

PUBLIC FACILITIES AND SERVICES ELEMENT

ELEMENT DESCRIPTION FOR HOMEPAGE

The Public Facilities and Services Element addresses the provision of efficient and cost-effective services for fire prevention, emergency response, law enforcement, education, recreation, library and animal services; and partners with the school district, outside agencies, the private sector and utility companies for the provision of other key services necessary for maintaining a high quality of life and attracting residents to the City. We cooperate with our partners and leverage their efforts to provide excellent facilities and services while working jointly to fulfill Upland’s long-term commitment to conservation of natural resources and a safe and healthful environment.

OVERARCHING GOAL

Facilities, utilities and services that support the need of residents for safety, education, health and quality of life in an efficient and cost-effective manner while meeting Upland’s commitment to environmental sustainability.

GOALS, POLICIES AND ACTIONS SECTIONS

- Public Facilities, Infrastructure and Services
- Fire Prevention and Emergency Response Services
- Law Enforcement and Crime Prevention
- Educational Services and Facilities
- Recreational Programs and Services
- Library Services
- Animal Services
- Water
- Water Quality
- Solid Waste
- Technology and Utilities

GENERAL PLAN FIGURES

- Figure PFS-1 (Public Facilities and Services)
- Figure PFS-2 (Schools)

BACKGROUND DOCUMENTS

- Fire Department Strategic Plan
- Emergency Operations Plan
- Upland General Plan Existing Conditions Report: Community Services and Facilities

PUBLIC FACILITIES, INFRASTRUCTURE AND SERVICES

Upland works with developers, utilities and outside agencies to ensure that the highest quality infrastructure, facilities and services are available equitably for all citizens. We coordinate the continual expansion and improvement of facilities, infrastructure and services to meet demands of growth and modernization. We also maintain our investment in our public facilities and encourage utilities and our private sector partners to do the same.

Goal PFS-1	A functional and well-maintained City with adequate public facilities, infrastructure and services.
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Policies

- Policy PFS-1.1 **Provision of Adequate Facilities and Services.** Manage and maintain existing public facilities, services and infrastructure, at current or improved service levels.
- Policy PFS-1.2 **Growth and Level of Service.** Require new development to provide adequate facilities or pay its fair share of the cost for facilities needed to provide services to accommodate growth without adversely impacting current service levels.
- Policy PFS-1.3 **Capital Improvement Program.** Continue to update and implement the Capital Improvement Program on an annual basis in a way that supports the vision for the City.
- Policy PFS-1.4 **Safe, Attractive, and Compatible Public Facilities.** Ensure that public facilities are designed to be safe, aesthetically pleasing, and compatible with adjacent uses.
- Policy PFS-1.5 **Sustainable Facilities and Services.** Explore ways of promoting sustainable practices in public facilities, services and infrastructure in a cost-efficient manner.
- Policy PFS-1.6 **Project Coordination.** Coordinate and communicate with utilities and service providers early in project planning in order to take advantage of special programs and avoid issues in the development process.
- Policy PFS-1.7 **Infill Areas.** Identify and prioritize infill areas for infrastructure improvements and assist developers in identifying funding mechanisms to cover the cost of providing facilities and services in infill areas.
- Policy PFS-1.8 **Underground Utilities.** Encourage undergrounding of all existing and new publicly owned utility lines, encourage undergrounding of all privately owned utility lines in new developments, and work with electricity and telecommunications providers to underground or minimize the visual impacts of existing overhead lines.

FIRE PROTECTION AND EMERGENCY RESPONSE

The City of Upland mitigates potential risk to property and life through providing fire prevention and emergency response services. The Upland Fire Department strives to continually enhance the City's capacity to deliver fire services efficiently and cost effectively through continually improving response times, investing in new technology, and partnering with adjacent cities in the event of a fire. Risks in Upland from wildfires and from residential and industrial uses in the City are increased by seasonal Santa Ana winds. Residential fires pose a risk to human life since many of the structures in Upland were built before improvements to building codes in 1970.

Goal PFS-2	A community protected by fire prevention and emergency response services.
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Policies

- Policy PFS-2.1 **Staffing Standards.** Ensure sufficient levels of staff in order to maintain quality fire protection and emergency medical services to the community as measured by the Fire Department's performance indicators.
- Policy PFS-2.2 **Response Times.** Strive to improve response times according to the Fire Department's operational Strategic Plan and standards established by the National Fire Protection Association to provide optimum fire protection and emergency medical services to the community.
- Policy PFS-2.3 **Fire Stations.** Plan fire station locations to maintain or enhance current response levels.
- Policy PFS-2.4 **Response Units and Facilities.** Provide additional response units, staffing and related capital improvements, as needed, to ensure quality service to the community as development and growth occur in the City.
- Policy PFS-2.5 **Mutual Aid.** Continue to participate in mutual aid agreements with Rancho Cucamonga, Ontario, Montclair, Claremont, and surrounding jurisdictions to provide automatic aid during fires or other disasters.
- Policy PFS-2.6 **Strategic Plan.** Support and implement the Fire Department Strategic Plan.
- Policy PFS-2.7 **Firefighter Training.** Train and prepare firefighters to be qualified to fill higher level positions as the need arises.
- Policy PFS-2.8 **Technology.** Invest in and incorporate future technological advances that enhance the City's ability to deliver fire services more efficiently and cost-effectively.
- Policy PFS-2.9 **Development Review Process.** Identify and mitigate fire hazards through the development review process.
- Policy PFS-2.10 **Fire Prevention.** Require new development to incorporate adequate emergency water flow, fire resistant design and materials, early warning systems and evacuation routes.
- Policy PFS-2.11 **Emergency Vehicle Access.** Require new development to be accessible to emergency vehicles and to not impede the ability of service providers to provide adequate emergency response.

Policy PFS-2.12 **Public and Private Roadways.** Ensure that new public and private roadways are adequate in terms of width, radius and grade to accommodate fire-fighting apparatus, while maintaining Upland’s neighborhoods and small-town character.

LAW ENFORCEMENT AND CRIME PREVENTION

Upland uses a multilayered approach to law enforcement and crime prevention. This means a range of measures such as the use of best practices in law enforcement, to indirect approaches such as ensuring that the siting and landscaping of buildings is a deterrent to crime. Upland also actively partners with neighboring cities and communities for the purposes of preventing crime.

Goal PFS-3	A community kept safe through law enforcement and crime prevention.
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Policies

Policy PFS-3.1 **Facilities and Personnel.** Continue to maintain sufficient police staffing, performance levels, and facilities to serve Upland’s existing and future population.

Policy PFS-3.2 **Response Time Standards.** Strive to achieve and maintain appropriate response times for all call priority levels to provide adequate police services for the safety of all City residents and visitors.

Policy PFS-3.3 **Response Units and Facilities.** Provide additional response units, staffing and related capital improvements, as needed, to ensure quality service to the community as development and growth occur in the City.

Policy PFS-3.4 **Reserve Police Officer Program.** Continue to provide and utilize an effective and professional Reserve Police Officer program that supports the goals of the Department and community and assists during hazardous events.

Policy PFS-3.5 **Mutual Aid.** Continue to participate in mutual aid agreements with Rancho Cucamonga, Ontario, Montclair, Claremont and surrounding jurisdictions in an effort to improve local and regional service standards.

Policy PFS-3.6 **Use of Resources.** Ensure the most effective use of deployed resources on an on-going basis.

Policy PFS-3.7 **Technology and Training.** Invest in, and incorporate, future technological advances that enhance the City’s ability to deliver police services more efficiently and cost-effectively, and ensure all necessary personnel are sufficiently trained on an ongoing basis to keep current and be able to administer new technology.

Policy PFS-3.8 **Crime Prevention.** Apply Crime Prevention Through Environmental Design (CPTED) principles as an effective means of preventing crime, reducing the fear of crime, and improving quality of life. Design new and modify existing residential and non-residential developments, open spaces, landscaping, parking lots, parks, play areas, and other public spaces to ensure visibility, access control, and sense of ownership.

Policy PFS-3.9 **Neighborhood Watch.** Promote the Neighborhood Watch Program to enhance neighborhood and citywide safety.

- Policy PFS-3.10 **Community Policing.** Support community policing through such options as walking and biking police patrols that engage community residents.
- Policy PFS-3.11 **Gang Activity and Graffiti Prevention.** Protect the community from gang activity and graffiti through the efforts of City and County operations and programs and through proactive local and regional enforcement of violations.
- Policy PFS-3.12 **Nuisance Regulations.** Regulate uses that sell or serve alcohol and provide live entertainment to operate in a way that upholds community health, safety, and welfare, and minimizes demand on public services.

EDUCATIONAL SERVICES AND FACILITIES

Access to high quality education is important to attract and maintain residents and business in the City. Although the City does not control education directly, it partners closely with the school district to ensure the coordination of facilities meet the needs for safety, capacity and access to schools. Upland also teams with the schools and outside agencies to provide quality preschool, after-school and community recreation and education opportunities.

Goal PFS-4	A community with educational services and facilities that meet the demands of existing and new development.
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Policies

- Policy PFS-4.1 **Capacity.** Support efforts of the school districts to ensure sufficient educational facilities for Upland’s existing and anticipated kindergarten through twelfth grade population.
- Policy PFS-4.2 **Development Review.** Coordinate with the applicable school district during review of significant development proposals to determine and plan for capacity issues over time.
- Policy PFS-4.3 **School Facilities Master Plan.** Coordinate with each school district in conjunction with new development to help implement their School Facilities Master Plan.
- Policy PFS-4.4 **After-School Programs.** Provide after-school programs to support the extracurricular interests of students.
- Policy PFS-4.5 **Community Education and Service.** Work with the school districts and youth organizations in promoting educational opportunities through service projects for children in the community.
- Policy PFS-4.6 **Life-long Learning.** Work with the school districts and other educational institutions in the City to provide educational courses and programs for adults and seniors.
- Policy PFS-4.7 **Joint Use.** Expand joint use programs with the school districts to allow the use of school sites for recreational purposes and expand parkland in the City.
- Policy PFS-4.8 **Co-Location of Facilities.** Work with school districts and private schools to co-locate school facilities, where possible, with community parks and recreation facilities to encourage the joint use of facilities.

- Policy PFS-4.9 **Safe Routes to School.** Work with school districts and private schools to site new schools away from major streets to minimize vehicular noise and traffic hazards and to encourage walking and biking to school through safe, well-marked routes and bicycle lanes, and bicycle facilities on school grounds.
- Policy PFS-4.10 **Site Design for Traffic Mitigation.** Require private school sites to provide adequate on-site pick-up and drop-off areas and more than one access point to prevent school-related traffic congestion on the fronting and surrounding roadways, and encourage the school districts to meet similar design standards for traffic mitigation.
- Policy PFS-4.11 **Land Acquisition.** Work with developers to reserve land, in cooperation with the school districts, for purchase by the districts for the construction of new schools. Alternatively, work with the school districts to collect school impact fees in accordance with State law.

RECREATIONAL PROGRAMS AND SERVICES

Beyond having safe, clean park facilities, Upland provides opportunities for residents to enjoy varied recreational opportunities with programs geared to a wide range of abilities, interests and financial circumstances. The provision of both structured and unstructured recreational opportunities is important for the health, wellbeing and quality of life for Upland’s residents.

Goal PFS-5	Recreational programs and services that meet the needs of residents of all ages and interests.
Policy PFS-5.1	Program Evaluation. Evaluate recreational programming on an ongoing basis to ensure that the City’s programs and facilities meet the needs of residents of all age groups, abilities, and income levels.
Policy PFS-5.2	Affordable Recreation. Provide affordable recreational opportunities for all residents with special emphasis on seniors and teens.
Policy PFS-5.3	Public-Private Coordination. Coordinate recreational activities and programs with other public and private recreation providers.
Policy PFS-5.4	Public Events and Activities. Support and expand public activities and resources that promote a sense of community and enhance the City’s “small-town feel” such as cultural events, street fairs, parades, the farmers market, outdoor concerts, after-school programs, and community centers.
Policy PFS-5.5	Arts Programs. Promote visual and performing arts programs.
Policy PFS-5.6	General Use Facilities. Encourage the development of general use “drop-in” facilities that offer a gathering place as well as activities that don’t require joining a structured class or on-going program, such as a gym or recreational facility.

LIBRARY SERVICES

Access to quality library facilities and programs is important to the residents of Upland. The City strives to provide a library that is responsive to the educational and social needs of residents of all ages and abilities.

Goal PFS-6	Library services that meet the educational, cultural and social needs of Upland.
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Policies

- Policy PFS-6.1 **Library Programs.** Continue to provide, improve and expand successful adult, teen and children programs to improve utilization of the library.
- Policy PFS-6.2 **Joint Use.** Encourage joint use of library facilities with public and private agencies at locations such as schools and community centers.
- Policy PFS-6.3 **Facility Usage.** Encourage the use of library facilities as additional venues for arts-related events and programs (e.g., book readings, concerts, art exhibitions, and others).
- Policy PFS-6.4 **Computer Technology and Access.** Encourage use of computers and the Internet to access library resources and other information.
- Policy PFS-6.5 **Educational Awareness.** Promote public awareness of library programs and services.
- Policy PFS-6.6 **Learning Environment.** Ensure that the public library provides a safe and comfortable learning environment for the community.
- Policy PFS-6.7 **Funding.** Explore methods of financing the expansion needs and upgrades to the existing Public Library.

ANIMAL SERVICES

The City of Upland is proactive in promoting animal-related public safety and welfare in the community. The City operates an Animal Services facility and gives sheltered animals every opportunity to be reclaimed by their owner, adopted, or rescued. The City strives to increase the number of animals returned to their owners and improve the adoption rates of animals that come through the facility. The City continues to work with volunteers, the community, and the University Health Sciences College of Veterinary Medicine to educate and expand animal support services in Upland, and pursues grant funding and fundraising activities to minimize reliance on the City's General Fund.

Goal PFS-7	A community that ensures public safety and welfare through effective animal control measures and supports sheltering for homeless pets until they are recovered by their owners or find new homes through adoption.
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Policies:

- Policy PFS-7.1 **Public Education.** Educate the public about responsible pet ownership.

- Policy PFS-7.2 **Euthanasia.** Increase the number of animals that are returned to their owners or adopted to new owners such that the need for euthanasia of adoptable animals is minimized.
- Policy PFS-7.3 **Intake Numbers.** Reduce intake numbers through programs such as the Targeted Spay and Neuter Program.
- Policy PFS-7.4 **Funding.** Pursue grant funding and fundraising activities to minimize reliance on the General Fund for operational costs.
- Policy PFS-7.5 **Volunteer Assistance.** Recruit and retain volunteer assistance in a variety of activities to supplement and expand shelter programming and enhance the care and socialization of the animals at the Upland Animal Services Facility
- Policy PFS-7.6 **Foster Care Program.** Manage the volunteer foster care program such that it offsets the number of young animals that must be cared for in the Upland Animal Services Facility.
- Policy PFS-7.7 **Shelter Population.** Collaborate with other animal control facilities and rescue organizations that are able to accept animals into their programs to transfer and place homeless pets to reduce the shelter population as much as possible.
- Policy PFS-7.8 **Surgical Classes.** Support Western University Health Sciences College of Veterinary Medicine to continue providing surgical classes on spaying and neutering within the shelter’s medical facility to reduce the cost of adoptions to the public.
- Policy PFS-7.9 **Shelter Medicine Curriculum.** Support efforts by Western University Health Sciences College of Veterinary Medicine to implement a shelter medicine curriculum in addition to their surgical classes currently held at the shelter to provide more comprehensive care for shelter animals at a reduced cost to the City.

WATER

Water is a scarce natural resource in Southern California and as such must be carefully managed. Upland’s residents and businesses require reliable and cost-effective sources of water for a variety of domestic, commercial and industrial uses. The uses for water vary, creating opportunities for water to come from different sources to match the quality required. Upland will continue to explore and implement opportunities to conserve and recycle water in both the public and private sector. Additionally, stormwater will continue to be managed in such a way as to not increase demands on Upland’s infrastructure, and instead, serve to replenish ground water supplies. The Inland Empire Utilities Agency and other agencies partner with the City of Upland to manage water supply, distribution and disposal.

Goal PFS-8	A community with a reliable and adequate supply of water for all members of the community.
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Policies

- Policy PFS-8.1 **Water System Master Plan.** Continue to periodically update and implement the 2010 Water System Master Plan.

- Policy PFS-8.2 **Water Supply.** Continue to acquire additional local supplies of water, including local groundwater, and reduce reliance on imported water from the State Water Project to meet future demands while maintaining a baseline so in times of drought, supplemental supplies will be available.
- Policy PFS-8.3 **Water Demand.** Establish water demand reduction standards for new development and redevelopment to reduce per capita and total demand for water.
- Policy PFS-8.4 **New Development.** Require new developments to dedicate land for water infrastructure such as tanks, pump stations, and wells as needed to support project development.
- Policy PFS-8.5 **Water Availability.** Consider the availability of sufficient, reliable water when reviewing new development.
- Policy PFS-8.6 **Water Infrastructure.** Maintain water storage, conveyance, and treatment infrastructure in good working condition in order to supply domestic water to all users with adequate quantities, flows, and pressures.
- Policy PFS-8.7 **Facility Capacity.** Require all new water facilities to be designed to accommodate expected capacity for buildout of areas served by these facilities.
- Policy PFS-8.8 **Emergency Supply.** Manage the water supply portfolio and system facilities to provide for adequate redundancy to address emergency conditions.
- Policy PFS-8.9 **Design of Water Systems.** Require future water systems and facilities to be designed to minimize the likelihood of damage from vandalism or terrorist activity.

Goal PFS-9 A community that supports the use of water conservation measures and the provision of recycled water to minimize the demand on potable water resources.

Policies

- Policy PFS-9.1 **Best Management Practices.** Require new development projects to adopt best management practices for water use efficiency and demonstrate specific water conservation measures.
- Policy PFS-9.2 **Conservation Programs and Standards.** Implement cost-effective water conservation programs, such as the existing rebates and grants for water efficiency and conservation, and enforce the Upland Municipal Code water conservation standards, to improve water-use efficiency, reduce water demand, and preserve the City’s supplies.
- Policy PFS-9.3 **Regional Conservation.** Coordinate with neighboring water purveyors to address local and regional water issues and implement regional water conservation programs as part of its water resource management strategy.
- Policy PFS-9.4 **Purple Pipe System.** Review new development projects to determine which are appropriate for recycled water piping systems (“purple pipe”) and require these projects to incorporate dual potable and recycled water facilities into their design.

- Policy PFS-9.5 **Irrigation.** As appropriate, require all businesses and industries to use recycled water for irrigation.
- Policy PFS-9.6 **Recycled Water Facilities.** Encourage new industrial/commercial and residential developers to construct recycled water backbone facilities for their development. Additionally, continue to work with the IEUA to provide facilities for recycled water distribution.
- Policy PFS-9.7 **Captured Rainwater.** Encourage the use of captured rainwater for use in landscapes and irrigation.

WASTEWATER/SEWER

Goal PFS-10	Wastewater collected, conveyed, treated and disposed of in ways that are safe, sanitary and meet Federal and State regulations.
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Policies

- Policy PFS-10.1 **Maintenance of Wastewater System.** Maintain wastewater collection and conveyance infrastructure in good working condition in order to supply municipal sewer service to the City’s residents and businesses.
- Policy PFS-10.2 **Connection to Wastewater System.** Require all new development located within the City limits to connect to the public wastewater collection system.
- Policy PFS-10.3 **Wastewater System Coordination.** Promote coordination between land use planning and wastewater collection, conveyance, treatment, and disposal.
- Policy PFS-10.4 **Wastewater System Capacity.** Ensure that all wastewater collection and conveyance facilities are constructed to serve the ultimate buildout of all developments. This shall be done in coordination with the applicable regional agencies, which are responsible for providing treatment services.
- Policy PFS-10.5 **New Facilities.** Construct new wastewater conveyance facilities as needed.
- Policy PFS-10.6 **New Development.** Grant conditional approval of new development on the availability of sufficient capacity in the wastewater collection and treatment system to serve the project. Hold individual development projects responsible for their fair share of upgrades.
- Policy PFS-10.7 **Biosolid Disposal.** Work with the applicable regional agency to ensure biosolid disposal is managed so as to minimize impacts to the environment and public health.

STORMWATER MANAGEMENT

Goal PFS-11	Water quality in the City’s creeks, basins, and stormwater system is protected from contamination.
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Policies

- Policy PFS-11.1 **Protection of Surface Water Resources.** Implement the Santa Ana Regional Water Quality Control Board's (SARWQCB) Best Management Practices to protect surface water resources from contamination from runoff containing pollutants and sediment.
- Policy PFS-11.2 **New Development.** Require new development to protect the quality of water bodies and natural drainage systems through site design, source controls, stormwater treatment, runoff reduction measures, best management practices (BMPs), Low Impact Development (LID), and hydromodification strategies consistent with the City's NPDES Permit.
- Policy PFS-11.3 **No Net Increase.** Require all new development to contribute no net increase in stormwater runoff peak flows over existing conditions associated with a 100-year storm event.
- Policy PFS-11.4 **Post-Development Runoff.** Require controlling the volume, frequency, duration, and peak flow rates and velocities of runoff from development projects to prevent or reduce downstream erosion and protect stream habitat.
- Policy PFS-11.5 **Regional Planning.** Work with local, State, and federal agencies and private watershed organizations to improve water quality.
- Policy PFS-11.6 **Watershed Education.** Support watershed awareness and water quality educational programs for City staff and the community.

Goal PFS-12	Storm-water collected, conveyed, stored and disposed of to protect property from flooding and to recharge groundwater.
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Policies

- Policy PFS-12.1 **Stormwater Conveyance.** Design storm drain systems to convey stormwater and recycled water to recharge the groundwater basin.
- Policy PFS-12.2 **Groundwater Recharge.** Work with appropriate agencies to locate available facilities and to provide the retaining facilities necessary to recharge the groundwater basin using the City's stormwater.
- Policy PFS-12.3 **Maintenance.** Maintain stormwater runoff infrastructure in good condition through regular inspections, maintenance, and repair.
- Policy PFS-12.4 **Capacity.** Periodically review stormwater runoff infrastructure to ensure that it minimizes local flooding by attaining capacity that conforms to the Stormwater Master Plan.
- Policy PFS-12.5 **Improvements.** Require that local stormwater runoff drainage improvements be built to carry design-year runoff flows resulting from buildout of the land uses shown in the Land Use Element.

Goal PFS-13	Storm drainage facilities that are adequate for new development projects.
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Policies

- Policy PFS-13.1 **Best Management Practices.** During the construction and operation of projects, promote the use of Best Management Practices (BMPs) to reduce stormwater runoff, improve water quality and reduce the requirements for stormwater runoff drainage infrastructure.
- Policy PFS-13.2 **Watershed Drainage Plans.** Require developers to prepare watershed drainage plans for proposed developments that define needed drainage improvements per City standards, estimate construction costs for these improvements, and comply with the City's National Pollutant Discharge Elimination System (NPDES).
- Policy PFS-13.3 **Water Quality.** Enforce adopted regulations addressing stormwater runoff from urban uses to protect the quality of surface and ground water and other resources from detrimental conditions.

SOLID WASTE

In keeping with its commitment to environmental sustainability, the City of Upland partners with the public, outside agencies and the private sector to minimize the generation of waste and dispose of it in ways that are sanitary and healthful for residents. Municipal operations serve as a model for environmentally responsible waste management.

Goal PFS-14	Solid waste generation is minimized and collected, stored, transported and recycled in safe, sanitary, and environmentally acceptable ways.
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Policies

- Policy PFS-14.1 **State Diversion Goal.** Strive to exceed the State's goal of diverting solid waste from landfills.
- Policy PFS-14.2 **Solid Waste Pick-up.** Require trash, recycling, and greenwaste pick-up as a means to ensure a safe, sanitary environment.
- Policy PFS-14.3 **Household Hazardous Waste.** Provide for the collection and recycling of household hazardous waste as well as e-waste, used oil and filter container recycling, and sharps disposal (needles/syringes) at the City Yard.
- Policy PFS-14.4 **Business Recycling and Composting.** Support current and future regulations regarding commercial recycling.
- Policy PFS-14.5 **City Operations.** Serve as a role model to businesses and institutions regarding purchasing decisions that minimize the generation of solid waste in addition to encouraging all City staff to recycle at City facilities.
- Policy PFS-14.6 **Disposable, Toxic or Non-Renewable Products.** Reduce the use of disposable, toxic or non-renewable products in City operations.
- Policy PFS-14.7 **Recycle Asphalt Pavement.** Promote the use of recycled asphalt pavement (RAP) for streets and parking lots, where feasible.

Policy PFS-14.8 **Recycled Materials in New Construction.** Encourage the use of recycled materials in new construction.

TECHNOLOGY AND UTILITIES

In order for Upland to remain competitive and desirable as a place to live and do business, it must provide access to the most up-to-date infrastructure for telecommunications, the internet and other utilities. Upland partners with utilities to ensure that the infrastructure is provided in a way that is in keeping with Upland’s commitment to environmental sustainability.

Goal PFS-15	A community supported by the most current and sustainable provision of technology and utilities to service residents, businesses and institutions.
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Policies

Policy PFS-15.1 **Access and Availability.** Work with utility and service providers to ensure access to and availability of utilities and telecommunication facilities for households, businesses, institutions, and public agencies throughout the City.

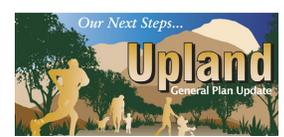
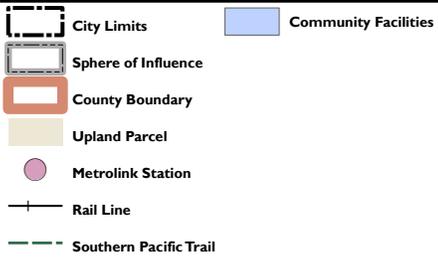
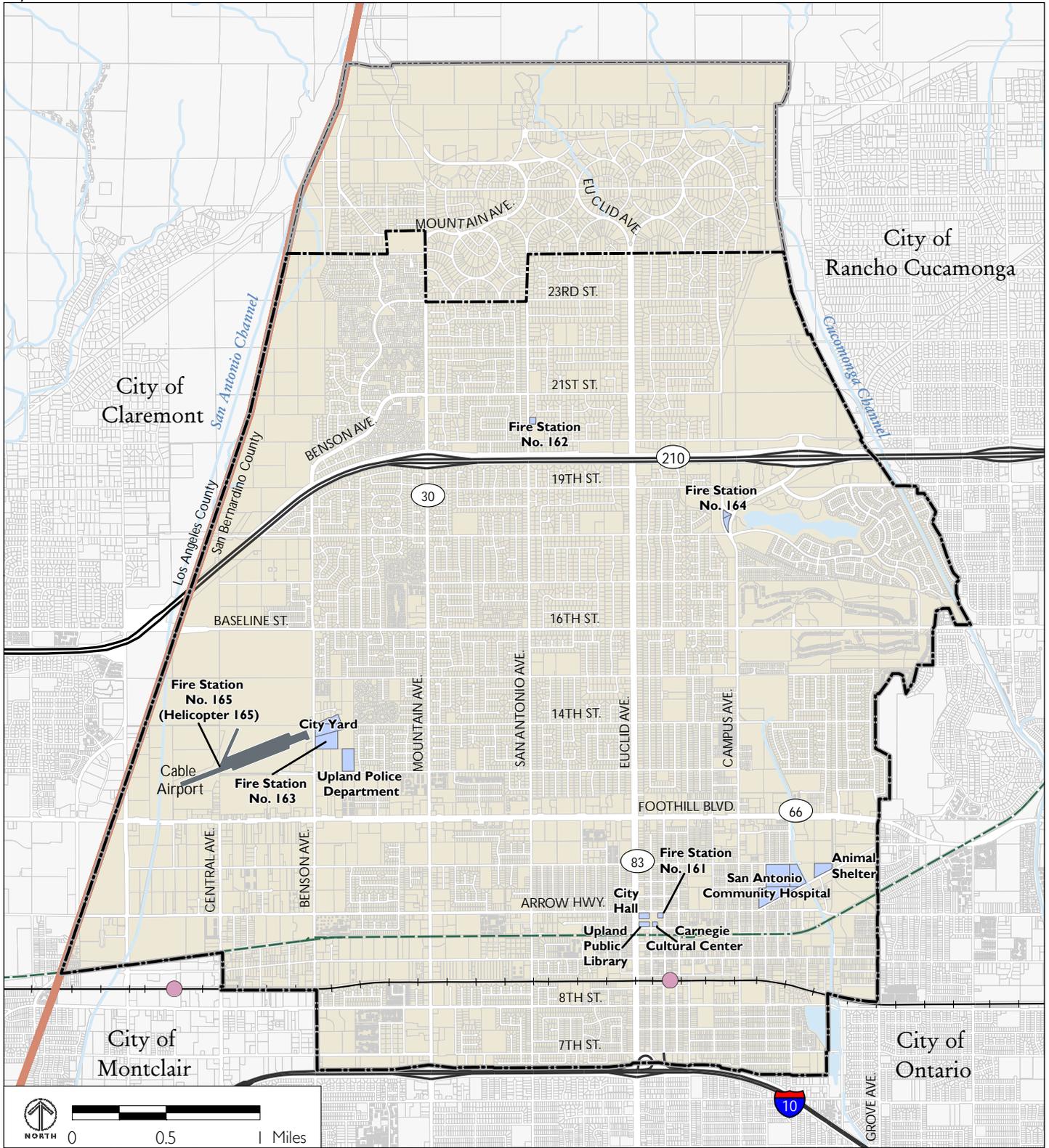
Policy PFS-15.2 **Project Coordination.** Work with utility and service providers early the development process to ensure utility and service needs can be successfully integrated into projects.

Policy PFS-15.3 **Adequate Internet Facilities and Service.** Work with service providers to retrofit areas of the City that are not served by current telecommunication and fiber-optic communication technologies.

Policy PFS-15.4 **Co-Location.** Encourage compatible colocation of telecommunication and internet facilities and work with utility companies and internet service providers to provide opportunities for siting facilities on City-owned property and in suitable public right-of-ways.

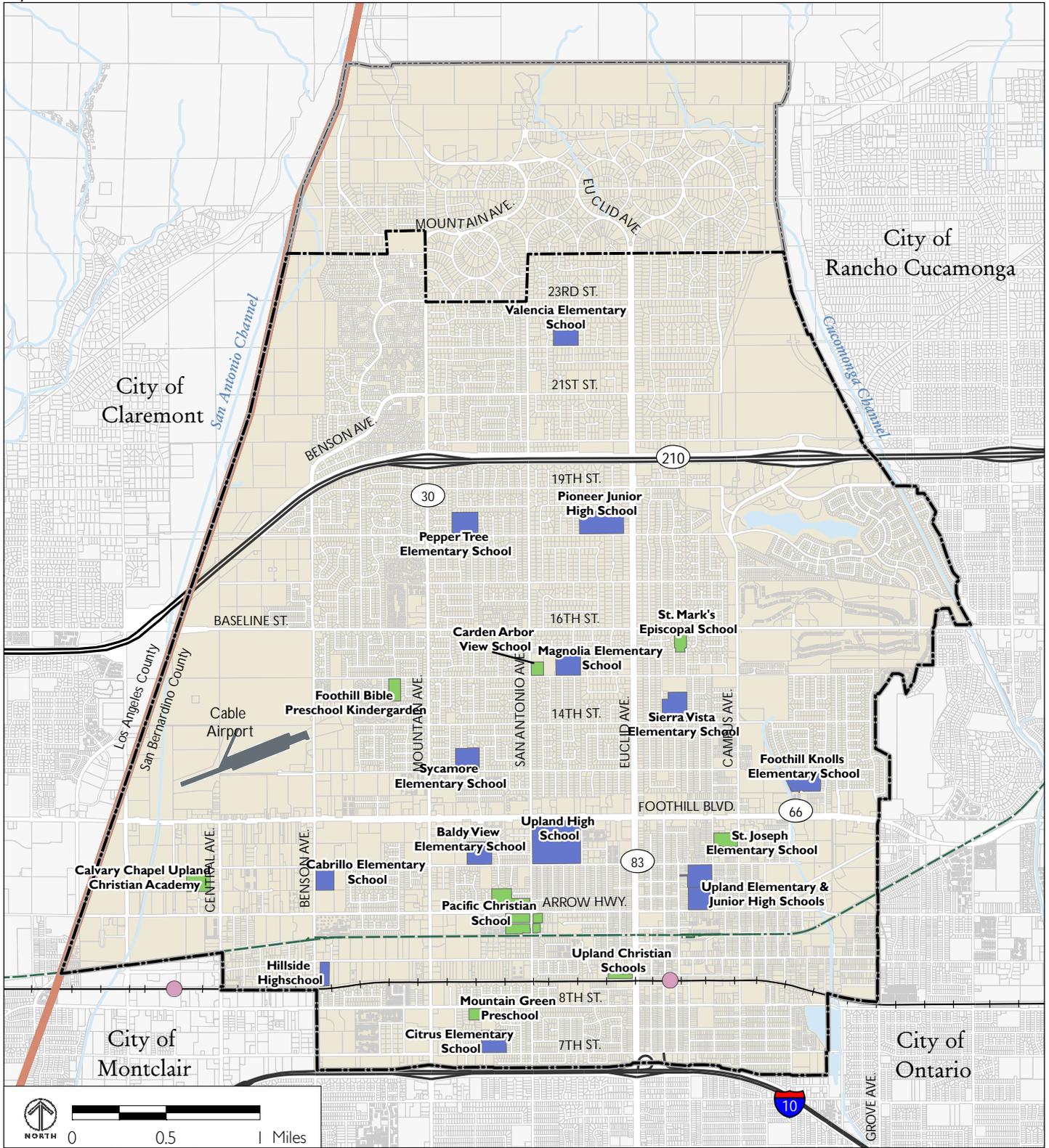
Policy PFS-15.5 **Incorporation into Public Buildings.** Incorporate new technology into public buildings (e.g., Library, City Hall) and operations on an on-going basis to increase productivity and enhance customer service and access to City services.

Map Date: 07/31/12



**FIGURE PFS-1
PUBLIC FACILITIES AND SERVICES**

Map Date: 07/31/12



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|------------------------|--------------|
| County Boundary | School Sites |
| Sphere of Influence | Private |
| City Limits | Public |
| Upland Parcel | |
| Southern Pacific Trail | |
| Rail Line | |
| Metrolink Station | |

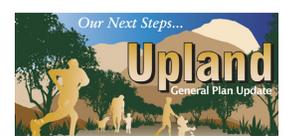


FIGURE PFS-2
SCHOOLS

