or Improved Community Services by Type or Target Population

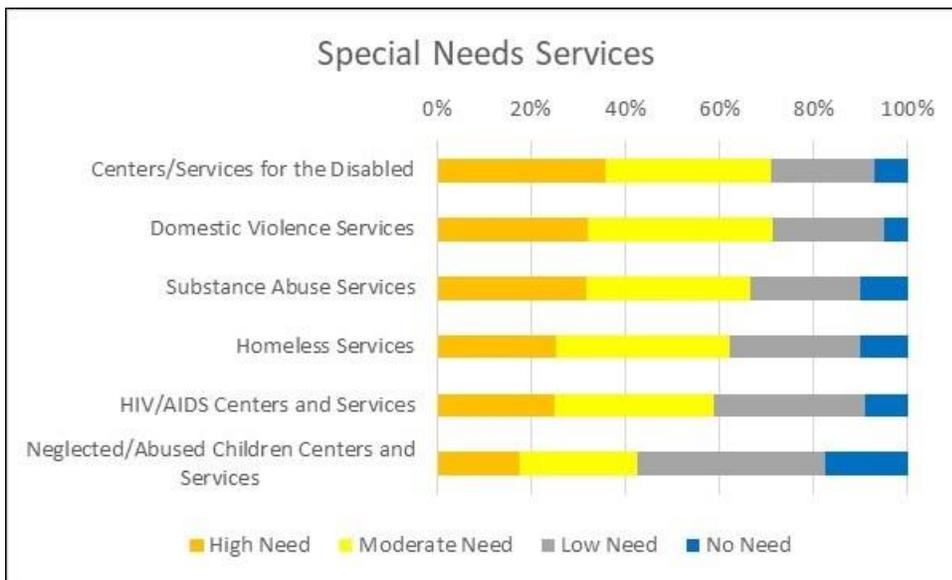


Figure 4: Need for Additional or Improved Services for Special Needs Populations

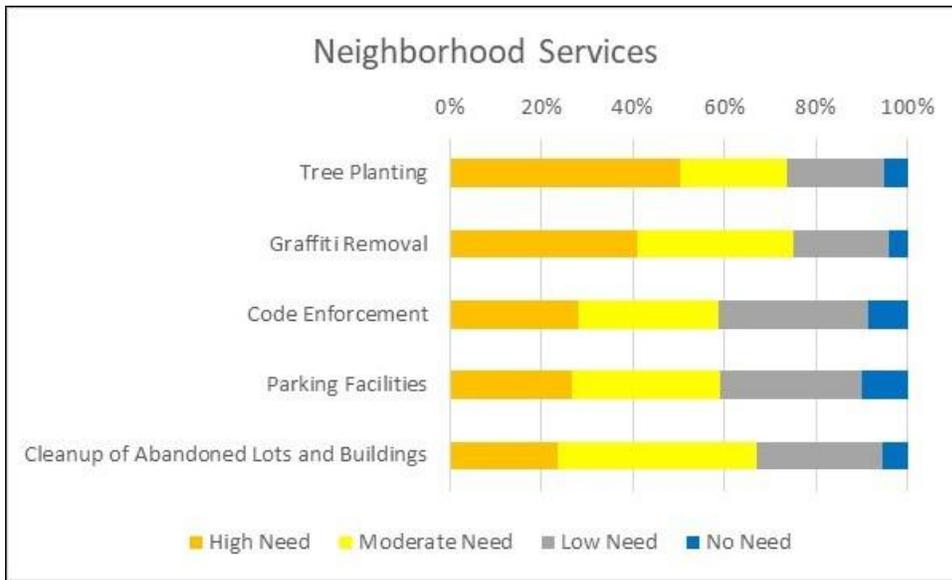


Figure 5: Need for Additional Improved Neighborhood Services

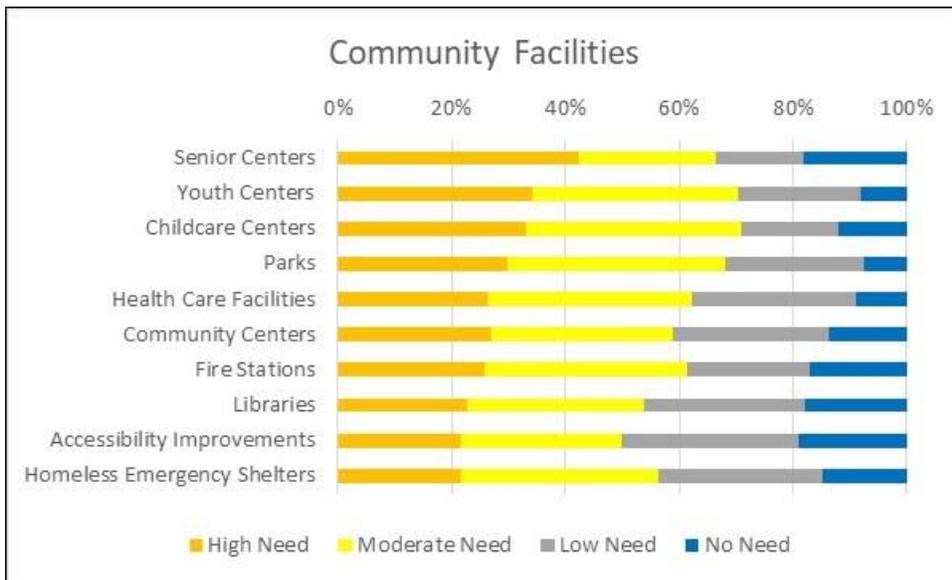


Figure 6: Need for Additional or Improved Community Facilities

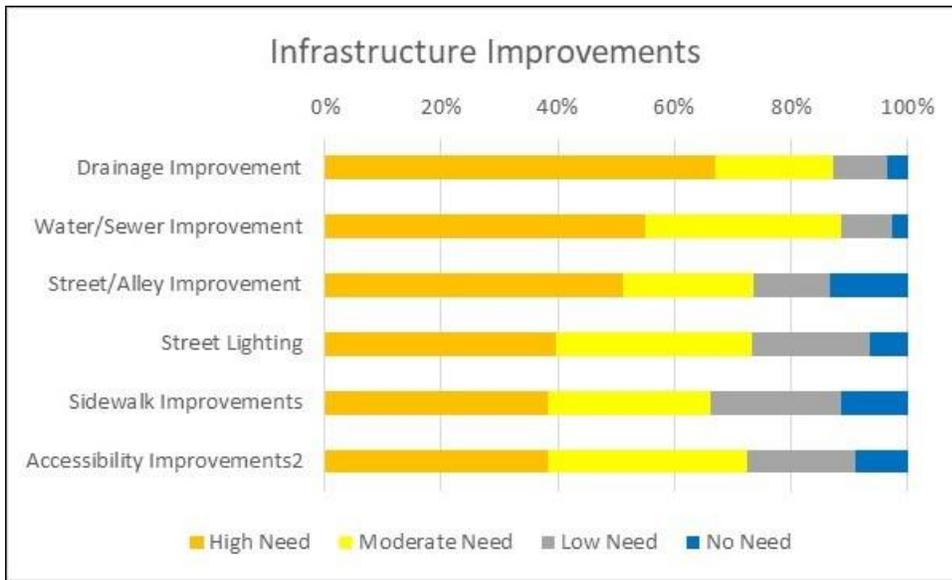


Figure 7: Need for Infrastructure Improvements

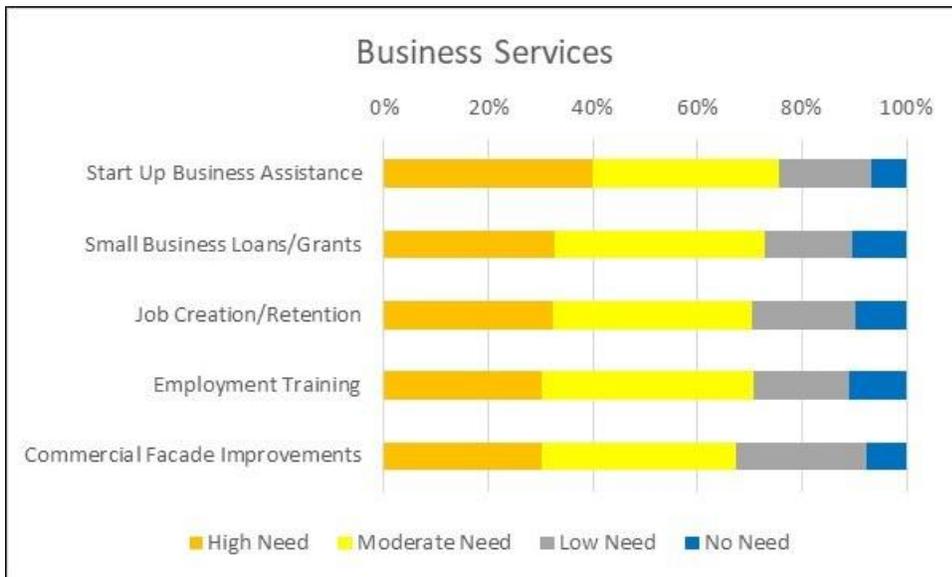


Figure 8: Need for Additional or Improved Business and Job Services

## NA-10 Housing Needs Assessment - 24 CFR 91.205 (a,b,c)

### Summary of Housing Needs

From 2009-2015, the City's population increased by 2% from 73,732 to 75,540 and the number of households increased by 10% from 24,667 to 27,070. The median household income decreased from \$66,649 to \$60,779. The City of Upland includes 27,070 households, of which 9,645 or 36% earn less than 80% of AMI and 17,425 or 64% earn more than 80% of AMI.

The ACS and CHAS data in the tables below focuses on households earning 0-80 percent of AMI. Analysis of the data tables indicates a high need for housing assistance targeted at 7,652 cost burdened households who pay more than 30% of their income for housing costs. According to the data, of the 6,015 cost burdened households, 5,095 households earning 0-80 percent of AMI pay more than 50 percent of their income for housing costs, including 3,700 who are renter households and 1,395 are owner households, of which most are small related households earning 0-30 percent of AMI for renters and the elderly 30-50 percent of AMI for homeowners.

Table 7 presents the number of different household types in the City for different levels of income. Small Family Households consist of 2-4 family members, while large family households have more than 5 persons per household. The income levels are divided by different HUD Area Median Family Income (HAMFI) levels corresponding with HUD income definitions as follows:

- 0-30% HAMFI: extremely low-income 12 percent of all households;
- 30-50% HAMFI: low-income 9 percent of all households;
- 50-80% HAMFI: moderate-income 15 percent of all households; and
- 80-100% HAMFI: medium-income 8 percent of all households; and
- Greater than 100% of HAMFI upper income 56 percent of all households.

Tables 8 and 9 indicate the number of renter- and owner-occupied households for different Area Median Income (AMI) levels that are experiencing housing problems. HUD defines four (4) different housing problems as:

1. Lacks complete kitchen facilities: Household lacks a sink with piped water, a range or stove, or a refrigerator.
2. Lacks complete plumbing facilities: Household lacks hot and cold piped water, a flush toilet and a bathtub or shower
3. Overcrowding / severe overcrowding: A household is considered to be overcrowded if there are more than 1.01 people per room. A household is considered severely overcrowded if there are more than 1.5 people per room.
4. Cost burden / severe cost burden: A household is considered cost burdened if the household pays more than 30% of its total gross income for housing costs. A household is considered severely cost burdened if the household pays more than 50% of its total income for housing costs. For renters,

housing costs include rent paid by the tenant plus utilities. For owners, housing costs include mortgage payment, taxes, insurance, and utilities.

Based on the data in Table 8 for households earning 0-100 percent of AMI, 30 percent of housing problems are attributable to cost burden, which affects 26 percent of ownership households and 31 percent of renter households in this income category.

Demographics	Base Year: 2009	Most Recent Year: 2015	% Change
Population	73,732	75,540	2%
Households	24,667	27,070	10%
Median Income	\$66,649.00	\$60,779.00	-9%

**Table 6 - Housing Needs Assessment Demographics**

Data Source: 2005-2009 ACS (Base Year), 2011-2015 ACS (Most Recent Year)

**Number of Households Table**

	0-30% HAMFI	>30-50% HAMFI	>50-80% HAMFI	>80-100% HAMFI	>100% HAMFI
Total Households	3,165	2,505	3,975	2,195	15,230
Small Family Households	1,075	820	1,655	810	7,850
Large Family Households	300	365	370	210	1,245
Household contains at least one person 62-74 years of age	355	505	705	540	3,450
Household contains at least one person age 75 or older	315	615	500	375	1,220
Households with one or more children 6 years old or younger	600	490	830	335	1,325

**Table 7 - Total Households Table**

Data Source: 2011-2015 CHAS

**Housing Needs Summary Tables**

1. Housing Problems (Households with one of the listed needs)

	Renter					Owner				
	0-30% AMI	>30-50% AMI	>50-80% AMI	>80-100% AMI	Total	0-30% AMI	>30-50% AMI	>50-80% AMI	>80-100% AMI	Total
<b>NUMBER OF HOUSEHOLDS</b>										
Substandard Housing - Lacking complete plumbing or kitchen facilities	50	50	45	40	185	0	0	0	0	0
Severely Overcrowded - With >1.51 people per room (and complete kitchen and plumbing)	35	85	55	30	205	0	15	15	0	30
Overcrowded - With 1.01-1.5 people per room (and none of the above problems)	250	110	215	60	635	0	35	20	30	85
Housing cost burden greater than 50% of income (and none of the above problems)	1,525	1,095	620	75	3,315	345	455	610	340	1,750
Housing cost burden greater than 30% of income (and none of the above problems)	145	260	1,390	370	2,165	40	95	250	330	715

	Renter					Owner				
	0-30% AMI	>30-50% AMI	>50-80% AMI	>80-100% AMI	Total	0-30% AMI	>30-50% AMI	>50-80% AMI	>80-100% AMI	Total
Zero/negative Income (and none of the above problems)	375	0	0	0	375	190	0	0	0	190

**Table 8 – Housing Problems Table**

Data 2011-2015 CHAS  
Source:

2. Housing Problems 2 (Households with one or more Severe Housing Problems: Lacks kitchen or complete plumbing, severe overcrowding, severe cost burden)

	Renter					Owner				
	0-30% AMI	>30-50% AMI	>50-80% AMI	>80-100% AMI	Total	0-30% AMI	>30-50% AMI	>50-80% AMI	>80-100% AMI	Total
<b>NUMBER OF HOUSEHOLDS</b>										
Having 1 or more of four housing problems	1,860	1,340	930	205	4,335	345	500	645	370	1,860
Having none of four housing problems	290	335	1,670	845	3,140	110	330	730	775	1,945
Household has negative income, but none of the other housing problems	375	0	0	0	375	190	0	0	0	190

**Table 9 – Housing Problems 2**

Data 2011-2015 CHAS  
Source:

**3. Cost Burden > 30%**

	Renter				Owner			
	0-30% AMI	>30-50% AMI	>50-80% AMI	Total	0-30% AMI	>30-50% AMI	>50-80% AMI	Total
<b>NUMBER OF HOUSEHOLDS</b>								
Small Related	795	685	1,095	2,575	105	85	265	455
Large Related	300	260	205	765	0	85	60	145
Elderly	224	365	195	784	219	350	340	909
Other	665	275	775	1,715	55	49	200	304
Total need by income	1,984	1,585	2,270	5,839	379	569	865	1,813

**Table 10 – Cost Burden > 30%**

Data 2011-2015 CHAS  
Source:

**4. Cost Burden > 50%**

	Renter				Owner			
	0-30% AMI	>30-50% AMI	>50-80% AMI	Total	0-30% AMI	>30-50% AMI	>50-80% AMI	Total
<b>NUMBER OF HOUSEHOLDS</b>								
Small Related	795	515	230	1,540	80	85	205	370
Large Related	280	160	15	455	0	50	35	85
Elderly	200	285	115	600	205	270	190	665
Other	550	275	280	1,105	55	45	175	275
Total need by income	1,825	1,235	640	3,700	340	450	605	1,395

**Table 11 – Cost Burden > 50%**

Data 2011-2015 CHAS  
Source:

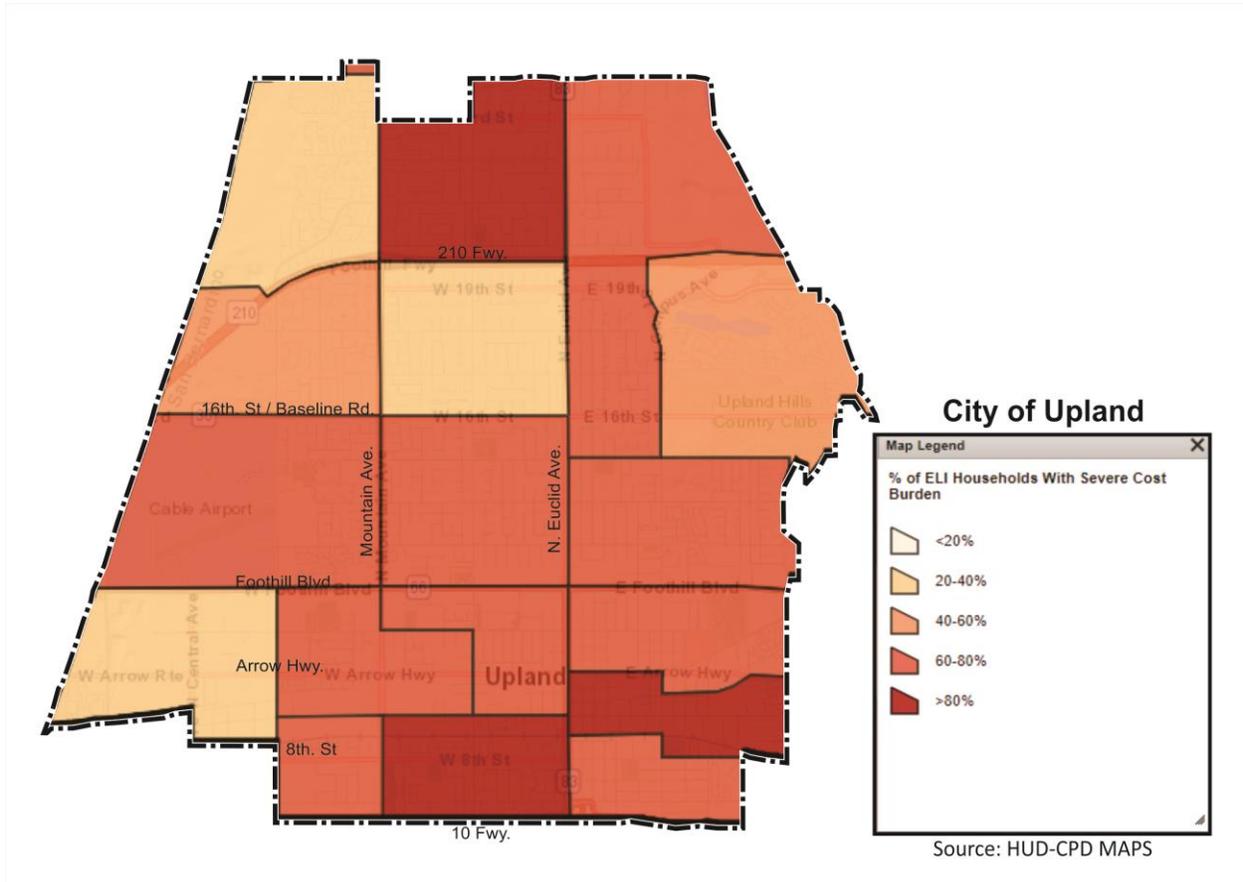


Figure 9: Extremely Low-Income Households with Severe Cost Burden

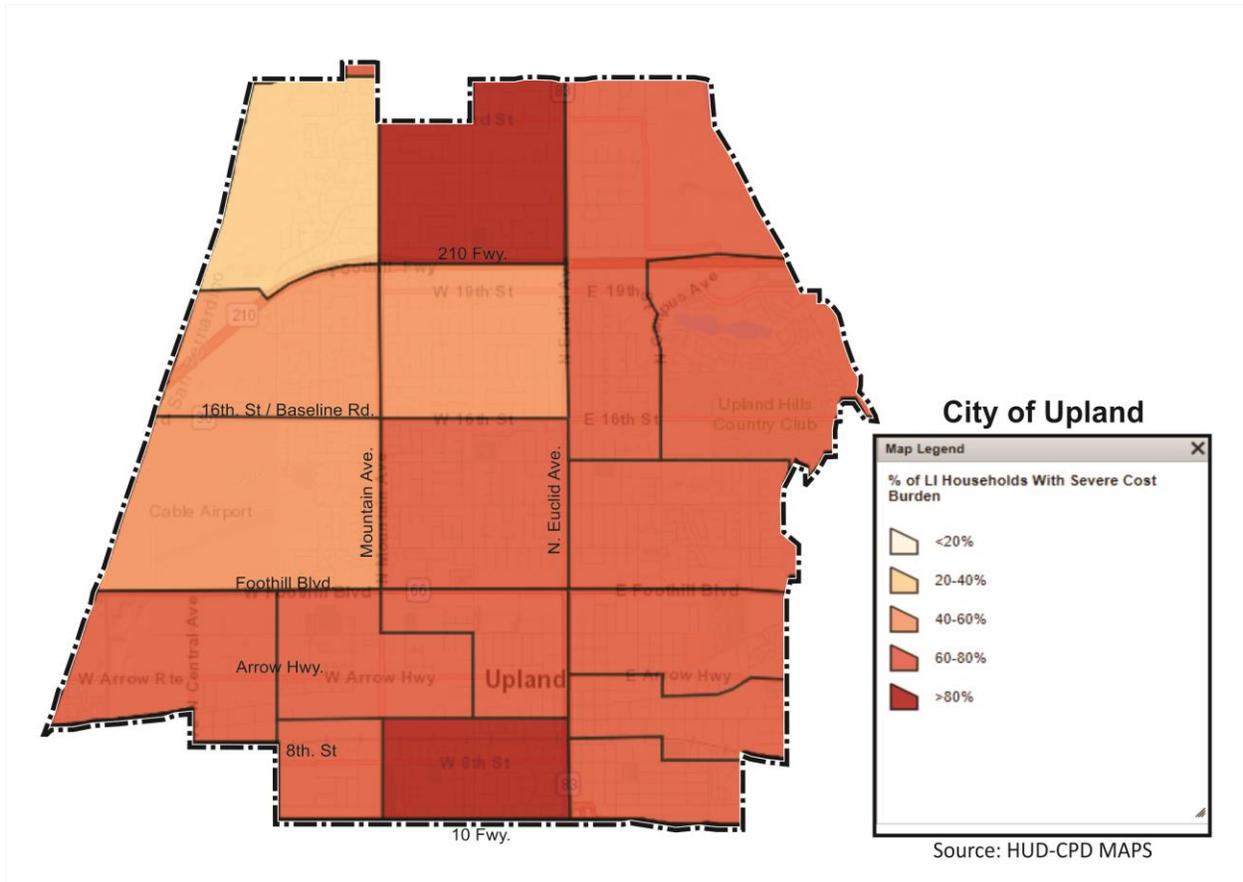


Figure 10: Low Income Household with Severe Cost Burden

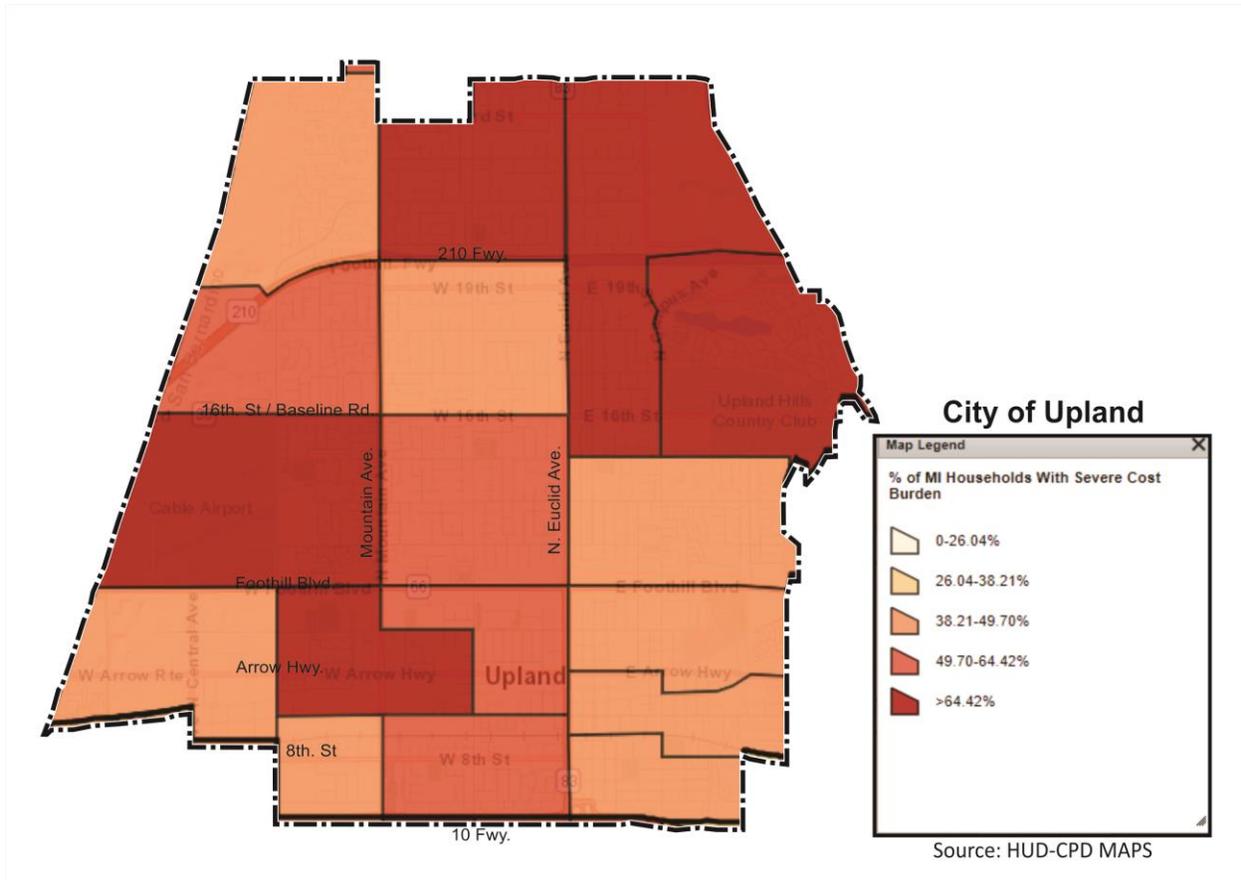


Figure 11: Moderate Income Households with Severe Cost Burden

5. Crowding (More than one person per room)

	Renter					Owner				
	0-30% AMI	>30-50% AMI	>50-80% AMI	>80-100% AMI	Total	0-30% AMI	>30-50% AMI	>50-80% AMI	>80-100% AMI	Total
<b>NUMBER OF HOUSEHOLDS</b>										
Single family households	270	155	230	64	719	0	50	25	10	85
Multiple, unrelated family households	15	39	15	0	69	0	0	10	20	30
Other, non-family households	0	0	30	25	55	0	0	0	0	0
Total need by income	285	194	275	89	843	0	50	35	30	115

Table 12 – Crowding Information – 1/2

Data Source: 2011-2015 CHAS

	Renter				Owner			
	0-30% AMI	>30-50% AMI	>50-80% AMI	Total	0-30% AMI	>30-50% AMI	>50-80% AMI	Total
Households with Children Present	600	370	745	1,715	0	120	85	205

Table 13 – Crowding Information – 2/2

**Describe the number and type of single person households in need of housing assistance.**

There are 6,916 single person households in the City, representing 25.5% of all households. Approximately 2,084 of the single person households are 65 years of age or older according to the ACS (S1101), indicating that approximately 4,832 single person households are ages 18-64. According to Table 10, 2,019 persons households categorized as “other” experienced a cost burden. Of those “other” households that are cost burdened and that are renting, most cases happen in the 50-80 of percent AMI category. For Homeowners, “other” households most cases also happen within the 50-80 percent of AMI. According to Table 11, 1,380 persons households categorized as “other” experienced a severe cost burden. Of those “other” households experiencing a severe cost burden, the majority are renters earning 0-30 percent of AMI. By definition, single-person households do not experience housing overcrowding. No data is available for single-person households occupying substandard housing units.

**Estimate the number and type of families in need of housing assistance who are disabled or victims of domestic violence, dating violence, sexual assault and stalking.**

The State of California Department of Justice maintains statistics on domestic violence statewide by jurisdiction. In 2018, the Upland Police Department responded to a total of 305 calls related to domestic violence. Of these calls:

- 232 of these domestic incidents did not involve a weapon
- 73 calls involved a weapon
- 1 domestic incident involved a firearm
- 1 domestic incident involved a knife or cutting instruments
- 12 domestic incidents involved other dangerous weapons
- 59 domestic incidents involved personal weapons (i.e. feet or hands, etc.)

Therefore, if each one of these calls represented a household with member(s) who required housing assistance, it can be estimated that there were up to 305 households in 2018 who were in need of some form of housing assistance. The form of housing assistance requested may vary depending on the specific circumstances of each case.

According to 2011-2015 American Community Survey Data (Table S1810), 7,046 or 9.4 percent of the Upland residents have a disability. Evaluation of household income characteristics reveals that households with members that have a disability are more likely to be low- and moderate-income households with one or more of the four housing problems. Specifically, ACS data indicates that:

- 2,091 persons have a hearing impairment.
- 1,439 persons have a vision impairment.
- 2,452 persons have a cognitive limitation.
- 1,064 have a self-care limitation.

The form of assistance needed is twofold. First, the City recognizes that it is crucial to prioritize the creation of additional rental housing opportunities for low- and moderate-income households in general for the state of California. Second, it is important to ensure that both new and existing affordable housing opportunities are accessible to special needs populations such as victims of domestic violence, persons with disabilities, single heads of household, seniors, and transition age youth. To address special needs populations, the City will also prioritize the provision of public services to remove barriers to accessing affordable housing.

### **What are the most common housing problems?**

The most common housing problem in the City is cost burden, which affects 79 percent of low- and moderate-income households, including 5,839 renter households and 1,813 owner households who pay more than 30 percent of their monthly gross income for housing costs. Further, 53 percent of households earning 0-80 percent of AMI pay more than 50 percent of their monthly gross income for housing costs. This problem is particularly acute for renter households earning 0-50 percent of AMI and who pay 50 percent of their income for rent and utilities, as well as for homeowner households earning between 50-80 Percent of AMI who experience a cost burden or severe cost burden.

According to information presented in Table 12, the second most common housing problem in the City is overcrowding. Of the households earning 0-100 percent of AMI, 958 or 8 percent are overcrowded, of which 843 or 88 percent are renter households. Overcrowded multiple, unrelated family households account for only 10 percent of households earning 0-100 percent of AMI. Other non-family households account for 6 percent of overcrowded households.

### **Are any populations/household types more affected than others by these problems?**

For households earning 0-80 percent of AMI, 3,030 small related households are cost burdened, of which 2,575 are renters and 455 are owners. For renters, households that earn 50-80 percent of AMI experience more cost burden than other income groups. For owners, cost burden is more evenly distributed among the income levels. In the renter tenure type, small and large related family households are the largest groups experiencing cost burden. However, in the owner tenure type, elderly individuals are the largest group experiencing cost burden.

According to data in Table 12, overcrowded housing conditions primarily impact renter households with 90 percent of all overcrowded households comprised of renters. Of the renter households that are overcrowded, 34 percent earn between 0-30 percent of AMI, 23 percent earn 30-50 percent of AMI, 33 percent earn between 50-80 percent of AMI, and 11 percent earn between 80-100 percent of AMI. Housing overcrowding mostly impacts extremely low, and moderate-income renters. Evaluation of information in Table 12 showing housing overcrowding by household type reveals that overcrowding primarily impacts single family households.

**Describe the characteristics and needs of Low-income individuals and families with children (especially extremely low-income) who are currently housed but are at imminent risk of either residing in shelters or becoming unsheltered 91.205(c)/91.305(c)). Also discuss the needs of formerly homeless families and individuals who are receiving rapid re-housing assistance and are nearing the termination of that assistance**

The leading indicators of risk for homelessness include extremely low income and housing cost burden. Tables 10 and 11 indicate the number of currently housed households with housing cost burdens more than 30 percent and 50 percent, respectively, by household type, tenancy, and household income. Based on the data in Table 10, 2,363 (75 percent) of households earning 0-80 percent of AMI in the City experience a cost burden. Of these households, 1,984 (63 percent) are renters and 379 (12 percent) are owners. Most cost-burdened renter households are extremely low-income households. Of the 2,363 extremely low-income renters that are cost-burdened, 1,825 are severely cost burdened, paying more than 50 percent of their income for housing costs. Because this group has the lowest income and has housing costs that are less fixed than homeowners, this group is generally viewed as being the most at-risk of homelessness. Additionally, according to Table 7, 600 of the 3,165 households earning less than 30 percent of AMI have one or more children 6 years old or younger. While specific HUD data was unavailable in the format described in Table 13, kidsdata.org reports that in 2012-2016, 21.9 percent of Upland's children, ages 0-17, lived in crowded households. This statistic may be indicative of the percent of low-income Upland children that are currently housed but may be at risk of residing in shelters or becoming unsheltered.

Formerly homeless families and individuals who are receiving rapid re-housing assistance and are nearing termination of that assistance are similarly at risk of homelessness, if the socioeconomic conditions that contributed to the original incidence of homelessness have not been adequately addressed. To increase the likelihood that recipients of rapid re-housing assistance are able to remain housed, the provision of case management services that connect assisted households with mainstream resources and employment opportunities is essential. The City will continue its efforts on assisting those who are homeless and track and assist in the San Bernardino county's documented efforts to assisting those through rapid rehousing assistance.

**If a jurisdiction provides estimates of the at-risk population(s), it should also include a description of the operational definition of the at-risk group and the methodology used to generate the estimates:**

The assessment of at-risk populations is based on ACS and CHAS data in the Consolidated Plan using HUD definitions for household types and housing problems. In Upland, the group that is most at-risk of homelessness includes those renters who earn 0-30 percent of AMI because this group has the lowest income and has housing costs that are not fixed.

**Specify particular housing characteristics that have been linked with instability and an increased risk of homelessness**

The leading indicators of risk for homelessness include extremely low income, housing cost burden, and severe cost burden. As discussed earlier; there are 1,825 extremely low income severely cost burdened renters in Upland. This group has the lowest income and has housing costs that are not fixed. Therefore, this group is viewed as being unstably housed and is generally the most at risk of homelessness.

**Discussion**

Based on the data presented in Tables 6-12, the most significant housing needs exist for an estimated 5,095 low- and moderate-income households paying more than 50% of their income for housing costs, particularly renter households that account for the majority of severely cost burdened households (3,700 low-and moderate-income households). Of those severely cost burdened renter households, the 2,165 households earning less than 30% of AMI are the most at-risk of homelessness.

It is also key to note that of the 7,652 cost-burdened households in Upland, 1,693 households are elderly households earning 0-80 percent of AMI. With the understanding that elderly people (age 62+) have fixed incomes and are often unable to pursue employment it is this group of households that is most in need of assistance so that these households may afford the costs of daily living and meet basic needs such as food and prescription drugs.

## **NA-15 Disproportionately Greater Need: Housing Problems – 91.205 (b)(2)**

**Assess the need of any racial or ethnic group that has disproportionately greater need in comparison to the needs of that category of need as a whole.**

### **Introduction**

HUD requires all grantees to compare and assess the need for housing for any racial or ethnic group present in the community. A disproportionately greater need exists when the members of racial or ethnic group at an income level experience housing problem at a greater rate (10% or more) than the income level as a whole. For example, when evaluating 0-30% of AMI households, if 50% of the households experience a housing problem, but 60% or more of a particular racial or ethnic group of household's experience housing problems, that racial or ethnic group has a disproportionately greater need.

The housing problems identified in Tables 14-17 below are defined as:

1. Lacks complete kitchen facilities: Household lacks a sink with piped water, a range or stove, or a refrigerator
2. Lacks complete plumbing facilities: Household lacks hot and cold piped water, a flush toilet and a bathtub or shower
3. Overcrowding: A household is considered to be overcrowded if there are more than 1.01 people per room.
4. Cost burden: A household is considered cost burdened if the household pays more than 30% of its total gross income for housing costs. For renters, housing costs include rent paid by the tenant plus utilities. For owners, housing costs include mortgage payment, taxes, insurance, and utilities.

**0%-30% of Area Median Income**

<b>Housing Problems</b>	<b>Has one or more of four housing problems</b>	<b>Has none of the four housing problems</b>	<b>Household has no/negative income, but none of the other housing problems</b>
Jurisdiction as a whole	2,385	215	565
White	770	180	245
Black / African American	375	0	70
Asian	270	20	35
American Indian, Alaska Native	0	0	10
Pacific Islander	0	0	0
Hispanic	950	14	125

**Table 14 - Disproportionally Greater Need 0 - 30% AMI**

Data Source: 2011-2015 CHAS

\*The four housing problems are:

1. Lacks complete kitchen facilities, 2. Lacks complete plumbing facilities, 3. More than one person per room, 4. Cost Burden greater than 30%

**30%-50% of Area Median Income**

<b>Housing Problems</b>	<b>Has one or more of four housing problems</b>	<b>Has none of the four housing problems</b>	<b>Household has no/negative income, but none of the other housing problems</b>
Jurisdiction as a whole	2,195	310	0
White	870	125	0

<b>Housing Problems</b>	<b>Has one or more of four housing problems</b>	<b>Has none of the four housing problems</b>	<b>Household has no/negative income, but none of the other housing problems</b>
Black / African American	110	4	0
Asian	170	95	0
American Indian, Alaska Native	0	0	0
Pacific Islander	0	0	0
Hispanic	1,020	85	0

**Table 15 - Disproportionally Greater Need 30 - 50% AMI**

Data Source: 2011-2015 CHAS

\*The four housing problems are:

1. Lacks complete kitchen facilities, 2. Lacks complete plumbing facilities, 3. More than one person per room, 4. Cost Burden greater than 30%

**50%-80% of Area Median Income**

<b>Housing Problems</b>	<b>Has one or more of four housing problems</b>	<b>Has none of the four housing problems</b>	<b>Household has no/negative income, but none of the other housing problems</b>
Jurisdiction as a whole	3,215	760	0
White	1,330	385	0
Black / African American	145	45	0
Asian	270	4	0
American Indian, Alaska Native	0	0	0
Pacific Islander	0	0	0
Hispanic	1,330	310	0

**Table 16 - Disproportionally Greater Need 50 - 80% AMI**

Data Source: 2011-2015 CHAS

\*The four housing problems are:

1. Lacks complete kitchen facilities, 2. Lacks complete plumbing facilities, 3. More than one person per room, 4. Cost Burden greater than 30%

**80%-100% of Area Median Income**

<b>Housing Problems</b>	<b>Has one or more of four housing problems</b>	<b>Has none of the four housing problems</b>	<b>Household has no/negative income, but none of the other housing problems</b>
Jurisdiction as a whole	1,275	920	0
White	570	450	0
Black / African American	65	20	0
Asian	150	30	0
American Indian, Alaska Native	0	0	0
Pacific Islander	0	4	0
Hispanic	480	410	0

**Table 17 - Disproportionally Greater Need 80 - 100% AMI**

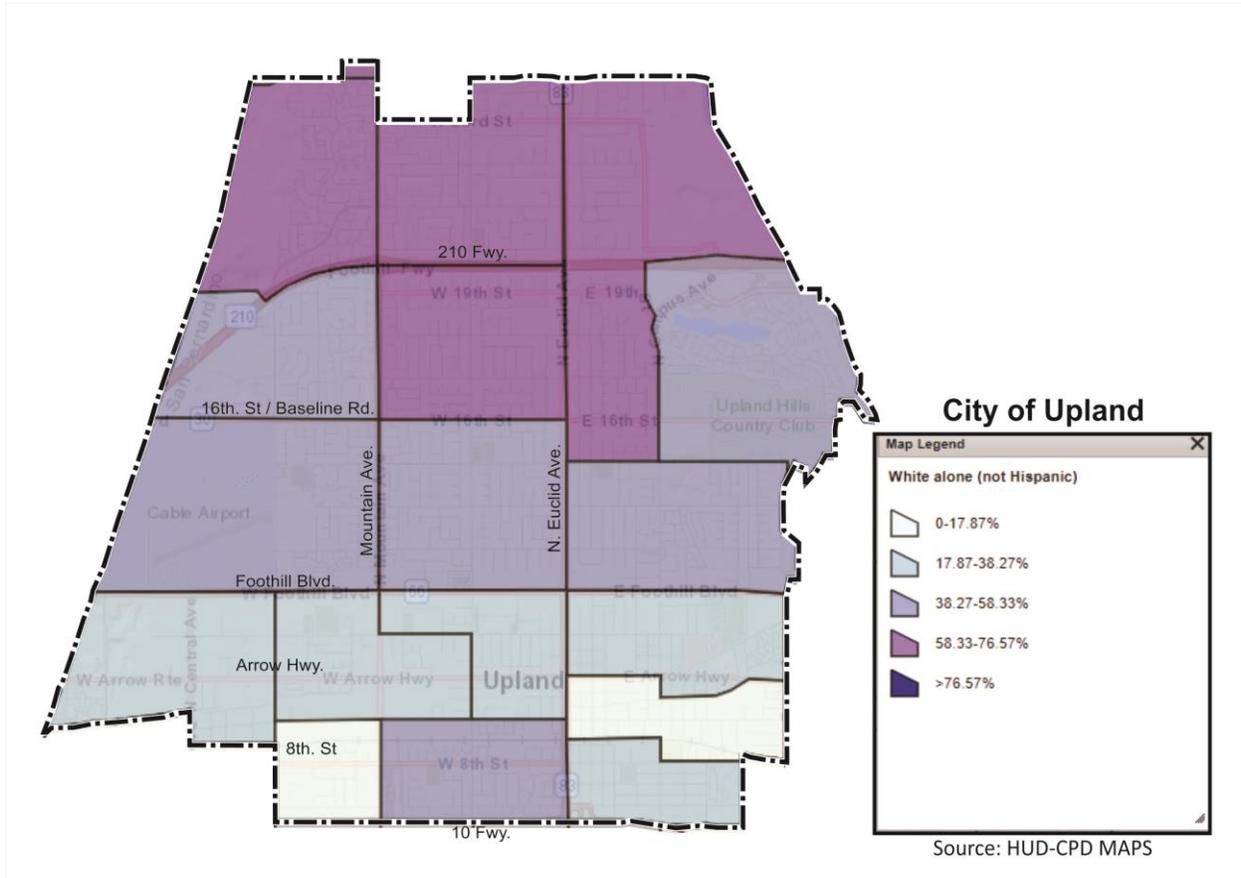
Data Source: 2011-2015 CHAS

\*The four housing problems are:

1. Lacks complete kitchen facilities, 2. Lacks complete plumbing facilities, 3. More than one person per room, 4. Cost Burden greater than 30%

**HUD Community Planning & Development Maps (CPD Maps)**

The maps below illustrate the racial or ethnic composition of the city by census tract as reported in the 2011-2015 American Community Survey estimates.



**Figure 12: White Alone (not Hispanic)**

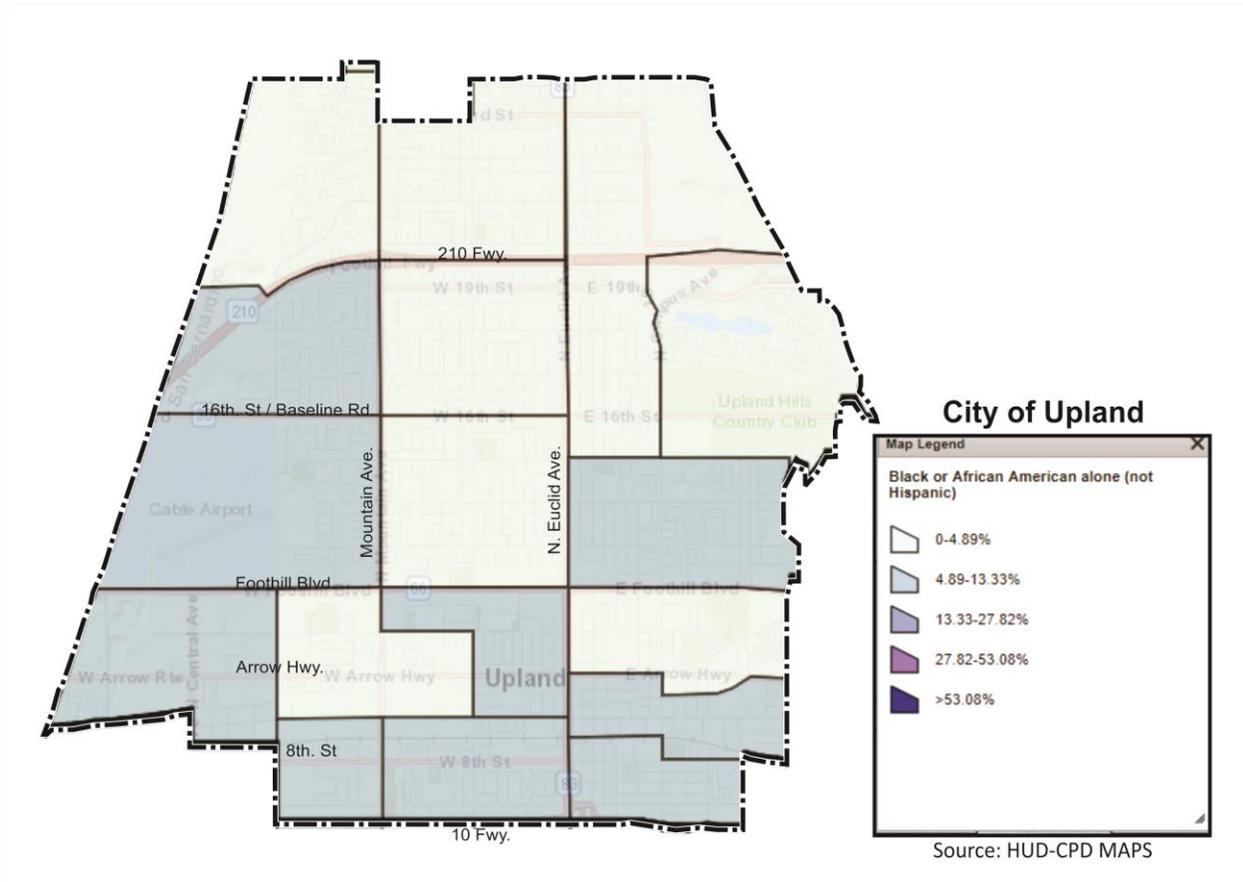


Figure 13: Black/African American

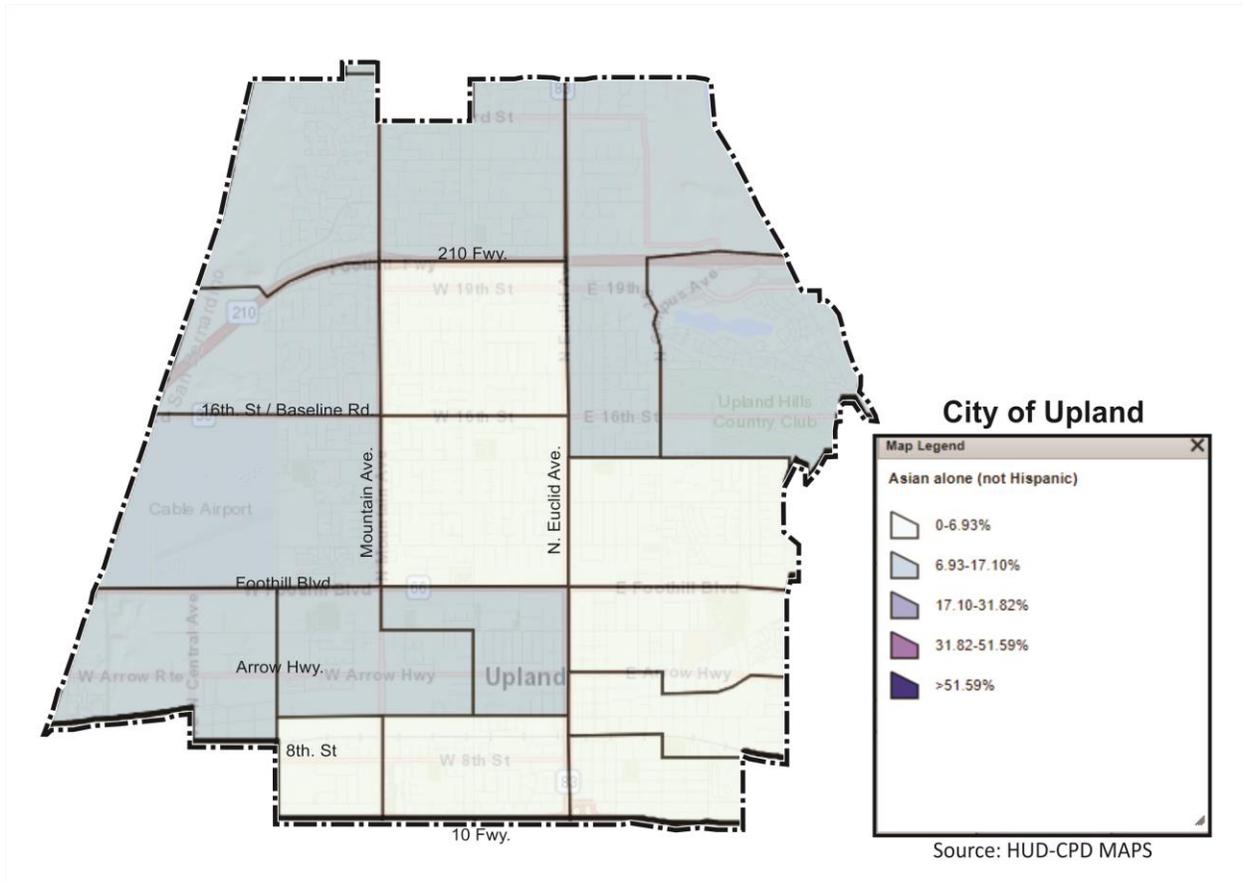


Figure 14: Asian

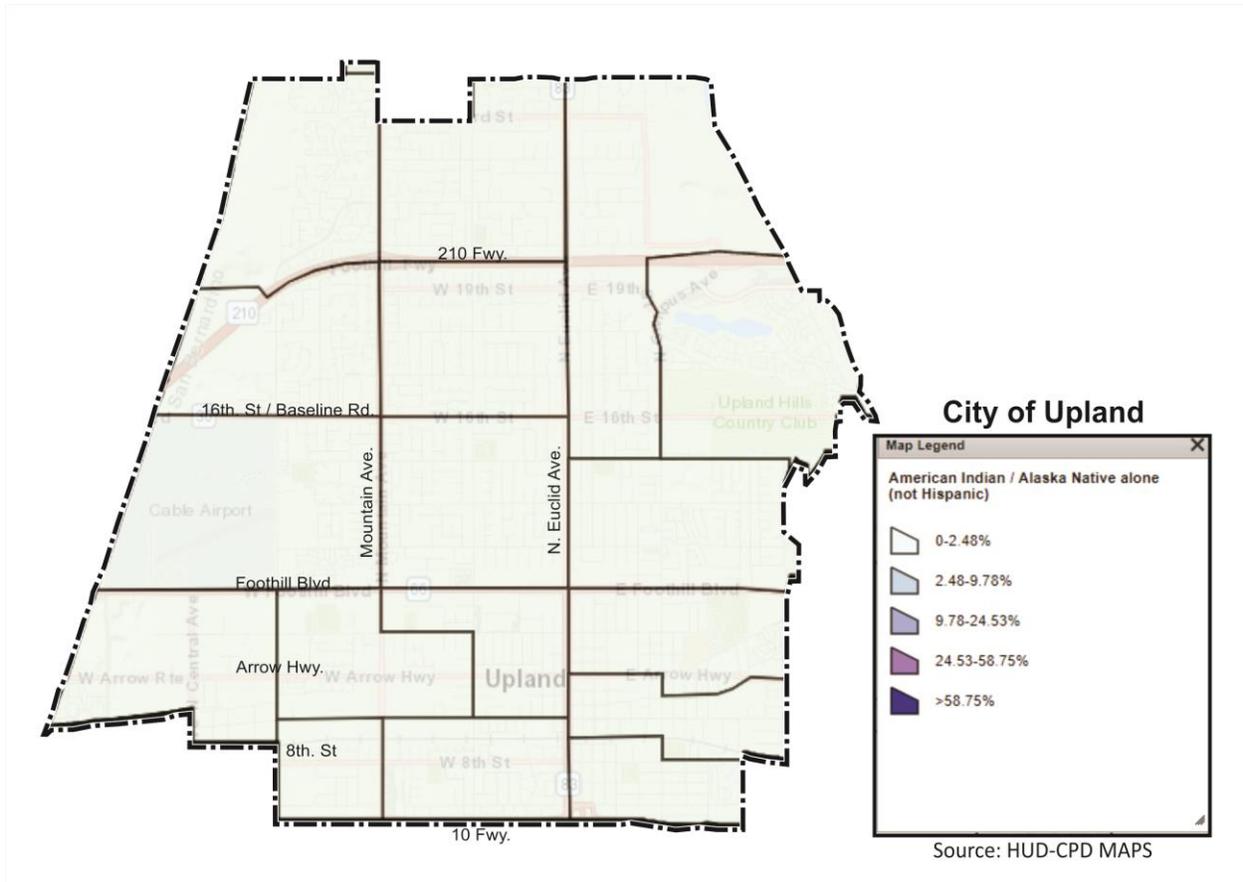


Figure 15: American Indian / Alaska Native

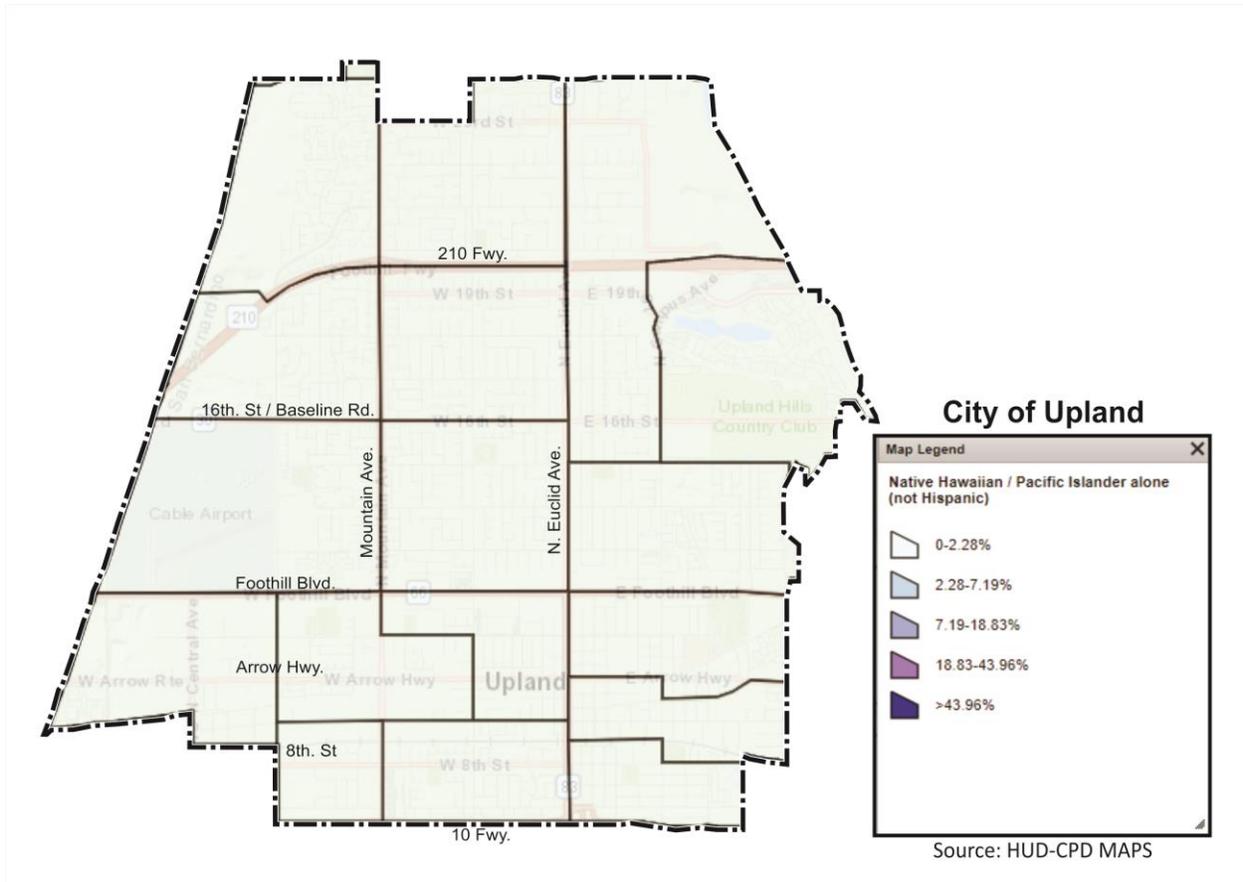


Figure 16: Native Hawaiian / Pacific Islander

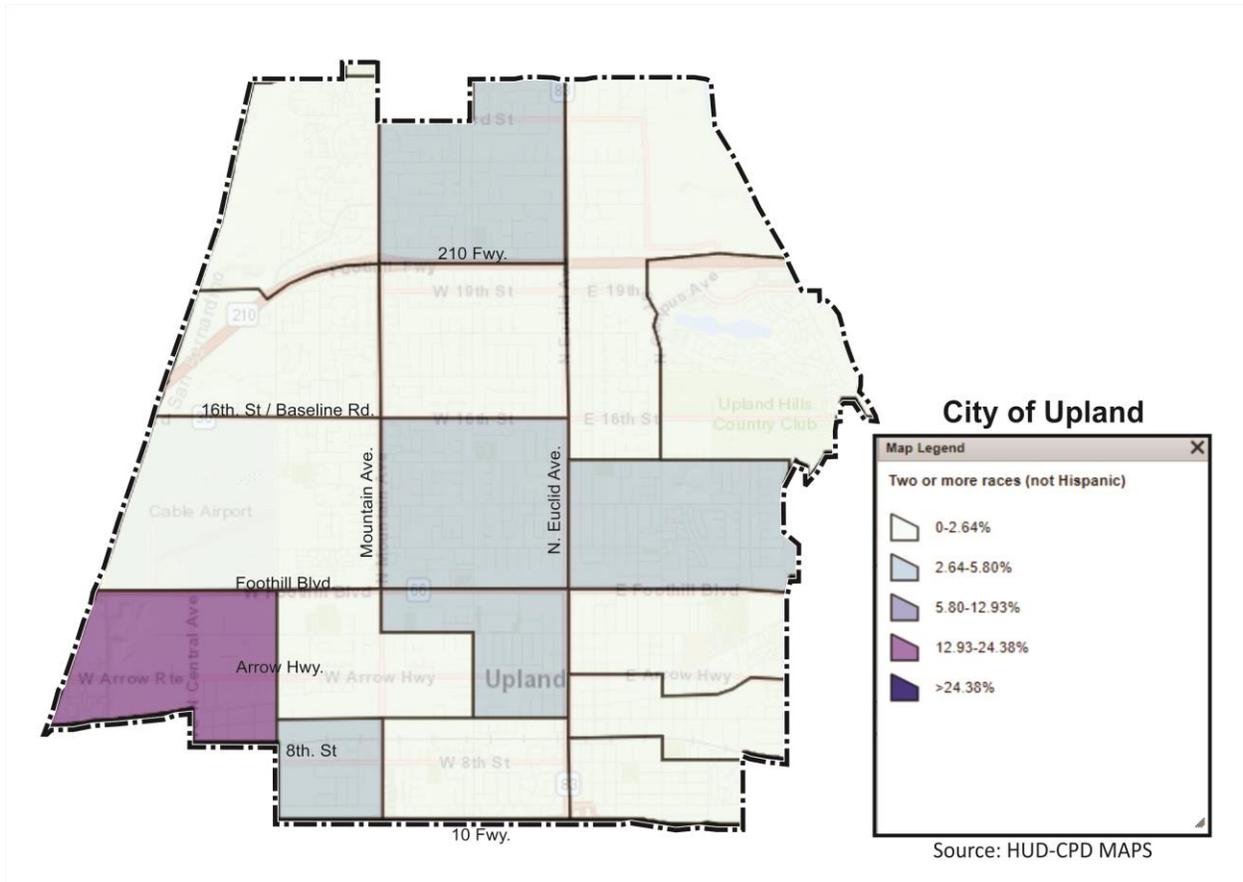


Figure 17: Two or More Races

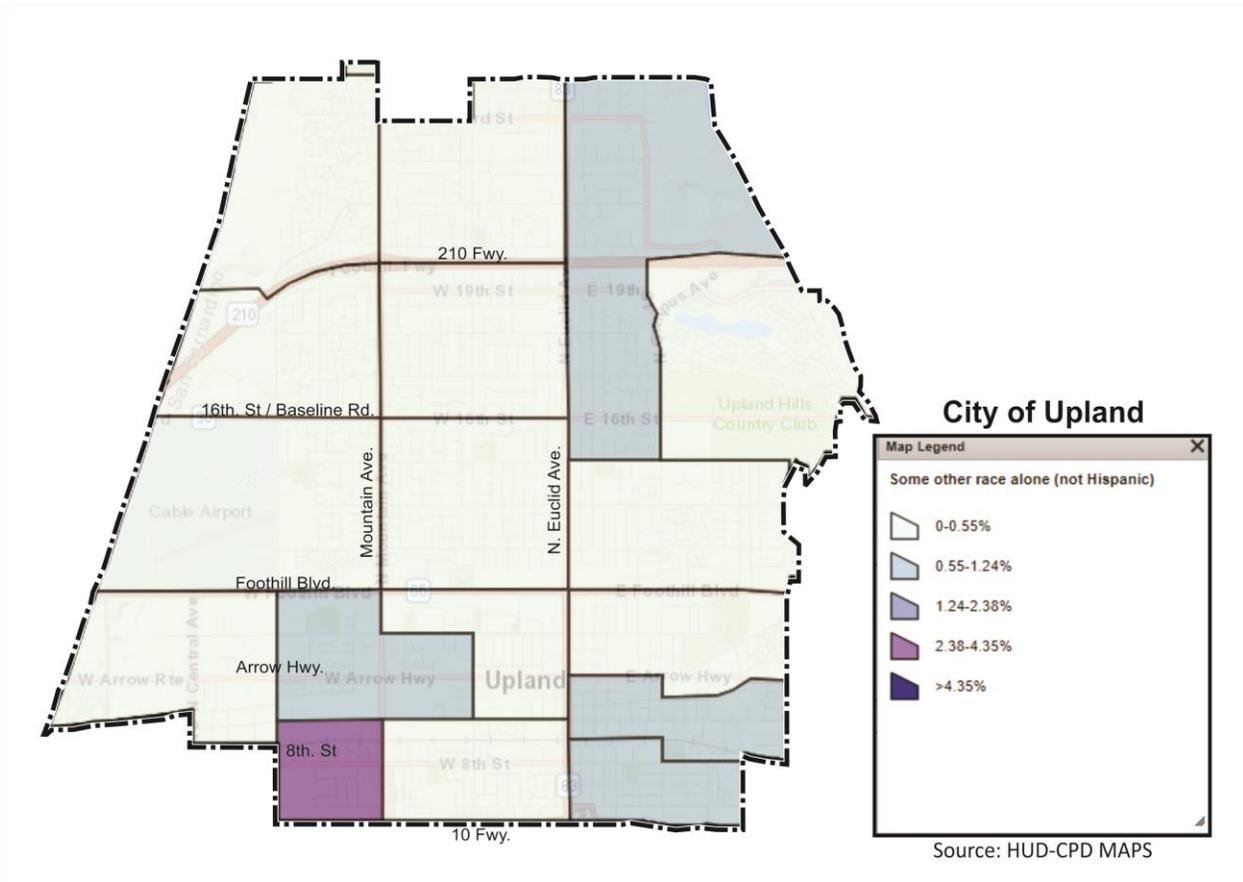
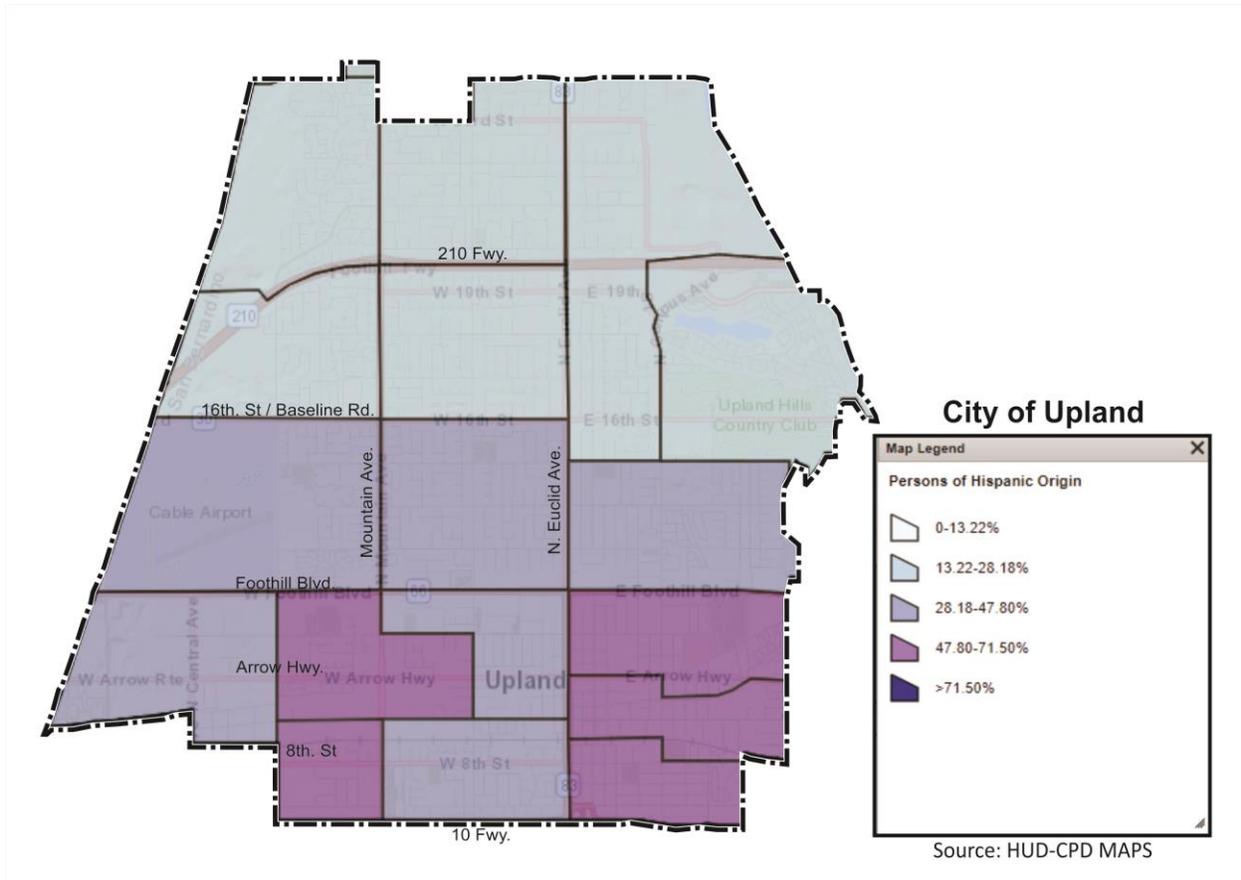


Figure 18: Some Other Race



**Figure 19: Hispanic**

**Discussion**

Based on this analysis, the following racial or ethnic groups were found to have a disproportionately greater level of housing problems relative to the percentage of all households in the given income category experiencing housing problems:

- Hispanic households with incomes 0-30 percent of AMI, where Hispanics households accounted for 34 percent (1,089 out of 3,165) of the households of the jurisdiction for the AMI income categories listed above.
- Black/African American households with incomes 80-100 percent of AMI, where Black/African American households accounted for only 4 percent (85 out of 2,195) of the households of the jurisdiction for the AMI income categories listed above.
- Asian households with incomes 50-80, and 80-100 percent of AMI, where Asian households accounted for only 7 percent (454 out of 6,170) of the households of the jurisdiction for the AMI income categories listed above.

Hispanic households from 0-30 percent of AMI with housing problems represent 39.83 percent of all households with housing problems within those income groups.

Black/African American households with incomes 80-100 percent of AMI represent 5.10 percent of all households of similar income with housing problems.

Asian households with incomes 50-80 and 80-100 percent of AMI represent 9.35 percent of all households of similar income with housing problems.

**NA-20 Disproportionately Greater Need: Severe Housing Problems – 91.205 (b)(2)**

Assess the need of any racial or ethnic group that has disproportionately greater need in comparison to the needs of that category of need as a whole.

**Introduction**

Similar to the previous section, Tables 18-21 below provide data to determine if disproportionate housing needs exist for any racial or ethnic group present in the community that experience severe housing problems, which are defined as:

1. Lacks complete kitchen facilities: Household does not have a stove/oven and refrigerator.
2. Lacks complete plumbing facilities: Household does not have running water or modern toilets.
3. Severe overcrowding: A household is considered severely overcrowded if there are more than 1.5 people per room.
4. Severe cost burden: A household is considered severely cost burdened if the household pays more than 50% of its total income for housing costs. For renters, housing costs include rent paid by the tenant plus utilities. For owners, housing costs include mortgage payment, taxes, insurance, and utilities.

**0%-30% of Area Median Income**

Severe Housing Problems*	Has one or more of four housing problems	Has none of the four housing problems	Household has no/negative income, but none of the other housing problems
Jurisdiction as a whole	2,205	400	565
White	700	260	245
Black / African American	350	25	70
Asian	230	60	35
American Indian, Alaska Native	0	0	10
Pacific Islander	0	0	0
Hispanic	905	60	125

**Table 18 – Severe Housing Problems 0 - 30% AMI**

Data 2011-2015 CHAS  
Source:

\*The four severe housing problems are:

1. Lacks complete kitchen facilities, 2. Lacks complete plumbing facilities, 3. More than 1.5 persons per room, 4. Cost Burden over 50%

**30%-50% of Area Median Income**

<b>Severe Housing Problems*</b>	<b>Has one or more of four housing problems</b>	<b>Has none of the four housing problems</b>	<b>Household has no/negative income, but none of the other housing problems</b>
Jurisdiction as a whole	1,840	665	0
White	755	245	0
Black / African American	95	20	0
Asian	140	125	0
American Indian, Alaska Native	0	0	0
Pacific Islander	0	0	0
Hispanic	825	275	0

**Table 19 – Severe Housing Problems 30 - 50% AMI**

Data 2011-2015 CHAS  
Source:

\*The four severe housing problems are:

1. Lacks complete kitchen facilities, 2. Lacks complete plumbing facilities, 3. More than 1.5 persons per room, 4. Cost Burden over 50%

**50%-80% of Area Median Income**

<b>Severe Housing Problems*</b>	<b>Has one or more of four housing problems</b>	<b>Has none of the four housing problems</b>	<b>Household has no/negative income, but none of the other housing problems</b>
Jurisdiction as a whole	1,575	2,400	0
White	680	1,030	0
Black / African American	60	125	0
Asian	185	90	0
American Indian, Alaska Native	0	0	0
Pacific Islander	0	0	0
Hispanic	625	1,020	0

**Table 20 – Severe Housing Problems 50 - 80% AMI**

Data 2011-2015 CHAS  
Source:

\*The four severe housing problems are:

1. Lacks complete kitchen facilities, 2. Lacks complete plumbing facilities, 3. More than 1.5 persons per room, 4. Cost Burden over 50%

**80%-100% of Area Median Income**

Severe Housing Problems*	Has one or more of four housing problems	Has none of the four housing problems	Household has no/negative income, but none of the other housing problems
Jurisdiction as a whole	575	1,620	0
White	230	795	0
Black / African American	20	65	0
Asian	70	105	0
American Indian, Alaska Native	0	0	0
Pacific Islander	0	4	0
Hispanic	250	640	0

**Table 21 – Severe Housing Problems 80 - 100% AMI**

Data 2011-2015 CHAS  
Source:

\*The four severe housing problems are:

1. Lacks complete kitchen facilities, 2. Lacks complete plumbing facilities, 3. More than 1.5 persons per room, 4. Cost Burden over 50%

**Discussion**

Based on this analysis, the following racial or ethnic groups were found to have a disproportionately greater level of severe housing problems relative to the percentage of all households in the given income category experiencing severe housing problems:

- Hispanic households with incomes 0-30 percent of AMI, where Hispanics households accounted for 34 percent (1,090 out of 3,170) of the households of the jurisdiction for the AMI income categories listed above.
- Asian households with incomes 50-80 and 80-100 percent of AMI, where Asian households accounted for only 7 percent (450 out of 6,170) of the households of the jurisdiction for the AMI income categories listed above.

Hispanic households with incomes 0-30 percent of AMI represent 41.04 percent of all households of similar income with housing problems.

Asian households with incomes 50-80 and 80-100 percent of AMI represent 11.86 percent of all households of similar income with housing problems.

**NA-25 Disproportionately Greater Need: Housing Cost Burdens – 91.205 (b)(2)**

Assess the need of any racial or ethnic group that has disproportionately greater need in comparison to the needs of that category of need as a whole.

**Introduction:**

HUD defines cost burden as the extent to which gross housing costs, including utility costs, exceeds 30 percent of a given household’s gross income. A household is considered severely cost burdened if gross housing costs, including utility costs, exceeds 50 percent of a household’s gross income.

**Housing Cost Burden**

Housing Cost Burden	<=30%	30-50%	>50%	No / negative income (not computed)
Jurisdiction as a whole	14,470	6,025	6,000	575
White	8,555	2,660	2,485	245
Black / African American	800	290	480	80
Asian	985	600	625	35
American Indian, Alaska Native	40	0	0	10
Pacific Islander	45	0	0	0
Hispanic	3,885	2,285	2,330	125

**Table 22 – Greater Need: Housing Cost Burdens AMI**

Data 2011-2015 CHAS  
Source:

**Discussion:**

Based on this analysis, 45.4 percent of Upland household’s experience either a cost burden or a severe cost burden. Based on the analysis, none of the racial and ethnic groups reflect a disproportionate level of housing cost burdens.

## NA-30 Disproportionately Greater Need: Discussion – 91.205(b)(2)

**Are there any income categories in which a racial or ethnic group has disproportionately greater need than the needs of that income category as a whole?**

The following racial or ethnic groups had a disproportionately greater level of housing problems:

- Hispanic households with incomes 0-30 percent of AMI, where Hispanics households accounted for 34 percent (1,089 out of 3,165) of the households of the jurisdiction for the AMI income categories listed above.
- Black/African American households with incomes 80-100 percent of AMI, where Black/African American households accounted for only 4 percent (85 out of 2,195) of the households of the jurisdiction for the AMI income categories listed above.
- Asian households with incomes 50-80, and 80-100 percent of AMI, where Asian households accounted for only 7 percent (454 out of 6,170) of the households of the jurisdiction for the AMI income categories listed above.

Hispanic households from 0-30 percent of AMI with housing problems represent 39.83 percent of all households with housing problems within those income groups. Black/African American households with incomes 80-100 percent of AMI represent 5.10 percent of all households of similar income with housing problems. Asian households with incomes 50-80 and 80-100 percent of AMI represent 9.35 percent of all households of similar income with housing problems.

The following racial or ethnic groups had a disproportionately greater level of severe housing problems:

- Hispanic households with incomes 0-30 percent of AMI, where Hispanics households accounted for 34 percent (1,090 out of 3,170) of the households of the jurisdiction for the AMI income categories listed above.
- Asian households with incomes 50-80 and 80-100 percent of AMI, where Asian households accounted for only 7 percent (450 out of 6,170) of the households of the jurisdiction for the AMI income categories listed above.

Hispanic households with incomes 0-30 percent of AMI represent 41.04 percent of all households of similar income with housing problems. Asian households with incomes 50-80 and 80-100 percent of AMI represent 11.86 percent of all households of similar income with housing problems.

The following racial or ethnic groups had a disproportionately greater housing cost burden:

Based on this analysis, 45.4 percent of Upland household's experience either a cost burden or a severe cost burden. Based on the analysis, none of the racial and ethnic groups reflect a disproportionate level of housing cost burdens.

**If they have needs not identified above, what are those needs?**

No other housing needs for these specific racial or ethnic groups were identified through consultation with stakeholders or through citizen participation.

**Are any of those racial or ethnic groups located in specific areas or neighborhoods in your community?**

Based on an evaluation of maps generated through the U.S. Department of Housing and Urban Development's Community Planning and Development Maps (CPD Maps) application, there are no concentrations of the racial or ethnic groups identified as having disproportionate housing needs.

## NA-35 Public Housing – 91.205(b)

### Introduction

The Upland Housing Authority (UHA) is managed by the Housing Authority County of San Bernardino (HACSB) and serves the City of Upland and operates Section 8 and HUD Public Housing. Additionally, the Housing Authority of the County of San Bernardino (HACSB) administers 498 Section 8 vouchers to residents in Upland according the HACSB 2018 Annual Report.

The mission of UHA is “to be the area’s affordable housing of choice. To provide and maintain safe, quality housing, in a cost-effective manner. To partner with others in order to provide rental assistance and other related services to the community in a non-discriminatory manner.”

The HACSB operates one public housing development on behalf of the UHA.

The mission of HACSB is to “empower all individuals and families in need to achieve an enriched quality of life by providing housing opportunities and resources throughout San Bernardino County.” HACSB currently manages and operates 99 public housing units countywide, owns 2,105 additional units, is in a limited liability partnership for 778 units and has 1,371 units in its portfolio with Housing Partners I Inc., and 10,281 Section 8 vouchers, the majority of which are tenant-based vouchers. According to HACSB’s 2018 Annual Report, there are 498 Section 8 vouchers currently in use in Upland and there are 98 HACSB public housing units located within the City limits. In the upcoming five years, HACSB plans to focus efforts on rehabilitating and preserving existing public housing units and continuing existing programs and activities.

### Totals in Use

Program Type							
	Public Housing	Vouchers					
		Total	Tenant-Based and Project-based	Special Purpose Voucher			
				Veterans Affairs Supportive Housing	Family Unification Program	Housing for Persons with Aids (HOPWA)	Disabled *
# of units/vouchers in use	98	12,864	11,867	403	43	43	508

Table 23 - Public Housing by Program Type

\*includes Non-Elderly Disabled, Mainstream One-Year, Mainstream Five-year, and Nursing Home Transition

Data Source: PIC (PIH Information Center)

**Characteristics of Residents**

Characteristic	All HACSB
Average Annual Income	\$17,344
Average Household Size	2.41
Elderly (>62) Households	3,450
Disabled Households	5,053
Average Contract Rent	\$1,204

**Table 24 – Characteristics of Public Housing Residents**

Housing Authority of the County of San Bernardino (HACSB)

Data Source:

**Race of Residents**

Race	Program Type								
	Certificate	Mod-Rehab	Public Housing	Vouchers			Special Purpose Voucher		
				Total	Project - based	Tenant - based	Veterans Affairs Supportive Housing	Family Unification Program	Disabled *
White	0	0	644	2,226	372	1,791	38	0	0
Black/African American	0	0	425	2,911	114	2,763	16	0	0
Asian	0	0	57	94	21	70	0	0	0
American Indian/Alaska Native	0	0	3	27	5	22	0	0	0
Pacific Islander	0	0	29	12	3	9	0	0	0

Program Type									
Race	Certificate	Mod-Rehab	Public Housing	Vouchers					
				Total	Project - based	Tenant - based	Special Purpose Voucher		
							Veterans Affairs Supportive Housing	Family Unification Program	Disabled *
Other	0	0	19	7	2	5	0	0	0

**\*includes Non-Elderly Disabled, Mainstream One-Year, Mainstream Five-year, and Nursing Home Transition**

**Table 25 – Race of Public Housing Residents by Program Type**

Data Source: PIC (PIH Information Center)

**Ethnicity of Residents**

Program Type									
Ethnicity	Certificate	Mod-Rehab	Public Housing	Vouchers					
				Total	Project - based	Tenant - based	Special Purpose Voucher		
							Veterans Affairs Supportive Housing	Family Unification Program	Disabled *
Hispanic	0	0	504	1,326	167	1,132	14	0	0
Not Hispanic	0	0	670	3,951	350	3,528	40	0	0

**\*includes Non-Elderly Disabled, Mainstream One-Year, Mainstream Five-year, and Nursing Home Transition**

**Table 26 – Ethnicity of Public Housing Residents by Program Type**

Data Source: PIC (PIH Information Center)

**Section 504 Needs Assessment: Describe the needs of public housing tenants and applicants on the waiting list for accessible units:**

Section 504 of the Rehabilitation Act of 1973 prohibits discrimination on the basis of disability in any program or activity that is conducted by federal agencies or that receives financial assistance from a federal agency. A housing provider may not deny or refuse to sell or rent to a person with a disability and may not impose application or qualification criteria, rental fees or sales prices and rental or sales terms or conditions that are different than those required of or provided to persons who are not disabled. Further, housing providers may not require persons with disabilities to live only on certain floors, or to all live in one section of the housing. Housing providers may not refuse to make repairs and may not limit or deny someone with a disability access to recreational and other public and common use facilities, parking privileges, cleaning or janitorial services or any services which are made available to other residents.

UHA's public housing development includes units that are handicap accessible and prioritizes these units for tenants with disabilities.

In calendar year 2019, HACSB received a total of 120 Reasonable Accommodation requests, 8 of which were for modifications to a unit or for Section 504 accessibility to common use facilities. HACSB calculates that 0.9 percent of the households in its existing portfolio requested modification to a unit or made a request for Section 504 accessibility to common use facilities.

As noted in the tables above, 508 vouchers are for households with at least one person with disabilities and for the County of San Bernardino, there are 5,053 public housing households with at least one person with disabilities.

The current waitlist for public housing units includes 8,300 disabled or elderly households.

**Most immediate needs of residents of Public Housing and Housing Choice voucher holders**

The most pressing need for public housing and HCV voucher holders is the high demand for affordable housing throughout the county. This is documented by the long waitlists for public housing units and vouchers. As of 2019, the waitlist for the public housing residents included 17,720 households, including 2,879 elderly/disabled households, 14,899 extremely low-income households, 2,033 very low-income households and 728 low-income households.

As of 2019, the waitlist for Housing Choice Vouchers included 52,374 households. This includes 8,300 elderly/disabled households, 39,704 extremely low-income households, 8,455 very low-income households and 3,897 low-income households.

Beyond the need for affordable housing, residents also need additional access to service programs such as:

- Job training and placement;
- Youth employment and educational programs;
- Childcare services; and
- Transportation

**How do these needs compare to the housing needs of the population at large?**

The needs for additional services for San Bernardino County public housing residents align with the needs of low- and moderate-income households in Upland.

**Discussion**

In 2013, the Housing Authority received approval from HUD to convert its public housing units to project-based vouchers under the Rental Assistance Demonstration (RAD) program, which helps preserve affordable housing. Under RAD, housing authorities can generate and leverage equity on the properties to renovate, replace and repair this aging housing stock. Due to its RAD approval, HACSB is redeveloping its Waterman Gardens Community. Furthermore, it has been conducting several million dollars' worth of renovations to other former public housing communities. By the end of 2019, the majority of HACSB's public housing units had undergone RAD conversion with 99 units remaining.

## **NA-40 Homeless Needs Assessment – 91.205(c)**

### **Introduction:**

There are four federally defined categories under which individuals and families may qualify as homeless: 1) literally homeless; 2) imminent risk of homelessness; 3) homeless under other Federal statutes; and 4) fleeing/attempting to flee domestic violence.

According to the 2019 Annual Homeless Assessment Report (AHAR) to Congress, over one quarter of the nation's homeless population is in California and nearly half of all the nation's homeless individuals are in three states: California (27 percent), New York (16 percent), and Florida (5 percent). California and New York have the highest rate of homelessness among all individuals, at 38 and 46 people per 10,000 individuals.

San Bernardino County has more than two million residents and a geographic area of 20,105 square miles that includes 48 cities. Homelessness is addressed regionally through the Continuum of Care (CoC) also known as the San Bernardino County Homeless Partnership (SBCHP). The SBCHP consists of three distinct bodies: The San Bernardino County Interagency Council on Homelessness (ICH), the Homeless Provider Network (HPN) and the Office of Homeless Services (OHS). The SBCHP was developed to promote a strong collaboration between agencies to direct planning, development and implementation of the San Bernardino County Homelessness Action Plan which was adopted in September 2019.

### **Nature and Extent of Homelessness in San Bernardino County vs. the National Average**

Every two years during the last 10 days of January, HUD requires communities across the country to conduct a comprehensive count of their homeless population. In the County, that count has been conducted annually. The latest Point-in-Time Homeless Count (PIT Count) was held on January 24, 2019. The 2019 PIT Count differed from previous PIT Counts because it included a digital application for easier reporting, pinpointing known locations and closer monitoring of undercounted areas. In addition, there was a 15.6% increase in the number of volunteers conducting the surveys.

According to the 2019 PIT Count, the County's homeless population had been declining since 2011. However, in 2019, this trend was reversed, when there was an increase of 23 percent from the 2018 count. Although this increase may suggest an influx of additional homeless individuals in the County, it may also be attributed to better data collection techniques and more volunteers assisting with the count.

Notable increases in homelessness occurred in groups with mental illness (62 percent), veterans (40 percent), those being released from prisons and jails (35 percent) and unaccompanied women (29 percent). There was a substantial increase among older persons experiencing homelessness most notably in an 82 percent increase in those between the ages of 55 and 61 and a 54 percent increase in those 62 and older. There were 352 individuals who became homeless for the first time during the 12 months of

the 2019 count which constituted 18 percent of the total homeless population, a decrease of 14 percent from 2018. However, the greatest increase was amongst unsheltered chronically homeless which more than doubled from 348 to 703 (102 percent). Although the number of homeless individuals in the City decreased from 27 to 24, this significant increase in unsheltered chronic homeless individuals in the County exemplifies the continued need to focus efforts on addressing homelessness in the County.

**2013 Point-In-Time Count Results**

The PIT Count revealed that on any given night in San Bernardino County, approximately 2,607 people are homeless compared to the national average of 567,715 according to the AHAR. This constituted an overall increase for the County of 489 persons or 23% higher than in 2018 compared to the national increase of 14,885 persons or 2.7% higher than in 2018. In comparison to the national average, the County’s homeless rate is increasing exponentially quicker than the national average, thus signifying the continued need to focus efforts and resources on addressing homelessness in the County.

**Homeless Needs Assessment**

Population	Estimate the # of persons experiencing homelessness on a given night		Estimate the # experiencing homelessness each year	Estimate the # becoming homeless each year	Estimate the # exiting homelessness each year	Estimate the # of days persons experience homelessness
	Sheltered	Unsheltered				
Persons in Households with Adult(s) and Child(ren)	401	87	1,242	1,146	1,068	37
Persons in Households with Only Children	5	5	108	101	98	40
Persons in Households with Only Adults	281	1,828	1,424	1,324	1,223	41
Chronically Homeless Individuals	44	679	263	235	218	42
Chronically Homeless Families	20	24	37	27	27	40
Veterans	32	175	115	102	93	45

Population	Estimate the # of persons experiencing homelessness on a given night		Estimate the # experiencing homelessness each year	Estimate the # becoming homeless each year	Estimate the # exiting homelessness each year	Estimate the # of days persons experience homelessness
	Sheltered	Unsheltered				
Unaccompanied Child	29	140	108	101	98	40
Persons with HIV	6	41	n/a	n/a	n/a	n/a

**Table 27 - Homeless Needs Assessment**

Alternate Data Source Name: San Bernardino County 2019 Homeless Count

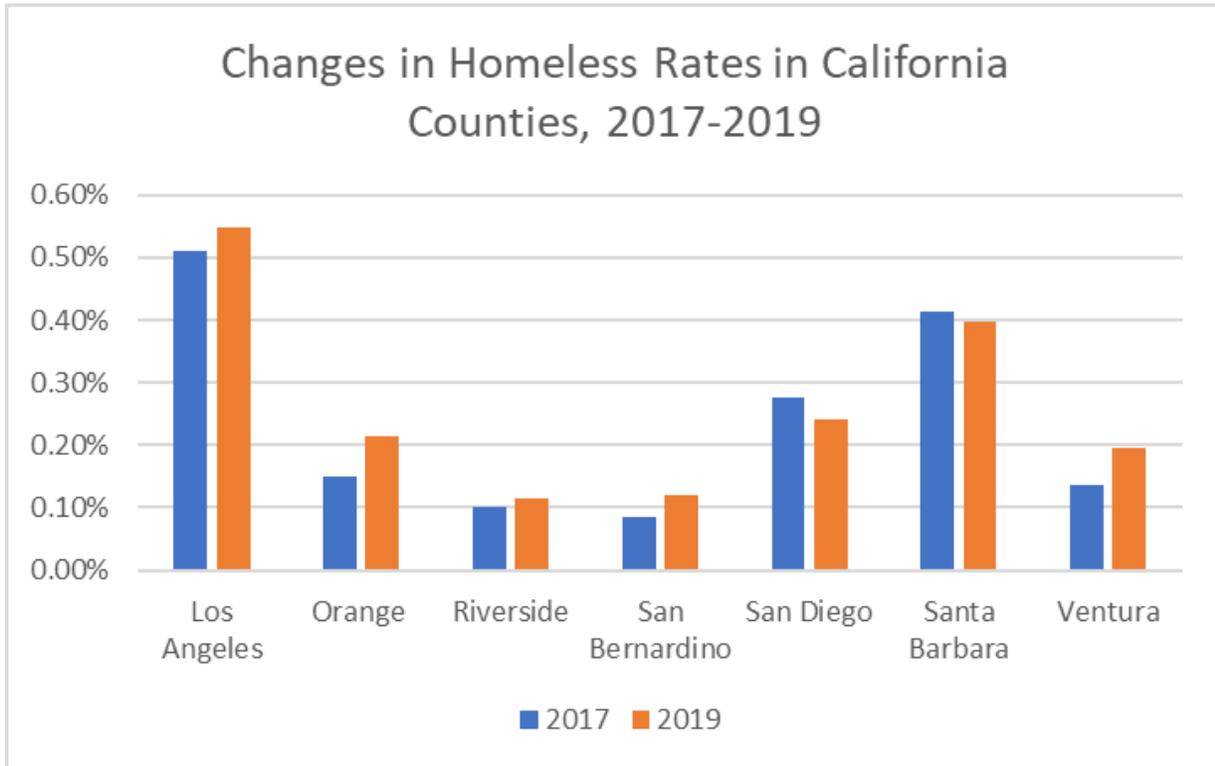


Figure 20: Changes in Homeless Rates in California Counties, 2011-2013

Year	Unsheltered	Sheltered	Total
2017	1,179	687	1,866
2018	1,143	675	2,118
2019	1,920	687	2,607

Table 28 - San Bernardino County Point-in-Time Homeless Counts, 2017-2019

Jurisdiction / Community	Unsheltered	Sheltered - Emergency or Vouchers	Sheltered - Transitional	Total
San Bernardino`	639	123	128	890
Victorville	179	133	21	333
Redlands	141	42	0	183
Rialto	133	0	0	133
Ontario	94	5	29	128
Fontana	94	0	0	94
Rancho Cucamonga	48	0	10	58
Upland	43	15	0	58
Colton	58	0	0	58
Joshua Tree	30	0	0	30

Hesperia	21	3	0	24
Apply Valley	20	3	0	23
All Others	420	116	59	595
Countywide Total	1,920	440	247	2,607

Table 29 - Homeless Population by San Bernardino County Jurisdiction, 2019

**If data is not available for the categories "number of persons becoming and exiting homelessness each year," and "number of days that persons experience homelessness," describe these categories for each homeless population type (including chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth):**

A chronically homeless individual is an unaccompanied homeless individual (living in an emergency shelter or in an unsheltered location) with a disabling condition that has been continuously homeless for a year or more or has had at least four episodes of homelessness in the past three years. Of the 777 homeless individuals and persons in families that were reported as chronically homeless, 74 were sheltered, and 703 were unsheltered.

Families with children include at least 1 household member at least age 18 years or older and at least one household member under the age of 18. According to the PIT Count, there were 116 persons in households with at least one adult and one child, comprised of 5 families (24 people) living in emergency or transitional shelters and 34 unsheltered persons in households with at least one adult and one child in need of housing assistance.

Veterans are persons who have served on active duty in the Armed Forces of the United States. This does not include inactive military reserves or the National Guard unless the person was called up to active duty. The PIT Count revealed 32 sheltered veterans and 175 unsheltered veterans.

Unaccompanied youth are individuals under the age of 18 years old, who are presumed to be emancipated if they are unsheltered without an adult. According to the County’s 2019 PIT Count, there were 29 unaccompanied youth who were sheltered and 140 unaccompanied youth who were unsheltered.

Additionally, 437 homeless individuals were categorized as severely mentally ill meaning that they have mental health problems that are expected to be of long, continued and indefinite in duration and will substantially impair their ability to live independently. Of the 437 homeless individuals that were reported as severely mentally ill, 68 individuals were sheltered, and 369 individuals remained unsheltered.

Further, the 2019 Point in Time report revealed a total of 47 homeless people with HIV/AIDS. Of these 47 homeless people with HIV/AIDS, 6 people were sheltered, and 41 people were unsheltered.

**Nature and Extent of Homelessness: (Optional)**

<b>Race:</b>	<b>Sheltered:</b>	<b>Unsheltered (optional)</b>
White	346	1,056
Black or African American	272	386
Asian	6	14
American Indian or Alaska Native	3	54
Pacific Islander	11	11
Other, Multi-Racial	49	399
<b>Ethnicity:</b>	<b>Sheltered:</b>	<b>Unsheltered (optional)</b>
Hispanic	242	556
Not Hispanic	445	1,364

Alternate Data Source Name: San Bernardino County 2019 Homeless Count

**Estimate the number and type of families in need of housing assistance for families with children and the families of veterans.**

According to the 2019 Point-in-Time Count, there were 150 homeless persons in households with at least one adult and one child. Of the 150 persons, one hundred sixteen (116) were living in emergency or transitional shelters. Thirty-four persons in households with at least one adult and one child were unsheltered and in need of housing assistance. Countywide, an estimated 34 housing units that are affordable to extremely low-income households are needed to reduce the number of homeless families with children.

For veterans, a total of 207 homeless veterans were identified in the 2019 Point-in-Time Count. Of these 207 homeless veterans, 32 veterans were sheltered, and 175 veterans were unsheltered. Countywide, an estimated 175 housing units that are affordable to extremely low- or low-income households are needed to reduce the number of homeless veterans.

**Describe the Nature and Extent of Homelessness by Racial and Ethnic Group.**

Under the federal policy for reporting race, there are five categories: 1) White, 2) Black / African American, 3) Asian, 4) American Indian or Alaska Native and 5) Pacific Islander. For ethnicity, there are two categories: 1) Hispanic and 2) Non-Hispanic.

The homeless population in San Bernardino County is generally comparable to national averages. Most of the homeless people nationally identified themselves as either White or Black in terms of race with a substantial increase in unsheltered Hispanics from 20 to 29 percent in the last five years. Of the 2,607 sheltered and unsheltered respondents who reported a race as compared to the distribution of races

among the countywide population, 53.8 percent of the respondents identified themselves as White/Caucasian, 25.2 percent as Black/African American, 17.1 percent as Mixed races and 3.8 percent as Other. In terms of ethnicity, 71 percent of unsheltered homeless individuals were identified as non-Hispanic and 29 percent identified themselves as being Hispanic or Non-Hispanic.

**Describe the Nature and Extent of Unsheltered and Sheltered Homelessness.**

Approximately 1,920 people or 74 percent of San Bernardino County’s homeless population was unsheltered and living in uninhabitable living environments (i.e. living in the streets, vehicles or tents) at the time of the PIT Count. Approximately 687 people or 26 percent of homeless people counted were sheltered. Of the 687 people sheltered, 440 were in emergency shelters, 247 were in transitional housing including safe haven shelters—a form of supportive housing that serves hard-to-reach homeless persons with severe mental illness who come primarily from the streets and have been unable or unwilling to participate in housing or supportive services.

**Discussion:**

The lack of affordable housing continues to be the primary factor of homelessness within the County and has led to high rent burdens, overcrowding, and substandard housing, which has not only forced many people to become homeless but has also put a growing number of people at risk of becoming homeless. The County CoC recently prepared a Homelessness Action Plan – A Multi-Jurisdictional Approach in place of its Ten-Year Strategy to End Homelessness. It included nine recommended actions pertaining to the alignment of jurisdictions; local data sources; core intake and assessment requirements; subpopulations; and federal state, county, city and private funding sources to prevent and end local homelessness.

In addition, the Homelessness Action Plan – A Multi-Jurisdictional Approach includes seven additional recommendations for the Interagency Council on Homelessness in their role to prevent and end homelessness:

- Help the County, regions, and cities prepare, adopt and implement plans and process improvements to streamline housing approvals and accelerate housing production including permanent supportive housing.
- Increase the number of permanent supportive housing units in order to decrease the number of chronically homeless individuals and families.
- Set an annual quantifiable number of permanent supportive housing units to be developed based on the number of unsheltered chronically homeless individual identified in the recent Point-in-Time homeless count, HMIS and Coordinated Entry System.
- Ensure that eligible public and private entities apply for funds to increase permanent supportive housing from all state funding sources that prioritize permanent supportive housing.
- Ensure that eligible public and private entities apply for funds from all other state funding sources that prioritize activities to prevent and end homelessness.
- Conduct a series of meetings with potential housing developers.

- Appoint a contact person to organize and facilitate the series of meetings with potential housing developers.

Through the implementation of the Homelessness Action Plan – A Multi-Jurisdictional Approach, the County has taken a “housing first” approach to addressing homelessness as they have learned that helping “at-risk” households maintain housing is less costly and more effective than helping households obtain housing after they become homeless.

## **NA-45 Non-Homeless Special Needs Assessment - 91.205 (b,d)**

### **Introduction:**

Special needs populations consist of persons who are not homeless but due to various reasons are in need of services and supportive housing. Persons with special needs include, but are not limited to, the elderly, frail elderly, severe mentally ill, developmentally disabled, physically disabled, persons with alcohol or other drug addictions, persons with HIV/AIDS and victims of domestic violence. The City of Upland will consider allocating CDBG public service funding to various programs that provide services to special needs populations, including but not limited to those serving the elderly, frail elderly, developmentally disabled, physically disabled, persons with alcohol or other drug addiction and victims of domestic violence.

### **Describe the characteristics of special needs populations in your community:**

#### **Elderly and Frail Elderly**

The U.S. Department of Housing and Urban Development (HUD) defines elderly as a person who is 62 years of age or older. A frail elderly person is an elderly person who is unable to perform at least three “activities of daily living” including eating, bathing, or home management activities. Generally, elderly persons have lower incomes than the population at large. Based on 2011-2015 CHAS data, of the 8,580 households containing at least one elderly person, 35 percent (2,995) of households earn less than 80 percent of the Area Median Income in Upland.

#### **Persons with Disabilities**

HUD defines a disabled person as having a physical or mental impairment that substantially limits major life activities. The obstacle to independent living for these adults is not only their disability, but also the lack of financial resources. Additionally, persons with disabilities have high dependency on supportive services and may require accessibility modifications to accommodate their unique conditions. Based on most recent 2017 (5-year estimate 2013-2017 ACS data), the total Civilian Noninstitutionalized Population age 16 and over (60,820) in Upland persons have a disability. Of these 36,691 disabled persons, 60.3 percent are employed, and 39.7 percent are unemployed.

#### **Alcohol and Other Drug Addictions**

Drug abuse or substance abuse is defined as the use of chemical substances that lead to an increased risk of problems and an inability to control the use of the substance. According to the Centers for Disease Control and Prevention (CDC), there were 70,237 drug overdose deaths in the United States in 2017 and that of those deaths, 47,600 involved opioids. According to the CDC, the national ‘opioid epidemic’ began in the 1990s with increased prescribing of opioids such as Methadone, Oxycodone, and Hydrocodone. Beginning in 2010, CDC reported rapid increases in overdose deaths involving heroin. The third wave began in 2013 with increases in overdose deaths involving synthetic opioids such as the illicitly manufactured fentanyl, often found in combination with heroin, counterfeit pills, and cocaine. Although

California was among 10 states with the lowest drug overdose mortality in each year from 2014-2017, the proliferation of fentanyl is a significant and relatively new issue requiring increased public awareness and services.

### **HIV/AIDS**

Human Immunodeficiency Virus infection (HIV) is a virus that weakens one's immune system by destroying important cells that fight diseases and infection. Acquired Immune Deficiency Syndrome (AIDS) is the final stage of the HIV infection. According to the California HIV Surveillance Report, there were 4,401 persons living with HIV/AIDS in San Bernardino County at the end of 2017. For persons living with HIV/AIDS, access to affordable housing, supportive services and quality health care is important to maintaining their well-being.

### **Victims of Domestic Violence**

Domestic Violence includes but is not limited to felony or misdemeanor crimes of violence committed by a current or former spouse of the victim or by a person who is cohabitating with or has cohabited with the victim as a spouse. In 2018, the Upland Police Department responded to a total of 305 calls related to domestic violence. Of these calls, 232 of these domestic incidents did not involve a weapon. However, 73 calls involved a weapon of which 1 involved a firearm, 1 involved a knife or cutting instrument, 12 involved other dangerous weapons and 59 involved personal weapons such as feet or hands.

### **What are the housing and supportive service needs of these populations and how are these needs determined?**

To determine the level of need and types of services needed by special needs populations, including elderly, frail elderly, severe mentally ill, developmentally disabled, physically disabled, persons with alcohol or other drug addictions, persons with HIV/AIDS, victims of domestic violence, public housing residents, and all other special needs categories, the City conducted surveys, consulted with local service providers and reviewed ACS data. Supportive services required for special needs populations include case management, medical or psychological counseling and supervision, childcare, transportation, homebound food delivery, daily check-ins for elderly living alone, self-sufficiency/financial management and budgeting training, job training, homebuyer training provided for the purpose of facilitating a person's stability and independence.

In housing, accessibility modifications to accommodate persons with mobility disabilities may include, but are not limited to, wider doorways, no step thresholds, installation of ramps, grab bars, lowered countertops and accessible hardware. The needs of residents with sensory disabilities are different from those with mobility disabilities. Individuals with hearing disabilities require visual adaptations for such items as the telephone ringer, the doorbell and smoke alarms. Residents who are blind may require tactile marking of changes in floor level and stair edges and braille markings on appliances and controls. People

with low vision may require large print markings and displays, contrasting colors to distinguish changes in level or transition from one area to another, proper lighting, and reduced glare from lighting and windows.

The high cost of living in San Bernardino County makes it very difficult for persons with special needs to maintain a stable residence. Often these segments of the population rely on support services from various San Bernardino County's non-profit organizations to avoid becoming homeless or institutionalized.

**Discuss the size and characteristics of the population with HIV/AIDS and their families within the Eligible Metropolitan Statistical Area:**

Between 2013-2017, the Centers for Disease Control and Prevention (CDC) reported that annual rate of overall diagnosis of HIV infections in the United States decreased; however, it continued to increase in various subgroups. Rates increased for persons between the ages of 15-19 and 24-34; rates remained stable for those between 35-39 and rates decreased for the remaining age groups. Rates increased for American Indians/Alaskan Natives and Hawaiians/Pacific Islanders. Rates for Hispanics and Asians remained stable and decreased for African Americans and Whites. Nonetheless, African Americans had the highest rate of incidence (39.3 percent/100,000), followed by Hispanics (16.2 percent). Whites and Asians continue to have the lowest rates nationally at 4.9 percent and 4.7 percent, respectively. There is a concern that the disease is increasingly affecting younger generations, because of their tendency to have short term relationships, online dating and lack of access to health information and services.

According to the 2018 Preliminary State HIV Surveillance Report, a total 4,401 people were identified as having HIV/AIDS in San Bernardino County. That is a 35 percent increase since 2013. Of the 4,401 estimated persons living with HIV/AIDS in San Bernardino County, 3,120 or 70 percent are receiving in-care services and more than half of the cases (2,278 or 51.8 percent) are persons who are virally suppressed. Eighty-eight persons passed away from the disease in 2017 in the County, an increase of 42 percent from 2013. It should be noted that the actual number of people living with HIV/AIDS is even higher because some infected people are unaware of their status. The numbers do not include those individuals who have moved into this county to receive care.

**Discussion:**

Upland residents with special needs include, but are not limited to the elderly, frail elderly, severe mentally ill, developmentally disabled, physically disabled, persons with alcohol and other drug addictions, persons with HIV/AIDS and victims of domestic violence. Challenges these special needs populations face include low income and high housing cost. This segment of the population also struggles for a decent quality of life that includes basic necessities, adequate food and clothing and medical care.

In the last five years, the City of Upland provided CDBG public service funds for activities including support services and transitional housing to homeless persons, food distribution programs, drug/alcohol abuse recovery programs, and senior wellness programs , and those living with HIV/AIDS.

## NA-50 Non-Housing Community Development Needs – 91.215 (f)

### Describe the jurisdiction’s need for Public Facilities:

In addition to assessing the needs associated with housing services and facilities, the City assessed the status of non-housing community development needs such as parks and recreation, childcare, public works and public facilities. To inform this assessment, the City consulted with key stakeholders and service providers.

The City’s public facility priorities are to construct, expand or rehabilitate public facilities for the primary benefit of low-income persons. CDBG public facility projects that meet CDBG eligibility requirements align with the goals of the Strategic Plan and address a CDBG National Objective will be considered for funding in the cycles developed Annual Action Plans.

Within the Strategic Plan, a goal has been established to improve public facilities used by low- and moderate-income residents and residents with special needs. Such projects may include the construction of new facilities, rehabilitation of existing facilities or expansion of existing facilities to better meet the needs of Upland residents. Such facilities include, but are not limited to community centers, senior centers, parks and recreation facilities, infrastructure and other public facilities.

The City of Upland has the Magnolia Recreation Center, the George M. Gibson Senior Center, and the Memorial Park Community Building which serve as a resource to help direct youth and seniors to valuable outside resources and programs and also offers high-quality programming to enrich the lives of youth and seniors.

Parks and recreational facilities serve an important role in a community. They provide opportunities for resident interaction and improve the overall aesthetic of a neighborhood. Funds can be used to acquire land, build or improve playgrounds or buildings used primarily for recreation, and develop open spaces that will serve low to moderate-income areas. The City of Upland has thirteen park sites and open space areas including:

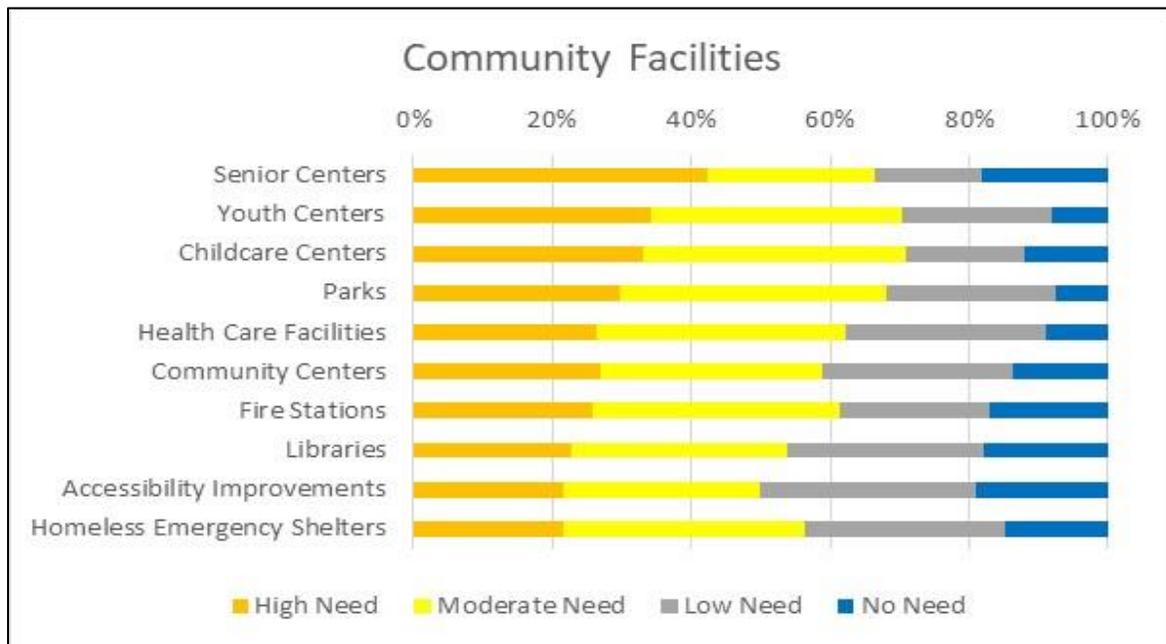
- Baldy View Park (Dog Park)
- Cabrillo Park
- Citrus Park
- Fern Reservoir
- Greenbelt Park
- Magnolia Park
- McCarthy Park
- Memorial (Skate Park)
- Olivedale Park
- San Antonio Park
- Sierra Vista Park

- 8th Street Reservoir Park
- 13th Street Reservoir Park

The City considers parks and recreational facilities a high priority for residents, particularly residents of low- and moderate-income neighborhoods.

**How were these needs determined?**

The needs identified for public facilities in the City were determined through citizen participation meetings and responses from the Consolidated Plan Survey. Within the Consolidated Plan, priority is given to facilities that primarily benefit low- income beneficiaries, particularly those with critically needed renovation or demonstrated need for expansion to accommodate the needs of low-income residents.



**Figure 21: Need for Additional or Improved Community Facilities**

**Describe the jurisdiction’s need for Public Improvements:**

The sidewalks, curbs, gutters, driveway approaches, alleys, pedestrian crossings and street lights located within the CDBG Target Areas are among the oldest infrastructure in the City and are in need of improvement to preserve neighborhood aesthetics, increase pedestrian and motorist safety, promote more efficient traffic circulation and deter crime while promoting a safe and suitable living environment. Public facilities improvements of this nature undertaken to benefit low- and moderate-income primarily residential Census Tract Block Groups are consistent with the goals of the Strategic Plan.

### How were these needs determined?

The needs identified for public infrastructure improvements in the City were determined in consultation with the City of Upland Public Works Department and the City of Upland Engineering Department. Respondents to the 2020-2024 Consolidated Plan Survey also indicated that improvements to sidewalks, streets and alleys are a high priority need.

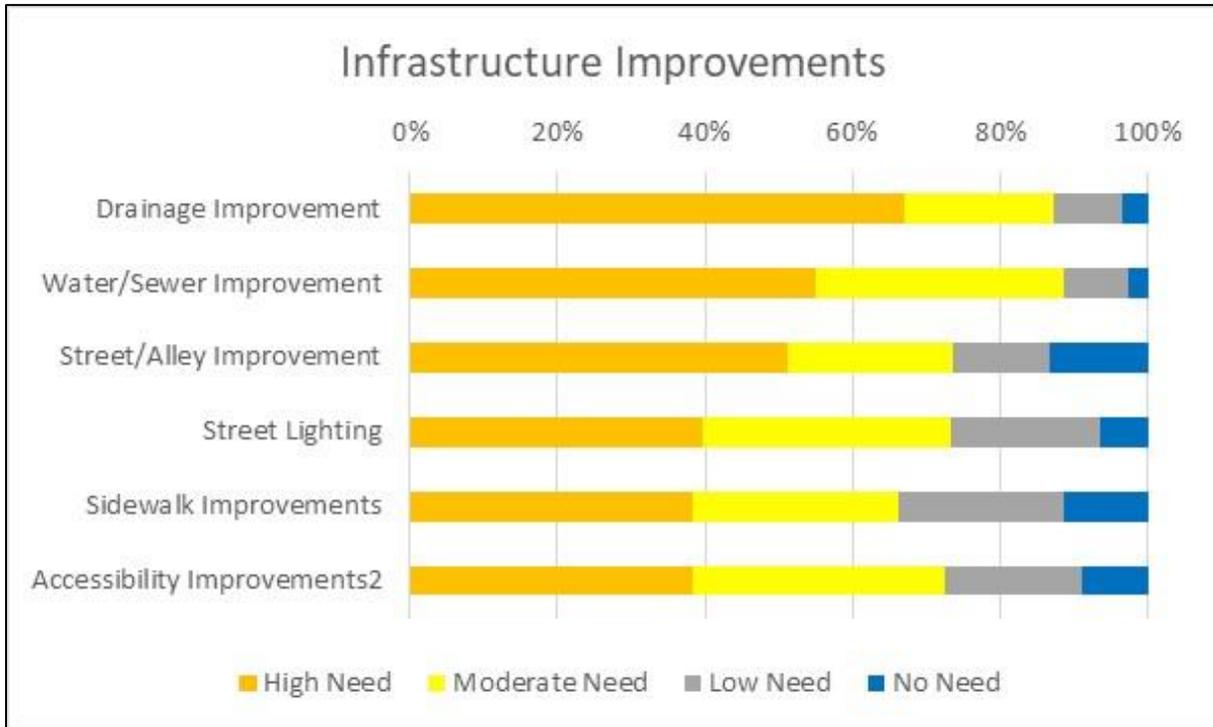
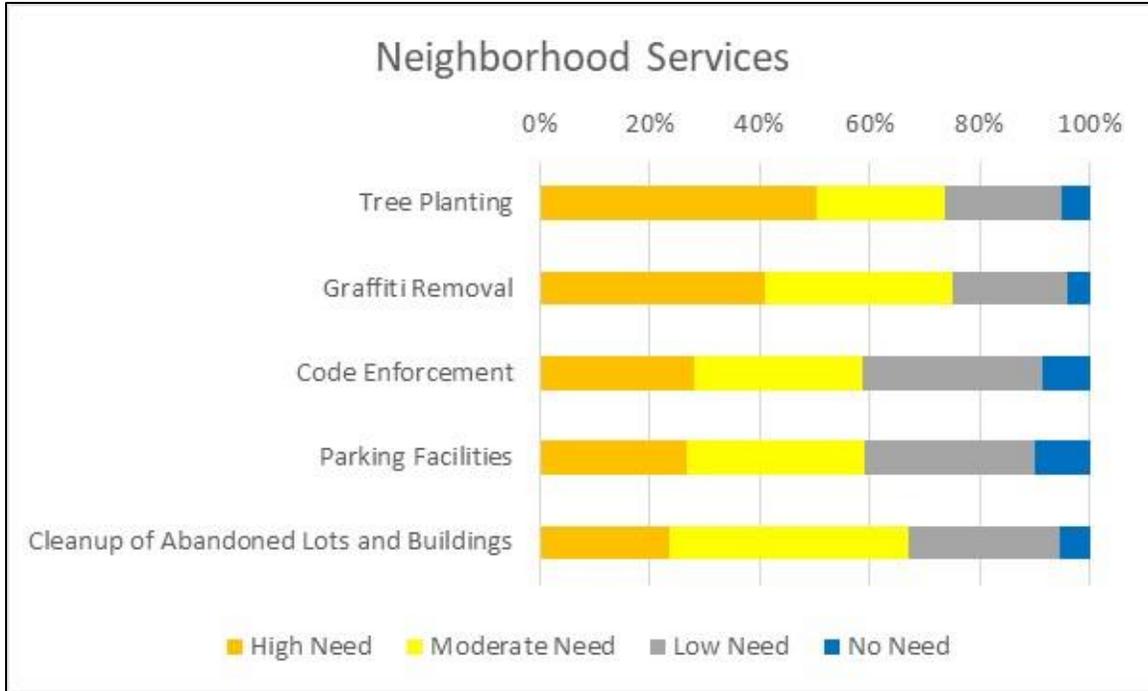


Figure 22: Need for Infrastructure Improvements



**Figure 23: Need for Additional or Improved Neighborhood Services**

**Describe the jurisdiction’s need for Public Services:**

Public service activities are consistently ranked as a high priority by residents and other stakeholders. Pursuant to CDBG regulations, only 15 percent of the City’s annual grant allocation (plus 15 percent of prior year program income) can be used for public service-type activities. The City proposes to focus funds on lower-income households in order to establish, improve, and expand existing public services, such as: crime prevention, youth and senior services, transportation and child care services for working families.

Upland residents rated anti-crime programs as a high priority in the Consolidated Plan Survey. Crime against persons or property is a concern for residents. The Upland Police Department operates a number of crime prevention programs that are adapted to particular community needs such as Neighborhood Watch, Business Watch, and Citizen’s Academy and provides school programs to the youth of low- and moderate-income households.

**How were these needs determined?**

Public service needs are based on the City’s desire to ensure that high quality services are provided to residents to maintain a high quality of life and to promote the well-being of all Upland residents—particularly low- and moderate-income residents. As a result of the citizen participation and consultation process and in consideration of the local nonprofits and City Departments offering services, the City considers public services benefitting low- and moderate-income residents a high priority in the Strategic Plan.

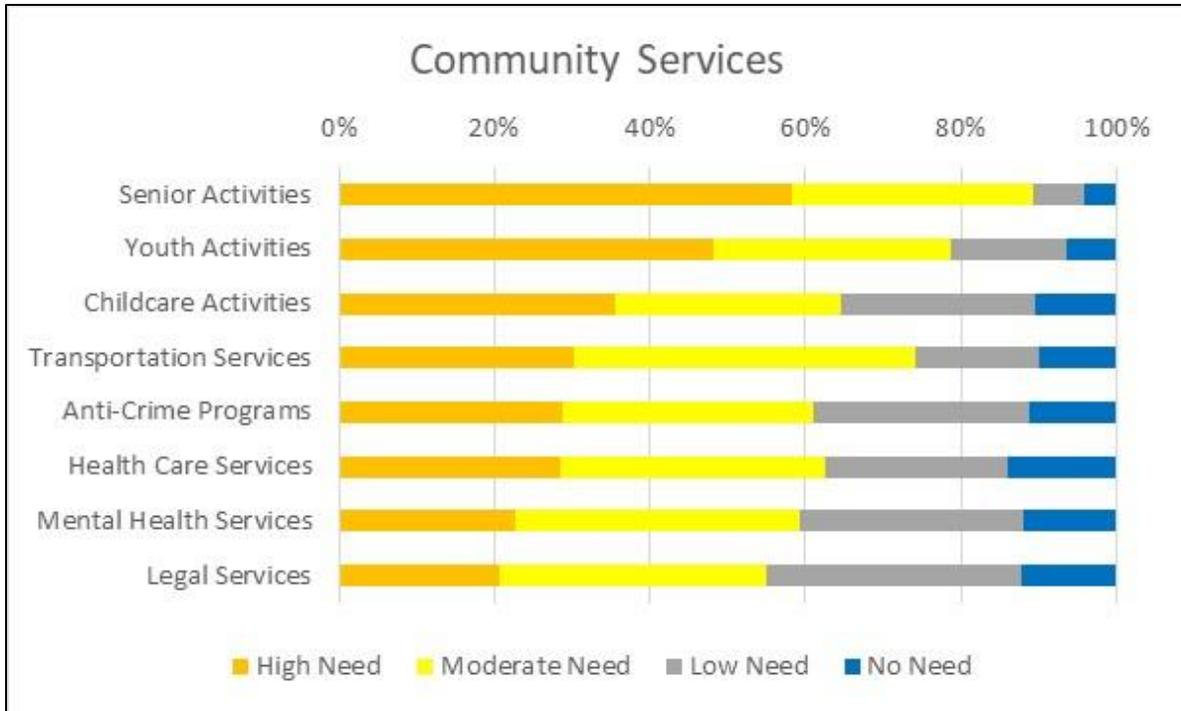


Figure 24: Need for Additional or Improved Community Services by Type or Target Population

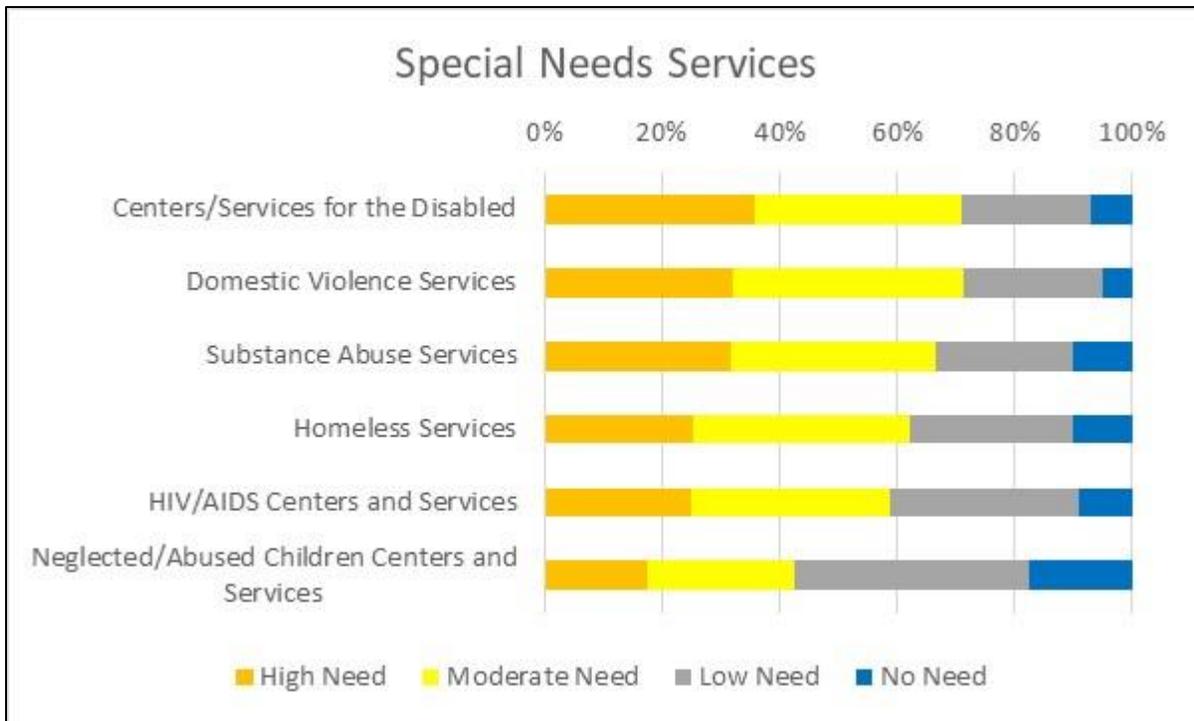


Figure 25: Need for Additional or Improved Services for Special Needs Populations

## Housing Market Analysis

### MA-05 Overview

#### Housing Market Analysis Overview:

Upland’s housing stock primarily consists of single-family detached residential dwellings of three or more bedrooms, with approximately one third of the housing stock consisting of one- and two-bedroom rental units available in many different neighborhoods throughout the community.

In the years between 2009 and 2015, the median home value in Upland decreased by 15 percent from \$498,800 to \$425,600 and the median contract rent increased by 9 percent from \$1,032 to \$1,129 as median income decreased by 9 percent. As a result, Upland households have become increasingly cost-burdened.

Of the 9,645 households earning 0-80 percent of AMI in the City, 7,652 or 79 percent are cost burdened households—meaning households paying more than 30 percent of their income for housing. Additionally, 5,095 of the cost burdened households are considered severely cost burdened households—meaning that they pay more than 50 percent of their income for housing. Of the 5,095 severely cost burdened households, 3,700 are renters. Of those severely cost burdened renter households, 3,060 households earn less than 50 percent of AMI and are considered the most at risk of becoming homeless.

According to Table 35 in Section MA-15, there is a supply of approximately 5,085 housing units in the City of Upland affordable to households earning less than 80 percent of AMI. According to Table 7 there are 9,645 households in Upland who earn less than 80 percent of AMI, resulting in an estimated need for approximately 4,560 additional housing units that are affordable to households earning less than 80 percent of AMI.

In the last decade, the City has aggressively pursued opportunities to add to its inventory of 864 affordable rental housing units and continues to pursue affordable housing development; however, the elimination of local Redevelopment Agencies by the State of California resulted in the loss of a crucial resource for the development and preservation of affordable housing. This was the most significant public policy change impacting affordable housing and residential investment.

In light of scarce monetary resources available to create new affordable housing units and the continuing recovery of the Southern California housing market after the recent recession, housing affordability problems will become an increasingly difficult challenge to the community during the period of the 2020-2024 Consolidated Plan.

## MA-10 Number of Housing Units – 91.210(a)&(b)(2)

### Introduction

According to 2011-2015 ACS data, 75 percent of the City’s housing stock is comprised of single-family housing (1-4 units). Multifamily housing (5+ units) accounts for only 23 percent of total housing units in the City. Mobile homes comprise the smallest portion of the housing stock in the City (3 percent).

Most of the City’s ownership housing (87 percent) is comprised of larger units containing three or more bedrooms. In comparison, only 21 percent of the City’s rental housing is comprised of larger units. The tables below indicate the number of residential properties in the City by property type, unit size and tenure.

### All residential properties by number of units

Property Type	Number	%
1-unit detached structure	16,020	56%
1-unit, attached structure	1,945	7%
2-4 units	3,330	12%
5-19 units	4,070	14%
20 or more units	2,540	9%
Mobile Home, boat, RV, van, etc.	845	3%
<b>Total</b>	<b>28,750</b>	<b>100%</b>

Table 30 – Residential Properties by Unit Number

Data Source: 2011-2015 ACS

### Unit Size by Tenure

	Owners		Renters	
	Number	%	Number	%
No bedroom	40	0%	310	3%
1 bedroom	120	1%	2,825	23%
2 bedrooms	1,805	12%	6,395	53%
3 or more bedrooms	12,980	87%	2,595	21%
<b>Total</b>	<b>14,945</b>	<b>100%</b>	<b>12,125</b>	<b>100%</b>

Table 31 – Unit Size by Tenure

Data Source: 2011-2015 ACS

Project Name and Address	Type	Type of Public Assistance	Total Units	Total Affordable Units	Date of Potential Conversion
Sycamore Terrace	Senior	HUD Section 202	100	100	2046
Richland Apts.	Family	HOME	33	8	2022
Northwoods	Family	MR Bond	324	64	2024
Sunset Ridge	Family	MR Bonds/City	108	16	2037
Village Apts.	Family	MR Bonds/City	72	20	2037
Alpine Woods	Family	LIHTC	137	137	2029
Coy D. Estés Senior Apts.	Senior	Tax Credit/Bonds	130	130	2051
Coy D. Estés Senior Apts.	Senior	Tax Credit/Bonds	72	72	Pending
Magnolia Colony Apts.	Family	HOME/City	72	72	2058
Los Olivos	Family	Public Housing	97	97	Perpetual
9th Street Terrace	Family	Section 8	24	24	Perpetual
Arbor Park	Family	MBR	260	104	2028
FFS	Family	City	20	20	2058
Total			1,449	864	

Table 32 - Affordable Housing Covenants

**Describe the number and targeting (income level/type of family served) of units assisted with federal, state, and local programs.**

Use restrictions, as defined by State law, means any federal, state or local statute, regulation, ordinance or contract which as a condition of receipt of any housing assistance, including a rental subsidy, mortgage subsidy, or mortgage insurance, to an assisted housing development, establishes maximum limitations on tenant income as a condition of eligibility for occupancy.

As of March 2020, the City monitors a total of 13 affordable housing projects in Upland. The 13 projects consist of a total of 1,449 units in which 864 units are restricted to low- and moderate-income households. Table 32 provides a description of the assisted housing developments in Upland.

**Provide an assessment of units expected to be lost from the affordable housing inventory for any reason, such as expiration of Section 8 contracts.**

HUD requires that the City undertake an analysis of federal, state and locally assisted housing units that may be lost from the City’s affordable housing stock. The expiration of affordability restrictions on government assisted rental units is the typical reason of this potential loss. Much of the housing at-risk of conversion from affordable housing to market rate housing is predominantly reserved for lower income households. There are 72 assisted units at risk of conversion that will expire by the end of this consolidated plan cycle. They are as follows:

- Richland Apartments – 8 assisted units (HOME)

- North Woods – 64 assisted units (MR Bonds)

**Does the availability of housing units meet the needs of the population?**

According to the 2011-2015 American Community Survey Estimates, there are 24,667 households in Upland. Table 30 indicates that there are 27,905 housing units (not including Mobile Home, boat, or RV units) available in the community. As shown in the following Housing Market Analysis section, extremely low-income and low-income households generally cannot afford to own or rent market rate housing and require assistance to obtain decent and affordable housing. A large percentage of households are at or below the area median income and experiencing a disproportionate housing need.

The City has a significant need for affordable housing. Although the Housing Authority County of San Bernardino’s (HACSB) Housing Choice Voucher Program wait list is closed, wait list applications can be completed for the following, a) Project Based Communities in San Bernardino, Barstow and Redlands, b) the Loma Linda Veteran’s Village for veteran households and c) Senior Communities (age 62 and over). However, the HACSB cannot provide a designated wait period in regard to placement of housing. In addition to challenges associated with housing affordability, housing conditions are also of concern. With more than 59 percent of the housing units older than forty years of age, a large portion of the City's housing stock may need substantial rehabilitation, including roofing, plumbing, electrical, mechanical and structural repairs. The extent of housing needs in the City far exceeds the resources available to address those needs.

**Describe the need for specific types of housing:**

According to Table 35 in Section MA-15, there are 380 housing units in the City of Upland affordable to households earning less than 30 percent of AMI. According to Table 7, there are 3,165 households in Upland who earn less than 30 percent of AMI, resulting in an estimated need for approximately 2,785 additional housing units that are affordable to households earning less than 30 percent of AMI.

According to Table 35 in Section MA-15, there are 955 housing units in the City of Upland affordable to households earning 31-50 percent of AMI. According to Table 7, there are 2,505 households in Upland who earn 31-50 percent of AMI, resulting in an estimated need for approximately 1,550 additional housing units that are affordable to households earning less than 50 percent of AMI.

According to Table 35 in Section MA-15, there are 3,750 housing units in the City of Upland affordable to households earning 51-80 percent of AMI. According to Table 7, there are 3,975 households in Upland who earn 51-80 percent of AMI, resulting in an estimated need for approximately 225 additional housing units that are affordable to households earning 51-80 percent of AMI.

Therefore a streamlined focus of these federal dollars can be placed toward the need of building additional affordable housing units within the city, as there is a total of only 5,085 affordable housing units currently, compared to the total of those in need (9,645 households).

**Discussion**

The number and size of housing units in the City of Upland is insufficient for the number and type of households residing in the City according to the 2011-2015 ACS. During the period of the 2020-2024 Consolidated Plan from July 1, 2020 to June 30, 2024, the City will prioritize the development of additional affordable rental and owner-occupied housing units, promoting home ownership, and the preservation of both rental and ownership units that are currently affordable to low- and moderate-income households.

## MA-15 Housing Market Analysis: Cost of Housing - 91.210(a)

### Introduction

One of the most important factors in evaluating a community’s housing market is the cost of housing and, even more significant, whether the housing is affordable to households who live there or would like to live there. Housing problems directly relate to the cost of housing in a community. If housing costs are relatively high in comparison to household income, a correspondingly high prevalence of housing cost burden and overcrowding occurs.

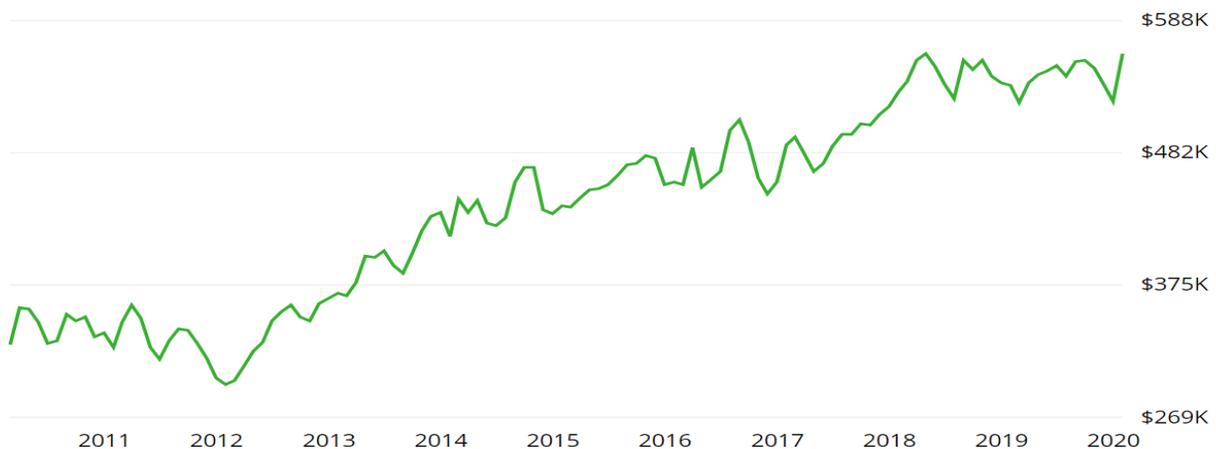
Tables 33 and 34 indicate the median home value and contract rent (not including utility or other associated costs). These values are self-reported by residents through the 2011-2015 U.S. Census American Community Survey. However, in looking at more current housing sales and rental market data – the cost of housing has risen tremendously over the past five years.

According to Zumper, a rental listing aggregator, average rents for 1-bedroom, 2-bedroom, and 3-bedroom all rose from January 2015 to February 2020 and significantly exceeded the median contract rent as reported by the ACS 2011-2015 estimates documented in the Cost of Housing table below.

Similarly, owner-occupied housing costs have also increased over the past five years. According to Zillow, from January 2015 to January 2020, the median sales price rose from \$439,000 to \$561,000 (an increase of 28%), far outpacing the ACS estimates for median home value.

Based on the reported housing costs, Table 33 indicates the number of units that are currently affordable to households at different levels of the HUD Area Median Family Income (HAMFI). It is important to note, that just because a unit is affordable to residents at that income level, it does not necessarily mean that a household at that income level is occupying the unit.

### Cost of Housing Change in Median Sales Price



Source: Zillow Research (accessed 2/24/2020)

Rental Housing Cost Estimates

	Jan. 2015	Feb. 2020	Percent Change
1- bedroom	\$1,120	\$1,455	30%
2- bedroom	\$1,313	\$1,780	36%
3- bedroom	\$2,000	\$2,525	26%

Source: Zumper Research Analysis (accessed 2/24/2020)

ACS Housing Cost Estimates

	Base Year: 2009	Most Recent Year: 2015	% Change
Median Home Value	498,800	425,600	(15%)
Median Contract Rent	1,032	1,129	9%

**Table 33 – Cost of Housing**

Data Source: 2005-2009 ACS (Base Year), 2011-2015 ACS (Most Recent Year)

Rent Paid	Number	%
Less than \$500	900	7.4%
\$500-999	2,965	24.5%
\$1,000-1,499	6,020	49.7%
\$1,500-1,999	1,580	13.0%
\$2,000 or more	660	5.4%
<b>Total</b>	<b>12,125</b>	<b>100.0%</b>

**Table 34 - Rent Paid**

Data Source: 2011-2015 ACS

**Housing Affordability**

<b>% Units affordable to Households earning</b>	<b>Renter</b>	<b>Owner</b>
30% HAMFI	380	No Data
50% HAMFI	690	265
80% HAMFI	3,220	530
100% HAMFI	No Data	924
<b>Total</b>	<b>4,290</b>	<b>1,719</b>

**Table 35 – Housing Affordability**

Data Source: 2011-2015 CHAS

**Monthly Rent**

<b>Monthly Rent (\$)</b>	<b>Efficiency (no bedroom)</b>	<b>1 Bedroom</b>	<b>2 Bedroom</b>	<b>3 Bedroom</b>	<b>4 Bedroom</b>
Fair Market Rent	768	926	1,156	1,618	2,004
High HOME Rent	768	859	1,033	1,184	1,301
Low HOME Rent	590	632	758	876	977

**Table 36 – Monthly Rent**

Data Source: HUD FMR and HOME Rents

**Is there sufficient housing for households at all income levels?**

According to the 2011-2015 ACS data in Table 7, there are 9,645 low- and moderate-income households in Upland who earn less than 80 percent of AMI. According to CHAS data in Table 35, there are 5,085 housing units in the City that are affordable to low- and moderate-income households. Subtracting the 5,085 units that are affordable to low- and moderate-income households from the 9,645 low- and moderate-income households in the City indicates a need for approximately 4,560 additional housing units that are affordable to households earning less than 80 percent of AMI.

Approximately 3,165 households earning less than 30 percent of AMI reside in the City; however, there are only approximately 380 dwelling units affordable to those at this income level. Similarly, the City has 2,505 households earning between 31 and 50 percent of AMI and only 955 housing units affordable to those at this income level. The City has approximately 3,975 households earning between 50 and 80 percent of AMI and only 3,750 units affordable to that income level. Lastly, the data shows that the City has approximately 2,195 households earning between 80 and 100 percent and only 924 units affordable to that income level. The shortage of affordable units is most prevalent for households with the lowest incomes.

Although a housing unit may be considered affordable to a particular income group, this does not necessarily mean that the unit is actually occupied by a household in that income group. Therefore, the affordability mismatches are likely to be more severe than presented by the CHAS data.

**How is affordability of housing likely to change considering changes to home values and/or rents?**

The data presented in Tables 33 and 34 was sourced from 2011-2015 during a period of recovery in the housing market that is making housing less affordable in the City. The data demonstrates housing costs rising within the City, most notably in the costs for rents. For example, the costs of rental units increased at a rate no less than 26% (in a three-bedroom) as high as to 36% (in a two-bedroom). Housing costs also increased over that same period at a rate of 28%. As the housing market has recovered during the last five years, home values and rents also increased, which will further exacerbate housing problems such as cost burden, severe cost burden and overcrowding—particularly for low- and moderate-income renter households who generally do not benefit from the historically affordable single-family home values.

**How do HOME rents / Fair Market Rent compare to Area Median Rent? How might this impact your strategy to produce or preserve affordable housing?**

According to data in Table 34, High HOME rents that are intended to be affordable to households earning 51-80 percent of AMI are generally lower than Fair Market Rents, except for efficiency units where the two values are identical. The median contract rent in Upland of \$1,129 is in line with the Fair Market Rent for a one-bedroom unit, indicating that rents in Upland are generally more affordable than the market rents charged throughout San Bernardino County, where rents charged are generally higher. Based on this information and the supply of housing that is affordable to households earning less than 50 percent of AMI as shown in Table 35, the City could either subsidize rents for extremely-low and low income households but most definitely subsidize development of units targeted at the extremely-low and low income levels.

However, to produce or preserve affordable rental housing units that carry a minimum HOME affordability period of 20 years, significant levels of subsidy are required. Taking only rents into consideration, an owner of a one-bedroom unit would forego \$70,560 of operating income when renting the unit at Low HOME rent levels instead of Fair Market Rent.

**Discussion**

In the period between 2009 and 2015, the median home price in Upland decreased by 15 percent from \$498,800 to \$425,600 and the median contract rent increased by 9 percent from \$1,032 to \$1,129 as median income decreased by 9 percent. As a result, Upland renter households have become increasingly cost-burdened.

Data from 2009-2015 shows that there is an insufficient number of housing units affordable to people with incomes less than 50 percent of AMI and for those between 80 and 100 percent of AMI. In light of scarce land and monetary resources available to create new affordable housing units and the continuing recovery of the Southern California housing market after the recent recession, housing affordability problems will become an increasingly difficult challenge to the community.

## **MA-20 Housing Market Analysis: Condition of Housing – 91.210(a)**

### **Introduction**

Assessing housing conditions in the City provides the basis for developing strategies to maintain and preserve the quality of the housing stock. The ACS defines a “selected condition” as owner- or renter-occupied housing units having at least one of the following conditions: 1) lacking complete plumbing facilities; 2) lacking complete kitchen facilities; 3) more than one occupant per room; and 4) selected monthly housing costs greater than 30 percent of household income. Based on the definition of selected conditions, Table 37 shows that 35 percent of owner-occupied households in the City have at least one selected condition and 54 percent of all renter-occupied households in the City have at least one selected condition.

### **Definitions**

A substandard condition is one that affects the health and safety of a resident’s habitability. As defined by California Health and Safety Code, a substandard condition exists to the extent that it endangers the health and safety of its occupants or the public. Following is a list of substandard conditions:

- Inadequate sanitation.
- Structural hazards.
- Any nuisance which endangers the health and safety of the occupants or the public.
- All substandard plumbing, wiring, and/or mechanical equipment, unless it conformed to all applicable laws in effect at the time of installation and has been maintained in a good and safe condition.
- Faulty weather protection.
- The use of construction materials not allowed or approved by the health and safety code.
- Fire, health and safety hazards (as determined by the appropriate fire or health official).
- Lack of, or inadequate fire-resistive construction or fire-extinguishing systems as required by the health and safety code, unless the construction and/or systems conformed to all applicable laws in effect at the time of construction and/or installation and adequately maintained.
- Inadequate structural resistance to horizontal forces.
- Buildings or portions thereof occupied for living, sleeping, cooking, or dining purposes which were not designed or intended to be used for such occupancies.
- Inadequate maintenance which causes a building or any portion thereof to be declared unsafe.

‘Standard’ housing condition in the City of Upland is defined as being in conformance with the California State Health and Safety codes. For the purposes of the Consolidated Plan grant programs, a unit in substandard condition is considered suitable for rehabilitation provided that the estimated cost of rehabilitation does not exceed the estimated cost of reconstructing the unit.

**Condition of Units**

Condition of Units	Owner-Occupied		Renter-Occupied	
	Number	%	Number	%
With one selected Condition	5,160	35%	6,495	54%
With two selected Conditions	120	1%	830	7%
With three selected Conditions	0	0%	20	0%
With four selected Conditions	0	0%	8	0%
No selected Conditions	9,665	65%	4,770	39%
<b>Total</b>	<b>14,945</b>	<b>101%</b>	<b>12,123</b>	<b>100%</b>

**Table 37 - Condition of Units**

Data Source: 2011-2015 ACS

**Year Unit Built**

Year Unit Built	Owner-Occupied		Renter-Occupied	
	Number	%	Number	%
2000 or later	1,309	9%	1,400	12%
1980-1999	4,245	28%	4,100	34%
1950-1979	8,355	56%	5,825	48%
Before 1950	1,035	7%	795	7%
<b>Total</b>	<b>14,944</b>	<b>100%</b>	<b>12,120</b>	<b>101%</b>

**Table 38 – Year Unit Built**

Data Source: 2011-2015 CHAS

**Risk of Lead-Based Paint Hazard**

Risk of Lead-Based Paint Hazard	Owner-Occupied		Renter-Occupied	
	Number	%	Number	%
Total Number of Units Built Before 1980	9,390	63%	6,620	55%
Housing Units build before 1980 with children present	1,860	12%	750	6%

**Table 39 – Risk of Lead-Based Paint**

Data Source: 2011-2015 ACS (Total Units) 2011-2015 CHAS (Units with Children present)

City	2009	2010	2011	2012	2013	Total
EBLL's*	1	0	2	0	1	4
Cases	0	1	1	1	0	3

**Table 40 - Number of Elevated Blood Lead Levels and Cases**

*\*\*Current annual data is unable to be revealed for the city of upland due to a Data Deidentification Guideline (DDG), California Department of Public Health.*

Data Source:

[http://www.sbcounty.gov/dph/publichealth/programs\\_services/child\\_family\\_health\\_services/child\\_family\\_health\\_services.asp](http://www.sbcounty.gov/dph/publichealth/programs_services/child_family_health_services/child_family_health_services.asp)

**Vacant Units**

	<b>Suitable for Rehabilitation</b>	<b>Not Suitable for Rehabilitation</b>	<b>Total</b>
Vacant Units	Unavailable	Unavailable	Unavailable
Abandoned Vacant Units	Unavailable	Unavailable	Unavailable
REO Properties	Unavailable	Unavailable	4
Abandoned REO Properties	Unavailable	Unavailable	Unavailable

**Table 41 - Vacant Units**

This data is not available by a federal data source and the City does not maintain this data. According to RealtyTrac as of May 2020, there are 4 REO properties in Upland, CA however the data cannot be determined at this time to be suitable for rehabilitation or not suitable for rehabilitation.

**Need for Owner and Rental Rehabilitation**

As the City's housing stock ages, a growing percentage of housing units may need rehabilitation to allow them to remain safe and habitable. The situation is of particular concern for low- and moderate-income homeowners who are generally not in a financial position to properly maintain their homes.

The age and condition of Upland’s housing stock is an important indicator of potential rehabilitation needs. Commonly, housing over 30 years of age needs some form of major rehabilitation, such as roof replacement, foundation work and plumbing systems. Housing over 15 years of age will generally exhibit deficiencies in terms of paint, weatherization, heating / air-conditioning systems, hot water heaters and finish plumbing fixtures.

According to CHAS data showing the year that housing units were built categorized by owner and renter tenure:

- 9,390 or 63 percent of the 14,944 owner-occupied housing units in Upland were built 40 or more years ago (built prior to 1980)
- 4,245 or 28 percent of the 14,944 owner-occupied housing units in Upland were built between 20 and 40 years ago (built between 1980 and 1999)
- 6,620 or 55 percent of the 12,120 renter-occupied housing units in Upland were built 40 or more years ago (built prior to 1980)

- 4,100 or 34 percent of the 12,120 renter-occupied housing units in Upland were built between 20 and 40 years ago (built between 1980 and 1999)

According to ACS data, 36 percent of Upland's owner-occupied households experience some form of housing problem. Additionally, according to ACS data, 61 percent of Upland's renter-occupied households experience some form of housing problem. HUD defines housing problems as housing overcrowding, housing cost burden, or units that are lacking adequate kitchen or plumbing facilities. In numbers, there are 14,944 owner-occupied households, of which 5,280 have a housing problem. Additionally, there are 12,120 renter-occupied households, of which 7,353 have a housing problem.

Preservation of the physical and functional integrity of existing housing units occupied by owner and renter households is a cost-effective way to invest limited resources to retain existing housing units that are already affordable to owner and renter households in the community. Addressing substandard housing conditions through housing preservation activities provide that all economic segments of the community have the means to ensure that their property meets local standards and that all Upland residents have the opportunity to live in decent housing. Housing preservation is rated a relatively high priority need amongst other additional housing services as identified by the City's 2020-2024 Consolidated Plan Needs Assessment Survey.

### **Estimated Number of Housing Units Occupied by Low- or Moderate-Income Families with LBP Hazards**

Residents of any housing built before 1978 are considered to be at risk of containing some amount of lead-based paint. Older housing is more likely to have lead-based paint and the amount of lead pigment in the paint tends to increase with the age of the housing. A large portion of Upland's housing stock (41 percent) was built after 1979, eliminating the residents of these homes from risk of lead-based paint hazards. Lead can cause severe damage in young children. It attacks the central nervous system, the neurological system, and can cause brain damage, IQ reduction, learning disabilities, decreased attention span, hyperactivity, growth inhibition, comas, seizures, and in some cases, death.

The most common source of child lead poisoning is exposure to lead-based paint (and lead-contaminated dust) in the child's home. Housing built before 1978 may contain some lead-based paint since the use of lead-based paint became illegal that year. Since the amount of lead pigment in the paint tends to increase with a home's age, older housing is more likely to have lead-based paint hazards.

There are 16,010 housing units built before 1980 that may contain lead-based paint, of which 9,390 are owner-occupied units and 6,620 are renter-occupied units. According to data presented in Table 7, 36 percent of Upland's households are low- and moderate-income households. By extension, it could be estimated that 5,763 housing units with lead-based paint hazards may be estimated to be occupied by low- and moderate-income families.

### **Number of Children with Elevated Blood Levels of Lead**

The State of California mandates lead screening for all children who participate in publicly funded health programs. According to the California Department of Health, Elevated Blood Levels of Lead, EBLL means a BLL at or over 5 mcg/dL detected in capillary, whole venous, arterial, or cord blood (CDPH rounds BLLs to the nearest whole number so 4.5 mcg/dL would round to 5 mcg/dL). State cases before July 1, 2016 use the old definition and after July 1, 2016 the new definition is used. A State case since July 1, 2016, means a child from birth up to age 21 years of age with one venous BLL  $\geq$  15 mcg/dL; or two BLLs  $\geq$  10 mcg/dL, the second of which must be venous and drawn at least 30 days after the first BLL. These BLLs do not have to be consecutive specimens. Prior to July 1, 2016, a child from birth up to age 21 years of age was eligible for full case management services if they had one venous BLL  $\geq$  20 mcg/dL; or two BLLs  $\geq$  15 mcg/dL, the second of which must have been venous and drawn at least 30 days after the first BLL. These BLLs must have been drawn at least 30 days apart but did not have to be consecutive specimens.

Table 40 below provides these numbers for 2009-2013, the most recent five years for which data was available through the Childhood Lead Poisoning Prevention Program (CLPPP). Consultation with the CLPPP in 2019 revealed that data collection and aggregation responsibilities have changed and that medical professionals are responsible for collecting the data; however, there is not current entity that is designated to receive nor aggregate the reports at the county level. Consultation with the California Department of Public Health revealed that annual data is unavailable for the City of Upland due to a "Data Deidentification guideline" (DDG).

### **Discussion**

As noted in the need's assessment, a large share of owner and renter households experience at least one substandard housing condition. Based on the results of the Needs Assessment, the most prevalent condition is cost burden, indicating that the housing stock is generally suitable for habitation. However, based on the age of the housing stock, a significant need exists for the preservation of older housing units occupied by low- and moderate-income households. The City will continue to address this need through implementation of programs designed to preserve the stock of affordable housing.

## MA-25 Public and Assisted Housing – 91.210(b)

### Introduction

As indicated in NA-35, the Upland Housing Authority (UHA) administers conventional public housing and Section 8 voucher programs in the City of Upland. In addition, the Housing Authority of the County of San Bernardino (HACSB) also administers a small number of Section 8 vouchers to residents of the City of Upland.

### Totals Number of Units Countywide

Program Type							
	Public Housing	Vouchers					
		Total	Tenant –based and Project -based	Special Purpose Voucher			
				Veterans Affairs Supportive Housing	Family Unification Program	Housing for Persons with AIDS (HOPWA)	Disabled *
# of units/vouchers available	99	10,985	9,828	529	123	50	455
# of accessible units	4	n/a	n/a	n/a	n/a	n/a	n/a

\*includes Non-Elderly Disabled (Mainstream 811), Mainstream Five-Year, Master Leasing, and Shelter Plus Care

**Table 42 – Total Number of Units by Program Type**

**Describe the supply of public housing developments:**

There is one public housing development in the City of Upland. The Los Olivos complex, which consists of 97 units ranging from one to five bedrooms, is located in North East Upland. In 2009, UHA completed a landscaping and irrigation project at Los Olivos that consisted of water-wise landscaping to limit the irrigation and watering needs of the property. In 2011, UHA completed exterior improvements and a new paint scheme for the Los Olivos complex.

**Describe the number and physical condition of public housing units in the jurisdiction, including those that are participating in an approved Public Housing Agency Plan:**

Authority-owned units were either acquired or developed through partnerships with the State of California, City of Upland, County of San Bernardino, or Housing Partners I, Inc., a nonprofit affiliate of the Housing Authority of the County of San Bernardino. Public Housing units are units that are owned and managed by the Housing Authority. According to the HACSB 2019 Annual Report, there are zero authority-owned units and 98 public housing units in the City of Upland.

It should also be noted that within the City of Upland limits, that the City has worked in the past and continues to foster a strong working partnership with Upland Community Housing, Inc. The partnership over the years with this agency has seen the creation of 130 affordable senior units since 1996. As years have continued to pass the need for senior housing has not diminished, therefore Upland Community Housing Inc. is still in the process of creating an additional 72 units that will be made affordable for senior residents of Upland.

**Public Housing Condition**

Public Housing Development	Average Inspection Score
Los Olivos Complex	97

Table 43 - Public Housing Condition

**Describe the restoration and revitalization needs of public housing units in the jurisdiction:**

While there are no public housing developments in the City of Upland, the remaining public housing stock in the HACSB’s portfolio is being rehabilitated. Health and safety items are addressed promptly, while rehabilitation and upgrades such as new windows, roof replacements, landscaping, and energy efficiency modifications continue to take place throughout HACSB’s portfolio. The final conversion of HACSB’s HUD Public Housing portfolio to RAD is providing access to private capital markets for the purpose of generating the revenue necessary to make capital improvements to address deferred maintenance concerns and ensure the long-term viability of the sites.

**Describe the public housing agency's strategy for improving the living environment of low- and moderate-income families residing in public housing:**

HACSB links residents of public housing developments and voucher programs with services such as employment, job placement, education, credit repair and other social services. These social services work directly with public housing residents. These services are primarily managed through the Community Development Initiatives Department, which strives to provide a supportive environment for individuals to access local services and resources and help them achieve self-sufficiency. HACSB's Career and Technology Centers provide public computing access including high-speed internet and staff to help residents search for employment, build resources and access other mainstream community resources. Since 1991, HACSB has awarded college scholarships using non-public funds to promote education and a pathway out of poverty. Students attending a four-year college or university receive a \$1,500 scholarship while community and technical or vocational students receive a \$750 scholarship. To promote the health and well-being of low- and moderate-income families residing in public housing, HACSB surveyed residents and the Housing Authority Board of Commissioners approved designating six (6) public housing sites as 100 percent smoke-free apartment complexes.

**Discussion:**

HACSB is well-positioned to maintain and expand the supply of affordable housing units in the City of Upland and throughout San Bernardino County through its partnerships with the State of California, San Bernardino County Department of Community Development and Housing, the City of Upland and other cities throughout the county and Housing Partners I. In 2013, the Housing Authority received approval from HUD to convert its public housing units to project-based vouchers under the Rental Assistance Demonstration (RAD) program, which helps preserve affordable housing. Under RAD, housing authorities can generate and leverage equity on the properties to renovate, replace and repair this aging housing stock. Due to its RAD approval, HACSB is redeveloping its Waterman Gardens Community. Furthermore, it has been conducting several million dollars' worth of renovations to other former public housing communities. By the end of 2019, the majority of HACSB's public housing units had undergone RAD conversion with 99 units remaining.

## MA-30 Homeless Facilities and Services – 91.210(c)

### Introduction

In recent years, San Bernardino County has implemented policies and programs designed to ensure that homeless people in San Bernardino County are rapidly housed and provided an appropriate level of support services to remain stably housed. With the federal emphasis switching from emergency shelters and transitional housing to permanent supportive housing and rapid rehousing, shelter beds have been removed from the Homeless Inventory Count (HIC).

The increase in permanent supportive housing for the most vulnerable populations is attributed to San Bernardino County homeless service providers re-tooling their programs and shifting their focus to moving people quickly into permanent supportive housing and rapid rehousing throughout the County, so that homelessness can be significantly reduced and the quality of life of our residents, especially those precariously housed or homeless can be improved.

### Facilities and Housing Targeted to Homeless Households

	Emergency Shelter Beds		Transitional Housing Beds	Permanent Supportive Housing Beds	
	Year-Round Beds (Current & New)	Voucher / Seasonal / Overflow Beds	Current & New	Current & New	Under Development
Households with Adult(s) and Child(ren)	252	N/A	145	695	N/A
Households with Only Adults	176	17	101	833	N/A
Chronically Homeless Households	N/A	N/A	N/A	652	N/A
Veterans	N/A	N/A	5	712	N/A
Unaccompanied Youth	5	0	0	0	N/A

**Table 44 - Facilities and Housing Targeted to Homeless Households**

Alternate Data Source Name: 2019 CoC Homeless Inventory Count Report

<b>Homeless Service Providers and Facilities in San Bernardino County Serving the City of Upland</b>	
<b>Name</b>	<b>Type of Services</b>
2-1-1	Free and confidential services 24 hours/day including information and resources for health and social services in San Bernardino County
Affirming Community Initiatives (ACI Ministries)	Food programs for families in need
Beauty for Ashes	Case Management and supportive services
Calvary Chapel	Food programs for families in need
Cedar House Life Change Center	Transitional housing and supportive services
City of Upland Police Department (U-HOPE) Program	Department provides Homeless outreach and homeless prevention and education services to low-income persons and families
Clear Water Residential Care for Elderly and Homeless	Transitional housing, permanent housing, case management and supportive services to the elderly and homeless
Community Action Partnership of San Bernardino County	CAPSBC Administers various programs to assist the low-income population throughout San Bernardino County
Department of Child Supportive Services	Child support, locating parents, establishing paternity and collecting and distributing child support and spousal support payments
Department of Behavioral Health	Call center to provide widespread linages to behavioral health services
Foothill AIDS Project	Agency provides transitional housing, permanent housing, case management and supportive services to the low-income and homeless
Foothill Family Shelter	Transitional housing and supportive services to homeless families with children
Frazer Community Center	Shelter, noon meals, food boxes and clothing
His Hands Ministry	Two- to three-day supply of food and clean clothing to low-income/homeless families
Homeless Outreach Support Team (HOST)	Agency provides case management and supportive services to low-income/homeless families
Homeless Outreach Programs/Education	Free referral, support and educational services to homeless persons and families
House of Hope	Transitional housing and support services
House of Ruth	Domestic violence prevention services
Inland Fair Housing and Mediation Board	Supportive services, fair housing
Inland County Legal Services	Supportive services, legal aid
Inland Empire United Way	Food and support services to persons in need
Inland Valley Hope Partners	Food, rental and utility assistance
Pacific Lifeline	Residential assistance, counseling services to women and children, case management and life skills training
San Bernardino County Department of Public Health	Community and preventive health services
Reach Out	Court-mandated program as an alternative to incarceration to first-time offenders including drug prevention, awareness and parenting programs

Social Security Admin.	Assistance in applying for retirement, Medicare, disability benefits and an SSI card.
Salvation Army Hospitality House Shelter	Shelter, meals, food baskets to homeless individuals and families
Transitional Asst. Dept	Support to persons in need of financial, nutrition and medical assistance
Water of Life, City Link	Food subsidies, clothing, rental and utility assistance. Financial literacy and job skills training

**Table 45: Homeless Service Providers and Facilities Serving the City of Upland**

**Describe mainstream services, such as health, mental health, and employment services to the extent those services are used to complement services targeted to homeless persons**

In California, the primary programs for assisting families in poverty are CalWORKs, CalFresh, and Medi-Cal. Together, these programs provide clients with employment assistance, discounted food, medical care, childcare, and cash payments to meet basic needs such as housing and transportation. In addition, the State has created three special programs (HHAP, HEAP and CESH) to address the needs of the homeless. A short description of each is provided below.

**CalWORKs**

The California Work Opportunities for Kids (CalWORKs) program provides financial assistance and Welfare-to-Work services to California families with little to no cash. Through this program these needy families may be eligible to receive immediate short-term help with housing, food, utilities, clothing or medical care. Childcare is also available through this program.

**CalFresh Program**

Formerly the Food Stamps Program, is a nutritional assistance program that provides Electronic Benefit Transfer Cards to people on public assistance to purchase food and other essential items.

**Medi-Cal**

The Medi-Cal program provides health coverage for people with low income and limited ability to pay for health coverage, including the aged, blind, disabled, young adults and children, pregnant women, persons in a skilled nursing or intermediate care home, and persons in the Breast and Cervical Cancer Treatment Program (BCCTP). People receiving federally funded cash assistance programs, such as CalWORKs (a state implementation of the federal Temporary Assistance for Needy Families (TANF) program), the State Supplementation Program (SSP) (a state supplement to the federal Supplemental Security Income (SSI) program), foster care, adoption assistance, certain refugee assistance programs, or In-Home Supportive Services (IHSS) are also eligible.

**HHAP Program**

On July 31, 2019, the Governor of California signed AB 101, which created the Homeless Housing, Assistance and Prevention (HHAP) Program, providing for a \$650 million block grant program. The

purpose of the grant program was to provide local jurisdictions with funds to support regional coordination and expand or develop local capacity to address immediate homelessness challenges. Continuums of Care, counties and major cities were provided a one-time block grant. Eligible cities would apply through the County. Awards are expected to be granted in Spring 2020, obligated by May 2023 and fully expended by June 2025.

### **HEAP Program**

Homeless Emergency Aid Program (HEAP), established by SB 850 in June 2018, provided for a \$500 million one-time block grant program to cities, counties and Continuums of Care to address the needs of the homeless. There has been a second round of HEAP grants approved by the State. Eligible uses include services, rental assistance, capital improvements and other solutions to address the challenges faced by the homeless. Jurisdictions must declare a shelter crisis to use funds for capital improvements and rental assistance. There is also a set aside for homeless youth. Approved projects will be scheduled to be implemented during the consolidated plan period; however, funds must be fully expended by June 30, 2021.

### **CDBG Funded Activities**

Congress designed the CDBG program to serve low-income people, some of which may meet the federal poverty definition, and at least 51 percent of whom are low- and moderate-income individuals and families.

At least 70 percent of all CDBG funds must be used for activities that are considered under program rules to benefit low- to moderate-income persons. Additionally, every CDBG activity must meet one of three national objectives: (1) benefits low- and moderate-income persons (at least 51 percent of the beneficiaries must be low- to moderate-income; (2) addresses slums or blight, or (3) meets a particularly urgent community development need.

**List and describe services and facilities that meet the needs of homeless persons, particularly chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth. If the services and facilities are listed on screen SP-40 Institutional Delivery Structure or screen MA-35 Special Needs Facilities and Services, describe how these facilities and services specifically address the needs of these populations.**

For many San Bernardino County residents, the first entry into the CoC is through an emergency shelter, where individuals and families obtain emergency housing and supportive services directed to getting people off the streets and into a safe environment. The next component of the CoC is transitional housing, designed as short-term housing for up to two years, where persons move into a more stabilized housing arrangement than an emergency shelter. The final component of the CoC is permanent housing, both with and without supportive services. The ultimate goal of the CoC system is to move people toward housing alternatives where they are able to reside permanently in safe and sanitary housing. The homeless facilities and agencies serving the City of Upland are listed above. . A complete list of facilities and type of services provided are included in the grantee specific appendices.

## **MA-35 Special Needs Facilities and Services – 91.210(d)**

### **Introduction**

Special needs populations consist of persons who are not homeless but due to various reasons are in need of services and supportive housing. Persons with special needs include, but are not limited to, the elderly, frail elderly, severe mentally ill, developmentally disabled, physically disabled, persons with alcohol or other drug addictions, persons with HIV/AIDS and victims of domestic violence. The City of Upland will consider allocating CDBG public service funding to various programs that provide services to special needs populations, including but not limited to those serving the elderly, frail elderly, developmentally disabled, physically disabled, mentally disabled, persons with HIV/AIDS and victims of domestic violence.

HUD defines elderly as a person who is 62 years of age or older. A frail elderly person is an elderly person who is unable to perform at least three “activities of daily living” including eating, bathing, grooming or home management activities. Generally, elderly persons have lower incomes than the population at large. Based on 2011-2015 CHAS data, of the 8,580 households containing at least one elderly person, 35 percent (2,995) of households earn less than 80 percent of the Area Median Income in Upland.

HUD defines a disabled person as having a physical or mental impairment that substantially limits major life activities. The obstacle to independent living for these adults is not only their disability, but also the lack of financial resources. Additionally, persons with disabilities have high health care costs, are dependent on supportive services, and may require accessibility modifications to accommodate their unique conditions. Based on most recent 2017 (5-year estimate 2013-2017 ACS data), the total Civilian Noninstitutionalized Population age 16 and over (60,820) in Upland persons have a disability. Of these 36,691 disabled persons, 60.3 percent are employed, and 39.7 percent are unemployed.

Drug abuse or substance abuse is defined as the use of chemical substances that lead to an increased risk of problems and an inability to control the use of the substance. According to the Centers for Disease Control and Prevention (CDC), there were 70,237 drug overdose deaths in the United States in 2017 and that of those deaths, 47,600 involved opioids. According to the CDC, the national “opioid epidemic” began in the 1990s with increased prescribing of opioids such as Methadone, Oxycodone, and Hydrocodone. Beginning in 2010, CDC reported rapid increases in overdose deaths involving heroin. The third wave began in 2013 with increases in overdose deaths involving synthetic opioids such as the illicitly manufactured fentanyl, often found in combination with heroin, counterfeit pills, and cocaine. Although California was among 10 states with the lowest drug overdose mortality in each year from 2014-2017, the proliferation of fentanyl is a significant and relatively new issue requiring increased public awareness and services.

Human immunodeficiency virus infection (HIV) is a virus that weakens one’s immune system by destroying important cells that fight diseases and infection. Acquired Immune Deficiency Syndrome (AIDS) is the final stage of the HIV infection. According to the California HIV Surveillance Report, there were 4,401 persons living with HIV/AIDS in the County at the end of 2017. For persons living with HIV/AIDS, access to

affordable housing, supportive services and quality health care is important to maintaining their well-being.

Domestic Violence includes but is not limited to felony or misdemeanor crimes of violence committed by a current or former spouse of the victim or by a person who is cohabitating with or has cohabited with the victim as a spouse. In 2018, the Upland Police Department responded to a total of 305 calls related to domestic violence. Of these calls, 232 of these domestic incidents did not involve a weapon. However, 73 calls involved a weapon of which 1 involved a firearm, 1 involved a knife or cutting instrument, 12 involved other dangerous weapons and 59 involved personal weapons such as feet or hands.

**Including the elderly, frail elderly, persons with disabilities (mental, physical, developmental), persons with alcohol or other drug addictions, persons with HIV/AIDS and their families, public housing residents and any other categories the jurisdiction may specify, and describe their supportive housing needs**

To determine the level of need and types of services needed by special needs populations, including elderly, frail elderly, severe mentally ill, developmentally disabled, physically disabled, persons with alcohol or other drug addictions, persons with HIV/AIDS, victims of domestic violence, public housing residents, and all other special needs categories, the City conducted surveys, consulted with local service providers and reviewed ACS data. Supportive services required for special needs populations include case management, medical or psychological counseling and supervision, childcare, transportation, homebound food delivery, daily check-ins for elderly living alone, self-sufficiency/financial management and budgeting training, job training, homebuyer training provided for the purpose of facilitating a person's stability and independence.

In housing, accessibility modifications to accommodate persons with mobility disabilities may include, but are not limited to, wider doorways, no step thresholds, installation of ramps, grab bars, lowered countertops and accessible hardware. The needs of residents with sensory disabilities are different from those with mobility disabilities. Individuals with hearing disabilities require visual adaptations for such items as the telephone ringer, the doorbell and smoke alarms. Residents who are blind may require tactile marking of changes in floor level and stair edges and braille markings on appliances and controls. People with low vision may require large print markings and displays, contrasting colors to distinguish changes in level or transition from one area to another, proper lighting, and reduced glare from lighting and windows.

For persons with special needs, the added costs associated with these needs make it very difficult to maintain a stable residence. Often these segments of the population rely on support services from various San Bernardino County's non-profit organizations to avoid becoming homeless or institutionalized.

**Describe programs for ensuring that persons returning from mental and physical health institutions receive appropriate supportive housing**

Persons with special needs, such as the elderly and those with disabilities, must also have access to housing in the community. Community care facilities provide a supportive housing environment to

persons with special needs in a group setting. According to the California Department of Social Services Community Care Licensing Division, there are 18 community care facilities within the City of Upland. The majority of community care beds in Upland (242) are for elderly persons ages 60 or above.

**Specify the activities that the jurisdiction plans to undertake during the next year to address the housing and supportive services needs identified in accordance with 91.215(e) with respect to persons who are not homeless but have other special needs. Link to one-year goals. 91.315(e)**

See below.

**For entitlement/consortia grantees: Specify the activities that the jurisdiction plans to undertake during the next year to address the housing and supportive services needs identified in accordance with 91.215(e) with respect to persons who are not homeless but have other special needs. Link to one-year goals. (91.220(2))**

During the 2020-2024 Consolidated Plan period, the Strategic Plan calls for the City to use CDBG funds to provide special needs services including, but not limited, to those concerned with homeless prevention services, rapid rehousing for those at risk of homelessness, housing preservation, victims of domestic violence.

The following supportive housing services are offered by the Housing Authority of the County of San Bernardino (HACSB) and are available to Upland residents who are not homeless, but who require supportive housing:

- Mainstream Program: Designed to provide rental assistance to persons with disabilities to enable them to rent suitable and accessible housing in the private market.
- Housing Opportunities for People with AIDS (HOPWA): HACSB partners with Foothill AIDS Project to offer rental assistance and supportive services to persons with AIDS.
- Veteran's Affairs Supportive Housing (VASH): VASH is for veterans with severe psychiatric or substance abuse disorders. HACSB and the Veterans Administration Medical Center have partnered to provide rental vouchers and supportive services to eligible veterans.

Additionally, the San Bernardino County Department of Aging and Adult Services offers the In-Home Supportive Services (IHSS) program designed to help pay for services provided to those who are unable to safely perform certain tasks required for daily living. Referrals are provided to the IHSS Central Intake Unit at (877) 800-4544.

Furthermore, the Department of Aging and Adult Services offers a wide variety of programs designed to help the senior, disabled, and at-risk adults including:

- Adult Protective Services: Services are geared toward preventing the abuse and exploitation of dependent and older vulnerable adults.

- Family Caregiver Support: Serves caregivers – spouses, daughters, sons, grandparents, aunts, uncles, or neighbors – that have been providing care on an informal basis.
- Long-Term Care Ombudsmen: Ombudsmen are independent, trained and certified advocates for residents living in long-term care facilities.
- Multipurpose Senior Services: The primary objective of MSSP is to avoid or delay the inappropriate placement of persons in nursing facilities, while fostering independent living in the community.
- Nutrition Services: Services include the preparation, transportation, and service of balanced meals, nutrition education and counseling to older persons at congregate nutrition sites and to homebound individuals.
- Senior Community Services Employment Program: The Senior Community Services Employment Program offers part-time on-the-job training positions to qualified persons. To qualify for the program a person must be at least 55 years old, an unemployed resident of San Bernardino County, and meet federal low-income guidelines.
- Senior Information and Assistance: The Senior Information and Assistance Program provides information and assistance to help a senior citizen solve problems he or she may have.

## **MA-40 Barriers to Affordable Housing – 91.210(e)**

### **Negative Effects of Public Policies on Affordable Housing and Residential Investment**

A barrier to affordable housing is a public policy or nongovernmental condition that constrains the development or rehabilitation of affordable housing, such as land use controls, property taxes, state prevailing wage requirements, environmental protection, cost of land and availability of monetary resources. Barriers to affordable housing are distinguished from impediments to fair housing choice in the sense that barriers are lawful and impediments to fair housing choice are usually unlawful.

Based on information gathered during community meetings, the Consolidated Plan Needs Assessment Survey, the 2013-2021 Housing Element and market analysis, the primary barriers to affordable housing in Upland are housing affordability and the lack of monetary resources necessary to develop and sustain affordable housing. The two barriers are related in the sense that demand for affordable housing exceeds the supply and insufficient resources are available to increase the supply of affordable housing to meet demand.

For low- and moderate-income households, finding and maintaining decent affordable housing is difficult due to the high cost of housing in Upland and throughout Southern California in general. Based on evaluation of 2007-2011 ACS and CHAS data, there is a high need for housing units affordable for households earning less than 80 percent of AMI. Of the 9,645 households earning 0-80 percent of AMI in the City, 7,652 are cost burdened households—meaning households paying more than 30 percent of their income for housing. Additionally, 5,095 of the cost burdened households are considered severely cost burdened households—meaning that they pay more than 50 percent of their income for housing. Of the 5,095 severely cost burdened households, 3,700 are renters. Of those severely cost burdened renter households, 3,060 households earn less than 50 percent of AMI and are considered the most at risk of becoming homeless. Consistent with available data, responses to the 2020-2024 Consolidated Plan Needs Assessment Survey indicate a moderate need for additional affordable housing in Upland.

In the last nine years, the elimination of local Redevelopment Agencies by the State of California resulted in the loss of a crucial resource for the development and preservation of affordable housing. This was the most significant public policy change impacting affordable housing and residential investment. While there are mechanisms whereby certain affordable housing assets tied to the former Redevelopment Agencies may be utilized today, these resources are finite and scarce.

## MA-45 Non-Housing Community Development Assets – 91.215 (f)

### Introduction

The City places a high priority on non-housing community development needs including those associated with neighborhood services such as graffiti removal, public facilities improvements such as park and community center rehabilitation or ADA improvements and infrastructure improvements including sidewalks, curbs, gutters, driveway approaches, alleys and pedestrian crossings. During the implementation of the 2020-2024 Consolidated Plan, the City will use CDBG funds to address these needs and provide a suitable living environment for low- and moderate-income people living in the CDBG low- and moderate-income areas.

To expand economic opportunities for low- and moderate-income people and provide a pathway out of poverty, the Strategic Plan includes an economic opportunity as well as a façade rehabilitation goal as a high priority need to address blighted conditions, abandoned buildings, unemployment and underemployment in the community. Specifically, during the implementation of the 2020-2024 Consolidated Plan, the City will use CDBG funds to provide an Economic Development and/or Commercial Rehabilitation Program that benefits low- and moderate-income Upland residents seeking employment or improve their existing business. This approach fulfills several needs in the community, including addressing employment, offering a wide range of products and services to local residents and providing materials and services.

### Economic Development Market Analysis Business Activity

Business by Sector	Number of Workers	Number of Jobs	Share of Workers %	Share of Jobs %	Jobs less workers %
Agriculture, Mining, Oil & Gas Extraction	272	57	1	0	-1
Arts, Entertainment, Accommodations	3,360	3,389	12	13	1
Construction	1,827	2,825	7	11	4
Education and Health Care Services	5,352	7,183	19	27	8
Finance, Insurance, and Real Estate	1,451	1,367	5	5	0
Information	638	124	2	0	-2
Manufacturing	2,545	854	9	3	-6
Other Services	1,012	1,064	4	4	0
Professional, Scientific, Management Services	2,090	1,745	7	7	-1
Public Administration	0	0	0	0	0
Retail Trade	3,478	3,734	12	14	2
Transportation and Warehousing	1,545	491	5	2	-4
Wholesale Trade	1,907	636	7	2	-4
Total	25,477	23,469	--	--	--

**Table 46 - Business Activity**

Data 2011-2015 ACS (Workers), 2015 Longitudinal Employer-Household Dynamics (Jobs)  
 Source:

**Labor Force**

Total Population in the Civilian Labor Force	37,810
Civilian Employed Population 16 years and over	35,065
Unemployment Rate	7.26
Unemployment Rate for Ages 16-24	18.26
Unemployment Rate for Ages 25-65	4.58

**Table 47 - Labor Force**

Data Source: 2011-2015 ACS

Occupations by Sector	Number of People
Management, business and financial	8,730
Farming, fisheries and forestry occupations	1,705
Service	3,850
Sales and office	9,090
Construction, extraction, maintenance and repair	2,120
Production, transportation and material moving	2,025

**Table 48 – Occupations by Sector**

Data Source: 2011-2015 ACS

**Travel Time**

Travel Time	Number	Percentage
< 30 Minutes	18,930	57%
30-59 Minutes	9,335	28%
60 or More Minutes	5,115	15%
<b>Total</b>	<b>33,380</b>	<b>100%</b>

**Table 49 - Travel Time**

Data Source: 2011-2015 ACS

**Education:**

Educational Attainment by Employment Status (Population 16 and Older)

Educational Attainment	In Labor Force		Not in Labor Force
	Civilian Employed	Unemployed	
Less than high school graduate	2,090	195	1,600
High school graduate (includes equivalency)	6,025	455	2,255
Some college or associate degree	10,875	555	3,470
Bachelor's degree or higher	9,780	625	2,020

**Table 50 - Educational Attainment by Employment Status**

Data Source: 2011-2015 ACS

Educational Attainment by Age

	Age				
	18–24 yrs.	25–34 yrs.	35–44 yrs.	45–65 yrs.	65+ yrs.
Less than 9th grade	108	347	590	644	630
9th to 12th grade, no diploma	995	651	554	1,392	841
High school graduate, GED, or alternative	2,211	1,999	2,387	4,090	2,051
Some college, no degree	2,674	2,673	3,156	5,061	1,649
Associate degree	412	1,113	963	2,329	623
Bachelor's degree	706	1,990	1,658	3,798	1,356
Graduate or professional degree	85	872	1,051	2,267	1,304

**Table 51 - Educational Attainment by Age**

Data Source: 2011-2015 ACS

	Age				
	18–24 yrs.	25–34 yrs.	35–44 yrs.	45–65 yrs.	65+ yrs.
Less than 9th grade	25	125	440	765	945
9th to 12th grade, no diploma	650	715	660	1,185	675
High school graduate, GED, or alternative	2,630	2,205	2,100	4,425	2,525
Some college, no degree	2,730	3,025	2,735	5,295	2,340
Associate degree	475	915	755	2,170	875
Bachelor's degree	850	2,295	1,785	4,060	1,965
Graduate or professional degree	245	1,055	1,220	2,015	1,340

**Table 52 - Educational Attainment by Age**

Data Source: 2011-2015 ACS

Educational Attainment – Median Earnings in the Past 12 Months

Educational Attainment	Median Earnings in the Past 12 Months
Less than high school graduate	22,350
High school graduate (includes equivalency)	31,840
Some college or associate degree	38,768
Bachelor's degree	52,778
Graduate or professional degree	71,703

**Table 53 – Median Earnings in the Past 12 Months**

Data Source: 2011-2015 ACS

Educational Attainment	Median Earnings in the Past 12 Months
Less than high school graduate	21,778
High school graduate (includes equivalency)	30,409
Some college or associate degree	36,472
Bachelor's degree	54,047
Graduate or professional degree	74,668

**Table 54 – Median Earnings in the Past 12 Months**

Data Source: 2011-2015 ACS

**Based on the Business Activity table above, what are the major employment sectors within your jurisdiction?**

According to the Economic Development Department Profile and the City’s 2013-2021 Housing Element, Upland is home to a variety of companies and industries. According to 2015 Longitudinal Employer Household Dynamics (LEHD) data, the major employment sectors in the City of Upland include Retail, Services and Entertainment (7,123 jobs available), Health Care and Social Assistance (7,183 jobs available), Construction (2,825 jobs available) and Professional, Scientific, Management Services (1,745 jobs available).

In accordance with the City’s 2019 Comprehensive Annual Financial Report (CAFR), the five major employers in the City of Upland are San Antonio Community Hospital (2,400 employees), Upland Unified School District (1,037 employees), Home Depot (340 employees), Upland Rehabilitation & Care Center (320 employees), and Wal-Mart (315 employees).

**Describe the workforce and infrastructure needs of the business community:**

The business community in Upland relies on a highly educated workforce, starting with the San Antonio Hospital and the Upland Unified School District. With over 40 colleges and universities in the region. A diverse group of leading employers in healthcare, professional services and education and retail in Upland

benefit from the generally low cost of doing business in Upland as a result of access to cost-effective transportation and stable tax infrastructure.

The City's workforce reflects an undersupply of labor, particularly in the sectors of education and health care service that may require a higher education. This means that there are more jobs available in the City compared to the number of workers in the City that can fill those jobs. On the other hand, in the areas of manufacturing, wholesale trade and professional services, the City has a workforce that far exceeds the number of jobs available. This means that a good portion of Upland residents have to travel outside of the City to find a job in that business sector.

Local residents are willing to work but lack the specific skills businesses need, particularly in the education and health care sectors. Into the future, the workforce needs of the business community will be impacted by demographic shifts and a baby boomer population reaching retirement age, creating new challenges and opportunities to create a comprehensive workforce system focused on innovation and skills development.

**Describe any major changes that may have an economic impact, such as planned local or regional public or private sector investments or initiatives that have affected or may affect job and business growth opportunities during the planning period. Describe any needs for workforce development, business support or infrastructure these changes may create.**

***Planned Local Investments***

San Antonio Hospital is currently providing beds housed in private rooms, and expanded 52-bed emergency department and other critical services to meet the needs of the growing communities it serves when its new Emergency Department Tower was opened in 2015.

The City of Upland continues to invest in the expansion within its City limits as it currently has three (3) large projects that will benefit not only the residents but will also create job opportunities within the City. The projects are:

The Bridge Point Upland Project – Includes the creation of a large warehouse built at the cross streets of Foothill and Vincent. This project is bringing in approximately 200 jobs to the City of Upland. As part of this projects development, the City of Upland is set to receive 14.5 million dollars over a designated 20-year period.

Sycamore Hill Shopping Center – Includes the creation and expansion located at the cross streets of Baseline and 210 Freeway. Project costs are estimated at 50 million dollars and are set to bring the City of Upland 150-200 jobs.

Upland Village Center – Includes the revitalization of this shopping center located at the cross streets of Foothill and Euclid. At the time of this writing in the City's consolidated plan, the project is still going on. Project costs are estimated at 20 million dollars and this project was set to bring in approximately 150-200 jobs.

### **Workforce Development**

The workforce is changing and organizations, both public and private, should develop the need of the new workforce. Specific programs utilizing social networking and digital communications to address the millennial and independent worker. In addition, younger workers are used to social networks and digital communications. Younger workers are project oriented and are not used to hierarchical organizations and would rather prefer to work in teams. New workforce training programs need to address the independent workforce – this type of worker prefers to work flexible hours, work from home or in co-working spaces, and prefers to negotiate a rate based on skills and experience in lieu of market dynamics.

Finally, the senior's workforce (ages 60+) is a willing and untapped resource for cities. This workforce is active, reliable, and willing to work in sometimes less than desirable jobs. They are experienced and are often times looking for a way to engage with a community.

Economic Developers need to be aware of all levels of the changing workforce in addition to promoting vocational programs, internships, and foreign work visa programs.

### **How do the skills and education of the current workforce correspond to employment opportunities in the jurisdiction?**

As mentioned above, the City's workforce reflects an undersupply of labor, particularly in the sectors of education and health care service that may require a higher education. This means that there are more jobs available in the City compared to the number of workers in the City that can fill those jobs. On the other hand, in the areas of manufacturing, wholesale trade and professional services, the City has a workforce that far exceeds the number of jobs available. This means that a good portion of Upland residents have to travel outside of the City to find a job in that business sector.

### **Describe any current workforce training initiatives, including those supported by Workforce Investment Boards, community colleges and other organizations. Describe how these efforts will support the jurisdiction's Consolidated Plan.**

As part of the City's Economic Development program, the City has continued the partnership with the Inland Empire Small Business Development Center (SBDC), through a contract agreement with University Enterprises Corporation at CSUSB for business assistance services, to retain and attract businesses in the City of Upland.

As part of the agreement, the SBDC provides professional business counseling services necessary to render advice and assistance to businesses within the City. The SBDC provides no-cost technical assistance to existing and potential small business owners in Upland, such as business planning, financial management, marketing, sources of capital, loan assistance, human resources, and expansion strategies. Because of this valuable partnership with the Inland Empire Small Business Development Center, the City is able to provide technical assistance services to existing and potential small business owners within the community on a weekly basis.

While the City of Upland does not have its own Workforce Development Center, the City has access to this service through San Bernardino County's Workforce Development Center. The availability of this service supports the goals of the Consolidated Plan by benefiting low- and moderate-income individuals. More specifically, when meeting an accomplishment through a CDBG funded project or program that requires job creation. The following describes the San Bernardino County Workforce Program:

The San Bernardino Community College District located at 114 South Del Rosa Drive, San Bernardino, California contributes to economic vitality by providing training, education, and community-based programs that lead to success, employment and positive growth. The San Bernardino Community College District provides programming and services for business growth through professional development, Nano technology, logistic technology, customized training solutions corporate training, food safety management and e-learning.

In addition, the City's Development Services Department is proposing during its 2020-2021 Annual Action Plan to use CDBG funds towards its priority need of Economic Opportunity through investing funds into its Business Assistance and Attraction Program.

The San Bernardino County Workforce Development Board (WDB) provides oversight for the Workforce Investment Act (WIA) programs in San Bernardino County. The WIB operates comprehensive one-stop career centers, satellite offices, and mobile One-Stop (M1) that serves adult job seekers including youth ages 18 years and over, and Youth Opportunity Centers (YOC) providing a system of support for the educational and employment success of youth in the area (ages 16-21). All centers provide services to the business community.

The local workforce investment area will provide the following services:

- **Workforce Development- Business Services:** The Business Services team is comprised of professionals ready to assist County enterprises, large and small, gain a competitive advantage and navigate the complex systems of a new economy.
- **Labor Market Information:** The business services team visits businesses identifying available employment opportunities and collecting information that can assist with job placement. Our go-to experts provide valuable information on workforce trends, in-demand occupations and high growth industries in San Bernardino County.
- **On-the-Job Training:** This free program provides eligible companies reimbursement for up to 50% of a new hire's wage while they are in training.
- **Layoff Aversion:** Professional experts assist companies that are at risk of closure or reduction of employees by developing successful strategies to help the business operate more efficiently while improving productivity and reducing costs.
- **Workshops:** Available to employers, these free business workshops cover a wide range of topics, including human resources, process improvement, branding and marketing, business basics, leadership and much more.

- **Rapid Response:** For companies experiencing downsizing, our team of professionals coordinates appropriate services, which may include on-site assessment of needed employment and training and coordination of community access to state and economic assistance.

**Does your jurisdiction participate in a Comprehensive Economic Development Strategy (CEDS)?**

Yes, the City participates with the County of San Bernardino in implementing their Comprehensive Economic Development Strategy (CEDS).

**If so, what economic development initiatives are you undertaking that may be coordinated with the Consolidated Plan? If not, describe other local/regional plans or initiatives that impact economic growth.**

The City participates in the County of San Bernardino’s Comprehensive Economic Development Strategy (CEDS) administered through the County of San Bernardino Economic Development Agency. The CEDS Action Plan focused on strengthening locally based industries as a strategy to create employment opportunities in sustainable growth industries and attract private investment to local businesses and ventures. The following seven Economic Development Goals and Strategies as outlined in the CEDS reflect the strategy:

1. Expand Job Creation
2. Improve Employment Access for Existing Residents
3. Increase Household Incomes and Wages
4. Improve Educational Attainment and Workforce Training
5. Improve Backbone Infrastructure and Broadband Access
6. Support Initiatives to Fund Backbone Infrastructure Improvements
7. Encourage Sustainable Development

Business attraction is one of the core functions of the Office of Economic Development. The Economic Development Action Plan focuses on attraction of existing businesses from the targeted industries to the City and the formation of new business from entrepreneurs just starting their business. Business attraction is accomplished through the targeted marketing campaigns and positive conversations with key decision makers and influencers. One initiative for the City of Upland is the implementation of the City’s Downtown Façade Enhancement Project and its Business Assistance & Attraction Programs.

**Discussion**

Upland’s location in western San Bernardino County adjacent to Los Angeles and near Orange and Riverside Counties makes it a highly desirable location for a wide variety of businesses. Upland’s location, infrastructure, and skilled workforce make it an ideal place for small and large companies to call home.

To expand economic development for low- and moderate-income people and provide a pathway out of poverty, the Strategic Plan includes a façade rehabilitation goal and an economic opportunity goal as high

priorities. The priorities will not only aid to eliminate blighted conditions in the area but it is also the intent of the strategy to increase employment opportunities for the low- and moderate income residents of the area by increasing the level of interest in these businesses and as a result increasing the amount of businesses generated. During the implementation of the 2020-2024 Consolidated Plan, the City will use CDBG funds to implement the Downtown Façade Enhancement Project and its Business Assistance & Attraction Programs.

## **MA-50 Needs and Market Analysis Discussion**

### **Are there areas where households with multiple housing problems are concentrated? (include a definition of "concentration")**

The City has defined "concentration" for Low-Income residents, Minority residents, and residents with Multiple Housing Problems as follows:

**Low-Income:** A Census tract is deemed to have a concentration of low-income residents if the poverty rate of a given Census tract has 20 percentage points or more than the average poverty rate for the jurisdiction.

**Minority:** A Census tract is deemed to have a concentration of minority residents if the share of minority residents of a given Census tract has 20 percentage points or more than the average minority concentration for the jurisdiction.

**Residents with Multiple Housing Problems:** A Census tract is deemed to have a concentration of multiple housing problems if a Census tract has 20 percentage points or more than the share of households experiencing cost burden and overcrowding in the jurisdiction.

Based on a review of CPD Maps, there are no specific areas of the City where multiple housing problems are concentrated. With regard to cost burden, Census Tracts in the western side of the City experience a higher cost burden than other parts of the City, with between 29 and 73 percent of all households paying more than 30 percent of their monthly income for housing costs. Evaluation of maps showing housing overcrowding and substandard housing did not reveal discernable concentrations, although housing overcrowding is more prevalent for extremely low-income households in the southern Census Tracts within the CDBG low- and moderate-income areas.

### **Are there any areas in the jurisdiction where racial or ethnic minorities or low-income families are concentrated? (include a definition of "concentration")**

According to Figure 19, the Census Tracts located on the south easterly and mid-west part of the City (generally tracts below Foothill Boulevard and east of Mountain Avenue) contains a larger percentage (excess of 46.54%) Hispanic population. These Census Tracts also correspond to the areas designated as the CDBG low- and moderate-income areas.

### **What are the characteristics of the market in these areas/neighborhoods?**

According to demographic data generated through CPD Maps for the Census Tracts noted in the question above, the Census Tracts are considered low- and moderate-income areas in accordance with CDBG requirements. As noted above, these Census Tracts are over 46 percent Hispanic with an income below the median income for the City of \$60,779. These Census Tracts contain the highest level of

unemployment for the City of the residents in the area. In addition, the poverty in these areas is also the highest in the City.

**Are there any community assets in these areas/neighborhoods?**

There are numerous community assets in the CDBG low- and moderate-income areas, including:

- Upland City Hall
- Upland Public Library
- Kaiser Permanente Medical Center
- Metrolink Station
- Numerous parks and recreational facilities
- San Antonio Regional Hospital
- City of Hope Treatment Facility
- Upland Unified School District

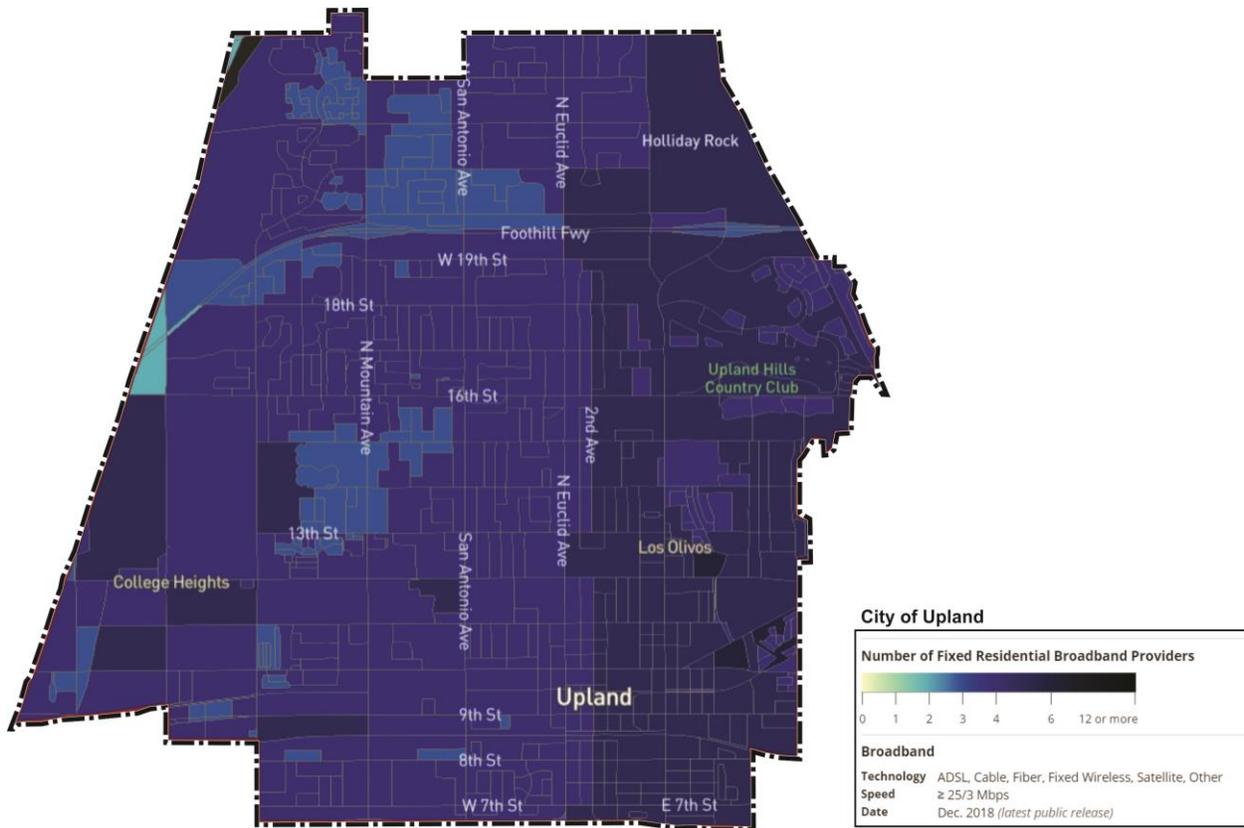
**Are there other strategic opportunities in any of these areas?**

The City will be using CDBG funds during the 2020-2024 Consolidated Plan cycle to implement the Downtown Façade Enhancement Project in addition to using its funds for capital improvements in these areas.

## MA-60 Broadband Needs of Housing occupied by Low- and Moderate-Income Households - 91.210(a)(4), 91.310(a)(2)

**Describe the need for broadband wiring and connections for households, including low- and moderate-income households and neighborhoods.**

Throughout the City of Upland, residents have consistent and multiple options to access broadband, high-speed internet. For broadband download speeds of 25 megabytes per second (mbps), 100% of residents are serviced by multiple wired internet service providers. For download speeds of 100 mbps, 99.4% of residents are serviced by one internet service provider. According to broadbandnow, the average download speed in Upland is 88.33 mbps which is 173.1% faster than the average internet speed in California.



Of those who participated in the community outreach survey, 89% indicated that they had access to broadband internet.

Upland complies with HUD's *Narrowing the Digital Divide Through Installation of Broadband Infrastructure in HUD-Funded New Construction and Substantial Rehabilitation of Multifamily Rental Housing* (81 FR 92626) rule (effective January 19, 2017). Through this rule, all new HUD-funded multifamily construction or substantial rehabilitation has included broadband infrastructure including cables, fiber optics, wiring and wireless connectivity to ensure that each unit has the infrastructure to achieve at least 25 mbps download and 3 mbps upload speeds.

**Describe the need for increased competition by having more than one broadband Internet service provider serve the jurisdiction.**

Throughout the city, residents are serviced by four internet service providers who offer high speed internet. The four primary service providers in Upland are Charter Spectrum, Frontier Communications, Viasat Internet (formerly Exede) and HughesNet. While broadband is available through multiple providers, residents who participated in the community outreach survey, 59% identified that access to broadband costs between \$51-\$100+ a month, calling attention to more affordable options be provided to those of low to moderate income levels within the City of Upland

## **MA-65 Hazard Mitigation - 91.210(a)(5), 91.310(a)(3)**

### **Describe the jurisdiction's increased natural hazard risks associated with climate change.**

Climate change has increased the prevalence and severity of natural hazard risks including but not limited to drought/extreme heat and flash floods/storms events in Upland.

**Drought/Extreme Heat** - Severe cases of drought and extreme heat in the region, has been a catalyst for increased exposure to wildfires in the County of San Bernardino which is an era of high temperatures, low humidity, and low precipitation during the summer months. Wildfires have proven to cause significant property damage, temporary and/or permanent relocation, decreased air quality and in most extreme cases, the potential loss of life.

**Flash Floods/Storms** - The County of San Bernardino has multiple 100-year floodplain designated zones. Climate change can have an indirect effect on future flooding leading to potential landslides, due to vegetation lost during wildfires, which are no longer able to support the integrity of the soil.

### **Describe the vulnerability to these risks of housing occupied by low- and moderate-income households based on an analysis of data, findings, and methods.**

Low- and moderate-income residents and special needs populations are especially vulnerable to the risks of climate-related hazard risks due to limited financial resources required to adequately prepare for such hazards.

#### **Drought/Extreme Heat**

With adequate financial means, a resident would be able to purchase the necessary equipment such as fans, humidifiers, swamp coolers and air conditioning units to combat the extreme heat conditions. However, in more drastic cases in which extreme heat conditions have influenced the cause of wildfires, costs for property insurance addressing fire damage and relocation costs put low- and moderate-income households in a more vulnerable position by not being able to leave their home and protecting their property.

#### **Flash Floods/Storm**

When flash flooding/storms happen, low- and moderate-income residents are less likely to afford and stock up on emergency supplies, such as food, water, medical aid and personal hygiene products. In addition, they may not be able to take measures to properly protect their home such as sandbagging, drainage installation/pumping and diking around their homes for low flooding due to cost concerns.

## Strategic Plan

### SP-05 Overview

#### Strategic Plan Overview

The Strategic Plan is a guide for the City of Upland to establish its housing and community development priorities, objectives and strategies for the of Community Development Block Grant (CDBG) funds from the U.S. Department of Housing and Urban Development (HUD) over the next five years, beginning July 1, 2020 and ending June 30, 2025. The priority needs and goals established in this Strategic Plan (Plan) are based on analysis of information including the results of the City's 2020-2024 Consolidated Plan Needs Assessment Survey and housing and community development data elements required by HUD in the online Consolidated Plan system (the eCon Planning Suite), from the 2011-2015 American Community Survey (ACS), and 5-Year Estimates and the Comprehensive Housing Affordability Strategy (CHAS) covering the same time period. Additional sources of information used to identify needs and establish priorities were obtained through consultation with local nonprofit agencies involved in the development of affordable housing and the delivery of public services to children, families, elderly persons and persons with special needs throughout the community.

In consideration of community input and available data, the eight priority needs listed below are established as part of this Plan.

- Business enhancement through facade rehabilitation
- Improve neighborhoods
- Improve public facilities and infrastructure
- Provide public services for low-income residents
- Prevent and eliminate homelessness
- Ensure equal access to housing opportunities
- Strengthen economic opportunity through business and job creation
- Preserve the supply of affordable housing

Consistent with HUD's national goals for the CDBG programs to provide decent housing opportunities, maintain a suitable living environment and expand economic opportunities for low- and moderate-income residents, the priority needs listed above will be addressed over the next five years through the implementation of CDBG funded activities aligned with the following eight measurable Strategic Plan goals:

- Facade Rehabilitation
- Neighborhood Preservation
- City of Upland public facilities improvements
- Public Services for low-income families
- Homelessness prevention services

- Fair housing services
- Economic opportunity
- Affordable Housing Preservation

Historically, the City of Upland has used the CDBG programs to support activities that meet one of the eight (8) aforementioned goals or similar goals established in prior Consolidated Plans. Over the next five years, the City will continue this emphasis and will also use these resources to support City sponsored programs and activities that support the goals and objectives of this Plan.

## SP-10 Geographic Priorities – 91.215 (a)(1)

### Geographic Area

1	Area Name:	Low-Mod Area
2	Area Name:	City Wide
3	Area Name:	Historic Downtown Upland

Table 55 - Geographic Priority Areas

### General Allocation Priorities

Describe the basis for allocating investments geographically within the jurisdiction (or within the EMSA for HOPWA)

According to data from the 2011-2015 American Community Survey 5-Year Estimates in HUD’s eCon Planning Suite for the 2015-2019 Consolidated Plan, the City’s household median income is \$60,779. Evaluation of maps generated through HUD’s Community Planning and Development mapping system (CPD Maps) reveals that 8 of the 18 Census Tracts in the City of Upland that are at or below the median household income are concentrated in the southern part of the City with all of the Census Tracts being located south of Foothill Boulevard. The lower median income levels in the southern section may be attributed to older housing stock of the City.

Based on the evaluation of CPD Maps data, the southern part of the City exhibits a greater level of need for services for low- and moderate-income residents; therefore, geographic priority is being established within the Consolidated Plan and efforts for allocation priorities in the Census Tracts/Block Groups that contain more than 51% low- and moderate-income population (as defined by HUD) which will be labeled as “CDBG low- and moderate-income area” throughout this document.

The map identified in the grantee specific appendices, shows the median household income by Census Tract in Upland where 8 of the 18 Census Tracts have a median income of \$60,779 or less.

**SP-25 Priority Needs - 91.215(a)(2)**

**Priority Needs**

**Table 56 – Priority Needs Summary**

<b>1</b>	<b>Priority Need Name</b>	Business enhancement through facade rehabilitation
	<b>Priority Level</b>	High
	<b>Population</b>	Non-housing Community Development
	<b>Geographic Areas Affected</b>	Historic Downtown
	<b>Associated Goals</b>	Facade Rehabilitation
	<b>Description</b>	<p>To address blighted conditions that exist in the Historic Downtown area, the City supports redevelopment efforts of local businesses seeking to improve their business façade in an attempt to bring increased business to the area resulting in an increase of job opportunities for Upland residents. This approach fulfills several needs in the community, including addressing slum and blight conditions, employment and offering an increased range of products and services to local residents.</p> <p>A large number of the buildings located in the Historic Downtown area are approximately 100 years of age. As a result, these buildings need to be improved and updated to meet current codes. Many of these businesses provide important services to the local residents as the Historic Downtown primarily serves these residents. The need for neighborhood enhancement for the commercial part of the Historic Downtown area are included in the goals.</p> <p>There is a high need to create local jobs for residents of the area. Enhancing the Historic Downtown area through the rehabilitation of commercial facades is one way to stimulate business which will lead to the creation of jobs.</p>
	<b>Basis for Relative Priority</b>	Based on an evaluation of past performance, available programs and resources available through CDBG, the City of Upland places a high priority on the enhancement of commercial businesses located in the Historic Downtown.
<b>2</b>	<b>Priority Need Name</b>	Improve neighborhoods
	<b>Priority Level</b>	High

	<b>Population</b>	Extremely Low Low Moderate
	<b>Geographic Areas Affected</b>	Low- and Moderate-Income Census Tracts/Block Groups
	<b>Associated Goals</b>	Neighborhood Preservation
	<b>Description</b>	<p>According to data, the low- and moderate-income areas of the City are located in the southern part of the City. The data shows that all eight (8) Census Tracts whose household income was below the median income for the City of Upland were all located south of Foothill Boulevard. In addition, the data shows that the majority of the housing in the southern part of the City is not owner occupied</p> <p>Investment in the preservation of low- and moderate-income neighborhoods through investment implementation of projects including public improvements and facilities, code enforcement, and others that will improve the housing and commercial structures in the area.</p> <p>To address the need to preserve these neighborhoods, the City places a high priority on programs that work to address the preservation of these neighborhoods. Activities that can address neighborhood preservation include graffiti removal, code enforcement, public facilities improvements and infrastructure improvements.</p>
	<b>Basis for Relative Priority</b>	<p>The City of Upland considers the preservation and enhancement of its low- and moderate-income neighborhoods a high priority and will support activities that will help prevent further deterioration of these neighborhoods.</p> <p>Based on need and available resources and results of the 2020-2024 Consolidated Plan Needs Assessment Survey, the improvement of neighborhoods, public facilities and infrastructure is rated as a high priority need for CDBG funds.</p>
3	<b>Priority Need Name</b>	Public facilities and infrastructure
	<b>Priority Level</b>	High
	<b>Population</b>	Non-housing Community Development
	<b>Geographic Areas Affected</b>	Low- and Moderate-Income Census Tracts/Block Groups

	<b>Associated Goals</b>	Public Facilities Improvements
	<b>Description</b>	A recent assessment of City public facilities and infrastructure, especially those that benefit low- and moderate-income persons in the City are in need of rehabilitation or replacement with new facilities and infrastructure. This includes but is not limited to the installation of accessibility features to ensure that public buildings and facilities are available and accessible to all persons.
	<b>Basis for Relative Priority</b>	Based on need and available resources and results of the 2020-2024 Consolidated Plan Needs Assessment, the improvement of public facilities and infrastructure owned and operated by the City of Upland is rated as a high priority need for CDBG funds.
4	<b>Priority Need Name</b>	Public services to low-income residents
	<b>Priority Level</b>	High
	<b>Population</b>	Extremely Low Low Moderate Elderly Frail Elderly Other
	<b>Geographic Areas Affected</b>	Citywide
	<b>Associated Goals</b>	Public Services for low-income families

	<b>Description</b>	<p>According to 2011-2015 American Community Survey 5-Year Estimates data, there are 9,645 low- and moderate-income Upland residents earning less than 80 percent of AMI. Data further indicates that 6,771 residents are below the poverty level, of which:</p> <ul style="list-style-type: none"> <li>• 1,598 are under 18 years of age</li> <li>• 961 are between 18 and 64 years of age</li> <li>• 901 are 65 years of age or older</li> </ul> <p>Consultation with organizations that provide a range of public services targeted to low- and moderate-income residents revealed the need for public services addressing a variety of needs including those associated with health, fitness, nutrition, affordable childcare, affordable housing, education, and recreation for children, youth, families and seniors living in Upland.</p> <p>Analysis of available data and consultation with organizations providing services for special needs populations revealed a high need for a range of additional services including, but not limited to, those concerned with youth programs, senior programs, physical disabilities, and developmental disabilities.</p>
	<b>Basis for Relative Priority</b>	<p>Consistent with the results of the 2020-2024 Consolidated Plan Needs Assessment and survey, the provision of a wide range of public services for low- and moderate-income residents is a high priority.</p> <p>Youth and anti-crime services are rated as a high priority need based on the demand for service reported by local service providers and responses to the 2020-2024 Consolidated Plan Needs Assessment Survey.</p>
5	<b>Priority Need Name</b>	Prevent and eliminate homelessness
	<b>Priority Level</b>	High
	<b>Population</b>	<p>Extremely Low                  Low                  Chronic Homelessness                  Individuals                  Families with Children                  Mentally Ill                  Chronic Substance Abuse                  Veterans                  Unaccompanied Youth                  Other</p>

	<b>Geographic Areas Affected</b>	Citywide
	<b>Associated Goals</b>	Homelessness Prevention Services
	<b>Description</b>	<p>According to the results of the most recent data available from the annual Point-in-Time Homeless Count (PIT Count) held on January 24, 2019, on any given night in San Bernardino County, approximately 2,607 people are homeless. To address incidences of homelessness in Upland and to prevent extremely low-income Upland families from becoming homeless, the City places a high priority on programs that work to prevent homelessness or rapidly connect homeless individuals with housing and supportive services. Of the 2,607 homeless, 58 were counted in Upland.</p> <p>To address incidences of homelessness in Upland and to prevent extremely low-income Upland families from becoming homeless, the City places a high priority on programs that work to prevent homelessness and rapidly connect homeless individuals with housing and supportive services. To address this need, the City will support three continuum of services in the City of Upland, the Stepping Stone Program, the Woman’s Program, and the Upland Police Departments U-HOPE program utilizing its CDBG funds in addition to programs implemented through the San Bernardino County CoC to prevent and eliminate homelessness including, but not limited to, homelessness prevention programs, emergency shelter programs, homeless outreach/prevention and transitional housing. The three aforementioned programs will be funded with CDBG funds during the 2020-2021 Program Year.</p>
	<b>Basis for Relative Priority</b>	The City of Upland considers ending and preventing homelessness a high priority and will support CDBG public service activities that help prevent homelessness and that provide a structured path to stable housing for individuals and families who become homeless.
6	<b>Priority Need Name</b>	Ensure equal access to housing opportunities
	<b>Priority Level</b>	High

	<b>Population</b>	Extremely Low Low Moderate Middle Large Families Families with Children Elderly Persons with Mental Disabilities Persons with Physical Disabilities Persons with Developmental Disabilities Other
	<b>Geographic Areas Affected</b>	Citywide
	<b>Associated Goals</b>	Fair Housing Services
	<b>Description</b>	HUD mandates that all recipients of federal housing and community development assistance such as CDBG take actions to affirmatively further fair housing choice within their communities. The City of Upland will certify its compliance with HUD’s requirement to affirmatively further fair housing choice in each Annual Action Plan requesting an annual allocation of CDBG funds.
	<b>Basis for Relative Priority</b>	Affirmatively furthering fair housing choice by ensuring equal access to housing opportunities is a high priority for HUD and the City of Upland. In accordance with HUD requirements, this priority will be addressed using CDBG funds.
7	<b>Priority Need Name</b>	Strengthen economic opportunity through business and job creation
	<b>Priority Level</b>	High
	<b>Population</b>	Extremely Low Low Moderate
	<b>Geographic Areas Affected</b>	Historic Downtown
	<b>Associated Goals</b>	Economic Opportunity

	<b>Description</b>	To address unemployment and/or underemployment in the community, the City supports the development and expansion of local small businesses through the provision of financial assistance to create low- and moderate-income local jobs. Businesses seeking to startup a business or expand their existing business in downtown Upland. Businesses can apply for assistance so long as they can create and retain low- and moderate-income jobs. This approach fulfills several needs in the community, including addressing employment opportunity, offering a wide range of products and services to local residents and in creating the sales tax base.
	<b>Basis for Relative Priority</b>	Based on the high level of need, lack of other funding sources and the resources available through CDBG, the City of Upland places a high priority on the creation and expansion of businesses that create jobs for low- and moderate-income residents resulting in a pathway out of poverty.
8	<b>Priority Need Name</b>	Preserve the supply of affordable housing
	<b>Priority Level</b>	High
	<b>Population</b>	Extremely Low Low Moderate
	<b>Geographic Areas Affected</b>	Citywide
	<b>Associated Goals</b>	Housing Preservation

<p><b>Description</b></p>	<p>As the City's housing stock ages, a growing percentage of housing units may need rehabilitation to allow them to remain safe and habitable. The situation is of concern for low- and moderate-income homeowners who are generally not in a financial position to properly maintain their homes.</p> <p>The age and condition of Upland’s housing stock is an important indicator of potential rehabilitation needs. Commonly, housing over 30 years of age needs some form of major rehabilitation, such as roof replacement, foundation work and plumbing systems. Housing over 15 years of age will generally exhibit deficiencies in terms of paint, weatherization, heating / air-conditioning systems, hot water heaters and finish plumbing fixtures.</p> <p>According to CHAS data showing the year that housing units were built categorized by owner and renter tenure:</p> <ul style="list-style-type: none"> <li>• 9,390 or 63 percent of the 14,944 owner-occupied housing units in Upland were built 34 or more years ago (built prior to 1980)</li> <li>• 4,245 or 28 percent of the 14,944 owner-occupied housing units in Upland were built between 15 and 34 years ago (built between 1980 and 1999)</li> <li>• 6,620 or 55 percent of the 12,120 renter-occupied housing units in Upland were built 34 or more years ago (built prior to 1980)</li> <li>• 4,100 or 34 percent of the 12,120 renter-occupied housing units in Upland were built between 15 and 34 years ago (built between 1980 and 1999)</li> </ul>
<p><b>Basis for Relative Priority</b></p>	<p>Preservation of the physical and functional integrity of existing housing units occupied by low- and moderate-income households is a cost-effective way to invest limited resources to retain existing housing units that are already affordable to low- and moderate-income households in the community. Addressing substandard housing conditions through housing preservation activities provide that all economic segments of the community have the means to ensure that their property meets local standards and that all Upland residents have the opportunity to live in decent housing. Housing preservation is rated as a high priority need based on the demand for service reported by the City's Emergency Repair Program staff and responses to the 2020-2024 Consolidated Plan Needs Assessment Survey.</p> <p>The City of Upland has traditionally used Community Redevelopment Agency or Upland Housing Fund monies to address this need. However, with the elimination of CRA and diminished Upland Housing funds, CDBG funds are needed to meet the need.</p>

**Table 56 – Priority Needs Summary  
Narrative (Optional)**

**SP-30 Influence of Market Conditions – 91.215 (b)**

**Influence of Market Conditions**

<b>Affordable Housing Type</b>	<b>Market Characteristics that will influence the use of funds available for housing type</b>
Tenant Based Rental Assistance (TBRA)	The City has received funds through the State of California’s HOME Program which the City intends to use in the implementation of a Tenant-Based Rental Assistance Program.
TBRA for Non-Homeless Special Needs	Tenant-Based Rental Assistance will not be offered using CDBG funds.
New Unit Production	Based on land and development costs, it is equally cost effective to subsidize the home purchase loans than to subsidize the development of affordable multifamily rental units. The City’s Homebuyer Program uses Upland Housing funds (previous Community Redevelopment Funds) as well as State HOME and CalHOME funds to subsidize first-time homebuyer loans; the per-unit assistance frequently reaches \$90,000. Due to resource scarcity, investments in the creation of new affordable housing will focus on rental housing units where other sources of funds may be leveraged to bring the per-unit development cost to below \$150,000 per unit.
Rehabilitation	<p>The City will invest CDBG Funds and a limited amount of Upland Housing funds (previously Community Redevelopment Agency) monies in the Residential Rehabilitation Program as a cost-effective means of preserving the supply of ownership housing.</p> <p>Preservation of the physical and functional integrity of existing housing units occupied by low- and moderate-income households is a cost-effective way to invest limited resources to retain existing housing units that are already affordable to low- and moderate-income households in the community. Addressing substandard housing conditions through housing preservation activities provide that all economic segments of the community have the means to ensure that their property meets local standards and that all Upland residents have the opportunity to live in decent housing.</p>

<b>Affordable Housing Type</b>	<b>Market Characteristics that will influence the use of funds available for housing type</b>
Acquisition, including preservation	As the Needs Assessment and Market Analysis in this document have clearly shown, thousands of Upland households are cost burdened and likely eligible for newly acquired and rehabilitated affordable housing units if sufficient resources existed to develop an adequate supply to address the need. Typically, the City’s resources are only sufficient to leverage other larger sources such as low-income housing tax credits. The cost of land, labor and materials affects the total development costs and the number of units that the City can support in any given year. Another critical issue that influences the use of funds to acquire properties for the creation or preservation of affordable units is the lack of a permanent source of take-out/capital financing. Affordable housing financing deal is comprised of a number of financing sources, all dependent on each other to move forward and result in the completion of a project.

**Table 57 – Influence of Market Conditions**

## SP-35 Anticipated Resources - 91.215(a)(4), 91.220(c)(1,2)

### Introduction

The strategic plan goals included in this Consolidated Plan are based on resources that are reasonably anticipated to be available to the City from federal, state, local and private sources from July 1, 2020 through June 30, 2025. The actual resources available to support activities during the implementation of this Consolidated Plan may vary significantly due to factors outside of the City’s control. For example, HUD formula grant allocations are subject to change each year based on a number of factors such as the amount of the national appropriation, changes in ACS population data applied to the CPD grant formulas, statutory changes to the CPD grant formulas, the addition or removal of entitlements receiving a particular CPD grant and the availability of reallocated funds. Additionally, state, local and private resources will vary significantly depending on economic conditions.

For Program Year 2020, the City will receive \$638,715 of CDBG funds from HUD. When these amounts are combined with prior year resources available for inclusion in the 2020 Annual Action Plan, the City anticipates the availability of approximately \$3.2 million of CDBG funds during the five-year period beginning July 1, 2020 and ending June 30, 2025.

### Anticipated Resources

Program	Source of Funds	Uses of Funds	Expected Amount Available Year 1				Expected Amount Available Reminder of ConPlan \$	Narrative Description
			Annual Allocation: \$	Program Income: \$	Prior Year Resources: \$	Total: \$		
CDBG	public - federal	Acquisition Admin and Planning Economic Development Housing Public Improvements Public Services	638,715	0	7,931	646,646	2,546,929	The expected amount available for the remainder of the Consolidated Plan period assumes level funding in future years.

Table 58 - Expected Resources – Priority Table

**Explain how federal funds will leverage those additional resources (private, state and local funds), including a description of how matching requirements will be satisfied**

As a City with substantial housing and community development needs, Upland needs to leverage its CDBG entitlement grants with a variety of funding resources in order to maximize the effectiveness of available funds. The City's former Redevelopment Agency was the City's primary non-federal source of leveraged funds. With the elimination of the City's Redevelopment Agency, the City's ability to leverage federal funds has been substantially reduced. The City is currently seeking new opportunities to leverage federal funds, such as the State HOME and CalHOME programs as well as Continuum of Care (CoC) funds.

### **Federal Resources**

- Continuum of Care (CoC) Program
- HUD Veterans Affairs supportive Housing (HUD-VASH)
- Supportive Housing for the Elderly (Section 202)
- Supportive Housing for Persons with Disabilities (Section 811)
- Housing Opportunities for Persons with AIDS (HOPWA)
- Youthbuild
- Federal Low-Income Housing Tax Credit Program
- Department of Transportation Grants
- Department of Energy Grants
- Federal Highway Administration

### **State Resources**

- State Low-Income Housing Tax Credit Program
- Building Equity and Growth in Neighborhoods Program (BEGIN)
- CalHome Program
- Multifamily Housing Program (MHP)
- Housing Related Parks Grant
- CalHFA Single and Multi-Family Program
- Mental Health Service Act (MHSA) Funding
- Prop 47 – Board of State & Community Corrections
- Justice Assistance Grant (JAG) Program
- Homeless Emergency Aid Program (HEAP)

### **Local Resources**

- San Bernardino County Homeless Partnership (SBCHP)
- Housing Authority of the County of San Bernardino (HACSB)
- Southern California Home Financing Authority (SCHFA) Funding
- San Bernardino County Continuum of Care Program
- Upland Housing Fund (General Fund)

## Private Resources

- Federal Home Loan Bank Affordable Housing Program (AHP)
- Community Reinvestment Act Programs
- United Way Funding
- Private Contributions

## Matching Requirements

The City of Upland receives CDBG funds and does not receive HOME or ESG funds, the amount of matching is therefore, not applicable for the 2020-2024 Consolidated Plan.

## **If appropriate, describe publicly owned land or property located within the jurisdiction that may be used to address the needs identified in the plan**

In December 2011, the California Supreme Court upheld Assembly Bill 1X 26, which barred Redevelopment Agencies from engaging in new business and provided for their windup and dissolution. In the last five years, the elimination of the Redevelopment Agencies has resulted in the continued loss of a crucial resource for the development and preservation of affordable housing. This was the most significant public policy change impacting affordable housing and residential investment.

While there are mechanisms whereby certain affordable housing assets are tied to the former Redevelopment Agencies (Successor Agencies) that may be utilized today, these resources are finite and scarce.

## Discussion

The City expects to leverage its Upland Housing Fund monies with other public and private funding sources, including but not limited to:

- Low-Income Housing Tax Credits
- Project-based Section 8 certificates
- Project financing at favorable interest rates from local lenders
- Private market real estate investments
- Market rate housing that subsidizes affordable units on the same development site

Assuming continued level funding of the CDBG program, the City expects to spend approximately \$1,015,480 of CDBG funds on community development, public facilities, infrastructure and neighborhood services activities that promote a suitable living environment between July 2020 and June 2025. It is anticipated that approximately \$600,000 of this will be spent on business assistance and attraction

projects and that \$1,078,095 will be spent on neighborhood preservation. Anticipated projects include:

- Graffiti Removal
- Public Facilities Improvements (including ADA)

Assuming continued level funding of the CDBG program, the City expects to spend approximately \$500,000 of CDBG funds on business enhancement activities that support local small businesses between through a commercial rehabilitation program.

**SP-40 Institutional Delivery Structure – 91.215(k)**

Explain the institutional structure through which the jurisdiction will carry out its consolidated plan including private industry, non-profit organizations, and public institutions.

Responsible Entity	Responsible Entity Type	Role	Geographic Area Served
UPLAND, CITY OF	Government	Homelessness Ownership Rental neighborhood improvements public facilities public services	Jurisdiction

Table 59 - Institutional Delivery Structure

**Assess of Strengths and Gaps in the Institutional Delivery System**

The institutional delivery system in Upland is high-functioning and collaborative—particularly the relationship between local government and the nonprofit sector comprised of a network of capable non-profit organizations that are delivering a full range of services to residents. A strong Development Services Department anchors the administration of HUD grant programs and the housing, community and economic development activities that are implemented by the City.

**Availability of services targeted to homeless persons and persons with HIV and mainstream services**

Homelessness Prevention Services	Available in the Community	Targeted to Homeless	Targeted to People with HIV
<b>Homelessness Prevention Services</b>			
Counseling/Advocacy	X		
Legal Assistance	X		
Mortgage Assistance	X		
Rental Assistance	X	X	
Utilities Assistance	X		
<b>Street Outreach Services</b>			
Law Enforcement	X		
Mobile Clinics	X	X	
Other Street Outreach Services	X	X	
<b>Supportive Services</b>			
Alcohol & Drug Abuse	X	X	
Child Care			
Education	X	X	
Employment and Employment Training	X		
Healthcare	X	X	
HIV/AIDS			
Life Skills	X		
Mental Health Counseling	X		
Transportation			
<b>Other</b>			

Table 60 - Homeless Prevention Services Summary

**Describe how the service delivery system including, but not limited to, the services listed above meet the needs of homeless persons (particularly chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth)**

The City of Upland’s public service programs will focus on the provision of services to address the needs of homeless persons, particularly chronically homeless individuals, families with children, veterans and their families and unaccompanied youth through the CDBG Grant awarded to local nonprofit service providers. Homelessness prevention and supportive services for special needs populations are high priority needs within this Strategic Plan and will be funded as part of the Annual Action Plan each year.

Often, the primary obstacle to delivering services to homeless populations is the homeless individual's willingness to seek assistance and housing. To address this problem through direct outreach and engagement with linkages to available resources in the City and the region. Huge strides are expected to be seen with funding of the Police Departments U-HOPE Program.

**Describe the strengths and gaps of the service delivery system for special needs population and persons experiencing homelessness, including, but not limited to, the services listed above**

Upland has a long track record of successful partnerships among public and private sector entities. The delivery system for the HUD grant programs is no exception. Communication and cooperation between the City of Upland Development Services Department and the partner agencies and organizations that administer activities is strong. City staff continues to work closely with the other organizations to improve regulatory compliance, monitoring, cooperation and partnerships among agencies and technical capacity of organizations involved in project delivery.

The single most significant gap in the service delivery system remains the lack of available funding to support local programs in Upland for special needs populations and persons experiencing homelessness. In Upland, this funding is limited to the CDBG funds. In addition, the City works with the CoC. State funding has been drastically reduced by several years of fiscal challenges for the State of California; private sources have been reduced as foundation endowments and corporate profits have shrunk in recent years; and City funds for this purpose are limited. Finally, with HUD grants seeing no large drastic increases over the last 12 years, it has been difficult to accommodate increasing levels of need in the community and increases in the cost of providing services to homeless and special needs populations.

**Provide a summary of the strategy for overcoming gaps in the institutional structure and service delivery system for carrying out a strategy to address priority needs**

To address the lack of resources necessary to support local programs in Upland for special needs populations and persons experiencing homelessness, the City is working with its nonprofit service providers and Police Department to explore alternate funding sources and is encouraging the identification of alternate revenue streams through the CDBG program due to the insecurity of future funding. Providers are encouraged to establish alternate public or private revenue streams to sustain the program in the future.

## SP-45 Goals Summary – 91.215(a)(4)

### Goals Summary Information

Sort Order	Goal Name	Start Year	End Year	Category	Geographic Area	Needs Addressed	Funding	Goal Outcome Indicator
1	Facade Rehabilitation	2020	2024	Non-Housing Community Development	Historic Downtown	Business enhancement through facade rehabilitation	CDBG: \$500,000	Businesses assisted: 15 Businesses Assisted
2	Neighborhood Preservation	2020	2024	Non-Housing Community Development	Low- and Moderate-Income Census Tract/Block Groups	Improve neighborhoods	CDBG: \$482,960	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit: 60,000 Persons Assisted
3	Public Facilities Improvements	2020	2024	Non-Housing Community Development	Low- and Moderate-Income Census Tract/Block Groups	Public facilities and infrastructure	CDBG: \$480,000	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit: 2000 Persons Assisted
4	Public Services for low-income families	2020	2024	Non-Housing Community Development	Citywide	Public services to low-income residents	CDBG: \$210,000	Public service activities other than Low/Moderate Income Housing Benefit: 2,375 Persons Assisted
5	Homelessness Prevention Services	2020	2024	Homeless	Citywide	Prevent and eliminate homelessness	CDBG: \$219,035	Homelessness Prevention: 295 Persons Assisted
6	Fair Housing Services	2020	2024	Affordable Housing	Citywide	Ensure equal access to housing opportunities	CDBG: \$227,500	Other: 2500 Other

Sort Order	Goal Name	Start Year	End Year	Category	Geographic Area	Needs Addressed	Funding	Goal Outcome Indicator
7	Housing Preservation	2020	2024	Affordable Housing	Citywide	Preserve the supply of affordable housing	CDBG \$ 480,000	Homeowner Housing Rehabilitated:  50 Household Housing Units
8	Economic Opportunity	2020	2024	Non-Housing Community Development	Historic Downtown	Strengthen economic opportunity through business and job creation	CDBG: \$600,000	Direct Financial Assistance to For-Profits  Jobs created/retained: 10 Jobs

**Table 61 – Goals Summary**

**Goal Descriptions**

1	<b>Goal Name</b>	Facade Rehabilitation
	<b>Goal Description</b>	Preserve and strengthen economic opportunities for businesses through financial activities that assist in improving the appearance of the facade in an attempt to increase business in the area resulting in increased job opportunities.
2	<b>Goal Name</b>	Neighborhood Preservation
	<b>Goal Description</b>	Preserve and enhance neighborhood aesthetics and public safety through activities such as graffiti removal and code enforcement as well as improvement of building quality and safety through code compliance to benefit low- and moderate-income residents of the CDBG low- and moderate-income areas.
3	<b>Goal Name</b>	Public Facilities Improvements
	<b>Goal Description</b>	Improve City public facilities and infrastructure to benefit low- and moderate-income people or those presumed under HUD regulations to be low- and moderate-income such as elderly people and disabled adults.
4	<b>Goal Name</b>	Public Services for low-income families
	<b>Goal Description</b>	Provide residents with appropriate public services to support the well-being of the low- and moderate-income residents of the City.
5	<b>Goal Name</b>	Homelessness Prevention Services
	<b>Goal Description</b>	Support a continuum of services in San Bernardino County to prevent and eliminate homelessness including, but not limited to, homelessness prevention programs, emergency shelter programs and transitional housing.

6	<b>Goal Name</b>	Fair Housing Services
	<b>Goal Description</b>	Affirmatively further fair housing choice through the provision of fair housing education, counseling, anti-discrimination and landlord-tenant mediation services.
7	<b>Goal Name</b>	Housing Preservation
	<b>Goal Description</b>	Preservation of the quality of existing affordable housing stock occupied by low- and moderate-income households
8	<b>Goal Name</b>	Economic Opportunity
	<b>Goal Description</b>	Preserve and strengthen economic opportunity through activities to incentivize the creation of jobs and new microenterprise business opportunities for low-and moderate- income residents.

**Estimate the number of extremely low-income, low-income, and moderate-income families to whom the jurisdiction will provide affordable housing as defined by HOME 91.315(b)(2)**

The City does not anticipate providing affordable housing units during the 5-years period of the Consolidated Plan for affordable housing and defined by HOME 91.315(b)(2). The City will utilize Upland Housing Fund monies to address the affordable housing needs of the City.

## **SP-50 Public Housing Accessibility and Involvement – 91.215(c)**

### **Need to Increase the Number of Accessible Units (if Required by a Section 504 Voluntary Compliance Agreement)**

The Housing Authority of the County of San Bernardino (HACSB) is not subject to a Section 504 Voluntary Compliance Agreement.

### **Activities to Increase Resident Involvements**

HACSB encourages residents to be actively involved in the community and in the management of public housing developments through resident councils and numerous opportunities for feedback such as community meetings and surveys. HACSB and the City of Upland also actively encourage and promote public housing residents to explore homeownership opportunities and programs through HACSB's Homeownership Assistance Program targeted at current Public Housing Authority (PHA) residents. HACSB also encourages and supports residents to participate in homebuyer counseling programs and recommends residents use the family self-sufficiency escrow account to save money towards homeownership.

As of December 2017, HACSB's Homeownership program is the second largest in the state by the families participating in the program and is 31st nationwide among nearly 700 agencies with homeownership programs. Since 2002, 248 families have become homeowners through the Housing Authority's Homeownership Assistance Program, which provides mortgage assistance to working families for up to 15 years and families with disabilities for up to 30 years.

### **Is the public housing agency designated as troubled under 24 CFR part 902?**

No

### **Plan to remove the 'troubled' designation**

Not applicable. HACSB is considered a high performing PHA.

## **SP-55 Barriers to affordable housing – 91.215(h)**

### **Barriers to Affordable Housing**

A barrier to affordable housing is a public policy or nongovernmental condition that constrains the development or rehabilitation of affordable housing, such as land use controls, property taxes, state prevailing wage requirements, environmental protection, cost of land and availability of monetary resources. Barriers to affordable housing are distinguished from impediments to fair housing choice in the sense that barriers are lawful and impediments to fair housing choice are usually unlawful.

Based on information gathered during community meetings, the Consolidated Plan Needs Assessment Survey, the 2013-2021 Housing Element and market analysis, the primary barriers to affordable housing in Upland are housing affordability and the lack of monetary resources necessary to develop and sustain affordable housing. The two barriers are related in the sense that demand for affordable housing exceeds the supply and insufficient resources are available to increase the supply of affordable housing to meet demand.

For low- and moderate-income households, finding and maintaining decent affordable housing is difficult due to the high cost of housing in Upland and throughout Southern California in general. Based on evaluation of 2007-2011 ACS and CHAS data, there is a high need for housing units affordable for households earning less than 80 percent of AMI. Of the 9,645 households earning 0-80 percent of AMI in the City, 7,652 are cost burdened households—meaning households paying more than 30 percent of their income for housing. Additionally, 5,095 of the cost burdened households are considered severely cost burdened households—meaning that they pay more than 50 percent of their income for housing. Of the 5,095 severely cost burdened households, 3,700 are renters. Of those severely cost burdened renter households, 3,060 households earn less than 50 percent of AMI and are considered the most at risk of becoming homeless. Consistent with available data, responses to the 2020-2024 Consolidated Plan Needs Assessment Survey indicate a moderate need for additional affordable housing in Upland.

In the last nine years, the elimination of local Redevelopment Agencies by the State of California resulted in the loss of a crucial resource for the development and preservation of affordable housing. This was the most significant public policy change impacting affordable housing and residential investment. While there are mechanisms whereby certain affordable housing assets tied to the former Redevelopment Agencies may be utilized today, these resources are finite and scarce.

### **Strategy to Remove or Ameliorate the Barriers to Affordable Housing**

To address housing affordability and the lack of monetary resources for affordable housing, the City will be using Upland Housing Fund dollars for the future acquisition or development of affordable rental housing units during the five year period of the Consolidated Plan and the rehabilitation and preservation of existing affordable housing units over the next five years through its Emergency Repair Program. In addition, the City will be utilizing State HOME Program Income to fund a Tenant Based Rental Program through the Upland Housing Authority to assist low and moderate-income persons with their rent.

Although the City no longer has access to Redevelopment Housing Set-Aside funds, the City will continue to leverage its Upland Housing Funds to attract private and other available public resources for the purpose of affordable housing, to facilitate affordable housing development. This strategy will increase the supply of affordable housing and preserve existing affordable housing in the City.

## **SP-60 Homelessness Strategy – 91.215(d)**

### **Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs**

Preventing and ending homelessness is a HUD priority addressed nationally through coordination of regional strategies carried out locally by government agencies and a wide variety of community-based organizations and faith-based groups. Consistent with this approach, the City of Upland supports the efforts of San Bernardino County Continuum of Care (CoC) and its member organizations that address homelessness throughout San Bernardino County. In alignment with this strategy, the City will use CDBG funds to support local service providers with programs to prevent homelessness and to preserve the supply of affordable housing in Upland for low- and moderate-income residents.

In 2019, the State of California enacted the Homeless Housing Assistance and Prevention Program (HHAP), which was a \$650 million block grant program to provide one-time grant funds to support regional coordination and expand or develop local capacity to move homeless individuals and families into permanent housing. The local recipient of these funds would be the local Continuum of Care and the County of San Bernardino.

The State of California has approved a number of other grant programs directed at addressing homelessness. The No-Place-Like-Home (NPLH) Program will be awarding \$2 billion to counties to finance design, construction, rehabilitation or preservation along with creating operating expenses for permanent supportive housing for persons experiencing homelessness. The State currently provides to counties grants through its Healthy California Program for permanent supportive housing for individuals who are recipients of or eligible for health care provided through the California Department of Health Care Services, Medi-Cal program.

The CoC completed the inventory of existing access centers in San Bernardino County noting the locations of each access center. The CoC also conducts informational outreach presentations concerning homelessness in San Bernardino County.

According to the Homelessness Action Plan A Multi-Jurisdictional Approach in San Bernardino County adopted in September 2019, the CoC is in the process of implementing several regional strategies that will enhance local coordination to more effectively assist people in need. To more rapidly identify and assess people experiencing homelessness, the CoC is working to create regional homeless access centers that will offer fully coordinated systems of outreach and will facilitate universal assessment, intake, referral and transportation to resources. Collectively these strategies will help minimize duplication of effort and better connect the most vulnerable individuals and families, chronically homeless, and people at risk of becoming homeless to appropriate resources.

During the 2020-2024 Consolidated Plan cycle the City has prioritized the goal of homeless prevention services. The City of Upland in its 2020-2021 Annual Action Plan will be using CDBG funds to implement

the Upland Homeless Outreach Prevention & Education Program. The goal of this program is to assist individuals that are homeless or at risk of being homeless by providing the following:

- Transportation Assistance (Bus Passes)
- Food (gift card for meal)
- Bridge Housing (Motel Vouchers for temporary shelter)
- Housing Assistance (Security Deposits, move-in, or limited monthly assistance)
- Utility Assistance (limited to gas, electric, and water)

### **Addressing the emergency and transitional housing needs of homeless persons**

The ultimate solution to ending homelessness is transitional to permanent housing closely aligned with supportive services that ensure housing stability can be maintained. However, because the demand for affordable housing far outpaces the region's supply, the CoC continues to rely on its emergency and transitional housing system in order to address the immediate needs of San Bernardino County's homeless

The CoC is improving the efficacy of emergency shelters and the access system including their seasonal emergency shelters and the County's three (3) Cold Weather Shelter facilities, the closest being located in the City of San Bernardino and temporary warming shelter in the City of Redlands.

For transitional housing, the COC recognizes a need to maintain a level of transitional housing for the target populations that benefit most from a staged approach to housing, such as mentally ill and chronically homeless individuals. While the CoC continues to support transitional housing in special circumstances, the CoC is currently examining ways to shorten stays in emergency shelters and transitional housing so that resources may be used for rapid re-housing or placement in permanent supportive housing.

**Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again.**

In support of CoC efforts, this Strategic Plan provides for the use of CDBG funds to support activities implemented by local nonprofit organizations that provide services to help prevent and eliminate homelessness, including families at risk of homelessness, veterans, and victims of domestic violence. The City will also leverage CDBG funds to preserve the supply of affordable housing in Upland.

Additional efforts are underway at the regional level to shorten the period of time that individuals and families are experience homelessness and to prevent individuals and families who were recently homeless from becoming homeless again. The 2-1-1 regularly works with public service agencies to analyze the resources and funding being used to operate transitional housing programs and consider how these

resources could be used more in alignment with the best practices (i.e. rapid re-housing and permanent housing) for ending homelessness. Many transitional housing providers are working to End Homelessness to evaluate strategies to lower program threshold requirements and improve outcomes including shorter shelter stays and more rapid transitions to permanent housing.

**Help low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families who are likely to become homeless after being discharged from a publicly funded institution or system of care, or who are receiving assistance from public and private agencies that address housing, health, social services, employment, education or youth needs**

An individual or family is considered to be at-risk of becoming homeless if it experiences extreme difficulty maintaining their housing and has no reasonable alternatives for obtaining subsequent housing. Homelessness often results from a complex set of circumstances that require people to choose between food, shelter and other basic needs. Examples of common circumstances that can cause homelessness include eviction, loss of income, insufficient income, disability, increase in the cost of housing, discharge from an institution, irreparable damage or deterioration to housing, and fleeing from family violence.

The most effective and cost-efficient means to address homelessness is to prevent episodes of homelessness from occurring in the first place. San Bernardino County's current CoC system encourages services aimed at reducing incidences of homelessness, including:

- Emergency Rental and Utility Assistance: Short-term financial assistance to prevent eviction and utility shut-off.
- Credit Counseling: Financial counseling and advocacy to assist households to repair credit history.
- Legal/Mediation Services: Tenant-landlord legal/mediation services to prevent eviction.
- Food Banks and Pantries: Direct provision of food, toiletries and other necessities.
- Transportation Assistance: Direct provision of bus vouchers and other forms of transportation assistance.
- Clothing Assistance: Direct provision of clothing for needy families and individuals.
- Prescription/Medical/Dental Services: Direct provision of prescription, medical and dental services.
- Workforce Development: Direct provision of job training services designed to develop and enhance employment skills, as well as to help clients secure and retain living wage jobs.
- Information & Referral Services: Direct provision of 24-hour/7-days-a-week call center services to provide health and human service information to at-risk populations.
- Recuperative care for homeless individuals who become ill or injured.

## **SP-65 Lead based paint Hazards – 91.215(i)**

### **Actions to address LBP hazards and increase access to housing without LBP hazards**

The Residential Lead Based Paint Hazard Reduction Act of 1992 (Title X) emphasizes prevention of childhood lead poisoning through housing-based approaches. This strategy requires the City to implement programs that protect children living in older housing from lead hazards.

The City has a mixture of old and new housing stock with the older homes being located in the central part of the City; therefore, lead-based paint hazards are an issue in certain areas of Upland. According to ACS data, the small amount of Upland’s housing stock (40.84 percent) was built after 1979, when the use of lead-based paint was outlawed, meaning that the residents of these homes should not be at risk of lead-based paint hazards. Only those units constructed prior to January 1, 1978 (59.16 percent) are presumed to have the potential to contain lead-based paint. In these units, the best way to have reasonable assurance that lead-based paint hazards are not present is to have the painted surfaces tested.

According to the City of Uplands Development Services Department Emergency Repair Program, a typical lead-based paint screening survey costs approximately \$450. To reduce lead-based paint hazards, when utilizing CDBG funds for the rehabilitation of a residential structure, the City of Upland takes the following actions:

- Include lead testing and abatement procedures if necessary, in all residential rehabilitation activities for units built prior to January 1, 1978.
- Monitor the lead-poisoning data maintained by the San Bernardino County Department of Public Health (SBDPH). According to SBDPH, there were 4 incidents of Upland children with blood lead levels greater than 9.5 micrograms per deciliter from 2009-2013.
- Educate residents on the health hazards of lead-based paint through the use of brochures and encourage screening children for elevated blood-lead levels.
- Disseminate brochures about lead hazards through organizations such as the Fair Housing Foundation and the City’s Emergency Repair Program activities.

### **How are the actions listed above related to the extent of lead poisoning and hazards?**

Over time, the actions listed above will promote greater awareness of the hazards of lead-based paint to children and will also address unsafe housing conditions in pre-1978 units where children may potentially be exposed to lead-based paint hazards.

### **How are the actions listed above integrated into housing policies and procedures?**

The City of Upland Emergency Repair Implementation Guidelines require the dissemination of brochures provided by the U.S. Environmental Protection Agency to all applicants as part of the transmittal of the program application. Any unit receiving assistance through the program that was built prior to January 1,

1978 is tested for lead-based paint. If lead-based paint is present, appropriate abatement procedures are implemented as part of the rehabilitation contract consistent with the requirements of 24 CFR Part 35.

## **SP-70 Anti-Poverty Strategy – 91.215(j)**

### **Jurisdiction Goals, Programs and Policies for reducing the number of Poverty-Level Families**

Similar to other communities in San Bernardino County and across the nation, poverty continues to be a significant challenge. According to the 2011-2015 American Community Survey 5-Year Estimates, there are 6,771 Upland residents living in poverty. In an effort to meaningfully address this challenge, all eight (8) goals of the 2020-2024 Strategic Plan are aligned to support activities that promote the availability of essential services that directly benefit low- and moderate-income residents. In the implementation of the Plan, the City will prioritize funding for activities that most effectively address the Plan goals over the next five years. This strategy will emphasize using CDBG funds to help individuals and families rise out of poverty to long-term self-sufficiency.

The implementation of CDBG activities meeting the goals established in this Plan will help to reduce the number of poverty-level families in the 2020-2024 Consolidated Plan by:

- Supporting activities that expand the supply of housing that is affordable to low- and moderate-income households;
- Supporting activities that preserve the supply of decent housing that is affordable to low- and moderate-income households;
- Supporting a continuum of housing and public service programs to prevent and eliminate homelessness;
- Supporting housing preservation programs that assure low income households have a safe, decent and appropriate place to live;
- Supporting public services for low- and moderate-income residents including those with special needs and those at-risk of homelessness offered by nonprofit organizations receiving CDBG Public Service Capacity Building Grants; and
- Promoting economic opportunity for business that will employ low- and moderate-income residents.

In addition to these local efforts, mainstream state and federal resources also contribute to reducing the number of individuals and families in poverty. Federal programs such as the Earned Income Tax Credit and Head Start providing pathways out of poverty for families who are ready to pursue employment and educational opportunities. Additionally in California, the primary programs that assist families in poverty are CalWORKS, CalFresh (formerly food stamps) and Medi-Cal. Together, these programs provide individuals and families with employment assistance, subsidy for food, medical care, childcare and cash payments to meet basic needs such as housing, nutrition and transportation. Other services are available to assist persons suffering from substance abuse, domestic violence and mental illness.

**How are the Jurisdiction poverty reducing goals, programs, and policies coordinated with this**

### **affordable housing plan?**

Upland and much of San Bernardino County is a moderate housing cost area. Although housing costs temporarily declined and became more affordable during the recent 2009-2015 period, rents in Upland have since surpassed their pre-recession levels and are currently out of reach for many individuals and families (up 9 percent \$1,032 in 2009 to \$1,129 in 2015). National funding limitations on Section 8 Housing Choice Vouchers and long application wait lists for both conventional public housing and City sponsored affordable housing limit the number of families in poverty that can benefit from these programs.

The goals of the Plan are aligned to benefit low- and moderate-income residents in an effort to reduce the number of poverty-level families. For example, the Affordable Housing Preservation goal will include activities targeted to families who own their residence but lack the resources to address emergency repairs or maintain the property in compliance with City codes and standards. Addressing substandard or emergency housing conditions allows low- and moderate-income families to maintain housing stability while also guaranteeing that all economic segments of the community live in decent housing. The Public Service goals will fund activities targeted to families in poverty and other low- and moderate-income households with specific service needs. Providing this range of targeted services allows children, families and seniors in Upland appropriate support and resources to rise from poverty and become more self-sufficient.

## **SP-80 Monitoring – 91.230**

**Describe the standards and procedures that the jurisdiction will use to monitor activities carried out in furtherance of the plan and will use to ensure long-term compliance with requirements of the programs involved, including minority business outreach and the comprehensive planning requirements**

To ensure that CDBG funds are used efficiently and in compliance with applicable regulations, the City provides technical assistance to all subrecipients and monitors subrecipients throughout the program year.

### **Technical Assistance**

To enhance compliance with federal program regulations, the City provides an annual Notice of Funding Availability (NOFA) workshop to review the Plan goals, program requirements and available resources with potential applicants. Subsequent to the approval of the Annual Action Plan, a mandatory subrecipient workshop is held to review program regulations in detail, to provide useful forms and resources for documenting compliance and to review the City's compliance procedures and requirements. Additionally, individualized technical assistance is provided on an as-needed basis throughout a program year.

### **Activity Monitoring**

All activities are monitored, beginning with a detailed review upon receipt of an application to determine eligibility, conformance with a National Objective and conformance with a Plan goal. This review also examines the proposed use of funds, eligibility of the service area, eligibility of the intended beneficiaries and likelihood of compliance with other federal requirements such as the National Environmental Policy Act, the System for Award Management (SAM) debarment list, prevailing wage, Minority and Women Business Enterprise, Section 3 and federal acquisition and relocation regulations, as applicable.

Subrecipients are required to submit an audit and other documentation to establish their capacity, and any findings noted in the audit are reviewed with the applicant. Eligible applications are then considered for funding. Once funded, desk monitoring includes ongoing review of required quarterly performance reports. For CDBG public service activities, an on-site monitoring is conducted once every two (2) years, or more frequently as needed to ensure compliance. These reviews include both a fiscal and programmatic review of the subrecipient's activities. The reviews determine if the subrecipient is complying with the program regulations and City contract. Areas routinely reviewed include overall administration, financial systems, appropriateness of program expenditures, program delivery, client eligibility determination and documentation, reporting systems, and achievement toward achieving contractual goals. Following the monitoring visit, a written report is provided delineating the results of the review and any findings of non-compliance and the required corrective action. Subrecipients normally have 30 days to provide the City with corrective actions taken to address any noted findings. Individualized technical assistance is provided, as noted above, as soon as compliance concerns are identified. For CDBG capital projects, monitoring also includes compliance with regulatory agreement requirements.

## Expected Resources

### AP-15 Expected Resources – 91.220(c)(1,2)

#### Introduction

The strategic plan goals included in this Consolidated Plan are based on resources that are reasonably anticipated to be available to the City from federal, state, local and private sources from July 1, 2020 through June 30, 2025. The actual resources available to support activities during the implementation of this Consolidated Plan may vary significantly due to factors outside of the City’s control. For example, HUD formula grant allocations are subject to change each year based on a number of factors such as the amount of the national appropriation, changes in ACS population data applied to the CPD grant formulas, statutory changes to the CPD grant formulas, the addition or removal of entitlements receiving a particular CPD grant and the availability of reallocated funds. Additionally, state, local and private resources will vary significantly depending on economic conditions.

For Program Year 2020, the City will receive \$638,715 of CDBG funds from HUD. When these amounts are combined with prior year resources available for inclusion in the 2020 Annual Action Plan, the City anticipates the availability of approximately \$3.2 million of CDBG funds during the five-year period beginning July 1, 2020 and ending June 30, 2025.

#### Anticipated Resources

Program	Source of Funds	Uses of Funds	Expected Amount Available Year 1				Expected Amount Available Remainder of ConPlan \$	Narrative Description
			Annual Allocation: \$	Program Income: \$	Prior Year Resources: \$	Total: \$		
CDBG	public - federal	Acquisition Admin and Planning Economic Development Housing Public Improvements Public Services	638,715	0	7,931	646,646	2,546,929	The expected amount available for the remainder of the Consolidated Plan period assumes level funding in future years.

**Table 62 - Expected Resources – Priority Table**

**Explain how federal funds will leverage those additional resources (private, state and local funds), including a description of how matching requirements will be satisfied**

As a City with substantial housing and community development needs, Upland needs to leverage its CDBG entitlement grants with a variety of funding resources in order to maximize the effectiveness of available funds. The City's former Redevelopment Agency was the City's primary non-federal source of leveraged funds. With the elimination of the City's Redevelopment Agency, the City's ability to leverage federal funds has been substantially reduced. The City is currently seeking new opportunities to leverage federal funds, such as the State HOME and CalHOME programs as well as Continuum of Care (CoC) funds.

**Federal Resources**

- Continuum of Care (CoC) Program
- HUD Veterans Affairs supportive Housing (HUD-VASH)
- Supportive Housing for the Elderly (Section 202)
- Supportive Housing for Persons with Disabilities (Section 811)
- Housing Opportunities for Persons with AIDS (HOPWA)
- Youthbuild
- Federal Low-Income Housing Tax Credit Program
- Department of Transportation Grants
- Department of Energy Grants
- Federal Highway Administration

**State Resources**

- State Low-Income Housing Tax Credit Program
- Building Equity and Growth in Neighborhoods Program (BEGIN)
- CalHome Program
- Multifamily Housing Program (MHP)
- Housing Related Parks Grant
- CalHFA Single and Multi-Family Program
- Mental Health Service Act (MHSA) Funding
- Prop 47 – Board of State & Community Corrections
- Justice Assistance Grant (JAG) Program
- Homeless Emergency Aid Program (HEAP)

**Local Resources**

- San Bernardino County Homeless Partnership (SBCHP)
- Housing Authority of the County of San Bernardino (HACSB)
- Southern California Home Financing Authority (SCHFA) Funding

- San Bernardino County Continuum of Care Program
- Upland Housing Fund (General Fund)

#### **Private Resources**

- Federal Home Loan Bank Affordable Housing Program (AHP)
- Community Reinvestment Act Programs
- United Way Funding
- Private Contributions

#### **Matching Requirements**

The City of Upland receives CDBG funds and does not receive HOME or ESG funds, the amount of matching is; therefore, not applicable for the 2020-2024 Consolidated Plan.

#### **If appropriate, describe publicly owned land or property located within the jurisdiction that may be used to address the needs identified in the plan**

In December 2011, the California Supreme Court upheld Assembly Bill 1X 26, which barred Redevelopment Agencies from engaging in new business and provided for their windup and dissolution. In the last five years, the elimination of the Redevelopment Agencies has resulted in the continued loss of a crucial resource for the development and preservation of affordable housing. This was the most significant public policy change impacting affordable housing and residential investment.

While there are mechanisms whereby certain affordable housing assets are tied to the former Redevelopment Agencies (Successor Agencies) that may be utilized today, these resources are finite and scarce.

#### **Discussion**

The City expects to leverage its Upland Housing Fund monies with other public and private funding sources, including but not limited to:

- Low-Income Housing Tax Credits
- Project-based Section 8 certificates
- Project financing at favorable interest rates from local lenders
- Private market real estate investments
- Market rate housing that subsidizes affordable units on the same development site

Assuming continued level funding of the CDBG program, the City expects to spend approximately \$1,015,480 of CDBG funds on community development, public facilities, infrastructure and neighborhood services activities that promote a suitable living environment between July 2020 and June 2025. It is

anticipated that approximately \$600,000 of this will be spent on business assistance and attraction projects and that \$1,078,095 will be spent on neighborhood preservation. Anticipated projects include:

- Graffiti Removal
- Public Facilities Improvements (including ADA)

Assuming continued level funding of the CDBG program, the City expects to spend approximately \$500,000 of CDBG funds on business enhancement activities that support local small businesses through a commercial rehabilitation program.

## Annual Goals and Objectives

### AP-20 Annual Goals and Objectives

#### Goals Summary Information

Sort Order	Goal Name	Start Year	End Year	Category	Geographic Area	Needs Addressed	Funding	Goal Outcome Indicator
1	Facade Rehabilitation	2020	2021	Non-Housing Community Development	Historic Downtown	Business enhancement through facade rehabilitation	CDBG: \$100,000	Facade treatment/business building rehabilitation: 3 Business
2	Neighborhood Preservation	2020	2021	Non-Housing Community Development	CDBG Low- and Moderate-Income CT/BG	Improve neighborhoods	CDBG: \$213,096.32	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit: 24145 Persons Assisted Public Facility or Infrastructure Activities for Low/Moderate Income Housing Benefit: 10 Households Assisted Public service activities other than Low/Moderate Income Housing Benefit: 1,200 Persons
3	Economic Opportunity	2020	2021	Non-Housing Community Development	Historic Downtown	Strengthen economic opportunity through business and job creation	CDBG: \$120,000	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit: 2030 Persons Assisted

<b>Sort Order</b>	<b>Goal Name</b>	<b>Start Year</b>	<b>End Year</b>	<b>Category</b>	<b>Geographic Area</b>	<b>Needs Addressed</b>	<b>Funding</b>	<b>Goal Outcome Indicator</b>
<b>4</b>	Public Services for low-income families	2020	2021	Non-Housing Community Development	Citywide	Public services to low-income residents	CDBG: \$42,000	Public service activities other than Low/Moderate Income Housing Benefit: 475 Persons Assisted
<b>5</b>	Homelessness Prevention Services	2020	2021	Homeless	Citywide	Prevent and eliminate homelessness	CDBG: \$43,807	Homelessness Prevention: 59 Persons Assisted
<b>6</b>	Fair Housing Services	2020	2021	Affordable Housing	Citywide	Ensure equal access to housing opportunities	CDBG: \$45,500	Other: 500 Other

**Table 63 – Goals Summary**

**Goal Descriptions**

<b>1</b>	<b>Goal Name</b>	Facade Rehabilitation
	<b>Goal Description</b>	Preserve and strengthen economic opportunities for businesses through financial activities that assist in improving the appearance of the facade in an attempt to increase business in the area resulting in increased job opportunities.
<b>2</b>	<b>Goal Name</b>	Neighborhood Preservation
	<b>Goal Description</b>	Preserve and enhance neighborhood aesthetics and public safety through activities such as graffiti removal and code enforcement as well as improvement of building quality and safety through code compliance to benefit low- and moderate-income residents of the CDBG low- and moderate-income areas.
<b>3</b>	<b>Goal Name</b>	Economic Opportunity
	<b>Goal Description</b>	Preserve and strengthen economic opportunity through activities to incentivize the creation of jobs and new microenterprise business opportunities for low-and moderate- income residents.

4	<b>Goal Name</b>	Public Services for low-income families
	<b>Goal Description</b>	Provide residents with appropriate public services to support the well-being of the low- and moderate-income residents of the City.
5	<b>Goal Name</b>	Homelessness Prevention Services
	<b>Goal Description</b>	Support a continuum of services in San Bernardino County to prevent and eliminate homelessness including, but not limited to, homelessness prevention programs, emergency shelter programs and transitional housing.
6	<b>Goal Name</b>	Fair Housing Services
	<b>Goal Description</b>	Affirmatively further fair housing choice through the provision of fair housing education, counseling, anti-discrimination and landlord-tenant mediation services.

## Projects

### AP-35 Projects – 91.220(d)

#### Introduction

To address the high priority needs identified in the Strategic Plan to the 2020-2024 Consolidated Plan, the City of Upland will invest CDBG funds in projects that preserve affordable housing, provide fair housing services, provide public services to low- and moderate-income residents, prevent homelessness, preserve neighborhoods, improve public facilities and infrastructure and improve businesses. Together, these projects will address the housing, community and economic development needs of Upland residents- particularly those residents residing in the CDBG low- and moderate-income areas.

#### Projects

#	Project Name
1	Facade Rehabilitation
2	Neighborhood Preservation
3	Economic Opportunity
4	Public Services for low-income families
5	Homeless Prevention Services
6	Fair Housing Services
7	CDBG Administration

**Table 64 – Project Information**

#### **Describe the reasons for allocation priorities and any obstacles to addressing underserved needs**

Based on the Strategic Plan, the City is allocating 71 percent of its CDBG funds (excluding Program Administration) for program year 2020-2021 to projects and activities that benefit low- and moderate-income people. Due to the nature of the projects and activities to be undertaken, investments in projects concerning Neighborhood Services and Public Facilities and Infrastructure Improvements are limited to the CDBG low- and moderate-income areas while other projects and activities benefit low- and moderate-income limited clientele or to create or expand economic opportunities are available citywide.

The primary obstacles to meeting the underserved needs of low- and moderate-income people include lack of funding from federal, state and other local sources and the high cost of housing that is not affordable to low-income people. To address these obstacles, the City is investing CDBG funds through the 2020-2021 Action Plan in projects that provide façade rehabilitation, neighborhood preservation, economic opportunity, public services for low-income families, services that prevent homelessness, and fair housing services.

**AP-38 Project Summary**

**Project Summary Information**

<b>1</b>	<b>Project Name</b>	Commercial Rehab Program – Historic Downtown Revitalization
	<b>Target Area</b>	Historic Downtown
	<b>Goals Supported</b>	Facade Rehabilitation
	<b>Needs Addressed</b>	Business enhancement through facade rehabilitation
	<b>Funding</b>	CDBG: \$100,000
	<b>Description</b>	Preserve and strengthen economic opportunities for businesses through financial activities that assist in improving the appearance of the facade in an attempt to increase business in the area resulting in increased job opportunities.
	<b>Target Date</b>	6/30/2021
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	Downtown Facade Program (3 Businesses) = \$100,000
	<b>Location Description</b>	Historic Downtown
	<b>Planned Activities</b>	Downtown Facade Program (3 Businesses)
<b>2</b>	<b>Project Name</b>	Emergency Repair Program (ERP) Upland Graffiti Removal of CDBG Areas
	<b>Target Area</b>	CDBG Low- and Moderate-Income CT/BG
	<b>Goals Supported</b>	Neighborhood Preservation
	<b>Needs Addressed</b>	Preserve and enhance neighborhood aesthetics
	<b>Funding</b>	CDBG: \$213,096.32
	<b>Description</b>	Preserve and enhance neighborhood aesthetics and safety through improved home quality and graffiti removal to benefit low- and moderate-income residents of the CDBG Target Areas.
	<b>Target Date</b>	6/30/2021
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	Emergency repair Program: 10 Housing units Graffiti Removal Program: 1,200 Persons Assisted
	<b>Location Description</b>	CDBG low- and moderate-income areas

	<b>Planned Activities</b>	Emergency Repair Program (10 Housing Units) = \$203,096.32 Graffiti Removal Program (1,200 Persons Assisted) = \$10,000
<b>3</b>	<b>Project Name</b>	Business Assistance & Attraction Program (BAAP)
	<b>Target Area</b>	CDBG Low- and Moderate-Income CT/BG
	<b>Goals Supported</b>	Economic Opportunity
	<b>Needs Addressed</b>	Strengthen economic opportunity through business & job creation
	<b>Funding</b>	CDBG: \$120,000
	<b>Description</b>	City provides forgivable business assistance loan in an effort to create new job opportunities for low-income residents.
	<b>Target Date</b>	6/30/2021
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	Jobs – 2 new jobs
	<b>Location Description</b>	Historical Downtown Upland
	<b>Planned Activities</b>	Business Assistance & Attraction Program (2 Jobs) = \$120,000
<b>4</b>	<b>Project Name</b>	Public Services for low-income families
	<b>Target Area</b>	Citywide
	<b>Goals Supported</b>	Public Services for low-income families
	<b>Needs Addressed</b>	Public services to low-income residents
	<b>Funding</b>	CDBG: \$42,000
	<b>Description</b>	Provide low- and moderate-income families with a range of public services necessary to prevent homelessness and ameliorate the effects of poverty.
	<b>Target Date</b>	6/30/2021
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	People - 475 People
	<b>Location Description</b>	Citywide

	<b>Planned Activities</b>	Vic’s Place After School Program (75 People) = \$10,000 His Hands Ministry – Food Pantry (100 People) = \$22,000 Food Security Program (100 People) = \$5,000 Inland Valley Recovery Services (200 People) = \$5,000
5	<b>Project Name</b>	Homeless Prevention Services
	<b>Target Area</b>	Citywide
	<b>Goals Supported</b>	Homelessness Prevention Services
	<b>Needs Addressed</b>	Prevent and eliminate homelessness
	<b>Funding</b>	CDBG: \$43,807
	<b>Description</b>	Support a continuum of services in San Bernardino County to prevent and eliminate homelessness including but not limited to homeless prevention programs, emergency shelter and transitional housing.
	<b>Target Date</b>	6/30/2021
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	People - 59 People
	<b>Location Description</b>	Citywide
6	<b>Planned Activities</b>	Foothill Family Shelter – Stepping Stone Program (25 People) = \$15,000 Pacific Lifeline Woman’s Program (24 People) = \$7,000 Police Dept. UHOPE Program (10 People) = \$21,807
	<b>Project Name</b>	Fair Housing Services
	<b>Target Area</b>	Citywide
	<b>Goals Supported</b>	Fair Housing Services
	<b>Needs Addressed</b>	Ensure equal access to housing opportunities
	<b>Funding</b>	CDBG: \$45,500
	<b>Description</b>	Fulfill the HUD regulatory mandate to affirmatively further fair housing choice through the provision of fair housing education, counseling, anti-discrimination and landlord-tenant mediation services.
	<b>Target Date</b>	6/30/2021

	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	People - 500
	<b>Location Description</b>	Citywide
	<b>Planned Activities</b>	Inland Fair Housing Council (500 People) = \$45,500
<b>7</b>	<b>Project Name</b>	CDBG Administration
	<b>Target Area</b>	Citywide
	<b>Goals Supported</b>	All
	<b>Needs Addressed</b>	All
	<b>Funding</b>	CDBG: \$82,243
	<b>Description</b>	Administration services of the CDBG Program
	<b>Target Date</b>	6/30/2021
	<b>Estimate the number and type of families that will benefit from the proposed activities</b>	N/A
	<b>Location Description</b>	Citywide
	<b>Planned Activities</b>	Administration services of the CDBG Program = \$82,243

**AP-50 Geographic Distribution – 91.220(f)**

**Description of the geographic areas of the entitlement (including areas of low-income and minority concentration) where assistance will be directed**

Assistance will be primarily directed to low- and moderate-income persons or households, however all public facility improvement and neighborhood preservation project funds will be directed at the CDBG low- and moderate-income areas are shown on the map included in section SP-10 of the Consolidated Plan. The CDBG low- and moderate-income areas are comprised of low- and moderate-income Census Tract/Block Groups located within Upland City limits. Residents of the CDBG low- and moderate-income areas have median incomes at or below 80 percent of the median household income of \$60,779. Therefore, priority is being established within the Consolidated Plan efforts for allocation priorities in this area.

**Geographic Distribution**

Target Area	Percentage of Funds
Upland Historic Downtown Area	18.5%
CDBG Low- and Moderate-Income CT/BG	46.8%
Citywide	34.7%

Table 65 - Geographic Distribution

**Rationale for the priorities for allocating investments geographically**

For the 2020-2021 program year, the City will invest \$646,646 of CDBG funds that will benefit low- and moderate-income people throughout the City. Of this amount, at least \$303,096 or 47 percent of all resources will be invested in projects that exclusively benefit the CDBG low- and moderate-income areas. Due to the nature of the projects and activities to be undertaken, investments in projects and activities such as Neighborhood Preservation and Public Facilities are limited to areas that benefit the CDBG low- and moderate-income areas while other projects and activities benefit low- and moderate-income limited clientele and are available citywide.

**Discussion**

Based on the Strategic Plan, the City is allocating 80 percent of its non-administrative CDBG funds for program year 2020-2021 to projects and activities that benefit low- and moderate-income people.

## **Affordable Housing**

### **AP-55 Affordable Housing – 91.220(g)**

#### **Introduction**

Although there are two high priority affordable housing needs that have been identified in the 2020-2024 Consolidated Plan, the City of Upland has the ability to leverage other funding sources to address the priority needs associated with affordable housing. The City will utilize Upland Housing Funds that it receives annually and uses to address the two priority needs noted below.

#### **Expand the Supply of Affordable Housing**

Based on evaluation of 2007-2011 ACS and CHAS data, there is a high need for housing units affordable for households earning less than 80 percent of AMI. Of the 9,645 households earning 0-80 percent of AMI in the City, 7,652 are cost burdened households—meaning households paying more than 30 percent of their income for housing. Additionally, 5,095 of the cost burdened households are considered severely cost burdened households—meaning that they pay more than 50 percent of their income for housing. Of the 5,095 severely cost burdened households, 3,700 are renters. Of those severely cost burdened renter households, 3,060 households earn less than 50 percent of AMI and are considered the most at risk of becoming homeless.

#### **Preserve the Supply of Affordable Housing**

As the City's housing stock ages, a growing percentage of housing units may need rehabilitation to allow them to remain safe and habitable. The situation is of particular concern for low- and moderate-income home owners who are generally not in a financial position to properly maintain their homes.

The age and condition of Upland's housing stock is an important indicator of potential rehabilitation needs. Commonly, housing over 30 years of age needs some form of major rehabilitation, such as roof replacement, foundation work and plumbing systems. Housing over 15 years of age will generally exhibit deficiencies in terms of paint, weatherization, heating / air-conditioning systems, hot water heaters and finish plumbing fixtures.

According to CHAS data showing the year that housing units were built categorized by owner and renter tenure:

- 9,390 or 63 percent of the 14,944 owner-occupied housing units in Upland were built 34 or more years ago (built prior to 1980)
- 4,245 or 28 percent of the 14,944 owner-occupied housing units in Upland were built between 15 and 34 years ago (built between 1980 and 1999)
- 6,620 or 55 percent of the 12,120 renter-occupied housing units in Upland were built 34 or more

years ago (built prior to 1980)

- 4,100 or 34 percent of the 12,120 renter-occupied housing units in Upland were built between 15 and 34 years ago (built between 1980 and 1999)

Preservation of the physical and functional integrity of existing housing units occupied by low- and moderate-income households is a cost-effective way to invest limited resources to retain existing housing units that are already affordable to low- and moderate-income households in the community. Addressing substandard housing conditions through housing preservation activities provide that all economic segments of the community have the means to ensure that their property meets local standards and that all Upland residents have the opportunity to live in decent housing.

One Year Goals for the Number of Households to be Supported	
Homeless	59
Non-Homeless	0
Special-Needs	0
Total	59

Table 66 - One Year Goals for Affordable Housing by Support Requirement

One Year Goals for the Number of Households Supported Through	
Rental Assistance	0
The Production of New Units	0
Rehab of Existing Units	10
Acquisition of Existing Units	0
Total	10

Table 67 - One Year Goals for Affordable Housing by Support Type

### Discussion

Although the City has made it a high priority need to expand the supply of affordable housing and a high priority need to preserve the supply of affordable housing, during the 2020-2021 program year, the City of Upland will invest Upland Housing Fund monies in the preservation of affordable housing units. Specifically, Upland Housing Fund dollars will be used to support affordable housing preservation projects through the Housing Rehabilitation Program. In addition, the City is prioritizing the investment of State HOME Program Income funds in support of a Tenant Based Rental Assistance Program that expands the supply of affordable housing. If additional staff can be hired, the City will move forward with this investment.

## **AP-60 Public Housing – 91.220(h)**

### **Introduction**

The Upland Housing Authority was formed in 1940 under State of California Housing Authority Law to actively improve existing neighborhoods and develop affordable housing opportunities using local, state and federal resources. The Housing Authority County of San Bernardino (HACSB) administers the Upland Housing Authority (UHA) conventional public housing and Section 8 voucher program in the City of Upland since July 2017. In addition, the City is within the service area of the Housing Authority of the County of San Bernardino (HACSB) for additional Section 8 and Public Housing.

### **Actions planned during the next year to address the needs to public housing**

The HACSB will continue to maintain and provide public housing through Section 8 vouchers and the Los Olivos program. According to UHA's 2015 five-year plan, it may attempt to project-base some of its Section 8 vouchers in the upcoming five-year period. Efforts to address "worst case" needs, (people who pay more than 50% of their income in rent or those who live in seriously substandard housing) are assisted by programs like Section 8 and Fair Housing programs.

### **Actions to encourage public housing residents to become more involved in management and participate in homeownership**

The HACSB actively encourages residents to be involved in the organization through resident councils and active participation in housing authority decisions via surveys and other forms of engagement.

HACSB maintains an active listing of all home ownership opportunities and resources in San Bernardino County and the greater metro area for residents to explore and identify potential home ownership opportunities.

### **If the PHA is designated as troubled, describe the manner in which financial assistance will be provided or other assistance**

Not applicable. HACSB is considered a High Performing PHA.

### **Discussion**

HACSB is well-positioned to maintain and expand the supply of affordable housing units in the City of Upland and throughout San Bernardino County through its partnerships with the State of California, San Bernardino County Department of Community Development and Housing, the City of Upland, other cities throughout the county and Housing Partners I, a nonprofit affiliate of the Housing Authority.

## **AP-65 Homeless and Other Special Needs Activities – 91.220(i)**

### **Introduction**

The City will invest CDBG funds during the 2020-2021 program year to address high priority needs identified in the 2020-2024 Consolidated Plan including preventing homelessness and aiding those who have become homeless. This will be accomplished through the funding of the Stepping Stone Program (Foothill Family Shelter) and the Woman’s Program (Pacific Lifeline) which provide homeless shelter and transitional housing services along with the Police Department’s Upland Homeless Outreach Prevention & Education (U-HOPE) program.

According to the results of the most recent data available from the annual Point-in-Time Homeless Count (PIT Count) held on January 24, 2019, on any given night in San Bernardino County, approximately 2,607 people are homeless. To address incidences of homelessness in Upland and to prevent extremely low-income Upland families from becoming homeless, the City places a high priority on programs that work to prevent homelessness or rapidly connect homeless individuals with housing and supportive services. Of the 2,607 homeless, 58 were counted in Upland.

To address incidences of homelessness in Upland and to prevent extremely low-income Upland families from becoming homeless, the City places a high priority on programs that work to prevent homelessness and rapidly connect homeless individuals with housing and supportive services. To address this need, the City will support three continuum of services in the City of Upland, the Stepping Stone Program, the Woman’s Program, and the Upland Police Departments U-HOPE program utilizing its CDBG funds in addition to programs implemented through the San Bernardino County CoC to prevent and eliminate homelessness including, but not limited to, homelessness prevention programs, emergency shelter programs, homeless outreach/prevention and transitional housing. The three aforementioned programs will be funded with CDBG funds during the 2020-2021 Program Year.

### **Services for Residents with Special Needs**

Analysis of available data and consultation with organizations providing services for special needs populations revealed a need for a range of additional services including, but not limited to, those concerned with developmentally disabled adults. To address these needs, the City will support activities that provide services to developmentally disabled adults. The Upland Emergency Repair Program will provide grants to complete immediate or exigent repairs to the structural, mechanical, plumbing, electrical or code violation items within the home. In addition, through the five-year period of the Consolidated Plan, the City will be funding improvements to community facilities to residents who may frequent these facilities.

**Describe the jurisdictions one-year goals and actions for reducing and ending homelessness including reaching out to homeless persons (especially unsheltered persons) and assessing**

### **their individual needs**

Preventing and ending homelessness is a HUD priority addressed nationally through coordination of regional strategies carried out locally by government agencies and a wide variety of community-based organizations and faith-based groups. Consistent with this approach, the City of Upland supports the efforts of San Bernardino County Continuum of Care (CoC) and its member organizations that address homelessness throughout San Bernardino County. In alignment with this strategy, the City will use CDBG and local funds to support local service providers with programs to prevent homelessness and to provide needed services in Upland for low- and moderate-income residents.

To reach out to unsheltered homeless persons and assess their individual needs for the purpose of connecting them with available emergency shelter and transitional housing resources, the City of Upland, through its annual action plan will provide outreach and homeless services in its 2020-2021 program year. Additionally, to reduce and end homelessness, the City of Upland will provide CDBG public service funds to the following activities:

- Foothill Family Shelter: Stepping Stones Program
- Pacific Lifeline Woman's Program
- Upland Police Department U-HOPE Program

### **Addressing the emergency shelter and transitional housing needs of homeless persons**

The City of Upland supports the efforts of the San Bernardino County Continuum of Care (CoC) and its member organizations that address homelessness. As described earlier, the City supports local nonprofit agencies who provide emergency rental assistance and housing counseling to low- and moderate-income residents to prevent homelessness.

**Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again**

In support of CoC efforts, this Strategic Plan provides for the use of CDBG funds to support activities implemented by local nonprofit organizations that provide services to help prevent and eliminate homelessness, including families at risk of homelessness, veterans, victims of domestic violence and emancipated foster youth. The City will also leverage CDBG funds to expand the supply of affordable housing in Upland.

Additional efforts are underway at the regional level to shorten the period of time that individuals and families have experienced homelessness and to prevent individuals and families who were recently

homeless from becoming homeless again. The 2-1-1 regularly works with public service agencies to analyze the resources and funding being used to operate transitional housing programs and consider how these resources could be used more in alignment with the best practices (i.e. rapid re-housing and permanent housing) for ending homelessness. Many transitional housing providers are working to End Homelessness to evaluate strategies to lower program threshold requirements and improve outcomes including shorter shelter stays and more rapid transitions to permanent housing.

**Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); or, receiving assistance from public or private agencies that address housing, health, social services, employment, education, or youth needs**

The CoC is developing resources of information (such as 2-1-1) to better serve individuals who are homeless or at risk of becoming homeless. In addition, the CoC is working to implement a database using real time information from intake and assessment that is housed in the Homeless Management Information System (HIMS). Collectively these strategies will help minimize duplication of effort and better connect the most vulnerable individuals and families, chronically homeless, and people at risk of becoming homeless to appropriate resources.

### **Discussion**

With limited CDBG resources available, the City is addressing homelessness a high priority need for the CDBG program and will support public service activities that help prevent homelessness and that provide a structured path to stable housing for individuals and families who become homeless.

## **AP-75 Barriers to affordable housing – 91.220(j)**

### **Introduction:**

A barrier to affordable housing is a public policy or nongovernmental condition that constrains the development or rehabilitation of affordable housing, such as land use controls, property taxes, state prevailing wage requirements, environmental protection, cost of land and availability of monetary resources. Barriers to affordable housing are distinguished from impediments to fair housing choice in the sense that barriers are lawful and impediments to fair housing choice are usually unlawful.

Based on information gathered during community meetings, the Consolidated Plan Needs Assessment Survey, the 2013-2021 Housing Element and market analysis, the primary barriers to affordable housing in Upland are housing affordability and the lack of monetary resources necessary to develop and sustain affordable housing. The two barriers are related in the sense that demand for affordable housing exceeds the supply and insufficient resources are available to increase the supply of affordable housing to meet demand.

### **Actions it planned to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment**

In the development of the 2013-2021 Housing Element, the City evaluated significant public policies affecting affordable housing development such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges and growth limitations. Based on this evaluation, the City determined that it has taken all necessary steps to ameliorate the negative effects of public policies that may have been a barrier to affordable housing. Moreover, the City is actively engaged with affordable housing developers concerning the siting of affordable housing and ensuring that the entitlement process runs smoothly from inception to completion.

### **Discussion:**

To address housing affordability and the lack of monetary resources for affordable housing, the City will be using Upland Housing Fund dollars for the future acquisition or development of affordable rental housing units during the five year period of the Consolidated Plan and the rehabilitation and preservation of existing affordable housing units over the next five years through its Emergency Repair Program. In addition, the City will research the possibility of, utilizing State HOME Program Income to fund a Tenant Based Rental Program through the Upland Housing Authority to assist low and moderate-income persons with their rent, if additional staff is hired to move forward with this investment. Although the City no longer has access to Redevelopment Housing Set-Aside funds, the City will continue to leverage its Upland Housing Funds to attract private and other available public resources for the purpose of affordable housing, to facilitate affordable housing development. This strategy will increase the supply of affordable housing and preserve existing affordable housing in the City.

## **AP-85 Other Actions – 91.220(k)**

### **Introduction:**

In the implementation of the 2020-2021 Annual Action Plan, the City will invest CDBG resources to address obstacles to meeting underserved needs, reduce the number of poverty-level families, develop institutional structure and enhance coordination between public and private housing and social service agencies.

### **Actions planned to address obstacles to meeting underserved needs**

The primary obstacles to meeting the underserved needs of low- and moderate-income people include lack of funding from federal, state and other local sources, the high cost of housing that is not affordable to low-income people and the lack of availability of home improvement financing in the private lending industry. To address these obstacles, the City is investing CDBG funds through the 2020-2021 Action Plan in projects that provide public and neighborhood preservation services to low- and moderate-income people. To address underserved needs, the City is allocating 80 percent of its non-administrative CDBG investments for program year 2020-2021 to projects and activities that benefit low- and moderate-income people.

### **Actions planned to foster and maintain affordable housing**

In the implementation of the 2020-2021 Annual Action Plan, the City will invest CDBG funds to preserve and maintain affordable housing through the City of Upland Emergency Repair Program that will provide grants to low- and moderate-income owners of single-family housing units in need of immediate or exigent repairs to the home.

### **Actions planned to reduce lead-based paint hazards**

The Residential Lead Based Paint Hazard Reduction Act of 1992 (Title X) emphasizes prevention of childhood lead poisoning through housing-based approaches. To reduce lead-based paint hazards, the City of Upland Emergency Repair Program will conduct lead-based paint testing and risk assessments for each property assisted that was built prior to January 1, 1978 and will incorporate safe work practices or abatement into the scope of work as required to reduce lead-based paint hazards in accordance with 24 CFR Part 35.

### **Actions planned to reduce the number of poverty-level families**

The combination of CDBG and Upland Housing Fund activities will be used in meeting the goals established in the 2020-2024 Consolidated Plan - Strategic Plan and this Annual Action Plan. These funds will help to reduce the number of poverty-level families by:

- Supporting activities that expand the supply of housing that is affordable to low- and moderate-

income households;

- Supporting activities that preserve the supply of decent housing that is affordable to low- and moderate-income households;
- Supporting a continuum of housing and public service programs to prevent and eliminate homelessness;
- Supporting housing preservation programs that assure low income households have a safe, decent and appropriate place to live;
- Supporting public services for low- and moderate-income residents including those with special needs and those at-risk of homelessness offered by nonprofit organizations receiving CDBG Public Service Capacity Building Grants; and
- Promoting economic opportunity for business that will employ low- and moderate-income residents.

In addition to these local efforts, mainstream state and federal resources also contribute to reducing the number of individuals and families in poverty. Federal programs such as the Earned Income Tax Credit and Head Start providing pathways out of poverty for families who are ready to pursue employment and educational opportunities. Additionally in California, the primary programs that assist families in poverty are CalWORKS, CalFresh (formerly food stamps) and Medi-Cal. Together, these programs provide individuals and families with employment assistance, subsidy for food, medical care, childcare and cash payments to meet basic needs such as housing, nutrition and transportation. Other services are available to assist persons suffering from substance abuse, domestic violence and mental illness.

### **Actions planned to develop institutional structure**

The institutional delivery system in Upland is high-functioning and collaborative—particularly the relationship between local government and the nonprofit sector comprised of a network of capable nonprofit organizations that are delivering a full range of services to residents. Strong City departments anchor the administration of HUD grant programs and the housing, community and economic development activities that are implemented by the City support and enhance this existing institutional structure, the City of Upland will collaborate with affordable housing developers and nonprofit agencies receiving CDBG funds through the 2020-2021 Annual Action Plan to ensure that the needs of low- and moderate-income residents are met as envisioned within the 2020-2024 Consolidated Plan - Strategic Plan.

### **Actions planned to enhance coordination between public and private housing and social service agencies**

Upland has a long track record of successful partnerships among public and private sector entities. The delivery system for the HUD grant programs is no exception. Communication and cooperation between the City of Upland Development Services Department and the partner agencies and organizations that administer activities is strong. City staff continues to work closely with the other organizations to improve regulatory compliance, monitoring, cooperation and partnerships among agencies and technical capacity

of organizations involved in project delivery.

To enhance coordination between public and private housing and social service agencies, the City will continue consulting with and inviting the participation of a wide variety of agencies and organizations involved in the delivery of housing and supportive services to low- and moderate-income residents in Upland—particularly the CDBG low- and moderate-income areas.

**Discussion:**

In the implementation of the 2020-2021 Annual Action Plan, the City will invest CDBG resources to address obstacles to meeting underserved needs, reduce the number of poverty-level families, develop institutional structure and enhance coordination between public and private housing and social service agencies.

## Program Specific Requirements

### AP-90 Program Specific Requirements – 91.220(I)(1,2,4)

#### Introduction:

In the implementation of programs and activities under the 2020-2021 Annual Action Plan, the City of Upland will follow all HUD regulations concerning the use of program income, forms of investment, overall low- and moderate-income benefit for the CDBG program.

#### Community Development Block Grant Program (CDBG)

##### Reference 24 CFR 91.220(I)(1)

Projects planned with all CDBG funds expected to be available during the year are identified in the Projects Table. The following identifies program income that is available for use that is included in projects to be carried out.

1. The total amount of program income that will have been received before the start of the next program year and that has not yet been reprogrammed	0
2. The amount of proceeds from section 108 loan guarantees that will be used during the year to address the priority needs and specific objectives identified in the grantee's strategic plan.	0
3. The amount of surplus funds from urban renewal settlements	0
4. The amount of any grant funds returned to the line of credit for which the planned use has not been included in a prior statement or plan	0
5. The amount of income from float-funded activities	0
<b>Total Program Income:</b>	<b>0</b>

#### Other CDBG Requirements

1. The amount of urgent need activities	0
2. The estimated percentage of CDBG funds that will be used for activities that benefit persons of low and moderate income. Overall Benefit - A consecutive period of one, two or three years may be used to determine that a minimum overall benefit of 70% of CDBG funds is used to benefit persons of low and moderate income. Specify the years covered that include this Annual Action Plan.	71.00%  For 3 Year Period of PY 2020-21; PY 2021-22; PY 2022-23.

#### Discussion:

In the implementation of programs and activities under the 2020-2021 Annual Action Plan, the City of Upland will follow all HUD regulations concerning the use of CPD funds.

**Appendix - Alternate/Local Data Sources**

<b>1</b>	<b>Data Source Name</b> San Bernardino County 2019 Homeless Count
	<b>List the name of the organization or individual who originated the data set.</b> San Bernardino County Homeless Partnership
	<b>Provide a brief summary of the data set.</b> This report provides the results of a comprehensive count of the San Bernardino County homeless population.
	<b>What was the purpose for developing this data set?</b> To meet HUD requirements.
	<b>Provide the year (and optionally month, or month and day) for when the data was collected.</b> The most recent Point-in-Time Homeless Count (PIT Count) was held on January 24, 2019.
	<b>Briefly describe the methodology for the data collection.</b> The 2019 PIT Count collected data on people who were literally homeless (i.e. living in unsheltered situations or on the street, in a vehicle or other place not meant for human habitation, or in an emergency shelter or transitional housing program).
	<b>Describe the total population from which the sample was taken.</b> According to the 2011-2015 American Community Survey 5-Year Estimates, the population of San Bernardino County was approximately 2,121,220.
	<b>Describe the demographics of the respondents or characteristics of the unit of measure, and the number of respondents or units surveyed.</b> Please refer to NA-40.
<b>2</b>	<b>Data Source Name</b> 2019 CoC Homeless Inventory Count Report
	<b>List the name of the organization or individual who originated the data set.</b> San Bernardino County Homeless Partnership
	<b>Provide a brief summary of the data set.</b> Provides the inventory of facilities and housing targeted to homeless households.
	<b>What was the purpose for developing this data set?</b> To meet HUD requirements.

	<p><b>How comprehensive is the coverage of this administrative data? Is data collection concentrated in one geographic area or among a certain population?</b></p> <p>The data covers the San Bernardino City and County CoC.</p>
	<p><b>What time period (provide the year, and optionally month, or month and day) is covered by this data set?</b></p> <p>Report date October 28, 2014.</p>
	<p><b>What is the status of the data set (complete, in progress, or planned)?</b></p> <p>Complete</p>



## **APPENDIX B**

### **CITIZEN PARTICIPATION ACTIVITIES**

- Proofs of Publication
- Resident Survey Summary Results
- PR-10 (Provided due to experienced errors when entering)

# Inland Valley Daily Bulletin

(formerly The Daily Report)  
9616 Archibald Avenue Suite 100  
Rancho Cucamonga, CA 91730  
909-987-6397  
legals@inlandnewspapers.com

5039730

UPLAND CITY OF-LEGAL  
ATTN: ACCOUNTS PAYABLE  
460 N EUCLID AVE  
UPLAND, CA 91786-4732

## PROOF OF PUBLICATION (2015.5 C.C.P.)

### STATE OF CALIFORNIA County of San Bernardino

I am a citizen of the United States, I am over the age of eighteen years, and not a party to or interested in the above-entitled matter. I am the principal clerk of the printer of INLAND VALLEY DAILY BULLETIN, a newspaper of general circulation printed and published daily for the City of Ontario, County of San Bernardino, and which newspaper has been adjudged a newspaper of general circulation by the Superior Court of the County of San Bernardino, State of California, on the date of August 24, 1951, Case Number 70663. The notice, of which the annexed is a true printed copy, has been published in each regular and entire issue of said newspaper and not in any supplement thereof on the following dates, to wit:

**09/23/2019, 10/14/2019**

I declare under the penalty of perjury that the foregoing is true and correct.

Executed at Rancho Cucamonga, San Bernardino Co., California, on this 14th day of October, 2019.



Signature

(Space below for use of County Clerk Only)

Legal No. **0011316371**

#### PUBLIC NOTICE CITY OF UPLAND COMMUNITY MEETINGS & RESIDENT SURVEY

The City of Upland is preparing its Consolidated Plan for 2020-2024. The Department of Development Services invites you to attend one (1) of two (2) meetings to discuss the short- and long-term needs of the community and how federal Community Development Block Grant (CDBG) program funds may be used to meet those needs.

**DATE:** Wednesday, October 2, 2019  
**TIME:** 6:00 P.M. to 7:30 P.M.  
**LOCATION:** Carnegie Building- Top Floor  
123 East D Street  
Upland, CA 91786

**DATE:** Saturday, October 26, 2019  
**TIME:** 11:00 A.M. to 12:30 P.M.  
**LOCATION:** Carnegie Building- Top Floor  
123 East D Street  
Upland, CA 91786

It is the intention of the City to comply with the Americans with Disabilities Act (ADA) in all respects. If, as an attendee or a participant at this meeting, you will need special assistance beyond what is normally provided, the City will attempt to accommodate you in every reasonable manner. Please contact Keri Johnson at (909) 931-4124 at least 72 hours prior to the meeting to inform us of your needs and to determine if accommodation is feasible.

**The City encourages residents to complete and return the Resident Survey for the CDBG Program.**

**Surveys are available online at:**

<http://bit.ly/UplandResident>

<http://bit.ly/UplandResidentSP>

For more information, contact Deyanira Pelayo-Brito, Housing Coordinator at (909) 931-4334.

Keri Johnson  
City Clerk

Publish: September 23, 2019 and October 14, 2019.

#### AVISO PÚBLICO AYUNTAMIENTO DE LA CIUDAD DE UPLAND REUNIONES COMUNITARIAS Y ENCUESTA DE RESIDENTES

El Ayuntamiento de la Ciudad de Upland está preparando su Plan Consolidado para el periodo 2020-2024. El Departamento de Servicios de Desarrollo lo invita a asistir a una (1) de dos (2) reuniones para discutir las necesidades a corto y largo plazo de la comunidad y cómo los fondos federales de los programas de Subsidios Globales para el Desarrollo Comunitario (CDBG) pudieran utilizarse para satisfacer esas necesidades.

**FECHA:** Miércoles, Octubre 2, 2019  
**HORA:** De 6:00 P.M. a 7:30 P.M.  
**LUGAR:** Carnegie Building- Segundo Piso  
123 East D Street  
Upland, CA 91786

**FECHA:** Sábado, Octubre 26, 2019  
**HORA:** De 11:00 A.M. a 12:30 P.M.  
**LUGAR:** Carnegie Building- Segundo Piso  
123 East D Street  
Upland, CA 91786

Es la intención del Ayuntamiento cumplir con la Ley de Americanos con Discapacidades (ADA) en todos los aspectos. Si, como asistente o participante en esta reunión, necesitará asistencia especial más allá de lo que normalmente se proporciona, el Ayuntamiento intentará acomodarlo dentro de todas las maneras razonables. Por favor comuníquese con Keri Johnson al (909) 931-4124 por lo menos 72 horas antes de la reunión para informarnos de sus necesidades y determinar si el acomodo es factible.

**El Ayuntamiento de la Ciudad incentiva a los residentes a completar y devolver la Encuesta de Residentes para los Programas CDBG.**

**Las encuestas están disponibles en línea en:**

<http://bit.ly/UplandResident>

<http://bit.ly/UplandResidentSP>

Para obtener más información, comuníquese con Coordinador, Deyanira Pelayo-Brito al (909) 931-4334.

Keri Johnson  
Secretario Municipal

Fecha de Publicación: Septiembre 23, 2019 y Octubre 14, 2019.  
**Inland Valley Daily Bulletin-SB** Ad#11316371



**CITY OF UPLAND  
NOTICE OF PUBLIC HEARING AND REVIEW  
2020-2024 DRAFT CONSOLIDATED PLAN &  
2020-2021 DRAFT ACTION PLAN**

Notice is hereby given that the City of Upland has prepared the Draft 2020-2024 Consolidated Plan and Draft 2020-2021 Action Plan in accordance with U.S. Department of Housing and Urban Development (HUD) requirements to prepare and submit a Consolidated Plan every five years and an Action Plan every year, as a condition of receiving annual allocations of Community Development Block Grant (CDBG) funds.

The Consolidated Plan establishes the high priority housing, community and economic development needs of the City and provides a strategy for the types of projects that will receive CDBG funds during the five year period to address specific goals related to the provision of decent housing, a suitable living environment and expanded economic opportunity for low- and moderate-income residents. The proposed goals included in the Draft 2020-2024 Consolidated Plan include: 1) Façade Rehabilitation; 2) Neighborhood Preservation; 3) Public Facilities Improvements; 4) Public Services for low-income families; 5) Homeless Prevention Services; 6) Fair Housing Services; 7) Housing Preservation; and 8) Economic Opportunity.

The Action Plan establishes the programs and activities to be undertaken using CDBG funds during the 2020-2021 program year beginning July 1, 2020 and ending June 30, 2021. The City expects to receive \$638,715 of CDBG funds for the 2020-2021 program year and anticipates receiving similar allocations for the subsequent four program years covered by the Draft 2020-2024 Consolidated Plan. Annual allocations of CDBG funds are subject to change based on federal appropriations and any changes to the HUD grant allocation formulas or data used in the formulas.

The Draft Consolidated Plan, and Draft Action Plan may be reviewed from April 10, 2020 to May 11, 2020 at the following locations during normal business hours\*:

- Upland City Hall: City Clerk's Office, 460 North Euclid Avenue, Upland, CA 91786
- George M. Gibson Senior Center, 250 North 3<sup>rd</sup> Ave, Upland CA 91786
- Upland Public Library, 450 North Euclid Avenue, Upland, CA 91786
- Online at: <https://www.uplandca.gov/housing-reports>

Individuals wishing to express their views concerning the above-referenced documents and proposed activities may provide written comments to the City on or before 4:00 p.m. on May 11, 2020 to the City of Upland, Development Services Department, 460 N. Euclid Avenue, Upland, CA 91786. The City Council will hold a public hearing on May 11, 2020, at 7:00 PM, at Upland City Hall Council Chambers, 460 North Euclid Avenue, Upland, CA 91786 to receive public comment on the Draft 2020-2024 Consolidated Plan and Draft 2020-2021 Action Plan. For more information, contact Deyanira Pelayo-Brito, Housing Coordinator, at (909) 931-4334.

Due to the Federal, State and Local Emergency Declarations and the "Safer at Home" orders, Upland City Hall is closed to the public. If you wish to view or obtain a copy of this document please visit the City's website at <https://www.uplandca.gov/housing-reports> or contact Deyanira Pelayo-Brito, Housing Coordinator, at (909) 931-4334.

Those individuals who plan to participate in the public hearing are encouraged to review the Special Notice attached to the City Council Meeting Agenda for more information on how to submit public comment before or during the Meeting.

**ACCESSIBILITY TO MEETINGS AND DOCUMENTS, EQUAL OPPORTUNITY**

It is the intention of the City to comply with Section 504 of the Rehabilitation Act of 1973, as amended, the Americans with Disabilities Act (ADA) of 1990 and the ADA Amendment Act of 2008, the Fair Housing Act, the Architectural Barriers Act, and the City's adopted Limited English Proficiency Plan (LEP) in all respects. If you require public documents in an accessible format, the City will make reasonable efforts to accommodate your request. If, as an attendee or a participant at this meeting, you will need special assistance beyond what is normally provided, including auxiliary aids or services, the City will attempt to accommodate you in every reasonable manner. Please contact Keri Johnson, City Clerk, at (909) 931-4124 at least 72 hours prior to the meeting to inform us of your needs and to determine if accommodation is feasible.

The City does not and shall not discriminate on the basis of race, color, religion (creed), gender, gender expression, age, national origin (ancestry), disability, marital status, sexual orientation, military status, or other protected class status in any of its activities or operations.

Keri Johnson, City Clerk



**AYUNTAMIENTO DE LA CIUDAD DE UPLAND  
AVISO DE AUDIENCIA PÚBLICA Y REVISIÓN  
2020-2024 BORRADOR DEL PLAN CONSOLIDADO Y  
2020-2021 BORRADOR DEL PLAN DE DESEMPEÑO**

Por medio de la presente se notifica que el Ayuntamiento de la Ciudad de Upland ha preparado el Borrador del Plan Consolidado 2020-2024 y el Borrador del Plan de Desempeño 2020-2021 conforme a los requisitos del Departamento de Vivienda y Desarrollo Urbano de los Estados Unidos (HUD, por sus siglas en inglés) para preparar y someter un Plan Consolidado cada cinco años, un Plan de Desempeño cada año, para recibir asignaciones anuales de los fondos de los programas de Subsidios Globales para el Desarrollo Comunitario (CDBG, por sus siglas en inglés).

El Plan Consolidado establece las necesidades de prioridad más alta en materia de vivienda, comunidad y desarrollo económico de la ciudad y proporciona una estrategia para los tipos de proyectos que recibirán fondos de CDBG durante el período de cinco años para abordar metas específicas relacionadas al suministro de vivienda decente, medio ambiente apropiado y ampliar las oportunidades económicas para los residentes de bajos y moderados ingresos. Las metas propuestas incluidas en el Borrador del Plan Consolidado 2020-2024 incluyen: 1) Rehabilitación de Fachadas; 2) Preservación Vecinal; 3) Mejoras en las Instalaciones Públicas; 4) Servicios Públicos para Familias de Bajos Ingresos; 5) Servicios de Prevención de Personas Sin Hogar; 6) Servicios de Vivienda Justa; 7) Preservación de la Vivienda; 8) Oportunidad Económica.

El Plan de Desempeño establece los programas y actividades a realizar utilizando fondos de CDBG durante el año del programa iniciando en julio 1 de 2020 y finalizando en junio 30 de 2021. El Ayuntamiento espera a recibir \$638,715 de fondos de CDBG para el año del programa 2020-2021 y anticipa recibir asignaciones similares para los cuatro años de programas subsecuentes cubiertos por el Borrador del Plan Consolidado 2020-2024. Las asignaciones de fondos anuales de CDBG están sujetas a cambios en funciones federales y cualquier cambio en las fórmulas de asignación de subsidios de HUD o los datos utilizados en las fórmulas.

El Borrador del Plan Consolidado y el Borrador del Plan de Desempeño pueden ser revisados a partir de abril 10 de 2020 hasta mayo 11 de 2020 en los siguientes lugares durante el horario comercial indicado enseguida:

- Upland City Hall: City Clerk's Office, 460 North Euclid Avenue, Upland, CA 91786
- George M. Gibson Senior Center, 250 North 3rd Ave, Upland CA 91786
- Upland Public Library, 450 North Euclid Avenue, Upland, CA 91786
- Online at: <https://www.uplandca.gov/housing-reports>

Las personas que deseen expresar sus puntos de vista con respecto a los documentos mencionados anteriormente y las actividades propuestas pueden enviar comentarios por escrito al Ayuntamiento de la ciudad antes de las 4:00 p.m. el mayo 11 de 2020 al Ayuntamiento de la Ciudad de Upland, Departamento de Servicios de Desarrollo, 460 N. Euclid Avenue, Upland, CA 91786. El Concejo Municipal del Ayuntamiento celebrará una audiencia pública el mayo 11 de 2020, a las 7:00 p.m., en Upland City Hall Council Chambers, 460 North Euclid Avenue, Upland, CA 91786 para recibir comentarios públicos sobre los Borradores del Plan Consolidado 2020-2024 y Plan de Desempeño Anual 2020-2021. Para obtener mayor información, comuníquese con Deyanira Pelayo-Brito, Coordinador de Vivienda, al (909) 931-4334.

Debido a las declaraciones de emergencia federales, estatales y locales y las órdenes del "Safer at Home," Upland City Hall está cerrado al público. Si desea ver u obtener una copia de este documento, visite el sitio web de la ciudad en <https://www.uplandca.gov/housing-reports>, o póngase en contacto con Deyanira Pelayo-Brito, Coordinador de Vivienda, al (909) 931-4334.

Se alienta a las personas que tengan previsto participar en la audiencia pública a que revisen el Aviso Especial adjunto al Orden de la Reunión del Ayuntamiento para obtener más información sobre cómo presentar comentarios públicos antes o durante la Reunión.

## **ACCESIBILIDAD A REUNIONES Y DOCUMENTOS, IGUALDAD DE OPORTUNIDADES**

Es la intención del Ayuntamiento cumplir con la Sección 504 de la Ley de Rehabilitación de 1973, según enmendada, la Ley de Americanos con Discapacidades (ADA) de 1990 y la Ley de Enmienda ADA de 2008, la Ley de Vivienda Justa, la Ley de Barreras Arquitectónicas, y el Plan de Dominio Limitado del Inglés (LEP) adoptado por el Ayuntamiento de la ciudad en todos los aspectos. Si necesita documentos públicos en un formato accesible, el Ayuntamiento hará todos los esfuerzos razonables para satisfacer su solicitud. Si, como asistente o participante en esta reunión, necesitará asistencia especial más allá de lo que normalmente se proporciona, incluyendo recursos auxiliares o servicios, el Ayuntamiento intentará acomodarlo dentro de todas las maneras razonables. Comuníquese con Keri Johnson, Secretario Municipal, al (909) 931-4124 por lo menos 72 horas antes de la junta para informarnos de sus necesidades y determinar si el acomodo es factible.

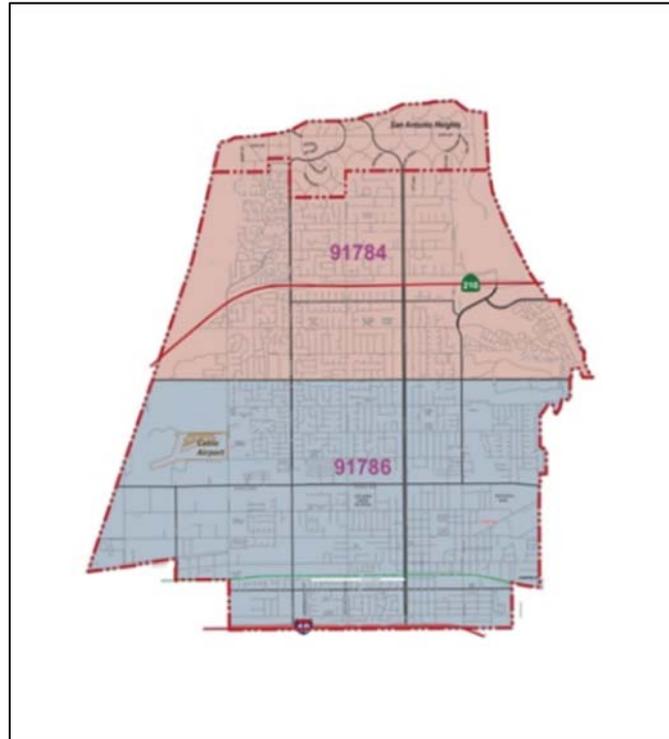
El Ayuntamiento de la ciudad no discrimina y no debería discriminar por motivos de raza, color, religión (credo), género, expresión de género, edad, origen nacional (ascendencia), discapacidad, estado civil, orientación sexual, estado militar u otro estado de clase protegida en cualquiera de sus actividades u operaciones.

Keri Johnson, Secretario Municipal

The City of Upland conducted a resident survey to obtain input from community residents regarding affordable housing, community development, economic development, and other needs of City residents. This survey informs the 2020-2024 Consolidated Plan that will be submitted to the U.S. Department of Housing and Urban Development in May 2020. The Consolidated Plan allows Upland to utilize the Community Development Block Grant (CDBG) to enhance the quality of life for residents.

The resident survey consisted of up to 24 questions that asked residents to rate the level of need in the City of Upland for additional or improved facilities, housing, infrastructure, or services, and asked residents to answer questions related to fair housing issues. The survey was published in English and in Spanish using Microsoft Forms and was also made available in paper format. Links to the surveys were publicized in the public notices and flyers for community participation, through email distribution, Facebook, Twitter, Instagram, City of Upland Website, Nextdoor.com and by local nonprofits and housing partners. The survey was also available in paper format at several public facilities and at the two community meetings. Paper surveys and flyers were also disseminated to affordable housing complexes and to nonprofit CDBG public service providers. The survey response period was open for 92 Days from September 2, 2019 to December 2, 2019. During that time, the City received 317 responses, including 313 in English and 4 in Spanish. Approximately 244 surveys were completed online and 73 surveys were completed on paper.

The survey results for each question are included below. The responses to open-ended questions were lightly edited for readability, formatting, and removal of duplicate answers such as “none” or “N/A”. Unintelligible responses, responses containing personally-identifiable information, and responses containing inappropriate language were removed.



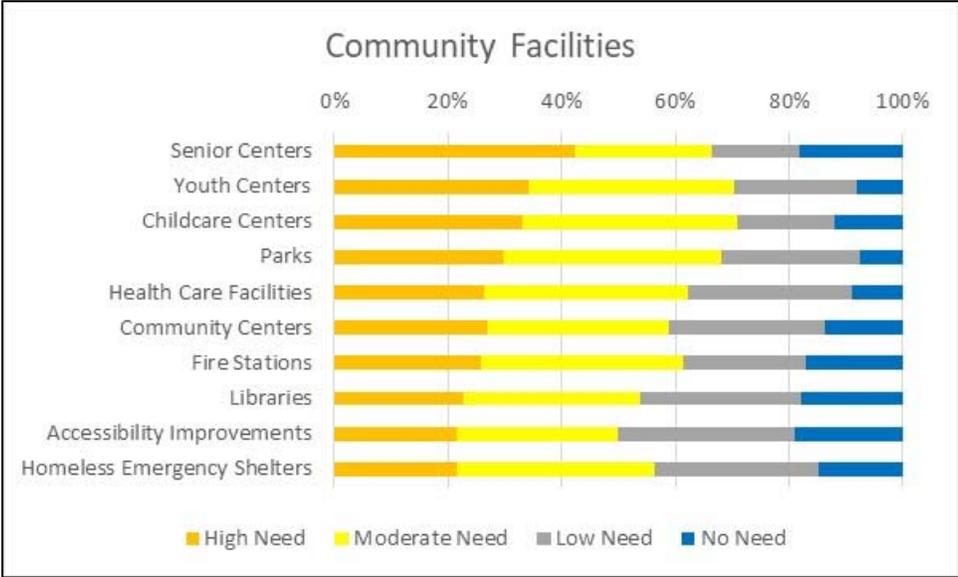
1. Please indicate the zip code within which you live

[More Details](#)

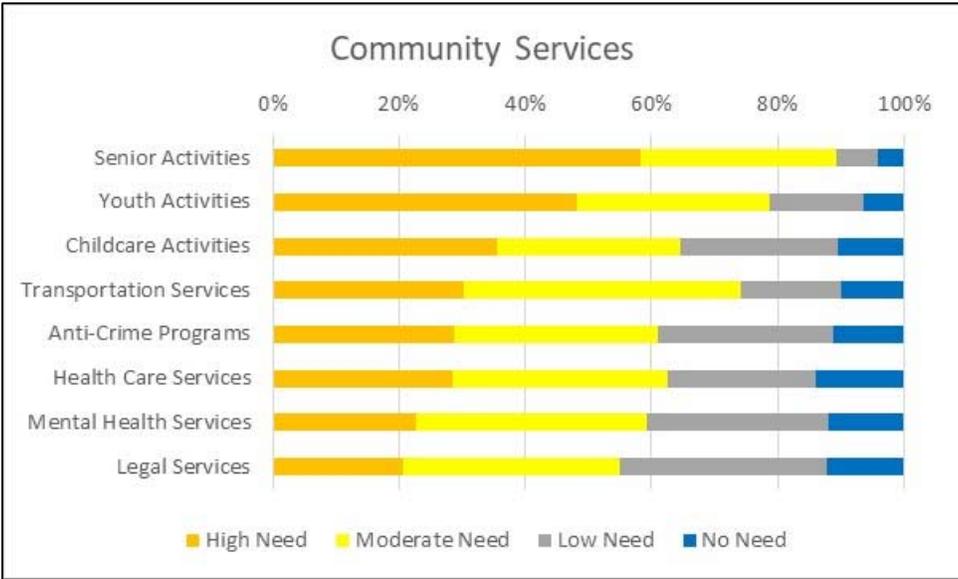
 91784	85
 91786	232



2. Please indicate the level of need for improved/additional community facilities in the City



3. Please indicate the need for improved/additional community services in the City



4. If the above questions did not mention a community facility or service that you believe should be discussed, please enter your suggestions below

[More Details](#)

57

Responses

#### Open-Ended Responses to Question 4:

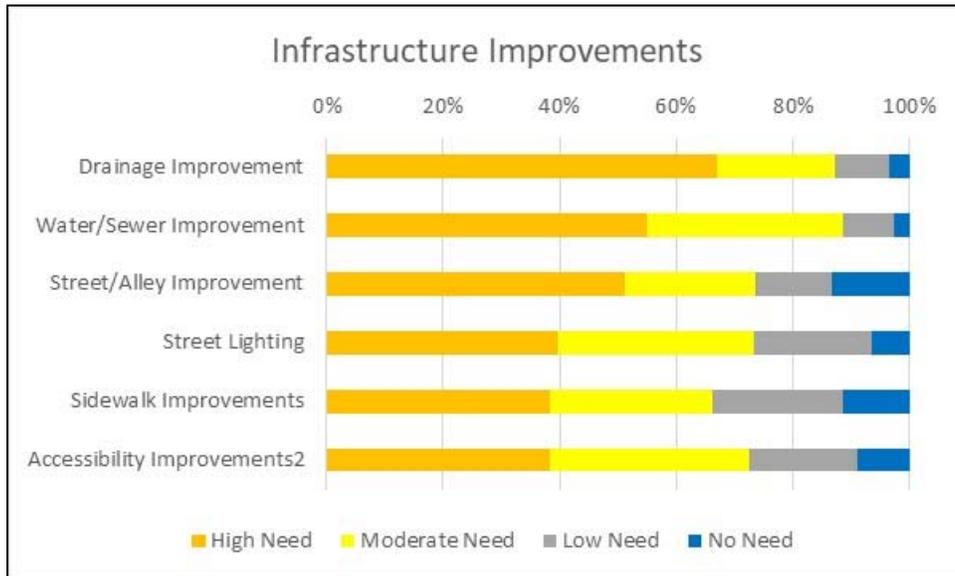
1. Schools. All our schools need state of the art libraries, not ones in modular structures. We also need space for art in our schools.
2. Road inspector. To ensure Upland gets a quality road repair or replacement before it is payed for.
3. Street and park clean-up/ repair. We need parks to be safe for children. Right now you encounter daily homeless in parks or living in cars, trash including drug paraphernalia. Magnolia rec center needs to be fixed. Downtown Upland needs serious revitalization and better marketing of businesses and community events. The farmers market is a start but could use major improvement.
4. Plan for the revitalization of the downtown area.
5. Business care.
6. Greater police presence in the neighborhoods.
7. Employment related services for the homeless with wrap around mental health services and affordable supportive housing.
8. Need more senior housing as the Coy Estes housing has a 3-year wait.
9. Youth employment services-High Need.
10. Food home delivery for elderly.
11. More services for the disabled. Having audible crossing signals at all major intersections and city-wide dial a ride service.
12. Use the grant money to repair streets (Euclid, 17th, 18th, San Antonio)
13. Our parks need lighting so that kids can play in the evenings when it gets dark early. Our kids would really benefit from a splash pad in the summer.
14. More traffic lights to regulate traffic throughout the City.
15. There should be increased police patrol activity. It might cut down on the number of mailbox burglary incidents, package thefts, cars broken into and the reopening of the post office lobby.
16. Increased road repairs.
17. City infrastructure is severely lacking. Trees need to be trimmed. Several roads including Campus is severely needed. On Washington a flashing light for the crosswalk at Washington and Campus is needed for safety. Because Washington is used for the bike

path and gets many people using it speed bumps are badly needed to improve safety for those using the path. Many vehicles use the street to get around the corner of 9th/campus and arrow/campus.

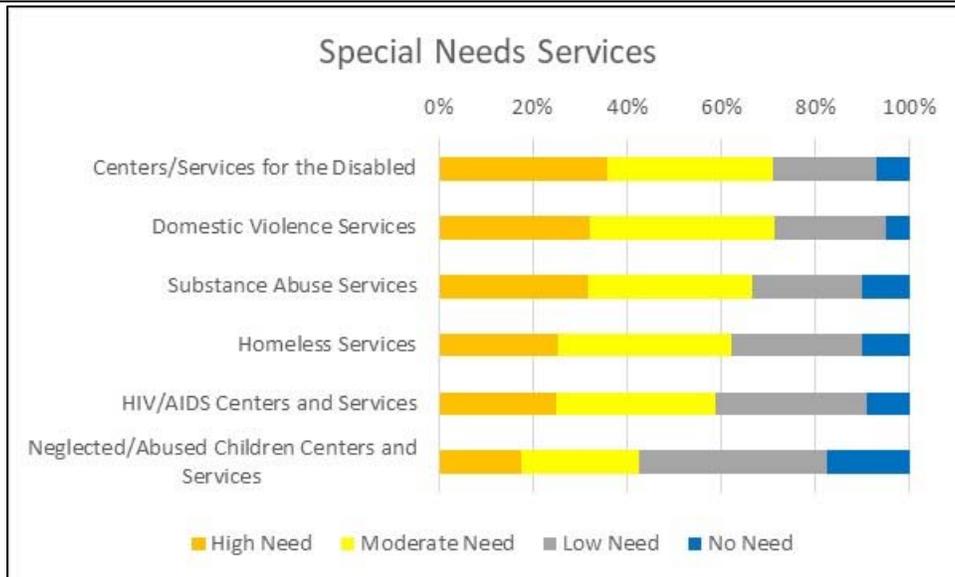
18. Police Dept we need more police patrolling the city especially at night.
19. Clean up the streets, sidewalks. Trim the trees as needed, not every 2-3 years.
20. Bike path improvements, downtown improvements.
21. Homeless services.
22. More downtown rehabilitation.
23. Industrial Commercial Center Multi-Use Sports Park.
24. Animal control to assist with the coyote problem. Many people's beloved cats and dogs are becoming the coyote's food source.
25. A place where everybody could meet.
26. Low income housing; mental health; homeless shelters.
27. Transient crime to be addressed.
28. Senior job opportunities.
29. Cooling centers that allow pets. People risk their health because pets are not allowed.
30. Mental and homeless assistance for those in need.
31. More services/activities for children with special needs.
32. The basketball courts are unsafe at the water reservoir on 13th & campus.
33. Resurface the basketball court at the park on 13th and campus. Water reservoir is unsafe. Cars not stopping at bus stops.
34. Services that address homelessness.
35. I think here in our community we need more police patrolling.
36. Help for homeless.
37. More cameras.
38. The community buildings at 15th and San Antonio have been closed for over 18 months. They need to be modernized and completed as soon as possible.
39. I felt that there should be a cross walk for pedestrians on 8<sup>th</sup> street.
40. We need more police and law enforcement.

Note: Five (5) responses removed because they were "N/A". Additionally, twelve (12) Responses were removed per guidelines identified on Page 1. (*"Unintelligible responses, responses containing personally-identifiable information, and responses containing inappropriate language were removed."*)

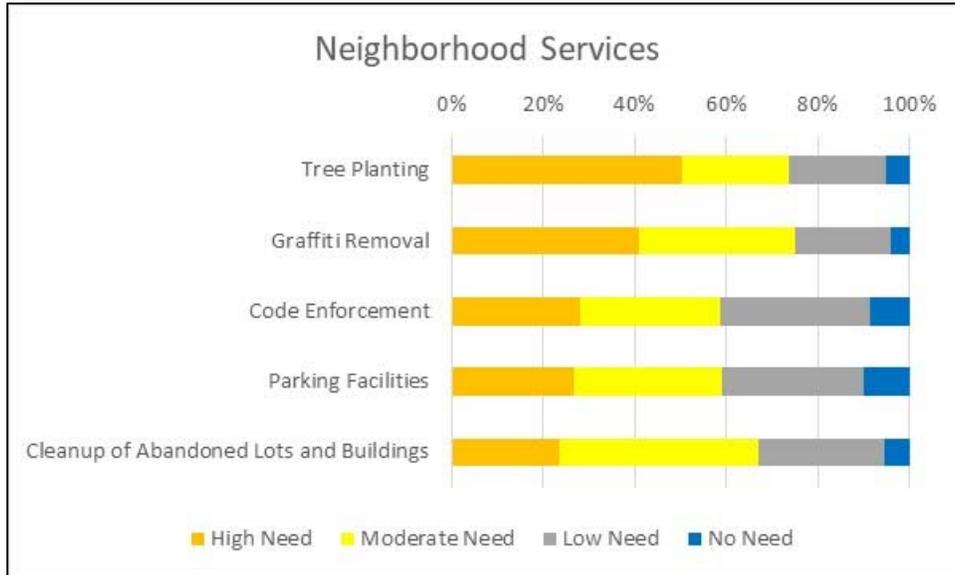
5. Please indicate the need for improved/additional infrastructure improvements in the City



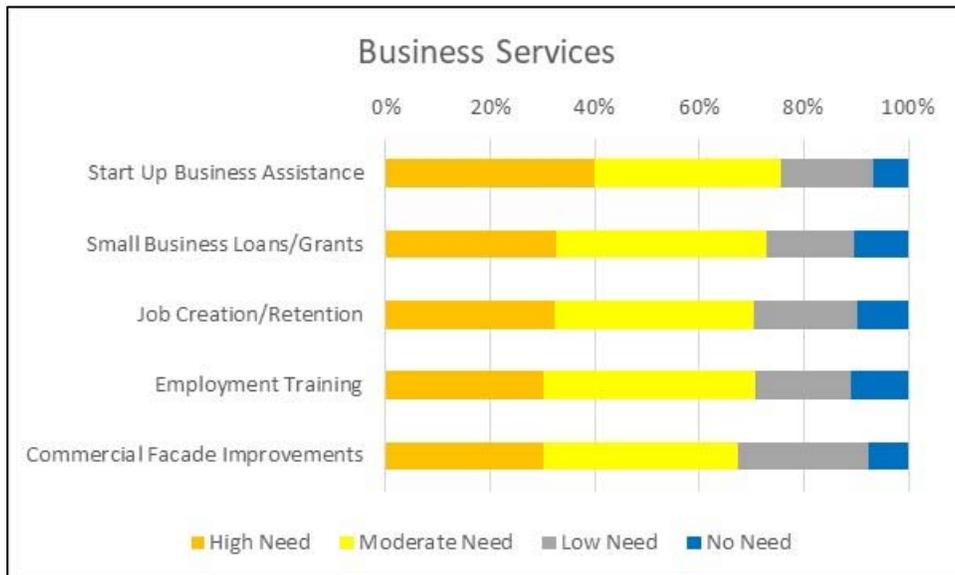
6. Please indicate the need for improved/additional special needs services in the City



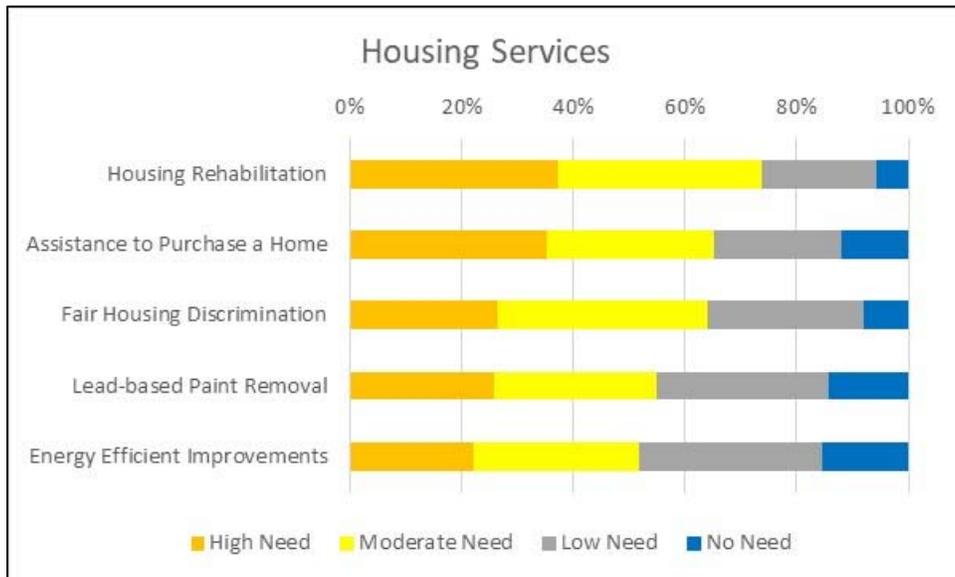
7. Please indicate the need for improved/additional neighborhood services in the City



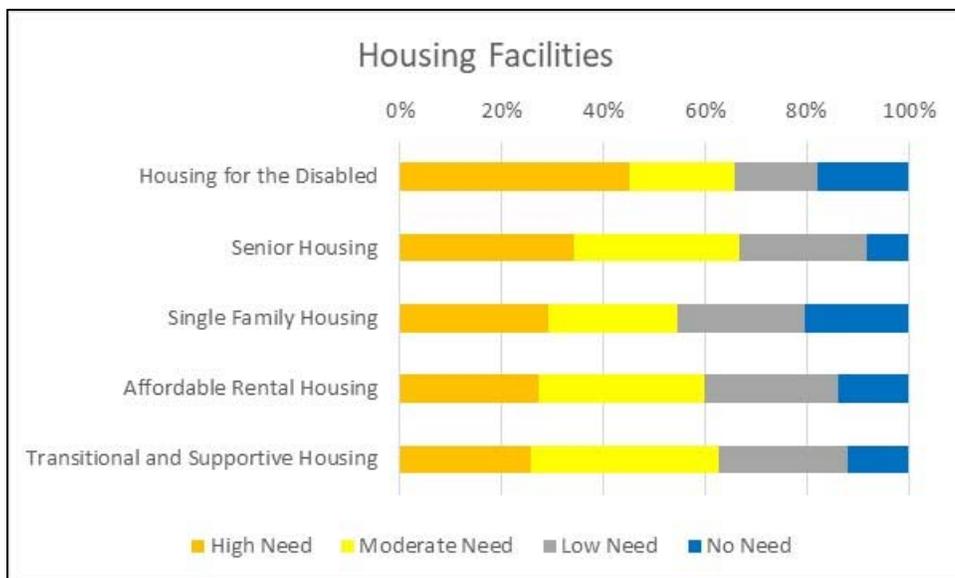
8. Please indicate the need for improved/additional business and jobs services in the City



9. Please indicate the need for improved/additional housing services in the City



10. Please indicate the need for improved/additional housing facilities in the City



11. Do you have broadband internet access at home?

[More Details](#)

● Yes	276
● No	35



12. If you do have broadband internet access at home, how much do you pay for this service per month?

[More Details](#)

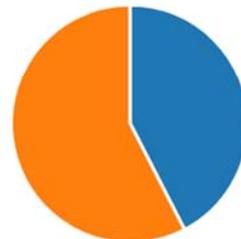
● \$0-25	4
● \$26-50	27
● \$51-75	86
● \$76-100	64
● \$100+	33



13. Do you feel adequately prepared for a natural disaster (e.g. earthquake, wildfire, tsunami)?

[More Details](#)

● Yes	106
● No	144



14. Please provide any comments associated with the needs listed above, or other needs

[More Details](#)

65

Responses

#### Open-Ended Responses to Question 14:

1. The city should partner with San Bernardino County to provide some of these services mentioned above, specifically mental health, affordable housing and homeless shelters and services.
2. Our streets and sidewalks in our neighborhoods are in desperate need of repair.
3. Upland needs street resurfacing; urgently.
4. We need to take care of the infrastructure the city currently already has and police department.
5. The streets need repair. Arrow and 9th street and Campus in between arrow and foothill badly.
6. We could use affordable internet, more frequent tree trimming and replacing trees. Streets and sidewalks are deplorable and our water pipes continue to break and no replacement is unacceptable.
7. The City could focus their attention on attracting new residents to Downtown. The parking lots there (most of which have low utilization rates throughout the day) are just asking to be redeveloped as higher-density housing, putting more people on the streets/activating the area and bringing in a greater demand for retail and businesses.
8. Improvement to downtown center. Bring business that will bring foot traffic and use old buildings too many abandoned ones. Start getting stricter with the owners of those dilapidated buildings.
9. What I am concerned about is the huge increase in minor and potentially serious crime: packages stolen off porches, mailbox break-ins, cars broken into every night, house break-ins for robbery. I also do not want to see our community have an increase in the homeless. Provide safe places for homeless to park overnight if they want to be in a vehicle. Increase shelters for homeless who want a safe place to sleep and for personal hygiene.
10. As a person who is blind/senior/disabled, I wish Upland had more transportation and housing options. Also, the city needs more audible crosswalks at the traffic lights (Arrow/Euclid, Mountain/7th, Campus/19th, Downtown, etc.). Would also like to see more senior/disabled housing.
11. Need to enforce traffic control on city streets 19th Street and 21st Street too many people speeding and running stop signs during morning and evening works hours. Need a 55+ and over senior development project. More restaurants in the city.

12. Upland does a good job with community services; police services are now even better. I would like to see building facades spruced up, esp. downtown, since older buildings look drab. A little paint would go a long way towards this goal, in brighter colors. Also, restore commercial buildings to original old architecture. More trees would also help; adding lights would be pretty. We could use more affordable senior housing, wait lists are long. We definitely need to improve streets, potholes are not being filled quickly, if at all. Thanks for doing this survey.
13. Southeast quadrant of Upland is in the most need of any part of the city of Upland. It is NEGLECTED and given no improvements. There are citizens and families of Upland who have lived here for over 75 years.
14. Paying too much for internet on fixed income
15. We need our park rules to be followed, no one allowed in after 10 pm.
16. Would like to have free group grief counseling could not find any in Upland
17. We need competitive options for Internet access
18. Upland is in pretty good shape, but just needs to be able to keep potholes at bay and the trees trimmed, etc. we also need to keep homeless camps off our streets and ways to provide mental health care & drug/alcohol addiction recovery care.
19. More frequent tree trimming. Sidewalk and street repair.
20. Our roads down in the heart of town are nowhere near as well-kept as those in the hills. I've lost a tire to a pothole on Campus. I know it takes a long time from planning to completion, but repairing/resurfacing streets in the Historic District and adding or improving lighting is my top City priority.
21. The pothole situation on the streets south of Arrow Highway and West of Euclid needs massive attention. Not just patching but replacement. In my that same area there needs to be something done about the multiple accidents on Arrow Highway. Speed and reckless driving are always a factor. Lights and or stop signs need to be installed. Increased police presence may help as well.
22. The top need in Upland is transitioning the homeless with housing resources.
23. The city has a homeless problem and there is high need for emergency housing for them. The city also desperately needs affordable rental housing for low and middle income families.
24. We need less dense housing and repairs to existing roadways and sidewalks and a moratorium on multiple story apartment buildings.
25. Our streets are in extremely poor shape, and dire disrepair. The blighted store fronts that have been sitting vacant also need to be addressed. The newly rehabilitated center on Foothill & Euclid is a vast improvement. We need to seek our more retailers to increase our tax revenue streams. Put out incentives for retailers and renovate older properties before you build new ones and leave the old ones to sit and rot.
26. Affordable rental houses/apartments in the area are difficult to find for those wanting to live in this beautiful community. The same is true for senior living facilities. The

community has a large senior base who, as I was informed, want to retire where they have roots but must look elsewhere as the availability is sparse as well as the cost prohibitive tag put on places where most seniors have limited income. One of the most imminent issues is the amount of homeless that have come in to the area.

27. More Police needed in this city
28. When it rains, there is a lot of street flooding. Drainage could be improved.
29. I think there is a high need to clean up Foothill Blvd. Uplands portion of Foothill is an eyesore. Many empty lots, run down business facades.
30. Downtown redevelopment and getting overnight residential street parking prohibited.
31. Our community has many seniors that are in need or will be in need of more accessible services for them to stay in their present homes. e.g. ramps, bathroom and kitchen upgrades for safer and easier access. Prepared meals and help with transportation and errands.
32. Better job with traffic control with regard to stop lights. It seems that some have been improved while others have no sensor. For example, 19th and Mountain is better while Campus and 19th is not.
33. The Upland CERT program should be further supported by the City.
34. More infrastructure improvements (underground electrical) and Fiber (internet).
35. The sidewalks are in desperate need of repairs in many, many locations. All these beautiful trees Upland loves to plant have roots that are making not only a mess of the sidewalks but are also dangerous trip hazards.
36. Sidewalk repair ADA safe passage
37. I feel prepared for a natural disaster as far as my family is concerned but I feel my community is not prepared or has not shared that information with its residents.
38. Grants for granny flats detached dwellings, allow city to construct additional dwelling within property.
39. Cert volunteer programs - Neighborhood watch awareness programs. Need classes as I'm new to California.
40. What is the city of Upland's plan to help residents after a major earthquake?
41. I moved to this City because it's tranquil. Hopefully, it stays that way.

Note: Six (6) responses removed because they were “N/A”. Additionally, eighteen (18) Responses were removed per guidelines identified on Page 1. (*“Unintelligible responses, responses containing personally-identifiable information, and responses containing inappropriate language were removed.”*)

15. Have you ever experienced discrimination in obtaining or maintaining housing?

[More Details](#)

<span style="color: blue;">●</span> Yes	28
<span style="color: orange;">●</span> No	283



16. Who do you believe discriminated against you?

[More Details](#)

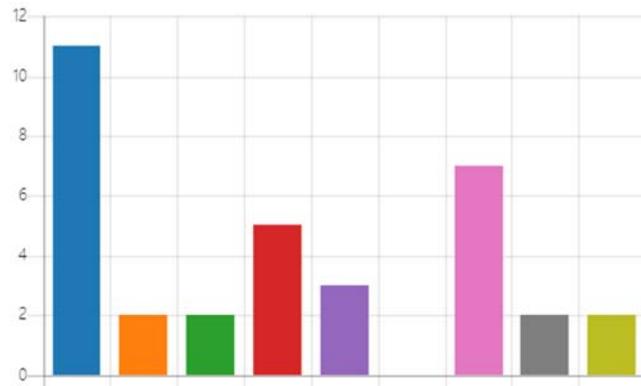
<span style="color: blue;">●</span> Landlord/Property Manager	16
<span style="color: orange;">●</span> Real Estate Agent	4
<span style="color: green;">●</span> Mortgage Lender or Servicer	3
<span style="color: red;">●</span> Mortgage Insurer	0
<span style="color: purple;">●</span> Other	3



17. On what basis do you believe you were discriminated against?

[More Details](#)

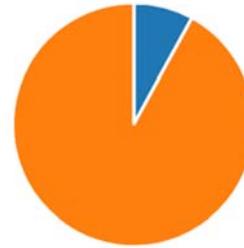
<span style="color: blue;">●</span> Race	11
<span style="color: orange;">●</span> Color	2
<span style="color: green;">●</span> National Origin	2
<span style="color: red;">●</span> Gender	5
<span style="color: purple;">●</span> Age	3
<span style="color: brown;">●</span> Religion	0
<span style="color: pink;">●</span> Family Status (e.g. single-pare...	7
<span style="color: grey;">●</span> Disability	2
<span style="color: yellow;">●</span> Other	2



18. If you believe you have experienced housing discrimination, did you report it?

[More Details](#)

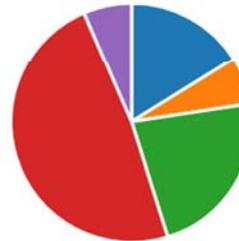
<span style="color: blue;">●</span> Yes	2
<span style="color: orange;">●</span> No	23



19. If you did not report the incident, why did you decide not to report the housing discrimination?

[More Details](#)

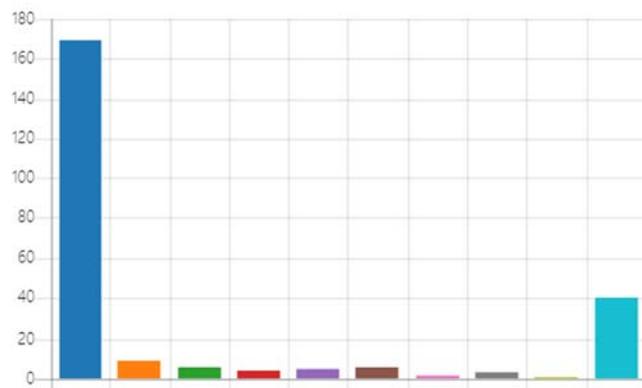
<span style="color: blue;">●</span> Don't know where to report	5
<span style="color: orange;">●</span> Too much trouble	2
<span style="color: green;">●</span> Afraid of retaliation	7
<span style="color: red;">●</span> Don't believe it makes any diff...	15
<span style="color: purple;">●</span> Other	2



20. Please select the race that you identify as

[More Details](#)

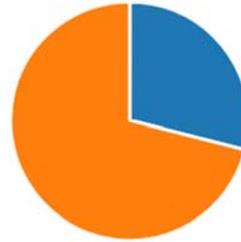
<span style="color: blue;">●</span> White	169
<span style="color: orange;">●</span> Black/African American	9
<span style="color: green;">●</span> Asian	6
<span style="color: red;">●</span> American Indian/Alaskan Native	4
<span style="color: purple;">●</span> Native Hawaiian/Other Pacific ...	5
<span style="color: brown;">●</span> American Indian/Alaskan Nati...	6
<span style="color: pink;">●</span> American Indian/Alaskan Nati...	2
<span style="color: grey;">●</span> Asian & White	3
<span style="color: yellow;">●</span> Black/African American & White	1
<span style="color: cyan;">●</span> Other Multi-Racial	40



21. Please select the ethnicity that you identify as

[More Details](#)

<span style="color: blue;">●</span> Hispanic	68
<span style="color: orange;">●</span> Non-Hispanic	167



22. Please select the gender of the individual who is the head of the household

[More Details](#)

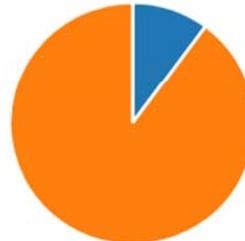
<span style="color: blue;">●</span> Male	137
<span style="color: orange;">●</span> Female	104



23. Are any household members severely disabled?

[More Details](#)

<span style="color: blue;">●</span> Yes	25
<span style="color: orange;">●</span> No	222



24. If you have any additional comments, please share them below

[More Details](#)

32  
Responses

**Open-Ended Responses to Question 24:**

1. I love what the new Police Chief is doing to keep our city safe. The Impact Team rocks.

2. Our streets are continuing to fall apart and need repair. 9th being repaved is great, but when city workers can only fill potholes with specific addresses, it is cumbersome to report them all. If city crews are out filling potholes, they need to fill ALL the potholes nearby, not just the ones requested by citizens.
3. The city really needs to fix the streets and I know it would be a boost for the community to have them truly redone properly instead of potholes being filled every other day.
4. How about assistance to seniors/disabled for home safety improvements? Such as ramps, rails, sidewalk improvements, or lighting, etc. Thank you.
5. Increased number of affordable rentals in Upland with accessible units.
6. When was the last improvements provided to the southeast quadrant of Upland?
7. The Raising Cane center is looking great, can we please get the restaurant next to the bowling alley filled please?
8. We need more trees within the city
9. I think those with significant disabilities should get credit/rate reductions for trash and water - just like we do for electrical and gas.
10. A concrete and aggressive plan for downtown Upland is needed.
11. Take care of the city-owned trees with more frequent tree trimming. These trees are becoming unhealthy every year and destroys sidewalks.
12. How about a walking trail? Not the one on Euclid, not a bike trail, a walking trail. There's only so many times one can walk around the sidewalk in the neighborhood parks.
13. The problem is not a lack of housing it is the cost of the housing market.
14. Replant our beautiful pepper trees; they are Eco friendly needing no water.

Note: Three (3) responses removed because they were "N/A". Additionally, Fifteen (15) Responses were removed per guidelines identified on Page 1. (*"Unintelligible responses, responses containing personally-identifiable information, and responses containing inappropriate language were removed."*)

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End of Survey

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## **PR-10 Consultation - 91.100, 91.200(b), 91.215(l)**

### **1. Introduction**

The City of Upland consulted with representatives from multiple agencies, groups, and organizations involved in the development of affordable housing, creation of job opportunities for low- and moderate-income residents, and/or provision of services to children, elderly persons, persons with disabilities, persons with HIV/AIDS and their families, and homeless persons. To facilitate this consultation, the City solicited feedback through the following methods:

- Stakeholder surveys (web-based and paper-surveys)
- Individual stakeholder consultations
- Community meetings
- Public hearings
- Receipt of written comments

The input gathered from these consultation partners helped establish and inform the objectives and goals described in the Strategic Plan. Specific comments if received from consultation partners are included in the Attachments section of the Consolidated Plan.

### **Provide a concise summary of the jurisdiction's activities to enhance coordination between public and assisted housing providers and private and governmental health, mental health and service agencies (91.215(l)).**

The City recognizes the importance of careful coordination and alignment among various service providers to maximize the effectiveness of their programs. As a result, during the development of this Consolidated Plan, the City consulted closely with organizations that provide assisted housing, health services and other community-focused agencies. Outreach efforts included surveys including specific questions associated with coordination, invitations to community meetings and follow-up in-person interviews where appropriate.

The City further recognizes the importance of continued coordination and alignment during the upcoming five (5) year planning period with these organizations and agencies. The City will work on strengthening relationships and alignment among these organizations.

### **Describe coordination with the Continuum of Care and efforts to address the needs of homeless persons (particularly chronically homeless individuals and families, families with children, veterans, and unaccompanied youth) and persons at risk of homelessness**

San Bernardino County's homeless Continuum of Care (CoC) is comprised of a network of public, private, faith-based, for-profit, and non-profit service providers who utilize several federal, state and local

resources to provide services for homeless people. The region’s municipalities, including the City of Upland, also provide resources for services that assist the homeless and those at risk of becoming homeless. The non-profit and faith-based community plays a key role in the current CoC system. Hundreds of agencies throughout the County provide programs ranging from feeding the homeless on the street to creating permanent supportive housing opportunities. These services are available to homeless families with children, and single men and women. The non-profit and faith-based community also serves special needs populations, such as victims of domestic violence, veterans, the disabled and youth.

The CoC guides the development of homeless strategies and the implementation of programs to end homelessness throughout the region. The City provided a detailed questionnaire to the CoC to identify the CoC’s perceived needs in the county and its objectives to address the needs of different homeless persons populations, specifically chronically homeless families and individuals, families with children, veterans, unaccompanied youth and persons at risk of homelessness. Following the delivery and response to this questionnaire, the City followed up with the CoC to clarify existing needs and objectives and understand opportunities for collaboration and coordination during the five-year planning process.

**Describe consultation with the Continuum(s) of Care that serves the jurisdiction's area in determining how to allocate ESG funds, develop performance standards and evaluate outcomes, and develop funding, policies and procedures for the administration of HMIS**

In the development of the 2020-2024 Consolidated Plan, the City of Upland consulted with 49 housing, social services, governmental and other community based organizations and entities involved in housing and community development in Upland and throughout the region to obtain valuable information on the priority needs in Upland and how CDBG and other resources should be invested to provide decent affordable housing, a suitable living environment and economic opportunities for low- and moderate-income residents. The San Bernardino County Continuum of Care (CoC) was consulted directly in person, by telephone and email to discuss performance standards, outcomes, and policies and procedures for HMIS.

Table 3 provides a listing of the entities consulted as part of this planning process.

**2. Describe Agencies, groups, organizations and others who participated in the process and describe the jurisdictions consultations with housing, social service agencies and other entities**

1	Agency/Group/Organization	A Place Along the Way
	Agency/Group/Organization Type	Services- Homeless
	What section of the Plan was addressed by Consultation?	Public Services

	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
2	Agency/Group/Organization	California Apartment Association of Inland Empire
	Agency/Group/Organization Type	Services- Housing
	What section of the Plan was addressed by Consultation?	Market Analysis, Housing Needs Assessment
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
3	Agency/Group/Organization	California Assembly
	Agency/Group/Organization Type	Services- State Government
	What section of the Plan was addressed by Consultation?	Market Analysis, Needs Assessment
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
4	Agency/Group/Organization	California Desert District Office (U.S. Department of the Interior: Bureau of Land Management)
	Agency/Group/Organization Type	Services- Public Land Agency
	What section of the Plan was addressed by Consultation?	Market Analysis, Needs Assessment
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
5	Agency/Group/Organization	COC - SB County Office of Homeless Services
	Agency/Group/Organization Type	Services- Homeless
	What section of the Plan was addressed by Consultation?	Housing Needs Assessment
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey

6	Agency/Group/Organization	Council on Aging - Southern California
	Agency/Group/Organization Type	Services- Elderly
	What section of the Plan was addressed by Consultation?	Public Services
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
7	Agency/Group/Organization	County of San Bernardino Preschool Services Department - Citrus Head Start
	Agency/Group/Organization Type	Services- Children
	What section of the Plan was addressed by Consultation?	Public Services
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
8	Agency/Group/Organization	Court Appointed Special Advocates (CASA)
	Agency/Group/Organization Type	Services- Foster Care Agency/Facility
	What section of the Plan was addressed by Consultation?	Public Services
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
9	Agency/Group/Organization	FEMA
	Agency/Group/Organization Type	Services- Emergency and Floodplain Management Agency
	What section of the Plan was addressed by Consultation?	Market Analysis
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
10	Agency/Group/Organization	Foothill AIDS Project
	Agency/Group/Organization Type	Services- HIV/AIDS
	What section of the Plan was addressed by Consultation?	Public Services

	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
11	Agency/Group/Organization	Foothill Family Shelter Stepping Stone Program
	Agency/Group/Organization Type	Services- Housing
	What section of the Plan was addressed by Consultation?	Housing Needs Assessment
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
12	Agency/Group/Organization	Hero Support Force
	Agency/Group/Organization Type	Services- Homeless Veterans
	What section of the Plan was addressed by Consultation?	Market Analysis, Housing Needs Assessment
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
13	Agency/Group/Organization	HUD Local Field Office
	Agency/Group/Organization Type	Services- Federal Government
	What section of the Plan was addressed by Consultation?	Public Services
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
14	Agency/Group/Organization	Inland Empire Economic Partnership (IEEP)
	Agency/Group/Organization Type	Services- Employment
	What section of the Plan was addressed by Consultation?	Economic Development
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
15	Agency/Group/Organization	Inland Empire Regional Broadband Consortium
	Agency/Group/Organization Type	Services- Broadband Advocates
	What section of the Plan was addressed by Consultation?	Public Services

	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
16	Agency/Group/Organization	Inland Empire SBDC
	Agency/Group/Organization Type	Services- Employment
	What section of the Plan was addressed by Consultation?	Economic Development
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
17	Agency/Group/Organization	Inland Empire United Way
	Agency/Group/Organization Type	Services- Civic Leader
	What section of the Plan was addressed by Consultation?	Market Analysis
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
18	Agency/Group/Organization	Inland Fair Housing & Mediation Board (IFHMB)
	Agency/Group/Organization Type	Services- Fair Housing
	What section of the Plan was addressed by Consultation?	Market Analysis, Housing Needs Assessment
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
19	Agency/Group/Organization	Inland Regional Center
	Agency/Group/Organization Type	Services- Disabilities
	What section of the Plan was addressed by Consultation?	Public Services
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
20	Agency/Group/Organization	IVHP (Inland Valley Hope Partners) Food Security Program
	Agency/Group/Organization Type	Services- Other
	What section of the Plan was addressed by Consultation?	Public Services

	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
21	Agency/Group/Organization	Option House
	Agency/Group/Organization Type	Services- Victims of Domestic Violence
	What section of the Plan was addressed by Consultation?	Public Services
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
22	Agency/Group/Organization	Pacific Lifeline Woman's Program
	Agency/Group/Organization Type	Services- Victims of Domestic Violence
	What section of the Plan was addressed by Consultation?	Public Services
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
23	Agency/Group/Organization	Quality Management Group
	Agency/Group/Organization Type	Services- Assisted Housing
	What section of the Plan was addressed by Consultation?	Market Analysis, Housing Needs Assessment
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
24	Agency/Group/Organization	San Bernardino County Department of Public Health
	Agency/Group/Organization Type	Services- Health
	What section of the Plan was addressed by Consultation?	Public Services
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey

25	Agency/Group/Organization	San Bernardino County Board of Supervisors (5th District)
	Agency/Group/Organization Type	Services- Local Government
	What section of the Plan was addressed by Consultation?	Market Analysis, Housing Needs Assessment
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
26	Agency/Group/Organization	San Bernardino County Environmental Health
	Agency/Group/Organization Type	Services- Health Agency
	What section of the Plan was addressed by Consultation?	Public Services
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
27	Agency/Group/Organization	San Bernardino County Homeless Provider Network, County Behavioral Health Administration
	Agency/Group/Organization Type	Services- Continuum of Care, Mental Health Agency/ Facility
	What section of the Plan was addressed by Consultation?	Public Services
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
28	Agency/Group/Organization	San Bernardino County Housing Authority
	Agency/Group/Organization Type	Services- PHA
	What section of the Plan was addressed by Consultation?	Market Analysis, Housing Needs Assessment
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey

29	Agency/Group/Organization	San Bernardino County Library - Adult Literacy Services
	Agency/Group/Organization Type	Services- Disabilities and Education
	What section of the Plan was addressed by Consultation?	Public Services
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
30	Agency/Group/Organization	San Bernardino County Superintendent of Schools
	Agency/Group/Organization Type	Services- Education
	What section of the Plan was addressed by Consultation?	Public Services
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
31	Agency/Group/Organization	San Bernardino County Transitional Assistance Department
	Agency/Group/Organization Type	Services- Child Welfare Agency
	What section of the Plan was addressed by Consultation?	Public Services
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
32	Agency/Group/Organization	San Bernardino County Workforce Investment Board
	Agency/Group/Organization Type	Services- Employment
	What section of the Plan was addressed by Consultation?	Economic Development
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
33	Agency/Group/Organization	Southern CA Council of Governments (SCAG)
	Agency/Group/Organization Type	Services- Regional Organization
	What section of the Plan was addressed by Consultation?	Market Analysis, Housing Needs Assessment

	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
34	Agency/Group/Organization	Spectrum Internet Provider
	Agency/Group/Organization Type	Services- Broadband ISP
	What section of the Plan was addressed by Consultation?	Public Services
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
35	Agency/Group/Organization	St. Joseph's Church His Hands Food Program
	Agency/Group/Organization Type	Other – Services
	What section of the Plan was addressed by Consultation?	Public Services
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
36	Agency/Group/Organization	State of California Department of Housing and Community Development
	Agency/Group/Organization Type	Services- State Government
	What section of the Plan was addressed by Consultation?	Market Analysis, Housing Needs Assessment
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
37	Agency/Group/Organization	U.S. Senate
	Agency/Group/Organization Type	Services- Federal Government
	What section of the Plan was addressed by Consultation?	Public Services
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
38	Agency/Group/Organization	Upland Chamber of Commerce
	Agency/Group/Organization Type	Services- Business Leader
	What section of the Plan was addressed by Consultation?	Economic Development

	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
39	Agency/Group/Organization	Upland City Administrators Office/ City Manager
	Agency/Group/Organization Type	Services- Local Government
	What section of the Plan was addressed by Consultation?	Market Analysis, Housing Needs Assessment
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
40	Agency/Group/Organization	Upland City Council
	Agency/Group/Organization Type	Services- Civic Leader
	What section of the Plan was addressed by Consultation?	Market Analysis, Housing Needs Assessment
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
41	Agency/Group/Organization	Upland CS Unified School District
	Agency/Group/Organization Type	Services- Public Funded Institution
	What section of the Plan was addressed by Consultation?	Public Services
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
42	Agency/Group/Organization	Upland Fire Department Fire Equipment
	Agency/Group/Organization Type	Services- Other
	What section of the Plan was addressed by Consultation?	Public Services
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey

43	Agency/Group/Organization	Upland Planning Division
	Agency/Group/Organization Type	Services- Planning Organization
	What section of the Plan was addressed by Consultation?	Market Analysis, Housing Needs Assessment
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
44	Agency/Group/Organization	Upland Police Department
	Agency/Group/Organization Type	Services- Local Government
	What section of the Plan was addressed by Consultation?	Public Services
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
45	Agency/Group/Organization	Upland Public Library Literacy Program
	Agency/Group/Organization Type	Services- Education
	What section of the Plan was addressed by Consultation?	Public Services
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
46	Agency/Group/Organization	Upland Public Works Department
	Agency/Group/Organization Type	Services- Local Government
	What section of the Plan was addressed by Consultation?	Market Analysis, Housing Needs Assessment
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
47	Agency/Group/Organization	Upland Unified School District
	Agency/Group/Organization Type	Services- Public Funded Education and Other
	What section of the Plan was addressed by Consultation?	Public Services

	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
48	Agency/Group/Organization	Upland Unified School District Child Welfare and Attendance
	Agency/Group/Organization Type	Services- Unaccompanied Youth
	What section of the Plan was addressed by Consultation?	Public Services
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey
49	Agency/Group/Organization	Upland Water Division
	Agency/Group/Organization Type	Services-Water District/Agency
	What section of the Plan was addressed by Consultation?	Public Services
	How was the Agency/ Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Survey

**Table 3 – Agencies, groups, organizations who participated**

**Identify any Agency Types not consulted and provide rationale for not consulting**

The City attempts to maintain a current and comprehensive list of agencies, organizations and other stakeholders and invited representatives from each entity to participate in the planning process at multiple points in the planning process. If an agency did not attend meetings or participate in surveys, it was done so by the agency’s choice.

If an agency or organization was not consulted and would like to be included in the City’s list of stakeholders, the agency or organization may contact the Development Services Department at (909) 931-4300.

**Other local/regional/state/federal planning efforts considered when preparing the Plan**

<b>Name of Plan</b>	<b>Lead Organization</b>	<b>How do the goals of your Strategic Plan overlap with the goals of each plan?</b>
Continuum of Care	County of San Bernardino Department of Public Social Services – Homeless Programs Unit	The Homelessness Prevention Services goal of the Strategic Plan is consistent with the County of San Bernardino Homelessness Action Plan.

Name of Plan	Lead Organization	How do the goals of your Strategic Plan overlap with the goals of each plan?
City of Upland 2013-2021 Housing Element	City of Upland Development Services Department	The goals of the Strategic Plan are consistent with the Housing Element with respect to affordable housing development, affordable housing preservation and furthering fair housing choice.

**Table 4 – Other local / regional / federal planning efforts**

**Describe cooperation and coordination with other public entities, including the State and any adjacent units of general local government, in the implementation of the Consolidated Plan (91.215(I))**

In the development of the 2020-2024 Consolidated Plan, the City afforded the following other public entities with the opportunity to provide input on the Consolidated Plan and welcomes their input concerning the future implementation of projects to address the eight Strategic Plan goals:

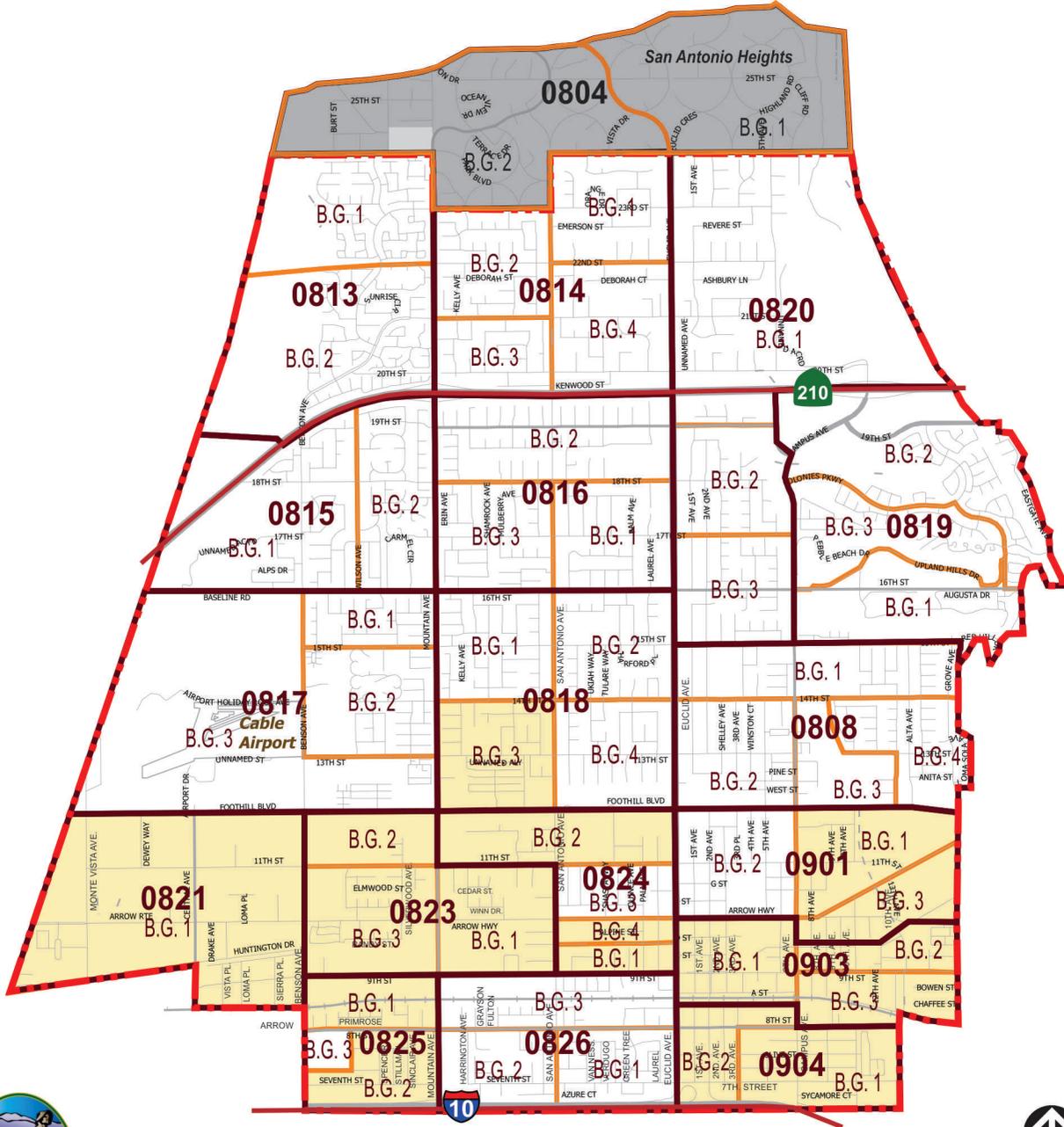
- City of Claremont
- City of Rancho Cucamonga
- County of San Bernardino
- Upland Unified School District
- County of San Bernardino Board of Supervisors
- Housing Authority of the County of San Bernardino
- State of California Department of Housing and Community Development
- State of California Assemblies Office
- San Bernardino County Department of Public Health
- San Bernardino County Behavioral Health Administration
- San Bernardino County Transitional Assistance Department
- Inland Empire Regional Broadband Consortium
- Southern California Council of Governments (SCAG)



## **APPENDIX C**

### **GRANTEE SPECIFIC APPENDICIES**

- MAPS - CDBG Target Areas
- MAPS - ZIP Code Map
- San Bernardino County Homeless Service Providers



## CDBG - LOW AND MODERATE INCOME AREA MAP

2010 - 2015 ACS DATA

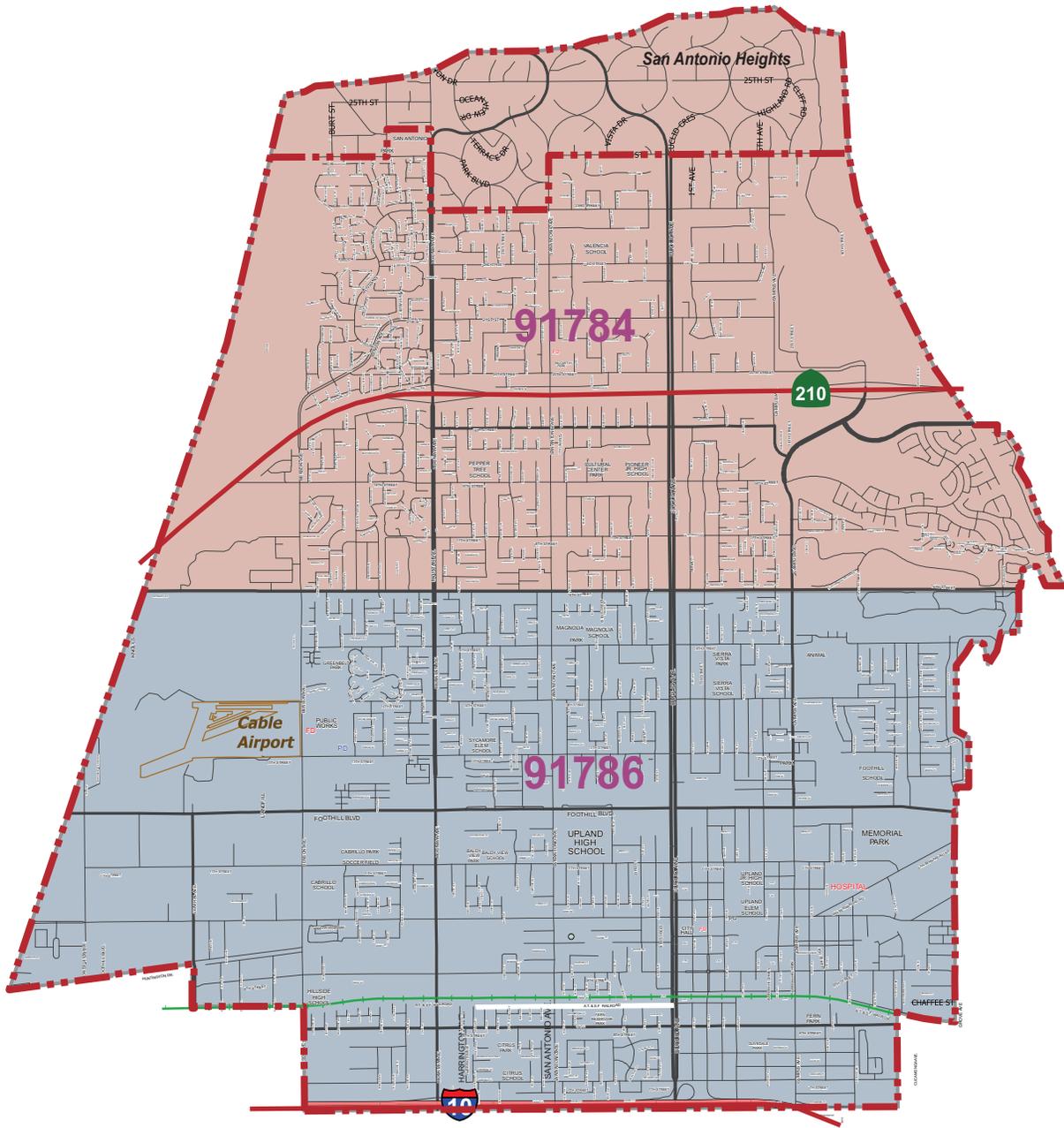
(As of February 14, 2019)



### LEGEND:

-  CITY BOUNDARY
-  LOW AND MODERATE INCOME BLOCK GROUPS
-  CENSUS TRACT
-  BLOCK GROUP



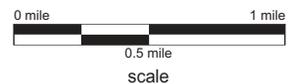


# City of Upland

## ZIP CODE AREAS

--- CITY BOUNDARY

(August 19, 2019)



# San Bernardino County

## Homeless Assistance Providers

### **Adelanto**

#### ***Life Community Development***

T, C, SS

15815 Horizon Way  
Adelanto, CA 92301  
760-246-0691 (office)  
Email: [jazzlewis@aim.com](mailto:jazzlewis@aim.com) or  
[lifecommunitydevelopment@ymail.com](mailto:lifecommunitydevelopment@ymail.com)

#### ***High Desert Outreach Center***

11744 Bartlett Road  
Adelanto, CA 92301  
760-246-7874  
Website: [www.hdoutreachcenter.org/](http://www.hdoutreachcenter.org/)  
Email: [carmen@hdoutreachcenter.org](mailto:carmen@hdoutreachcenter.org)

### **Apple Valley**

#### ***Catholic Charities***

ES, C, R, U, SS 

16051 Kasota Road, Suite 700  
Apple Valley, CA 92307  
(760) 242-2311 extension 8454  
Website: [www.ccsbriv.org](http://www.ccsbriv.org) Email: [info@ccsbriv.org](mailto:info@ccsbriv.org)

#### ***Feed My Sheep of the High Desert***

F 

21811 Ottawa Road  
Apple Valley, CA 92308  
(760) 243-4343  
Open Friday from 1:00 p.m. - 3:00 p.m.  
Website: [www.facebook.com/feedmysheepfoodbank](https://www.facebook.com/feedmysheepfoodbank)

#### ***Inland Empire United Way***

F  Referral service only

16192 Siskiyou Road #4  
Apple Valley, CA 92307 (760) 242-5370  
Website: [www.dcuw.org](http://www.dcuw.org)  
Email: [cthomas@ieuw.org](mailto:cthomas@ieuw.org)

#### ***Mojave Desert Animal Rescue***

12277 Apple Valley Road #242  
Apple Valley, CA 92308  
(760) 515-2650  
Website: [www.AnimalResQ.org](http://www.AnimalResQ.org)  
Email: [contact@animalresq.org](mailto:contact@animalresq.org)

***Molding Hearts Org/Divine Intervention***

T, SS

(951) 403-8446  
Website: [www.moldinghearts.com](http://www.moldinghearts.com)  
Email: [moldingheartsorg@gmail.com](mailto:moldingheartsorg@gmail.com)

***Barstow***

***County of San Bernardino\****  
***Department of Public Health***

SS 

303 E. Mt. View Street  
Barstow, CA 92311  
(800) 722-4777  
Website: [www.sbcounty.gov/dph](http://www.sbcounty.gov/dph)

***Desert Manna***

ES, C, F, U, SS

209 N. 1<sup>st</sup> Avenue (shelter)  
201 N. 1<sup>st</sup> Avenue Suite B (office)  
Barstow, CA 92311  
(760) 255-9025 (shelter)  
(760) 256-7797 (office)  
Website: [www.desertmanna.com](http://www.desertmanna.com)  
Email: [desertmannaoffice@gmail.com](mailto:desertmannaoffice@gmail.com)

***Desert Sanctuary Inc./Haley House***

ES, DV, C, SS

703 E. Main Street  
Barstow, CA 92311  
(760) 256-3733  
Hotline: (800) 982-2221 (Toll Free)  
Email: [haleyhouse@verizon.net](mailto:haleyhouse@verizon.net)

***Global One Development***

P, S

(310) 365-4928  
Website: [www.globalonedevlopment.org](http://www.globalonedevlopment.org)  
Email: [brandimore71@gmail.com](mailto:brandimore71@gmail.com) or [behlingsj@aol.com](mailto:behlingsj@aol.com)

***Inland Fair Housing and Mediation Board***

SS

222 East Main Street, Suite 211  
Barstow, CA 92311  
(760) 256-7779  
(800) 321-0911 (Toll Free)  
Website: [www.ifhmb.com](http://www.ifhmb.com)  
Email: [Barstow@ifhmb.com](mailto:Barstow@ifhmb.com)

***New HopeVillage, Inc.***

T, C, SS

100 W. Fredricks Street  
Barstow, CA 92311  
(760) 256-1900  
Email: [newhopevillageinc@gmail.com](mailto:newhopevillageinc@gmail.com)

**United Way of Mojave Valley  
Referral service only**

PO Box 362  
Barstow, CA 92312  
(760) 256-8789

***Victor Community Support Services***

C, SS

222 E. Main Street  
Barstow, CA 92311  
(760) 255-1496  
Website: [www.victor.org](http://www.victor.org)

## **Big Bear Lake**

***County of San Bernardino\****  
***Department of Public Health***

SS 

477 Summit Blvd.  
PO Box 2835  
Big Bear Lake, CA 92315 (800) 722-4777  
Website: [www.sbcounty.gov/dph](http://www.sbcounty.gov/dph)

***Doves of Big Bear Valley***

DV, C, SS

PO Box 3646  
Big Bear Lake, CA 92315  
(909) 866-1546  
Hotline: (800) 851-7601  
Website: [www.doves-stop-violence.org](http://www.doves-stop-violence.org)  
Email: [info@doves4help.org](mailto:info@doves4help.org)

## **Bloomington**

***Cedar House Life Change Center***

T, SS

18612 Santa Ana Avenue  
Bloomington, CA 92316  
(909) 421-7120  
Website: [www.cedarhouse.org](http://www.cedarhouse.org)

***House of Hope Ministry***

T, SS

10034 Cedar Avenue  
Bloomington, CA 92316  
(909) 875-2476

## Chino Hills

### *CaringfortheHills*

F

15558 Avery Street  
Chino Hills, CA 91709  
(909) 597-1454

## Claremont

### *FoothillAIDSProject*

ES, T, P, C, U, F, SS 

233 W. Harrison Avenue  
Claremont, CA 91711  
(909) 482-2066  
Website: [www.fapinfo.org](http://www.fapinfo.org)  
Email: [info@fapinfo.org](mailto:info@fapinfo.org)

### *House of Ruth*

ES, DV, T, C, SS 

PO Box 459  
Claremont, CA 91711  
(909) 623-4364  
Hotline: (909) 988-5559 (Toll Free) Website:  
[www.houseofruthinc.org](http://www.houseofruthinc.org)  
Email: [saebischer@houseofruthinc.org](mailto:saebischer@houseofruthinc.org)

### *Inland Valley Hope Partners Food Pantry*

F, R, U

600 N. Mountain Avenue  
Claremont, CA 91711  
(909) 622-3806, ext. 401  
Website: [www.inlandvalleyhopepartners.org](http://www.inlandvalleyhopepartners.org)  
Email: [info@inlandvalleyhopepartners.org](mailto:info@inlandvalleyhopepartners.org)

### *RS Recovery Services, Inc.*

SS

415 W. Foothill Blvd. Suite 212  
Claremont, CA 91711  
(909) 243-9492  
Website: [www.rsrecovery.com](http://www.rsrecovery.com)  
Email: [info@rsrecovery.com](mailto:info@rsrecovery.com)

## Colton

### *LightHouse Social Service Centers Supportive Services For Veteran Families (SSVF) Program*

SS



1003 E. Cooley Drive, Suite 205  
Colton, CA 92324  
(951) 571-3533  
Email: [KarynYL@Lighthouse-ssc.org](mailto:KarynYL@Lighthouse-ssc.org)  
Website: [www.Lighthouse-ssc.org](http://www.Lighthouse-ssc.org)

***The Law Offices of Bill LaTour, Ph.D.,J.D.***  
***Social Security Disability & SSI***

SS

1420 E. Cooley Drive, Suite 100  
Colton, CA 92324  
(800) 803-5090 (Toll Free)  
(909) 796-4560

***U.S. VETS-Inland Empire***  
***Colton Community Office***

***P, C, R, U, SS***

937 S. Via Lata, Suite 100  
Colton, CA 92324  
(909) 999-9116  
Website: [www.usvetsinc.org](http://www.usvetsinc.org)  
Email: [ssvfinfo-riverside@usvetsinc.org](mailto:ssvfinfo-riverside@usvetsinc.org)

## ***Corona***

***Inspire***  
***Life Skills Training, Inc.***  
***(aged out youth only)***

***T, SS***

2279 Eagle Glen Pkwy. #112 – PMB #131  
Corona, CA 92883  
(951) 316-0011  
Website: [www.inspirelifefskills.org](http://www.inspirelifefskills.org)  
Email: [dd@inspirelifefskills.org](mailto:dd@inspirelifefskills.org)

## ***Fontana***

***Calvary Chapel***

***F***

16689 Foothill Blvd.  
Fontana, CA 92335  
(909) 320-7350  
Website: [www.calvaryfontana.com](http://www.calvaryfontana.com)

***CityLink - Water of Life Church***

***T, C, R, U, SS***

8440 Nuevo Avenue  
Fontana, CA 92335  
(909) 803-1059  
Website: [www.wateroflifecc.org/ministries/outreach/city-link-local-outreach](http://www.wateroflifecc.org/ministries/outreach/city-link-local-outreach)  
Email: [Julie@wateroflifecc.org](mailto:Julie@wateroflifecc.org) or [loisl@wateroflife.org](mailto:loisl@wateroflife.org)

***Community Assistance Program of Fontana***

***F, SS***

16779 Spring Street  
Fontana, CA 92335  
(909) 803-1059, ext.1198  
Website: [www.FontanaCAP.org](http://www.FontanaCAP.org)

## Hesperia

**County of San Bernardino\***  
**Department of Public Health**



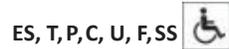
16453 Bear Valley Road  
Hesperia, CA 92345  
(800) 722-4777  
Website: [www.sbcounty.gov/dph](http://www.sbcounty.gov/dph)

**Feed My Sheep of the High Desert**



11616 Hesperia Road  
Hesperia, CA 92345  
(760) 243-4343  
Open Wednesday from 10:00 a.m. - 1:00 p.m.  
Website: [www.facebook.com/feedmysheepfoodbank](https://www.facebook.com/feedmysheepfoodbank)

**Foothill AIDS Project**



16501 Walnut Street #5  
Hesperia, CA 92345  
(760) 684-4368  
Website: [www.fapinfo.org](http://www.fapinfo.org)  
Email: [info@fapinfo.org](mailto:info@fapinfo.org)

**Orenda Foundation**

**Veterans Project**

T, C, U, SS

PO Box 40-1220  
Hesperia, CA 92340  
(760) 962-1212  
Website: [www.orendafoundation.com](http://www.orendafoundation.com)

**Victor Valley**

**Family Resource Center**

T, C, U, SS

16000 Yucca Street  
Hesperia, CA 92345  
(760) 669-0300  
Website: [www.VVFC.com](http://www.VVFC.com)

## Highland

**Hope Homes**

T, P, SS

PO Box 21  
Highland, CA 92346  
(909) 864-0644  
Website: [www.hopehomes.us](http://www.hopehomes.us)

## Joshua Tree

### **American Red Cross**

ES, SS

(888) 831-0031

### **Morongo Basin Unity Home**

ES, DV, C, SS

PO Box 1662

Joshua Tree, CA 92253

(760) 366-9663

Website: [www.unityhome.org](http://www.unityhome.org)

### **The Way Station**

F

61722 Commercial Street

Joshua Tree, CA 92252

(760) 366-8088

## Landers

### **Molding Hearts Org/Divine Intervention**

T, SS

(951) 403-8446

Website: [www.moldinghearts.com](http://www.moldinghearts.com)

Email: [moldingheartsorg@gmail.com](mailto:moldingheartsorg@gmail.com)

## Loma Linda

### **Inland Temporary Homes**

T, C, SS

PO Box 239

Loma Linda, CA 92354

(909) 796-6381

Website: [www.ithomes.org](http://www.ithomes.org)

Email: [info@ithomes.org](mailto:info@ithomes.org)

### **San Bernardino County\***

SS



### **Department of Child Support Services**

10417 Mountain View Avenue

Loma Linda, CA 92354

(866) 901-3212

Website: [www.sbcounty.gov/dcsc](http://www.sbcounty.gov/dcsc)

### **Department of Veterans Affairs**

ES, T, P, C, R, U, F, SS

### **Health Care for Homeless Veterans (HCHV)**

11201 Benton Street

Loma Linda, CA 92357

(909) 825-7084 extension 6085

Outreach and Homeless Program extension 3776

Website: [www.va.gov](http://www.va.gov)

## **Lucerne Valley**

### **Lucerne Valley Domestic Violence**

ES, DV, C, SS

P.O. Box 2003  
Lucerne Valley, CA 92356  
(760) 248-2064  
Website: [www.lucernevalley.net/orgs/domestic/info.htm](http://www.lucernevalley.net/orgs/domestic/info.htm)

## **March AFB**

### **United States Veterans Initiative - Riverside** T, P, C

15105 6<sup>th</sup> Street  
March AFB, CA 92518  
(951) 656-6889  
Website: [www.usvetsinc.org](http://www.usvetsinc.org)

### **Mental Health Systems, Inc.**

C, SS

One Stop TAY Center  
316 East 'E' Street  
Ontario, CA 91764  
(909) 983-4466

### **Mercy House**

T, C, SS

PO Box 9434  
Ontario, CA 91762  
(909) 460-6768  
Website: [www.mercyhouse.net](http://www.mercyhouse.net)  
Email: [info@mercyhouse.net](mailto:info@mercyhouse.net)

### **Ontario Access Center**

SS

Monday - Thursday, 10 a.m. - 1:30 p.m.  
435 S. Bon View Avenue  
Ontario, CA 91761  
(909) 391-2630  
Website: [www.mercyhouse.net](http://www.mercyhouse.net)  
Email: [info@mercyhouse.net](mailto:info@mercyhouse.net)

### **The Salvation Army**

ES, SS 

1412 S. Euclid Avenue  
Ontario, CA 91762  
(909) 986-6748  
Website: [www1.usw.salvationarmy.org/usw/www\\_usw.nsf](http://www1.usw.salvationarmy.org/usw/www_usw.nsf)

## **Phelan**

### **Making A Difference Ministry**

P, SS

14616 Valle Vista Road  
Phelan, CA 92371  
(760) 868-3776  
Email: [cathy@madministryphelan.org](mailto:cathy@madministryphelan.org)

## **Pomona**

### **Angels Who Care, Inc.**

F, SS



675 S. White Avenue  
Pomona, CA 91767  
(909) 214-7699  
Email: [Victoria.ang\\_care@yahoo.com](mailto:Victoria.ang_care@yahoo.com)

### **House of Ruth**

ES, DV, T, C, SS



Walk in Center  
599 N. Main Street  
Pomona, CA 91768  
(909) 623-4364  
Hotline: 1(877) 988-5559 (Toll-Free)

### **Inland Valley Hope Partners**

ES, C, F,

1753 N. Park Avenue  
Pomona, CA 91768  
(909) 622-3806  
Website: [www.inlandvalleyhopepartners.org](http://www.inlandvalleyhopepartners.org)  
Email: [info@inlandvalleyhopepartners.org](mailto:info@inlandvalleyhopepartners.org)

### **Nabhood Community Development**

370 E. Holt Avenue  
Pomona, CA 91767  
(909) 489-0035  
Email: [Sandlewoodrehab@aol.com](mailto:Sandlewoodrehab@aol.com)

## **Rancho Cucamonga**

### **Affirming Community Initiatives**

#### **(ACI Ministries)**

F,

9791 Arrow Route  
Rancho Cucamonga, CA 91730  
(909) 609-1475  
Website: [www.aciministries.com](http://www.aciministries.com)

### **Beauty for Ashes-Aftercare Program**

9791 Arrow Route  
Rancho Cucamonga, CA 91730  
(909) 477-2781 extension 2365  
Email: [deejack7@gmail.com](mailto:deejack7@gmail.com)

### **Inland Counties Legal Services Inc.**



10601 Civic Center Drive, #200  
Rancho Cucamonga, CA 91730  
(909) 980-0982  
Website: [www.inlandlegal.org](http://www.inlandlegal.org)

***Inland Empire United Way***  
Referral service only

9624 Hermosa Avenue  
Rancho Cucamonga, CA 91730  
(909) 980-2857  
Website: [www.ieuw.org](http://www.ieuw.org)

***Inland Fair Housing and Mediation Board***  
The City Center Building

10681 Foothill Blvd., Suite 101  
Rancho Cucamonga, CA 91730  
(800) 321-0911 extension 114

***R.C. Family Resource Center***

9791 Arrow Route  
Rancho Cucamonga, CA 91730  
(909) 477-2781  
Website:  
[www.cityofrc.us/cityhall/cs/parks/facility/resource.asp](http://www.cityofrc.us/cityhall/cs/parks/facility/resource.asp)

## ***Redlands***

***Building A Generation***

C, U, SS

932 W. Cypress Avenue  
Redlands, CA 92373  
(909) 793-8822  
Website: [www.buildingageneration.org](http://www.buildingageneration.org)  
Email: [admin@buildingageneration.org](mailto:admin@buildingageneration.org)

***County of San Bernardino\****

SS



***Department of Public Health***

800 E. Lugonia Avenue, Suite F  
Redlands, CA 92374  
(800) 722-4777  
Website: [www.sbcounty.gov/dph](http://www.sbcounty.gov/dph)

***Family Services Association of Redlands***

T, C, R, U, F, SS



612 Lawton Street  
Redlands, CA 92374  
(909) 793-2673  
Website: [www.redlandsfamilyservice.org](http://www.redlandsfamilyservice.org)

**OurHouse**  
(youth ages 11-17)

ES,T, C, SS



940 Stillman Avenue  
Redlands, CA92374  
(909) 335-2676  
Website: [www.familyassist.org](http://www.familyassist.org)  
Email: [ourhouse@familyassist.org](mailto:ourhouse@familyassist.org)

**The Blessing Center**

ES F, SS  (cold weather),

760 E. Stuart Avenue  
Redlands, CA 92373  
(909) 793-5677  
Website: [www.tbeblessingcenter1.org](http://www.tbeblessingcenter1.org)

**The Salvation Army**

ES, SS

838 Alta Street  
Redlands, CA 92373  
(909) 792-8818  
Website: [www.thesalvationarmyusa.org](http://www.thesalvationarmyusa.org)

**Youth Hope Foundation**

F, SS

PO Box 7803  
Redlands, CA 92375  
(909) 663-4543  
Website: [www.youthhope.org](http://www.youthhope.org)  
Email: [info@youthhope.org](mailto:info@youthhope.org)

## **Rialto**

**Homeless Outreach Support Team (HOST)**

C, SS

850 E. Foothill Blvd  
Rialto, CA 92376  
(909) 421-4633  
Website: [www.sbcounty.gov/dbh](http://www.sbcounty.gov/dbh)

## **Riverside**

**Foothill AIDS Project**

ES, T,P,C, U, F,SS

3576 Arlington Avenue #206  
Riverside, CA 92506  
(909) 742-7660  
Website: [www.fapinfo.org](http://www.fapinfo.org)  
Email: [info@fapinfo.org](mailto:info@fapinfo.org)

# San Bernardino

## **Arrowhead United Way** Referral service only



646 North D Street  
San Bernardino, CA 92401  
(909) 884-9441  
Website: [www.arrowheadunitedway.org](http://www.arrowheadunitedway.org)

## **Cathedral of Praise**

F,

PO Box 3067  
San Bernardino, Ca 92413  
(909) 874-8676  
Website: [www.copim.org](http://www.copim.org)  
Email: [ministries@copim.org](mailto:ministries@copim.org)

## **Catholic Charities**

ES, C, R, U, SS

1800 Western Avenue, #107  
San Bernardino, CA 92411 (909) 880-3625  
Website: [www.ccsbriv.org](http://www.ccsbriv.org)  
Email: [info@ccsbriv.org](mailto:info@ccsbriv.org)

## **CDCR California State University** **Re-Entry Initiative**

T, C, SS

1465 South D Street  
San Bernardino, CA 92408

(909) 327-2981

## **Central City Lutheran Mission**

ES, T, P, C, SS

1354 North "G" Street  
San Bernardino, CA 92405  
(909) 381-6921  
Website: [www.cclm.org](http://www.cclm.org)

## **Clear Water Residential Care** **for the Elderly & Homeless**

T, P, C, SS

1127 E. 3<sup>rd</sup> Street  
San Bernardino, CA 92410  
(951) 443-6849  
Website: [www.clearwaterresidential.org](http://www.clearwaterresidential.org)

**Community Action Partnership  
of San Bernardino County\*  
(CAPSBC)**

T, C, R, U, F, SS 

696 S. Tippecanoe Avenue  
San Bernardino, CA 92408  
(909) 723-1500  
Website: [www.capsbc.org](http://www.capsbc.org)  
Facebook: [www.facebook.com/CAPSBC](http://www.facebook.com/CAPSBC)  
Twitter: @CAPSanBernardino

**County of San Bernardino\*  
Department of Public Health**

SS



351 N. Mountain View Avenue  
San Bernardino, CA 92415  
(800) 782-4264  
(800) 722-4777  
TDD: (909) 387-6359  
Website: [www.sbcounty.gov/dph](http://www.sbcounty.gov/dph)

**County of San Bernardino\*  
Department of Public Health**

SS



606 E. Mill Street  
San Bernardino, CA 92415  
(800) 722-4777  
Website: [www.sbcounty.gov/dph](http://www.sbcounty.gov/dph)

**Department of Behavioral Health\***

P, C, SS (by referral)  ly

820 E. Gilbert Street  
San Bernardino, CA 92415  
(909) 387-7238

**Foothill AIDS Project**

ES, T, P, C, U, F, SS



364 Orange Show Lane  
San Bernardino, CA 92408  
(909) 884-2722  
Website: [www.fapinfo.org](http://www.fapinfo.org)  
Email: [info@fapinfo.org](mailto:info@fapinfo.org)

**Frazee Community Center**

ES, T, C,

1140 W. Mill Street  
San Bernardino, CA 92412  
(909) 889-4424  
Website: [www.frazeecenter.org](http://www.frazeecenter.org)  
Email: [info@frazeecenter.org](mailto:info@frazeecenter.org)

***House of Angels***

3664 North E Street  
San Bernardino, CA 92405  
(909) 841-4715  
Website: [www.angelhousee.com](http://www.angelhousee.com)  
Email: [angelhousee@aol.com](mailto:angelhousee@aol.com)

***Housing Authority of the County of San Bernardino***

715 E. Brier Drive  
San Bernardino, CA 92408-2481  
(909) 890-0644  
Website: [www.hacsb.com](http://www.hacsb.com)  
Email: [webmaster@hacsb.com](mailto:webmaster@hacsb.com)

***Inland Behavioral & Health Services, Inc.***

1963 North "E" Street  
San Bernardino, CA 92405  
(909) 881-6146  
Website: [www.ibhealth.org](http://www.ibhealth.org)

***Inland Counties Legal Services Inc.***

715 N. Arrowhead Avenue, Suite 113  
San Bernardino, CA 92401  
(909) 884-8615  
(800) 677-4257 extension 7516 (Toll Free)  
Website: [www.inlandlegal.org](http://www.inlandlegal.org)

***Inland Empire Veterans Stand Down***

357 W. 2<sup>nd</sup> Street, Suite 5  
San Bernardino, CA 92401  
(909) 888-7454  
Website: [www.ievsd.org](http://www.ievsd.org)  
Email: [ievsinfo06@yahoo.com](mailto:ievsinfo06@yahoo.com)

***Inland Fair Housing and Mediation Board***

S

560 N. Arrowhead Avenue, Suite 7A  
San Bernardino, CA 92401  
(909) 888-3763 - (800) 321-0911 (Toll Free)  
Website: [www.sanbernardino@ifhmb.com](http://www.sanbernardino@ifhmb.com)

***Knowledge and Education for Your Success, Inc.*** P,C,SS  
***Affiliate Nonprofit of the Housing Authority of San Bernardino County***  
(Must Meet SSVF eligibility)

680 S. Waterman Avenue  
San Bernardino, CA 92408  
(909) 332-6386  
Website: [www.keysnonprofit.org](http://www.keysnonprofit.org)  
Email: [ssvf@keysnonprofit.org](mailto:ssvf@keysnonprofit.org)

**Law Office of Marend M. Garrett**  
**Social Security Disability Benefits**

SS

357 W. 2<sup>nd</sup> Street, Suite 11  
San Bernardino, CA 92401  
(909) 740-9917

**Legal Aid Society of San Bernardino**

SS

588 W. 6<sup>th</sup> Street  
San Bernardino, CA 92410  
(909) 889-7328 - Admin: (909) 381-4633  
Email: [lassb@legalaidsb.com](mailto:lassb@legalaidsb.com)

**Mary's Mercy Center**  
**Veronica's Home of Mercy**

T, C, F, SS 

641 Roberds Avenue  
P.O. Box 7563  
San Bernardino, CA 92411  
(909) 889-2558  
Website: [www.marysmercycenter.org](http://www.marysmercycenter.org)  
Email: [mmcinc@msn.com](mailto:mmcinc@msn.com)

**Miracles In Recovery, Inc.**  
**Dr. Cecelia N. Sims-Franklin, PhD**

SS

1064 North "D" Street  
San Bernardino, CA 92410  
(909) 384-1603  
Email: [ladyfranklin5@yahoo.com](mailto:ladyfranklin5@yahoo.com)

**Operation Grace**

ES, T, C, SS

1595 East Art Townsend Drive  
San Bernardino, CA 92408  
(909) 382-8540  
Website: [www.operationgrace.com](http://www.operationgrace.com)  
Email: [operationgrace1595@gmail.com](mailto:operationgrace1595@gmail.com)

**Option House, Inc.**

T, C, R, U, SS



PO Box 970  
San Bernardino, CA 92402  
(909) 381-3471  
Website: [www.optionhouse.org](http://www.optionhouse.org)  
Email: [info@optionhouse.org](mailto:info@optionhouse.org)

**Rest For Your Souls, Inc.**

2057 Adams Street  
San Bernardino, CA 92407  
(877) 584-5621  
Website: [www.restforyoursouls.org](http://www.restforyoursouls.org)  
Email: [restforyoursouls@yahoo.com](mailto:restforyoursouls@yahoo.com)

## **San Bernardino County**

S

### **Superintendent of Schools\***

601 N. E Street  
San Bernardino, CA 92415  
(909) 386-2634  
Website: [www.sbcss.k12.ca.us](http://www.sbcss.k12.ca.us)  
Email: [Brenda\\_dowdy@sbcss.k12.ca.us](mailto:Brenda_dowdy@sbcss.k12.ca.us)

### **Social Action Community Health System (SACHS)**

C, S

1455 East 3<sup>rd</sup> Street  
San Bernardino, CA 92410  
(909) 382-7100  
Website: [www.sachealthsystem.org](http://www.sachealthsystem.org)

### **State of California Dept. of Rehabilitation\***

S

464 W. 4<sup>th</sup> Street, Suite 152  
San Bernardino, CA 92401  
(909) 383-4401  
Website: [www.dor.ca.gov](http://www.dor.ca.gov)

### **Summit Payee Services, Inc.**

S

(San Bernardino and Riverside Counties)

1361 N. E Street  
San Bernardino, CA 92405  
(909) 884-5299 (office – San Bernardino)  
(951) 263-9527 (office - Riverside) Website: <http://www.summitpayee.org>  
Email: [office@summitpayeesvs.org](mailto:office@summitpayeesvs.org)

### **The Rock Church and World Outreach Center**

F, S

2345 S. Waterman Avenue  
San Bernardino CA 92408  
(909) 825-8887  
Website: [www.rockchurch.com](http://www.rockchurch.com)  
Email: [email@rockchurch.com](mailto:email@rockchurch.com)

### **The Salvation Army**

ES, T, C, F, S 

2626 Pacific Street  
San Bernardino, CA 92346  
(909) 888-1336  
Website  
[http://www1.usw.salvationarmy.org/usw/www\\_usw.nsf](http://www1.usw.salvationarmy.org/usw/www_usw.nsf)

**The Stay**  
**(Transitional Age Youth –TAY)**

ES, T, C, F, SS 

780 Gilbert Street, Building H  
San Bernardino, CA 92415  
(909) 763-4760 extension 100  
Website: [www.starsinc.com](http://www.starsinc.com)  
Email: [thestay@starsinc.com](mailto:thestay@starsinc.com)

**The WayWorld Outreach**

F, SS

1001 N. Arrowhead Ave.  
San Bernardino CA 92410  
(909) 884-1385  
3701 N. Sierra Way  
San Bernardino, CA 92405  
(909) 884-7117  
Website: [www.TheWayWorldOutreach.org](http://www.TheWayWorldOutreach.org)  
Email: [info@thewayworldoutreach.org](mailto:info@thewayworldoutreach.org)

**Time for Change Foundation**

T, C, P, SS

P O Box 5753  
San Bernardino CA 92412  
(909) 886-2994  
Website: [www.timeforchange.us](http://www.timeforchange.us)  
Email: [info@timeforchangefoundation.org](mailto:info@timeforchangefoundation.org)

**Victor Community Services, Inc.**

C, SS



1053 North 'D' Street  
San Bernardino, CA 92410  
(909) 522-4656  
Website: [www.victor.org](http://www.victor.org)  
Email: [ccamarena@victor.org](mailto:ccamarena@victor.org)

**Vision of Hope (House of Prayer)**

P, C, F, SS

323 W. 7<sup>th</sup> Street, Suite B  
San Bernardino, CA 92401  
(909) 386-1620  
Website: [www.hopgom.com](http://www.hopgom.com)  
Email: [director@hopgom.com](mailto:director@hopgom.com)

**Young Visionaries**  
**Youth Leadership Academy**

C, SS

1580 North Waterman Avenue  
San Bernardino, CA 92404  
(909) 486-3454  
Website: [www.yvyla-ie.org](http://www.yvyla-ie.org)  
Email: [info@yvyla-ie.org](mailto:info@yvyla-ie.org)

## **Trona**

**Trona Community Senior Center Operations** SS

13187 Market Street  
Trona, CA 93562  
(760) 372-5889

## **Twentynine Palms**

**29 Palms Community Food Pantry** F

6450 Star Dune Avenue  
PO Box 99  
Twentynine Palms, CA92277  
(760) 361-3663

## **Upland**

**Foothill Family Shelter, Inc.** T, C, SS

1501 W. Ninth Street, Suite D  
Upland, CA 91786  
(909) 920-0453  
Website: [www.foothillfamilyshelter.org](http://www.foothillfamilyshelter.org)

**His Hands Ministry** F

877 N. Campus  
Upland, CA 91786  
(909) 981-8110

**Pacific Lifeline** T, C, SS

PO Box 1424  
Upland, CA 91785  
(909) 931-2624  
Website: [www.pacific-lifeline.org](http://www.pacific-lifeline.org)  
Email: [pacificlifeline@earthlink.net](mailto:pacificlifeline@earthlink.net)

**ReachOut** SS

1126 W. Foothill Blvd. Suite 150  
Upland, CA 91786  
(909) 982-8641  
Website: [www.we-reachout.org](http://www.we-reachout.org)  
Email: [info@we-reachout.org](mailto:info@we-reachout.org)

## Victorville

### **Community Health Action Network**

SS

15000 Seventh Street, Suite 208-G  
Victorville, CA 92395  
(760) 241-9900  
Website: <http://www.chanhd.org/>  
Email: [chanhd2008@hotmail.com](mailto:chanhd2008@hotmail.com)

### **Devine Deployment**

SS

#### **Combat Veteran Outreach**

Victorville, CA 92395  
(760) 868-8313  
(760) 508-0344  
Email: [divinedeployment@yahoo.com](mailto:divinedeployment@yahoo.com)

### **Feed My Sheep of the High Desert**

F



15260 Nisqualli Road  
Victorville, CA 92395  
(760) 243-4343  
Open Monday from 10:00 a.m. - 1:00 p.m.  
Website: [www.facebook.com/feedmysheepfoodbank](http://www.facebook.com/feedmysheepfoodbank)

### **Family Assistance Program**

ES, T, C, U, SS, DV



15075 7<sup>th</sup> Street  
Victorville, CA 92395  
(760) 843-0701  
Hotline: (760)-949-4357  
Website: [www.hddvp.org](http://www.hddvp.org)

### **Frank's Sober Living Homes and FootPrint Ministries**

T, SS

16698 Village Drive  
Victorville, CA 92394  
760-261-3774  
Email: [santa\\_palimino@yahoo.com](mailto:santa_palimino@yahoo.com)

### **High Desert Homeless Services**

ES, C, SS

14049 Amargosa Road  
Victorville, CA 92392  
(760) 245-5991  
Website: [www.highdeserthomelesservices.com](http://www.highdeserthomelesservices.com)  
Email: [highdeserthomeless@yahoo.com](mailto:highdeserthomeless@yahoo.com)

**High Desert One Stop TAY Center** C, SS

14360 St. Andrews Drive, Suite 11  
Victorville, CA 92395  
(760) 245-4695

**High Desert VET Center** SS

15095 Amargosa Road, Suite 107  
Victorville, CA 92394  
(760) 261-5925 (877)-WAR-VETS  
Website: [www.vetcenter.va.gov](http://www.vetcenter.va.gov)

**Inland Counties Legal Services Inc.** SS

14196 Amargosa Road #K  
Victorville, CA 92392  
(760) 241-7073  
(888) 805-6455 (Toll Free)  
Website: [www.inlandlegal.org](http://www.inlandlegal.org)

**Inland Fair Housing and Mediation Board** SS

15428 Civic Drive #225  
Victorville, CA 92392  
(760) 243-2412  
(800) 321-0911 (Toll Free)  
Website: [www.ifhmb.com](http://www.ifhmb.com)  
Email: [Victorville@ifhmb.com](mailto:Victorville@ifhmb.com)

**Moses House Ministries** T (limited), C, F, SS

15180 Anacapa Road  
PO Box 2033  
Victorville, CA 92392  
(760) 955-1895  
Website: [www.moseshouse.org](http://www.moseshouse.org)

**Rose of Sharon Life Station** F, SS 

14725 Seventh Street, Suite 600  
Victorville, CA 92392  
(760) 243-5006  
Website: [www.rose4life.us](http://www.rose4life.us)  
Email: [info@rose4life.us](mailto:info@rose4life.us)

**St. John of God Health Care Services** SS

13333 Palmdale Road  
Victorville, CA 92392  
(760) 241-4917  
Website: [www.stjohnofgodhcs.org](http://www.stjohnofgodhcs.org)

**San Bernardino County \***  
**Department of Child Support Services**

SS

15400 Civic Drive  
Victorville, CA 92392  
1(866) 901-3212  
Website: [www.sbcounty.gov/dcsc](http://www.sbcounty.gov/dcsc)

**Samaritan's Helping Hand**

ES, F, SS

15527 8th Street  
Victorville, CA 92395  
(760) 243-5933  
Website: [www.stjohnofgodhcs.org](http://www.stjohnofgodhcs.org)  
Email: [shh@sjghcs.org](mailto:shh@sjghcs.org)

**The Salvation Army**

 R, U, F, SS

14585 La Paz Drive  
Victorville, CA 92395  
(760) 245-2545  
Website: [http://www1.usw.salvationarmy.org/usw/www\\_usw.nsf](http://www1.usw.salvationarmy.org/usw/www_usw.nsf)

**Victor Community Support Services**

SS

14360 Saint Andrews Drive, Suite 7  
Victorville, CA 92395  
(760) 780-4750  
Website: [www.victor.org](http://www.victor.org)

**Victor Valley Domestic Violence, Inc.**

ES, DV, T, C, SS



PO Box 2825  
Victorville, CA 92393  
(760) 955-8010  
Hotline: (760) 955-8723  
Website: [www.abetterwaydomesticviolence.org](http://www.abetterwaydomesticviolence.org)  
Email: [abvdomesticviolence@yahoo.com](mailto:abvdomesticviolence@yahoo.com)

**Victor Valley Community Services Council**

SS

16692 Mojave Drive  
PO Box 1992  
Victorville, CA 92395  
(760) 243-9646  
Website: [www.vvcsc.com](http://www.vvcsc.com)  
Email: [vcsc@vvcsc.com](mailto:vcsc@vvcsc.com)

**Victor Valley Family Resource Center**

T, C, U, SS

PO Box 1248  
Victorville, CA 92343  
760-669-0300  
Website: [www.VVFC.com](http://www.VVFC.com)

***Victor Valley Rescue Mission***

T, F, SS

16857 C. Street  
Victorville, CA 92395  
(760) 955-5958  
Website: [www.vvrescuemission.org](http://www.vvrescuemission.org)  
Email: [vtrujillo@erescuemission.org](mailto:vtrujillo@erescuemission.org)

## **Yucaipa**

***Yucaipa Christian Church***

F (Mondays 11:00am)

12954 Bryant Street  
Yucaipa, CA 92399  
(909) 797-1108

## **Yucca Valley**

***Molding Hearts Org/Divine Intervention***

T, SS

(951) 403-8446  
Website: [www.moldinghearts.com](http://www.moldinghearts.com)  
Email: [moldingheartsorg@gmail.com](mailto:moldingheartsorg@gmail.com)

***Morongo Basin Haven***

SS, F, DV, C

*A Basin Wide Foundation Sponsored Affiliate*

56711 29 Palm Highway  
Yucca Valley, CA 92284  
(760) 365-7219  
Website: [www.mbhaven.org](http://www.mbhaven.org)  
Email: [kcarson@basinwidefoundation.com](mailto:kcarson@basinwidefoundation.com)

***Pacific Clinics Yucca Valley Clubhouse***

C, SS

58945 Business Center Drive, #D  
Yucca Valley, CA 92284  
(760) 228-9657  
Website: [www.pacificclinics.org](http://www.pacificclinics.org)

***Training with Pay***

SS

PO Box 755  
Yucca Valley, CA 92286-0755  
(310) 619-8694  
Website: [www.trainingwithpayonline.org](http://www.trainingwithpayonline.org)  
Email: [trainingwithpay@gmail.com](mailto:trainingwithpay@gmail.com)

***Valley Star TAY Center***

SS

58471 29 Palms Highway, Suite 102  
Yucca Valley, CA 92284  
(760) 853-4888  
Website: [www.starsinc.com](http://www.starsinc.com)

# **Legend**

**\*** = County wide service provider

**ES** = Emergency Shelter

Any facility the primary purpose of which is to provide temporary or transitional shelter for the homeless in general or for specific populations of the homeless. (HUD definition)

**DV** = Domestic Violence Shelter

Place of temporary refuge and support for women escaping violent situations. Shelter agencies may offer supportive and/or counseling services. Services may vary among agencies.

**T** = Transitional Housing

A project that has its purpose facilitating the movement of homelessness individuals and families to permanent housing within a reasonable amount of time (usually 24 months). (HUD definition)

**P** = Permanent Housing

Long-term, community-based housing that has supportive services for homeless individuals with disabilities.

This type of supportive housing enables special needs populations to live as independently as possible in a permanent setting. (HUD definition)

**C** = Case Management

A course of action for a situation and/or program involving an individual and the implementation of such a program.

**R** = Rental Assistance

Short term assistance paying rent for a dwelling. Assistance will vary among agencies.

**U** = Utility Assistance

Short term assistance paying utilities such as gas, electric, water, trash. Assistance will vary among agencies.

**F** = Food Bank

A place where food is contributed and made available to those in need.

**SS** = Supportive Services

Services that assist homeless participants in the transition from the streets or shelters into permanent or permanent supportive housing, and that assist persons living successfully in housing. (HUD definition)

Services provided to an individual or household to promote well-being and enable them to live as independently as possible.

Supportive Services may vary among agencies and serve specific populations. Some examples of supportive services would be job readiness training, legal services, medical services, education classes (GED), life skills classes, substance abuse treatment, referral services, clothing and/or transportation services.



## **GRANTEE SPECIFIC APPENDICIES CONTINUED**

### **CITIZEN PARTICIPATION ACTIVITIES**

- Summary of Public Comments Received

## Summary of Comments Received

All comments and views if received by the City in the development of the Consolidated Plan and Annual Action Plan were accepted and taken into consideration. Below is a summary of the comments received from the public meeting and public hearing.

- *2020-2024 Consolidated Plan Needs Assessment Survey & Stakeholder Survey: 317 Upland residents responded to the resident survey and 4 stakeholders responded. The survey was available from September 2019 to December 2019. Summary of comments and survey results are attached to Consolidated Plan as Appendix "2020-2024 Consolidated Plan Resident Survey Results".*
- *In Person Consultation, City Halloween Event: 78 Upland residents responded in person to the Consolidated Plan Needs Assessment Resident Survey.*
- *Advertisement of Community Meetings on October 2 and 26, 2019 at the Carnegie Library: No public comments were made in regard to the advertisement of the community meetings.*
- *Internet outreach - Advertisement of Community Meetings on October 2 and 26, 2019 at the Carnegie Library: No public comments were made in regard to the internet outreach of the community meetings.*
- *Community Public Meetings: Interested parties attended the Community Meeting held on October 2 and 26, 2019 at the Carnegie Library, Upland, CA. Dialogue between City staff and attendees occurred regarding the requirements of the submitted plans, however no comments were made.*
- *A public meeting was held before the CDBG Committee on February 13, 2020 to receive a presentation concerning the Consolidated Plan, community needs and strategies. Five Committee members attended this meeting along with four staff members. Persons in attendance at this meeting were appreciative of the information provided. No comments.*
- *A second public meeting/hearing was held before the CDBG Committee on March 25, 2020 to receive a presentation concerning the Consolidated Plan, community needs and strategies, and seek their feedback and input regarding the drafted document. Persons in attendance at this meeting were appreciative of the information provided. No comments received.*
- *Notice of the 30-day public review and comment period for the draft 2020-2024 Consolidated Plan and 2020-2021 Annual Action Plan. The public notice invited interested residents to review the draft documents and to provide written comments before the Upland City Council on May 11, 2020 at 7:00 p.m. No public comments were made in regard to the public notice*

*Public hearing for the draft 2020-2024 Consolidated Plan and 2020-2021 Annual Action Plan before the Upland City Council on May 11, 2020 at 7:00 p.m. No public comments were made during the public hearing.*



## **GRANTEE SPECIFIC APPENDICIES**

### **SUPPORTING DOCUMENTATION TO HUD**

- City of Upland SF-424
- City of Upland SF-424D
- City of Upland Certifications

### Application for Federal Assistance SF-424

\* 1. Type of Submission:

- Preapplication  
 Application  
 Changed/Corrected Application

\* 2. Type of Application:

- New  
 Continuation  
 Revision

\* If Revision, select appropriate letter(s):

\* Other (Specify):

\* 3. Date Received:

05/15/2020

4. Applicant Identifier:

5a. Federal Entity Identifier:

CA063852

5b. Federal Award Identifier:

B-20-MC06-0569

#### State Use Only:

6. Date Received by State:

7. State Application Identifier:

#### 8. APPLICANT INFORMATION:

\* a. Legal Name:

CITY OF UPLAND

\* b. Employer/Taxpayer Identification Number (EIN/TIN):

95-600805

\* c. Organizational DUNS:

0217908110000

#### d. Address:

\* Street1:

460 N. Euclid Avenue

Street2:

\* City:

Upland

County/Parish:

\* State:

CA: California

Province:

\* Country:

USA: UNITED STATES

\* Zip / Postal Code:

91786-4732

#### e. Organizational Unit:

Department Name:

Development Services

Division Name:

Housing Division

#### f. Name and contact information of person to be contacted on matters involving this application:

Prefix:

Ms.

\* First Name:

Deyanira

Middle Name:

\* Last Name:

Pelayo-Brito

Suffix:

Title:

Housing Coordinator

Organizational Affiliation:

\* Telephone Number:

(909) 931-4334

Fax Number:

909-931-4321

\* Email:

dbrito@ci.upland.ca.us

**Application for Federal Assistance SF-424**

**\* 9. Type of Applicant 1: Select Applicant Type:**

C: City or Township Government

Type of Applicant 2: Select Applicant Type:

Type of Applicant 3: Select Applicant Type:

\* Other (specify):

**\* 10. Name of Federal Agency:**

U.S. Department of Housing and Urban Development (HUD)

**11. Catalog of Federal Domestic Assistance Number:**

14.218

CFDA Title:

Community Development Block Grant/Entitlement Grants

**\* 12. Funding Opportunity Number:**

N/A

\* Title:

N/A

**13. Competition Identification Number:**

N/A

Title:

N/A

**14. Areas Affected by Project (Cities, Counties, States, etc.):**

Add Attachment

Delete Attachment

View Attachment

**\* 15. Descriptive Title of Applicant's Project:**

2020-2021 Action Plan projects using Community Development Block Grant (CDBG) funds pursuant to Title I of the Housing and Community Development Act of 1974, as amended.

Attach supporting documents as specified in agency instructions.

Add Attachments

Delete Attachments

View Attachments

**Application for Federal Assistance SF-424**

**16. Congressional Districts Of:**

\* a. Applicant

\* b. Program/Project

Attach an additional list of Program/Project Congressional Districts if needed.

**17. Proposed Project:**

\* a. Start Date:

\* b. End Date:

**18. Estimated Funding (\$):**

* a. Federal	<input type="text" value="638,715.00"/>
* b. Applicant	<input type="text" value=""/>
* c. State	<input type="text" value=""/>
* d. Local	<input type="text" value=""/>
* e. Other	<input type="text" value=""/>
* f. Program Income	<input type="text" value=""/>
* g. TOTAL	<input type="text" value="638,715.00"/>

**\* 19. Is Application Subject to Review By State Under Executive Order 12372 Process?**

- a. This application was made available to the State under the Executive Order 12372 Process for review on
- b. Program is subject to E.O. 12372 but has not been selected by the State for review.
- c. Program is not covered by E.O. 12372.

**\* 20. Is the Applicant Delinquent On Any Federal Debt? (If "Yes," provide explanation in attachment.)**

Yes  No

If "Yes", provide explanation and attach

**21. \*By signing this application, I certify (1) to the statements contained in the list of certifications\*\* and (2) that the statements herein are true, complete and accurate to the best of my knowledge. I also provide the required assurances\*\* and agree to comply with any resulting terms if I accept an award. I am aware that any false, fictitious, or fraudulent statements or claims may subject me to criminal, civil, or administrative penalties. (U.S. Code, Title 218, Section 1001)**

\*\* I AGREE

\*\* The list of certifications and assurances, or an internet site where you may obtain this list, is contained in the announcement or agency specific instructions.

**Authorized Representative:**

Prefix:  \* First Name:   
Middle Name:   
\* Last Name:   
Suffix:

\* Title:

\* Telephone Number:  Fax Number:

\* Email:

\* Signature of Authorized Representative: 

\* Date Signed:

## ASSURANCES - CONSTRUCTION PROGRAMS

OMB Number: 4040-0009  
Expiration Date: 02/28/2022

Public reporting burden for this collection of information is estimated to average 15 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding the burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to the Office of Management and Budget, Paperwork Reduction Project (0348-0042), Washington, DC 20503.

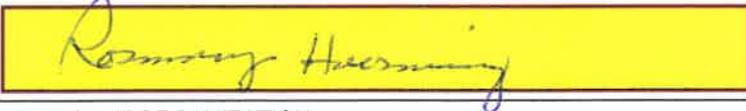
**PLEASE DO NOT RETURN YOUR COMPLETED FORM TO THE OFFICE OF MANAGEMENT AND BUDGET. SEND IT TO THE ADDRESS PROVIDED BY THE SPONSORING AGENCY.**

**NOTE:** Certain of these assurances may not be applicable to your project or program. If you have questions, please contact the Awarding Agency. Further, certain Federal assistance awarding agencies may require applicants to certify to additional assurances. If such is the case, you will be notified.

As the duly authorized representative of the applicant:, I certify that the applicant:

1. Has the legal authority to apply for Federal assistance, and the institutional, managerial and financial capability (including funds sufficient to pay the non-Federal share of project costs) to ensure proper planning, management and completion of project described in this application.
2. Will give the awarding agency, the Comptroller General of the United States and, if appropriate, the State, the right to examine all records, books, papers, or documents related to the assistance; and will establish a proper accounting system in accordance with generally accepted accounting standards or agency directives.
3. Will not dispose of, modify the use of, or change the terms of the real property title or other interest in the site and facilities without permission and instructions from the awarding agency. Will record the Federal awarding agency directives and will include a covenant in the title of real property acquired in whole or in part with Federal assistance funds to assure non-discrimination during the useful life of the project.
4. Will comply with the requirements of the assistance awarding agency with regard to the drafting, review and approval of construction plans and specifications.
5. Will provide and maintain competent and adequate engineering supervision at the construction site to ensure that the complete work conforms with the approved plans and specifications and will furnish progressive reports and such other information as may be required by the assistance awarding agency or State.
6. Will initiate and complete the work within the applicable time frame after receipt of approval of the awarding agency.
7. Will establish safeguards to prohibit employees from using their positions for a purpose that constitutes or presents the appearance of personal or organizational conflict of interest, or personal gain.
8. Will comply with the Intergovernmental Personnel Act of 1970 (42 U.S.C. §§4728-4763) relating to prescribed standards of merit systems for programs funded under one of the 19 statutes or regulations specified in Appendix A of OPM's Standards for a Merit System of Personnel Administration (5 C.F.R. 900, Subpart F).
9. Will comply with the Lead-Based Paint Poisoning Prevention Act (42 U.S.C. §§4801 et seq.) which prohibits the use of lead-based paint in construction or rehabilitation of residence structures.
10. Will comply with all Federal statutes relating to non-discrimination. These include but are not limited to: (a) Title VI of the Civil Rights Act of 1964 (P.L. 88-352) which prohibits discrimination on the basis of race, color or national origin; (b) Title IX of the Education Amendments of 1972, as amended (20 U.S.C. §§1681 1683, and 1685-1686), which prohibits discrimination on the basis of sex; (c) Section 504 of the Rehabilitation Act of 1973, as amended (29 U.S.C. §794), which prohibits discrimination on the basis of handicaps; (d) the Age Discrimination Act of 1975, as amended (42 U.S.C. §§6101-6107), which prohibits discrimination on the basis of age; (e) the Drug Abuse Office and Treatment Act of 1972 (P.L. 92-255), as amended relating to nondiscrimination on the basis of drug abuse; (f) the Comprehensive Alcohol Abuse and Alcoholism Prevention, Treatment and Rehabilitation Act of 1970 (P.L. 91-616), as amended, relating to nondiscrimination on the basis of alcohol abuse or alcoholism; (g) §§523 and 527 of the Public Health Service Act of 1912 (42 U.S.C. §§290 dd-3 and 290 ee 3), as amended, relating to confidentiality of alcohol and drug abuse patient records; (h) Title VIII of the Civil Rights Act of 1968 (42 U.S.C. §§3601 et seq.), as amended, relating to nondiscrimination in the sale, rental or financing of housing; (i) any other nondiscrimination provisions in the specific statute(s) under which application for Federal assistance is being made; and (j) the requirements of any other nondiscrimination statute(s) which may apply to the application.

11. Will comply, or has already complied, with the requirements of Titles II and III of the Uniform Relocation Assistance and Real Property Acquisition Policies Act of 1970 (P.L. 91-646) which provide for fair and equitable treatment of persons displaced or whose property is acquired as a result of Federal and federally-assisted programs. These requirements apply to all interests in real property acquired for project purposes regardless of Federal participation in purchases.
12. Will comply with the provisions of the Hatch Act (5 U.S.C. §§1501-1508 and 7324-7328) which limit the political activities of employees whose principal employment activities are funded in whole or in part with Federal funds.
13. Will comply, as applicable, with the provisions of the Davis-Bacon Act (40 U.S.C. §§276a to 276a-7), the Copeland Act (40 U.S.C. §276c and 18 U.S.C. §874), and the Contract Work Hours and Safety Standards Act (40 U.S.C. §§327-333) regarding labor standards for federally-assisted construction subagreements.
14. Will comply with flood insurance purchase requirements of Section 102(a) of the Flood Disaster Protection Act of 1973 (P.L. 93-234) which requires recipients in a special flood hazard area to participate in the program and to purchase flood insurance if the total cost of insurable construction and acquisition is \$10,000 or more.
15. Will comply with environmental standards which may be prescribed pursuant to the following: (a) institution of environmental quality control measures under the National Environmental Policy Act of 1969 (P.L. 91-190) and Executive Order (EO) 11514; (b) notification of violating facilities pursuant to EO 11738; (c) protection of wetlands pursuant to EO 11990; (d) evaluation of flood hazards in floodplains in accordance with EO 11988; (e) assurance of project consistency with the approved State management program developed under the Coastal Zone Management Act of 1972 (16 U.S.C. §§1451 et seq.); (f) conformity of Federal actions to State (Clean Air) implementation Plans under Section 176(c) of the Clean Air Act of 1955, as amended (42 U.S.C. §§7401 et seq.); (g) protection of underground sources of drinking water under the Safe Drinking Water Act of 1974, as amended (P.L. 93-523); and, (h) protection of endangered species under the Endangered Species Act of 1973, as amended (P.L. 93-205).
16. Will comply with the Wild and Scenic Rivers Act of 1968 (16 U.S.C. §§1271 et seq.) related to protecting components or potential components of the national wild and scenic rivers system.
17. Will assist the awarding agency in assuring compliance with Section 106 of the National Historic Preservation Act of 1966, as amended (16 U.S.C. §470), EO 11593 (identification and protection of historic properties), and the Archaeological and Historic Preservation Act of 1974 (16 U.S.C. §§469a-1 et seq).
18. Will cause to be performed the required financial and compliance audits in accordance with the Single Audit Act Amendments of 1996 and OMB Circular No. A-133, "Audits of States, Local Governments, and Non-Profit Organizations."
19. Will comply with all applicable requirements of all other Federal laws, executive orders, regulations, and policies governing this program.
20. Will comply with the requirements of Section 106(g) of the Trafficking Victims Protection Act (TVPA) of 2000, as amended (22 U.S.C. 7104) which prohibits grant award recipients or a sub-recipient from (1) Engaging in severe forms of trafficking in persons during the period of time that the award is in effect (2) Procuring a commercial sex act during the period of time that the award is in effect or (3) Using forced labor in the performance of the award or subawards under the award.

SIGNATURE OF AUTHORIZED CERTIFYING OFFICIAL 	TITLE City Manager
APPLICANT ORGANIZATION City of Upland	DATE SUBMITTED 5/12/20

## CERTIFICATIONS

In accordance with the applicable statutes and the regulations governing the consolidated plan regulations, the jurisdiction certifies that:

**Affirmatively Further Fair Housing** --The jurisdiction will affirmatively further fair housing.

**Uniform Relocation Act and Anti-displacement and Relocation Plan** -- It will comply with the acquisition and relocation requirements of the Uniform Relocation Assistance and Real Property Acquisition Policies Act of 1970, as amended, (42 U.S.C. 4601-4655) and implementing regulations at 49 CFR Part 24. It has in effect and is following a residential anti-displacement and relocation assistance plan required under 24 CFR Part 42 in connection with any activity assisted with funding under the Community Development Block Grant or HOME programs.

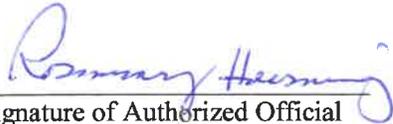
**Anti-Lobbying** --To the best of the jurisdiction's knowledge and belief:

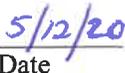
1. No Federal appropriated funds have been paid or will be paid, by or on behalf of it, to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement;
2. If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, it will complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions; and
3. It will require that the language of paragraph 1 and 2 of this anti-lobbying certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly.

**Authority of Jurisdiction** --The consolidated plan is authorized under State and local law (as applicable) and the jurisdiction possesses the legal authority to carry out the programs for which it is seeking funding, in accordance with applicable HUD regulations.

**Consistency with plan** --The housing activities to be undertaken with Community Development Block Grant, HOME, Emergency Solutions Grant, and Housing Opportunities for Persons With AIDS funds are consistent with the strategic plan in the jurisdiction's consolidated plan.

**Section 3** -- It will comply with section 3 of the Housing and Urban Development Act of 1968 (12 U.S.C. 1701u) and implementing regulations at 24 CFR Part 135.

  
Signature of Authorized Official

  
Date

City Manager

\_\_\_\_\_  
Title

## Specific Community Development Block Grant Certifications

The Entitlement Community certifies that:

**Citizen Participation** -- It is in full compliance and following a detailed citizen participation plan that satisfies the requirements of 24 CFR 91.105.

**Community Development Plan** -- Its consolidated plan identifies community development and housing needs and specifies both short-term and long-term community development objectives that have been developed in accordance with the primary objective of the CDBG program (i.e., the development of viable urban communities, by providing decent housing and expanding economic opportunities, primarily for persons of low and moderate income) and requirements of 24 CFR Parts 91 and 570.

**Following a Plan** -- It is following a current consolidated plan that has been approved by HUD.

**Use of Funds** -- It has complied with the following criteria:

1. Maximum Feasible Priority. With respect to activities expected to be assisted with CDBG funds, it has developed its Action Plan so as to give maximum feasible priority to activities which benefit low- and moderate-income families or aid in the prevention or elimination of slums or blight. The Action Plan may also include CDBG-assisted activities which the grantee certifies are designed to meet other community development needs having particular urgency because existing conditions pose a serious and immediate threat to the health or welfare of the community, and other financial resources are not available (see Optional CDBG Certification).

2. Overall Benefit. The aggregate use of CDBG funds, including Section 108 guaranteed loans, during program year(s) 2018, 2019, 2020 [a period specified by the grantee of one, two, or three specific consecutive program years], shall principally benefit persons of low and moderate income in a manner that ensures that at least 70 percent of the amount is expended for activities that benefit such persons during the designated period.

3. Special Assessments. It will not attempt to recover any capital costs of public improvements assisted with CDBG funds, including Section 108 loan guaranteed funds, by assessing any amount against properties owned and occupied by persons of low and moderate income, including any fee charged or assessment made as a condition of obtaining access to such public improvements.

However, if CDBG funds are used to pay the proportion of a fee or assessment that relates to the capital costs of public improvements (assisted in part with CDBG funds) financed from other revenue sources, an assessment or charge may be made against the property with respect to the public improvements financed by a source other than CDBG funds.

In addition, in the case of properties owned and occupied by moderate-income (not low-income) families, an assessment or charge may be made against the property for public improvements financed by a source other than CDBG funds if the jurisdiction certifies that it lacks CDBG funds to cover the assessment.

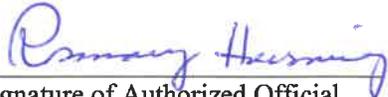
**Excessive Force** -- It has adopted and is enforcing:

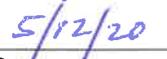
1. A policy prohibiting the use of excessive force by law enforcement agencies within its jurisdiction against any individuals engaged in non-violent civil rights demonstrations; and
2. A policy of enforcing applicable State and local laws against physically barring entrance to or exit from a facility or location which is the subject of such non-violent civil rights demonstrations within its jurisdiction.

**Compliance with Anti-discrimination laws** -- The grant will be conducted and administered in conformity with title VI of the Civil Rights Act of 1964 (42 U.S.C. 2000d) and the Fair Housing Act (42 U.S.C. 3601-3619) and implementing regulations.

**Lead-Based Paint** -- Its activities concerning lead-based paint will comply with the requirements of 24 CFR Part 35, Subparts A, B, J, K and R.

**Compliance with Laws** -- It will comply with applicable laws.

  
Signature of Authorized Official

  
Date

City Manager

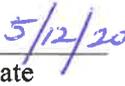
\_\_\_\_\_  
Title

**OPTIONAL Community Development Block Grant Certification**

Submit the following certification only when one or more of the activities in the action plan are designed to meet other community development needs having particular urgency as specified in 24 CFR 570.208(c):

The grantee hereby certifies that the Annual Plan includes one or more specifically identified CDBG-assisted activities which are designed to meet other community development needs having particular urgency because existing conditions pose a serious and immediate threat to the health or welfare of the community and other financial resources are not available to meet such needs.

  
Signature of Authorized Official

  
Date

City Manager

\_\_\_\_\_  
Title

## **APPENDIX TO CERTIFICATIONS**

### **INSTRUCTIONS CONCERNING LOBBYING CERTIFICATION:**

#### **Lobbying Certification**

This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.